

GoGo Grandparent Survey Response.

1.) 1. How many trips did you take this month?

		Responses (percent) (count)	
1		17.44%	30
2		29.65%	51
3		17.44%	30
4		19.19%	33
5		8.14%	14
6		6.98%	12
Other		1.16%	2
Totals		100%	172

2.) 1. How was your experience when ordering the ride?

		Responses (percent) (count)	
Satisfactory		84.88%	146
Needs Improvement		12.79%	22
Other		2%	4
Totals		100%	172

3.) After ordering the trip, how long did you have to wait for the car to arrive

		Responses (percent) (count)	
5 min		56.71%	93
10 min		27.44%	45
15min		10.37%	17
Other		5.49%	9
Totals		100%	164

4.) Please rate your experience with the driver/s on scale of 1-5, 5 being very satisfied

		Responses (percent) (count)	
1		0.62%	1
2		1.85%	3
3		4.32%	7
4		16.67%	27
5		76.54%	124
Totals		100%	162

5.) Was the vehicle clean and adequate for your needs? (rate 1-5)

5 being the highest

		Responses (percent) (count)	
1		0.62%	1
2		1.23%	2
3		2.47%	4
4		11.11%	18
5		87.65%	142
Totals		103%	167