

Fresno Council of Governments

# FY 2019/2020 Draft Unmet Transit Needs Assessment



**Fresno Council  
of Governments**

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# TABLE OF CONTENTS

|   |    |
|---|----|
| Memorandum .....  | 2  |
| Definition of “Unmet Transit Needs” and “Needs That Are Reasonable To Meet” .....                       | 4  |
| Social Services Transportation Advisory Council (SSTAC) .....   | 6  |
| FY2019/20 SSTAC Unmet Transit Needs Process .....   | 7  |
| Comments and Feedback Received for the FY2019/20 “Unmet Transit Need” Assessment.....                   | 9  |
| Discussion from SSTAC Relating to the Comments Received for the “Unmet Transit Needs” Assessment.....   | 15 |
| Instructions and next steps for SSTAC pertaining to the FY2019/20 “Unmet Transit Needs” Assessment..... | 16 |
| Public Transportation Plan Summary and Recommendations by Jurisdiction .....                            | 18 |
| Appendix A - Demographic Information .....  | 30 |
| Exhibit A – SSTAC Membership List .....   | 37 |
| Exhibit A-1 – List of Acronyms.....   | 37 |
| Exhibit B – FY2019/20 Unmet Transit Needs Process Outreach Schedule .....                               | 39 |
| Exhibit B-1 – Unmet Transit Needs Request flyer and comments form, English.....                         | 40 |
| Exhibit B-2 – Unmet Transit Needs Request flyer and comments form, Spanish .....                        | 43 |
| Exhibit B-3 – Unmet Transit Needs Mailing List, FY2019/20 .....   | 46 |
| Exhibit C – Information Gathering Meeting Attendance Lists .....  | 59 |
| Exhibit D-1 – UTN Comment Form and Response, Thao Vue.....  | 62 |
| Exhibit D-2 – UTN Comment Letter and Response, California Rural Legal Assistance.....                   | 64 |
| Exhibit D-3 – UTN Comment Letter and Response, Leadership Counsel for Justice and Accountability .....  | 77 |
| Exhibit E-1 – Public Noticing receipt, Fresno Bee .....   | 84 |
| Exhibit E-2 – Public Noticing receipt, Vida En La Valle .....   | 85 |

## LIST OF TABLES AND FIGURES

|  |    |
|--|----|
| Table 1- Available TDA-Local Transportation Funds for projects by Local Agencies, FY 2019-20 ..... | 3  |
| Figure 1 - Matrix of Comments and Feedback Received .....  | 9  |
| Figure 2 - Fresno County Population Density Map .....  | 32 |
| Table 2 – Total Population and Percent Change, Year 2017.....                                      | 32 |
| Table 3 – Age and Income, Year 2017 .....  | 33 |
| Table 4 - Gender by Age and Disability, Year 2017 .....  | 34 |
| Table 5 – Employment Status by Disability, Year 2017 .....   | 35 |
| Table 6 – Population of Driving Age in Fresno County, Year 2017 .....                              | 35 |
| Table 7 – Occupied Household / Vehicles in Fresno County, Year 2017 .....                          | 36 |

# MEMORANDUM

**DATE:** May 7, 2019

**TO:** Fresno COG Social Service Transportation Advisory Council;  
The General Public

**FROM:** Tony Boren, Executive Director

**SUBJECT:** STAFF REPORT AND RECOMMENDATIONS FOR "UNMET PUBLIC TRANSPORTATION NEEDS SCHEDULED FOR ADOPTION BY THE FRESNO COG POLICY BOARD ON JUNE 27, 2019

## RECOMMENDATION

The SSTAC will be requested to review and discuss the Unmet Transit Needs and make a recommendation to the TTC / PAC that there are no unmet public transportation needs, which are reasonable to meet within the County of Fresno.

## BACKGROUND

The Fresno Council of Governments, in its role as the Regional Transportation Planning Agency, administers claims for the Transportation Development Act (TDA). At the beginning of each fiscal year, the Fresno COG must determine the amount of TDA funds available from the TDA Local Transportation Fund (LTF) for allocation to local agencies within Fresno County. Allocations are made in four categories: Bicycle and pedestrian facilities, social service transportation, regional transportation planning, and public transportation. In certain cases, funding from the public transportation category can be applied to local streets and roads in individual jurisdictions if a finding has been made that there are no unmet transit needs that are reasonable to meet within the jurisdiction; however, public transit must be given priority. As a result, prior to allocating LTF funds for any use other than public transit in the public transportation category, the Fresno COG must identify any unmet public transit needs that may exist in Fresno County that are reasonable to meet.

The Unmet Transit Needs Assessment process is conducted to identify any unmet transit needs and make any related findings.

## DISCUSSION

On May 30, 2019, the Fresno Council of Governments (Fresno COG), as the Regional Transportation Planning Agency (RTPA) for Fresno County will hold a legally noticed Public Hearing. The purpose of the hearing is to receive public testimony to determine if public transportation needs within Fresno County will be reasonably met in Fiscal Year (FY) 2019-2020 (July 1, 2019, through June 30, 2020), prior to approving claims of Local Transportation Funds (LTF) for streets and roads. The time and place of the Public Hearing has been legally noticed as follows:

Date: May 30, 2019  
Time: 5:30 p.m.  
Place: Fresno Council of Governments, Sequoia Room  
2035 Tulare St., Suite 201

Transportation Development Act (TDA) - Local Transportation Funds are derived from the State Sales Tax. Of the State's portion of the sales tax revenue, 1/4 of a cent goes to the Local Transportation Fund and may be used for transportation projects. In FY 2019-2020, the estimated Local Transportation Funds for Fresno County are \$38,500,000, of which \$155,000 is programmed for administration and audits. The remaining \$38,345,000 is programmed by formula for bicycle and pedestrian facilities, social service transportation planning, regional transportation planning, and public transportation and streets and roads. Table-1 identifies the amount of project funding by category that each local agency will receive in FY 2019-2020.

Of the Local Transportation Funds available for public transportation and streets and roads, priority must first be given to public transportation. The net difference is then available for street and road projects.

Table 1  
Available TDA-Local Transportation Funds  
For Projects by Local Agencies FY 2019-2020

| Agency        | Bicycle & Pedestrian Facilities | Social Service Transportation | Regional Transportation Planning | Public Transportation | Total               |
|---------------|---------------------------------|-------------------------------|----------------------------------|-----------------------|---------------------|
| Clovis        | \$86,710                        | \$244,756                     | \$121,091                        | \$3,915,262           | \$4,335,503         |
| Coalinga      | \$12,785                        |                               | \$17,854                         | \$577,269             | \$639,230           |
| Firebaugh     | \$6,176                         |                               | \$8,625                          | \$278,888             | \$308,821           |
| Fowler        | \$4,752                         |                               | \$6,636                          | \$214,564             | \$237,594           |
| Fresno City   | \$409,882                       |                               | \$572,399                        | \$18,507,617          | \$20,494,110        |
| Huron         | \$5,560                         |                               | \$7,764                          | \$251,040             | \$277,985           |
| Kerman        | \$11,484                        |                               | \$16,038                         | \$518,549             | \$574,207           |
| Kingsburg     | \$9,435                         |                               | \$13,176                         | \$426,033             | \$471,760           |
| Mendota       | \$9,176                         |                               | \$12,814                         | \$414,310             | \$458,780           |
| Orange Cove   | \$7,210                         |                               | \$10,068                         | \$325,541             | \$360,483           |
| Parlier       | \$11,796                        |                               | \$16,474                         | \$534,645             | \$589,816           |
| Reedley       | \$20,093                        |                               | \$28,060                         | \$907,280             | \$1,004,661         |
| Sanger        | \$20,290                        |                               | \$28,335                         | \$916,150             | \$1,014,485         |
| San Joaquin   | \$3,136                         |                               | \$4,380                          | \$141,610             | \$156,810           |
| Selma         | \$18,838                        |                               | \$24,620                         | \$775,111             | \$816,249           |
| Fresno County | \$129,577                       |                               | \$180,954                        | \$5,850,622           | \$6,478,833         |
| FCRTA         | \$0                             | \$550,952                     | \$0                              | \$0                   | \$550,952           |
| FEOC          | \$0                             | \$1,103,197                   | \$0                              | \$0                   | \$1,103,197         |
| <b>Total</b>  | <b>\$766,900</b>                | <b>\$1,878,905</b>            | <b>\$1,070,976</b>               | <b>\$34,628,219</b>   | <b>\$38,345,000</b> |

Pursuant to Section 99401.5 of the California Public Utilities Code, Fresno COG, as the Regional Transportation Planning Agency, must make a finding after holding a Public Hearing that there are no unmet public transportation needs within the jurisdiction of claimants which can be reasonably met before it may approve Local Transportation Fund claims for streets and roads.

## **DEFINITION OF "UNMET TRANSIT NEEDS," AND "NEEDS THAT ARE REASONABLE TO MEET"**

Section 99401.5(c) of the California Public Utilities Code specifies, "The transportation planning agency shall determine its definitions of the terms 'unmet transit needs' and 'reasonable to meet' for the purposes of this section which shall be documented by resolution or within the minutes of the agency."

The Fresno COG defined these terms by Resolution 1990-15, adopted on June 28, 1990, as follows:

### **A. Unmet Transit Needs**

"Those public transportation or specialized transportation services that are identified in the Regional Transportation Plan and/or documented through the Fresno COG's Annual Unmet Transit Needs Public Hearing Process that have not been implemented or funded."

### **B. Reasonable to Meet**

"Those public transportation services identified in the Regional Transportation Plan, or proposed amendment thereto, which meet the following criteria:

- (1) Services which, if implemented or funded, would not cause the responsible operator or service claimant to exceed its appropriations limitation as set forth by Proposition 4 (Gann Limit)
- (2) Services which, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of:
  - (a) Local Transportation Funds and State Transit Assistance Funds which may be available for such operator to claim;
  - (b) Federal Transit Administration (FTA) funds or other support for public transportation services which are committed by Federal and/or State agencies by formula or tentative approval of specific grant requests; and
  - (c) Farebox and local funding in compliance with PUC Section 99268 et.seq.

The fact that an identified need cannot fully be met based on available resources shall not be the sole reason for finding a transit need is not reasonable to meet.

- (3) Services which, if implemented or funded, would result in the responsible operator or service claimant meeting the farebox recovery and local support requirements as set forth by PUC Section 99268 et. seq. Evaluation of existing operators shall be based on records provided to Fresno COG by operators pursuant to the Transit Productivity Evaluation Process (PUC Section 99244)

Evaluation of proposed new service shall be based upon a feasibility analysis, which includes, but is not limited to:

- (a) Forecast of anticipated ridership if service is provided;
- (b) Estimate of capital and operating costs for the provision of such services;
- (c) Estimate of fares and local support in relation to estimated operating costs for providing such services; and
- (d) An estimated fare, which the Fresno COG Board would determine to be sufficient to meet farebox recovery requirements, but would not be so high it would pose a financial burden on transit dependent patrons.”

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## **SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC)**

The Fresno COG Policy Board established its Social Service Transportation Advisory Council (SSTAC) on May 26, 1988, to aid in its review of transit issues with emphasis on the annual identification of transit needs within Fresno County. These needs include the needs of transit dependent and transit disadvantaged persons, including the elderly, disabled, and persons of limited means. The Fresno COG's establishment of this Advisory Council is consistent with State Law (SB 498, Chapter 673, 1987), which mandates both the purpose and minimum membership of this body. A list of SSTAC members is included with this report (Exhibit A).

The purpose of the SSTAC is to:

- (1) Annually participate in identification of transit needs (Unmet Transit Needs Public Hearing Process)
- (2) Review and recommend appropriate action by the Fresno COG for a jurisdiction which finds by resolution, that:
  - (a) There are no unmet transit needs;
  - (b) There are no unmet transit needs, which are reasonable to meet;
  - (c) There are unmet transit needs, which are reasonable to meet.
- (3) Advise the Fresno COG on any other major transit issues, including the coordination and consolidation of specialized transportation services.



## **FY2019/20 SSTAC UNMET TRANSIT NEEDS PROCESS**

The SSTAC has developed an annual process for soliciting unmet transit need comments from the public. Flyers with attached comment forms in both English and Spanish were sent to over 380 agencies and individuals interested in providing feedback on their public transportation needs within Fresno County (Exhibit B-1 is the flyer in English and Exhibit B-2 is the flyer in Spanish). The electronic copy of the same flyer and comment form was sent to 2,130 people that are signed up to receive the electronic newsletter, 'Coming Up at Fresno COG'. Respondents were requested to include the following information to assist staff in an initial evaluation of proposed services:

- Where new service is needed, and where the potential trips would start and end;
- When, and how often trips would need to be scheduled; and
- A description of the individuals needing the service including age group, financial constraints, and whether they have disabilities requiring special services.

Members of the community and stakeholders were also able to submit public comments and their transit needs electronically and through the US Mail. An email address was set up at [comments@fresnocog.org](mailto:comments@fresnocog.org) to receive comments electronically, and the mailing address was posted as follows:

Bill Hyatt, SSTAC Chairman  
Central Valley Regional Center, Inc.,  
4615 North Marty, Fresno, CA 93722

As part of the information gathering process, SSTAC held eight public outreach meetings (Attendance lists are within Exhibit C) throughout the County and one informal meeting with a community group at their request.

The first outreach meeting was held in the City of Firebaugh, on Tuesday, February 19, 2019, at 5:30 p.m., at the Firebaugh Community Center, located at 1655 13<sup>th</sup> Street, Firebaugh, CA 93630. The location was selected to facilitate comments from the residents of the West Side of Fresno County including Coalinga, Firebaugh, Huron, Kerman, Mendota, San Joaquin, and surrounding unincorporated communities. While members of the Mendota City Council were present for their City Council meeting, there were no comments received.

The second meeting was held in the City of Kingsburg on Thursday, February 21, 2019 at 5:30 p.m., at Kingsburg City Hall, located at 1401 Draper Street, Kingsburg, CA 93631. The location was selected to facilitate comments from the residents of the Eastside of Fresno County including Fowler, Selma, Orange Cove, Parlier, Reedley, Sanger, Selma, and the surrounding unincorporated communities. Six people, including staff participated in the presentation. No comments were received at this meeting.

The third outreach meeting was held in the City of Fresno on Tuesday, February 26, 2019, at the Ted C. Wills Community Center at 5:30 p.m., located at 770 San Pablo, Fresno, CA 93728. The meeting location was set to facilitate comments from residents of the Fresno Metropolitan Area. Six people were present at this presentation, two of whom were members of the public. One person was an employee of Fresno County Economic Development Corporation who attended to learn more about the Unmet Transit Needs process and another was an entrepreneur researching business opportunities who was also

there to learn. Conversation centered on the FAX fixed-route transit network, specifically West Fresno and transportation services for disadvantaged populations.

The fourth outreach meeting was held in the City of Fresno on Wednesday, February 27, 2019 at Pinedale Community Center at 5:30 p.m., at 7170 N. San Pablo Ave., Pinedale, CA 93650. The meeting location was selected to facilitate comments from residents of the Fresno Metropolitan Area. No comments were received at this meeting.

On the evening of Thursday, February 28, 2019, Fresno COG staff spoke at an informal meeting organized by staff at the Leadership Counsel for Justice and Accountability. This was the only informal meeting in the 2019 Unmet Transit Needs cycle. The meeting was held at Jane Addams Elementary School located at 2117 W. McKinley Ave., Fresno, CA 93728. There were 21 people in attendance. Staff presented an overview of the FAX fixed-route transit system and took questions and comments from the audience. Comments received from this meeting are included in the 2019 Unmet Transit Needs Assessment comments received section below, and were related to bus shelters at bus stops serving Jane Addams Elementary School, the request for more service on the West Side of the City Fresno, and service reliability along Route 26.

The fifth outreach meeting was held in the City of Coalinga on Tuesday, March 5, 2018 at 5:30 p.m. at Coalinga City Hall, 155 W. Durian, Coalinga, CA 93210. The location was selected to facilitate comments from the residents of the West Side of Fresno County including Coalinga, Firebaugh, Huron, Kerman, Mendota, San Joaquin, and surrounding unincorporated communities. One member of the community was present who also acted as the reporter for the local newspaper. The first comment received pertained to the lack of scheduled service between the City of Coalinga and a local mental health facility. The second comment had to do with lack of bus service when staff is 'short' a driver.

The sixth outreach meeting was held in the City of Fresno on Wednesday, March 6, 2019 at 5:30 p.m. at the Center for New Americans, 4879 E. Kings Canyon Road, Fresno, CA 93727. The meeting location was selected to facilitate comments from residents in the Fresno Metropolitan area, primarily from the central Fresno and Downtown Area. One person was present at this meeting, a community organizer from Leadership Counsel for Justice and Accountability. He was new in this position so time was spent talking about the FAX fixed-route transit system.

Specific comments included a request for Wi-Fi on FAX buses and improvements to bus stops within the City of Fresno.

The seventh outreach meeting was held in the City of Sanger on Tuesday, March 12, 2018 at 5:30 p.m. at Sanger City Hall, located at 1700 7<sup>th</sup> Street, Sanger, CA 93657. The location was selected to facilitate comments from the residents of the Eastside of Fresno County including Fowler, Selma, Orange Cove, Parlier, Reedley, Sanger, Selma, and the surrounding unincorporated communities. No comments were received at this meeting.

The final outreach meeting was held in the City of Clovis on Wednesday, March 13, 2019 at 5:30 p.m. at the Clovis Senior Center, 850 Fourth Street, Clovis, CA 93612. The meeting location was selected to facilitate comments from residents in the Fresno Metropolitan area, primarily the City of Clovis. One person was present who also holds a seat on the Fresno COG's SSTAC with no comments being received.

## COMMENTS AND FEEDBACK RECEIVED FOR THE FY2019/20 “UNMET TRANSIT NEEDS” PROCESS

The SSTAC Chairman received a matrix of comments collected at the workshops as well as three (3) written comments regarding perceived “Unmet Transit Needs”. Copies of the letters in addition to FCOG’s response are attached within Exhibit D of this report.

The comment number, jurisdiction, public comment, operator response and whether the comment meets the definition of an unmet need are contained below:

Figure 1  
Matrix of Comments and Feedback Received

| NO | JURISDICTION | PUBLIC COMMENT  | OPERATOR RESPONSE  | UNMET NEED |
|----|--------------|---|--|------------|
| 1. | All          | Transportation agencies need to work closer together with local communities to develop transit solutions that are better suited to the needs of the local community. Some solutions may entail thinking ‘outside of the box’. | Transportation agencies and transit operators conduct a wide variety of public outreach to work with local communities to address local transit needs. For example, extensive public outreach was conducted for the Regional Transportation Plan, the Fresno County Long Range Transit Plan, the FAX System Restructure, the FCMA Public Transportation Strategic Service Evaluation, and other planning efforts. In addition, eight public outreach meetings were conducted for the 2019 Unmet Transit Needs process to receive comments in person, and people were encouraged to send their comments via e-mail and/or postal mail. FAX will test a micro-transit demonstration project in 2020. Clovis Transit will embark on a localized route study next year that will also include public outreach. FCRTA switched operators in September 2018 which has drastically improved reliability and safety of all subsystems. | No         |
| 2. | All          | Specific transit improvements to facilitate access and encourage ridership.   | Transit providers are continually working to improve their transit networks and increase transit ridership. Road work that facilitates access to transit stations is the responsibility of local public works departments. .   | No         |
| 3. | All          | More affordable housing is needed.  | Although it is widely recognized that more affordable housing is needed, the unmet transit needs assessment focuses on transit services.   | No         |
|    |              |   |  |            |

| NO  | JURISDICTION   | PUBLIC COMMENT   | OPERATOR RESPONSE   | UNMET NEED |
|-----|----------------|--|---|------------|
| 4.  | FCRTA/Coalinga | Why is there not fixed-route service between the City of Coalinga and the local Mental Health Facility?              | Fixed-route service is generally based on demand. In addition, there may be a safety issue for passengers and drivers if unauthorized patients are released.  | No         |
| 5.  | COG            | The definition of Unmet Transit Need is too narrow to adequately identify and address transit needs in Fresno County | California Public Utilities code, section 99401.5 requires that the Fresno Council of Governments, as the regional transportation planning agency, determine definitions of "unmet transit needs" and "reasonable to meet" as the basis for consideration of unmet transit needs findings. Resolution 90-15 defines an unmet transit need as "Those public transportation or specialized transportation services that are identified in the Regional Transportation Plan and/or through the Fresno Council of Government's annual unmet transit needs public hearing process that have not been implemented or funded." | No         |
| 6.  | FAX            | When will the buses have wi-fi?  | FAX is exploring opportunities to provide Wi-Fi on BRT buses as a pilot demonstration program to gather data on the usage and benefits of Wi-Fi.  | No         |
| 7.  | FAX            | Route 38 is always late.   | Earlier this year, FAX implemented a route restructuring process to enhance the performance of a variety of routes in the transit network, including Route 38. FAX is continuing to make improvements to Route 38, including the consolidation of duplicative bus stops, to improve on-time performance. Road construction along this corridor has also affected the route's performance. In addition, FAX anticipates adding buses to the southern portion of Route 38 upon their arrival, contributing to further on-time performance improvements.   | No.        |
| 8.  | FAX            | Route 38 is often standing room only. What can be done to fix this?  | FAX anticipates adding buses to the southern portion of Route 38 upon their arrival, contributing to further on-time performance improvements, as well as capacity improvements.  | No         |
| 9.  | FAX            | Provide covered bus stops at Jane Addams Elementary School.  | A covered bus stop has been implemented at the bus stop on Route 35 serving Jane Addams elementary school.  | No         |
| 10. | FAX            | More transportation options are needed for employees to and from around the Amazon fulfillment Center.               | While a review of potential transit options to the Amazon Fulfillment Center and North Pointe Business Park has been initiated, no funding has been identified for services to this   | No         |

| NO  | JURISDICTION | PUBLIC COMMENT  | OPERATOR RESPONSE  | UNMET NEED |
|-----|--------------|---|--|------------|
|     |              |   | area.  |            |
| 11. | FAX          | Infrastructure is inadequate and basic amenities are lacking at existing bus stop locations throughout the City of Fresno.  | <p>While the provision of transit service is the responsibility of transit service providers, the design, approval, and implementation of infrastructure projects along local streets and roads leading to transit stops fall under the domain of local Public Works departments as they require dedicated funding, engineering plans, environmental clearances, and collaboration with General Plan land use regulations. As the region strives for moving toward greater multi-modal transportation options, comments regarding infrastructure will be shared with local Public Works Departments.</p> <p>Although infrastructure improvements are beyond the scope of the Unmet Transit Needs process, FAX recently completed an evaluation of bus stop amenities (including shelters, benches, trash cans, lighting, and braille signs) and ADA accessibility at all FAX bus stops. FAX will release an ADA Transition Plan in summer/fall 2019 for public review. FAX will use the Transition Plan to prioritize future improvements to local bus stops based on the limited funding available. In addition, FAX will implement the Buffer Median Island Project and the Shaw-Cedar Bus Stop Improvements Project in fiscal year 2019/2020, resulting in near-term improvements of approximately 85 stops in street medians and along Shaw and Cedar.</p> | No         |
| 12. | FAX          | More frequent, reliable, and affordable bus service is needed in communities west of Highway 99 in areas near Jane Addams and Southwest Fresno. Service by routes 22, 26, and 38 is extremely unreliable. | The City of Fresno is working on the West Area Specific Plan. Once the plan nears completion, FAX will seek funding to conduct a West Area Transit Plan to evaluate potential transit services in the area west of 99, pending funding availability. On-time performance is a key evaluation metric; modifications have been made or are currently underway to improve on-time performance of the three routes mentioned. Note: Since a definition for 'extremely unreliable' was not provided, the industry   | No         |

| NO  | JURISDICTION | PUBLIC COMMENT   | OPERATOR RESPONSE  | UNMET NEED |
|-----|--------------|--|--|------------|
|     |              |  | performance measure of 'on-time performance' was referenced.   |            |
| 13. | FAX          | Bus drivers are in need of cultural sensitivity training to ensure that passengers are treated equally and with respect regardless of race, primary language or nationality. | FAX has a comprehensive training program that includes a curriculum to improve the drivers' customer service skills. Such training is done on an ongoing basis.  | No         |
| 14. | FAX          | Need higher frequency service to the Jane Addams area.   | Jane Addams Elementary School is directly served by Route 35. Based on ridership, Route 35 on Olive Avenue was designated a Priority 2 service frequency project in the 2015 Fresno Clovis Metropolitan Area (FCMA) Public Transportation Strategic Service Evaluation Project Final Transportation Network Implementation Plan. The plan recommends the consideration of service frequency improvements for Priority 2 projects after Priority 1 projects are implemented and as funding becomes available. Average weekday ridership has declined at the stops along this route. No funding is currently available for service frequency enhancements on this route.                 | No         |
| 15. | FAX          | Need added service to the McKinley-Hughes area.  | The 2015 FCMA Public Transportation Service Evaluation did not originally identify this area as needing additional transit services. This area will be reevaluated as part of the future West Area Transit Plan.   | No         |
| 16. | FAX          | A bus stop is needed at Hughes and Olive on Route 35. It is often flooded and cannot be accessed.  | There is currently a bus stop at Hughes and Olive that services route 35. The southbound stop has only a sign while the Northbound stop has a trash can. The infrastructure for proper storm drain facilities, sidewalks, curbs, and gutters does not exist at this location. Building the infrastructure needed to stop the flooding is a public works issue that would need to be addressed by the City of Fresno Public Works Department, where funds are also limited.<br><br>For additional information related to bus stops amenities and infrastructure, please see the operator's response to comment #11, which addresses amenities and infrastructure at bus stop locations. | No         |

| NO  | JURISDICTION | PUBLIC COMMENT  | OPERATOR RESPONSE   | UNMET NEED |
|-----|--------------|---|---|------------|
| 17. | FAX          | Lack of basic amenities at existing bus stop locations.   | Since items #11, 17, and 18 address the same thing, basic amenities and infrastructure, please see the operator's response for Comment #11.   | No         |
| 18. | FAX          | Inadequate infrastructure at existing bus stops.  | Since items #11, 17, and 18 address the same thing, basic amenities and infrastructure, please see the operator's response for Comment #11.   | No         |
| 19. | FAX          | Haven't been able to use bus route, isn't close enough. Cedar and Woodward Ave., early in the morning (7:30 a.m.) or when students are dismissed (3:30 p.m.). Need to transport children to and from school. Children are 11 and 12 years old and I am 43 years old and disabled. | Cedar Avenue is served by Route 38 seven days a week running at a 15 minute frequency (weekdays). Service operates from approximately 6 a.m. to 12 midnight. Stops are located less than 1/4 mile from the identified area. The area around Maple and Woodward is approximately .4 of a mile from Routes 26 and 33. These routes operate on 30 minute frequency Monday through Friday from approximately 6 a.m. to 8 p.m. Riders who cannot functionally use the fixed-route system can apply for Handy Ride, which is a curb to curb service for people with disabilities.   | No         |
| 20. | FCRTA        | There are many teachers who live in the urban (Fresno/Clovis) area that teach in the rural areas. What can be done about providing van pools to them?   | FCRTA offers fixed-route services that stop in the rural incorporated cities. As a rural operator, the transit services originate in rural areas and come into Fresno. There are also Vanpool ( <a href="https://www.fresno.cog/measure-c-commuter-vanpool-program/">https://www.fresno.cog/measure-c-commuter-vanpool-program/</a> ) and rideshare programs ( <a href="https://www.fresnocog.org/project/ridesharing-planning-programs">https://www.fresnocog.org/project/ridesharing-planning-programs</a> ) through FCOG and information is available on the FCOG website ( <a href="https://www.fresnocog.org">https://www.fresnocog.org</a> ). | No         |
| 21. | FCRTA        | Use rural feeder railroads to establish commuter rail between Fresno and rural communities. Infrastructure is already there.  | Transit agencies do not approve or implement passenger rail projects.   | No         |
| 22. | FCRTA        | Public transit is needed to facilitate transportation for resident doctor appointments between rural cities and towns.  | The rural transit service is a service for rural residents living outside the sphere of influence to go to doctor appointments. FCRTA also offers demand response service in each rural city that can be used to go to doctor's appointments or connect to a fixed route. Please see the website for route information ( <a href="https://www.ruraltransit.org/route-services">https://www.ruraltransit.org/route-services</a> )  | No         |

| <b>NO</b> | <b>JURISDICTION</b> | <b>PUBLIC COMMENT</b>  | <b>OPERATOR RESPONSE</b>   | <b>UNMET NEED</b> |
|-----------|---------------------|--|--|-------------------|
| 23.       | FCRTA               | Need to look at alternative transportation options between Fresno / Clovis MSA and the rural cities.   | FCRTA will be working on studies that will look at new nontraditional transit services.  | No                |
| 24.       | FCRTA               | Reliable transportation is needed to remote, less densely populated areas to gain access to nearby communities to reach basic amenities.   | FCRTA offers demand response service in all 13 rural cities. There is also fixed route service available to gain access to nearby cities and inter-regional routes to gain access to Kings and Tulare County. FCRTA switched operators in September 2018 which has drastically improved reliability and safety of all subsystems.  | No.               |
| 25.       | FCRTA               | Rural communities in Fresno County continue to experience unmet transit needs – the community of West Park.  | West Park Service began in November 2017 and was terminated after a 6 month demonstration due to low ridership and low farebox. FCRTA will look into modification to an existing fixed route to add a stop in West Park.   | No                |
| 26.       | FCRTA               | Rural communities to Fresno County continue to experience unmet transit needs - the community of Del Rey.  | FCRTA has been working with the residents of Del Rey and has added Saturday service to Del Rey Transit while modifying the weekday service hours.  | No                |
| 27.       | FCRTA               | Inaccessible, inefficient, unreliable public transit in rural communities throughout Fresno County to gain access to nearby cities to reach basic amenities such as doctor appointments, higher education, jobs and so on. | FCRTA offers demand response service in all 13 rural cities. There is also fixed route service available to gain access to nearby cities and inter-regional routes to gain access to Kings and Tulare County. FCRTA switched operators in September 2018 which has drastically improved efficiency and safety of all subsystems.   | No                |
| 28.       | FCRTA and Coalinga  | More drivers are needed in Coalinga because when a driver is sick, but service is not consistent.  | The City of Coalinga operates this system and is aware of this issue.  | No                |
| 29.       | FCRTA and FAX       | How can public transit and ride sharing services be utilized to improve public health and social service needs in impoverished communities?  | Public transit providers operate under strict guidelines and directives. Ridesharing services are private enterprises and thus have much more flexibility in the types of services they can provide. Pending demand and accessibility, ridesharing providers can provide first and last mile services, thus helping to extend the reach of fixed route transit to health and social services, as well as other needs, in local communities. FCRTA currently has a planning consultant reviewing such a concept and should be completed within the next 18-24 months. | No                |



## **DISCUSSION FROM SSTAC RELATING TO THE COMMENTS RECEIVED FOR THE FY2019/20 “UNMET TRANSIT NEEDS” ASSESSMENT**

Figure 1 is the list of comments received during the 2019 Unmet Transit Needs Assessment for fiscal years 2019-2020. Also included with each public comment is a comment number, the relevant jurisdiction(s), the operator response and the determination as to whether or not the public comment is not an unmet need, an unmet need that is reasonable to meet, or an unmet need that is unreasonable to meet per Fresno COG Resolution 90-15.

Section 99401.5(c) of the California Public Utilities Code specifies, "The transportation planning agency shall determine its definitions of the terms ‘unmet transit needs’ and ‘reasonable to meet’ for the purposes of this section which shall be documented by resolution or within the minutes of the agency." The Fresno COG Policy Board does this with Resolution 1990-15 contained on pages 4 and 5 of this document.

There were a few comments that were received during the Unmet Transit Needs Assessment that are being addressed directly by the operator. One such comment is item # 9. The commenter addressed the lack of a covered bus shelter at the bus stop servicing Jane Addams Elementary School. Once brought to the attention of the operator, in this case FAX, a covered shelter has been installed at this location.

DRAFT

# **INSTRUCTIONS AND NEXT STEPS FOR SSTAC PERTAINING TO THE 2019 “UNMET TRANSIT NEEDS” ASSESSMENT**

The publicly noticed hearing to receive comments regarding potential unmet transit needs in Fresno County was held Thursday, May 30, 2019 starting at 5:30 p.m. at the Fresno COG Policy Board meeting. No comments were received at this public hearing.

At its June 4, 2019 meeting, SSTAC, using Fresno COG Resolution 90-15 will be asked to make a recommendation regarding whether any of the public comments in figure 1 constitute:

- Is not an Unmet Transit Need
- An Unmet Transit Need that is reasonable to meet
- An Unmet Transit Need that is unreasonable to meet

Following an expressed opportunity for public comment, SSTAC will be asked to make a recommendation to forward to the Fresno COG Advisory Committees (TTC/PAC) and ultimately to the Fresno COG Policy Board the following documents, in relation to the Fresno COG’s Regional Transportation Plan, specifically:

- The Short Range Transit Plan for the Fresno-Clovis Metropolitan Area, 2020-2024;
- The Short Range Transit Plan for the Rural Fresno County Area, 2020-2024;
- The Consolidated Transportation Service Agency's (CTSA) Operations Program and Budget (OPB) 2019-2020 for the City of Clovis.
- The consolidated Transportation Service Agency’s (CTSA) Operations Program and Budget (OPB) 2019-2020 for Fresno Economic Opportunities Commission.
- The Fresno County Rural Transit Agency’s 2019-2020 Budget.

The publicly noticed hearing to receive comments regarding potential unmet transit needs in Fresno County is being held Thursday, May 30, 2019 starting at 5:30 p.m. at the Fresno COG Policy Board meeting.

## **MOTION:**

A motion will be made and seconded to make the following recommendation:

The SSTAC, through its recent efforts to solicit comments, is recommending the finding(s) that there are no [unmet transit needs/transit needs that are reasonable to meet/transit needs that are unreasonable to meet], which are reasonable to meet within the following jurisdictions:

- |                      |                         |
|----------------------|-------------------------|
| 1. City of Clovis    | 9. City of Mendota      |
| 2. City of Coalinga  | 10. City of Orange Cove |
| 3. City of Firebaugh | 11. City of Parlier     |
| 4. City of Fowler    | 12. City of Reedley     |
| 5. City of Fresno    | 13. City of Sanger      |
| 6. City of Huron     | 14. City of San Joaquin |

- 7. City of Kerman
- 8. City of Kingsburg

- 15. City of Selma
- 16. Fresno County

The voice vote will be taken.

DRAFT

# **PUBLIC TRANSPORTATION PLAN SUMMARY AND RECOMMENDATIONS BY JURISDICTION**

## **A. Overview**

The Regional Transportation Plan (RTP) for public transportation services contains a Fresno-Clovis Metropolitan Area (FCMA) component, a Fresno County Rural component, and a Social Service Transportation component.

The Metropolitan Area component is implemented through the "Short Range Transit Plan" (SRTP) for the FCMA. The 2020-2024 FCMA SRTP is scheduled for adoption by the Fresno COG Policy Board on June 27, 2019. It analyzes the metropolitan transit service needs and provides a detailed service plan for implementation over a five year period. The Rural Area component is implemented through the Rural SRTP for the Fresno County Rural Area, which provides a detailed service plan for the implementation of rural transit services over the same five year period. The SRTPs are updated every other year, and are reviewed and adopted within the same timeframe as the Unmet Transit Needs.

In addition to these Short Range Transit Plans, the Fresno COG annually adopts an Operations Program and Budget for the coordination and consolidation of transportation for specialized social service programs within Fresno County. The 2019-2020 Operations Program and Budget for the City of Clovis, Fresno County Rural Transit Agency and the Fresno Economic Opportunities Commission are scheduled for adoption on June 27, 2019.

## **B. Fresno-Clovis Metropolitan Area (FCMA)**

The Regional Transportation Plan calls for fixed-route service within the Metropolitan Area to be provided by FAX, with financial participation from the City of Clovis and Fresno County for service to non-Fresno City residents within FAX's service area. Demand responsive Handy-Ride service is provided through FAX under contract with Keolis Transit America. The Short Range Transit Plan for the FCMA sets forth the specific service implementation plan for the five year fiscal period from 2020-2024. It is this SRTP that implements the near-term service goals and objectives of the Regional Transportation Plan.

The Regional Transportation Plan and the FCMA Short Range Transit Plan also continue to emphasize specialized service for disabled and elderly residents who are unable to utilize the fixed-route buses.

Service will be funded with \$22.4 million in State Transportation Development Act - Local Transportation Funds. FAX is also anticipating \$10.8 million in Measure C, and an additional \$12 million will be funded by the Federal Transit Administration. The remaining funds are derived from farebox revenues and special services provided under contracts with outside agencies such as the City of Clovis and Valley Children's Hospital. Although the City of Fresno does not propose to expend any of its Local Transportation Funds on streets and roads in FY 2019/2020, a "transit needs finding" is necessary to be

consistent with SB-498. SB-498 states the lack of available resources shall *not* be the sole reason for finding a transit need is *not* reasonable to meet.

The City of Clovis operates two types of public transit service. Clovis Stageline provides general public fixed-route service within the City Limits. Clovis Round Up operates specialized demand-responsive service for the elderly and disabled residents. The City of Clovis has designated Round Up services as the Consolidated Transportation Services Agency (CTSA) for the Clovis Transit Service Area. The estimated cost for operation of Clovis Transit in FY 2019-2020 is \$3,979,000 million. The City of Clovis does not propose to expend any Local Transportation Funds on streets and roads in FY 2019-2020, a "transit needs finding", is necessary to be consistent with SB-498. SB-498 states the lack of available resources shall *not* be the sole reason for finding a transit need is *not* reasonable to meet.

### C. Rural Areas

The Regional Transportation Plan calls for service to rural portions of Fresno County, including intra-city service in and around thirteen rural incorporated cities, two dozen unincorporated communities, and inter-city service linking those cities to the Fresno Clovis Metropolitan Area on the following corridors:

- (1) Firebaugh - Mendota - San Joaquin - Kerman Corridor to Fresno
- (2) Kingsburg - Selma - Fowler Corridor to Fresno
- (3) Orange Cove - Reedley - Parlier - Sanger Corridor to Fresno
- (4) Coalinga - Huron - Five Star - Five Points - Lanare - Riverdale - Caruthers - Raisin City - Easton Corridor to the Fresno

During the latter part of FY1978-1979 and the beginning of FY1979-1980, in cooperation with rural incorporated cities in Fresno County, Fresno COG prepared and adopted specific short-range transit development programs to define implementation of rural public transportation service in conformance with the Regional Transportation Plan. In September 1979, Fresno County Rural Transit Agency (FCRTA) was formed and assigned responsibility for implementing the service requirements of the Regional Transportation Plan as set forth by the Transit Development Programs. Services set forth by the Regional Transportation Plan and the Transit Development Programs were fully implemented by mid-February 1980.

A comprehensive Short-Range Transit Plan (Rural SRTP) for the Rural Fresno County Area, which updated the individual Transit Development Programs, was first adopted on November 17, 1983. The five year Rural SRTP is updated biannually. The latest update of the "Short-Range Transit Plan for the Rural Fresno County Area 2020-2024" is planned for adoption on June 27, 2019. The estimated cost for the operation of the FCRTA in FY 2019-2020 is \$8,647,259. The Services will be funded with \$2,275,178 of State Transportation Development Act - (TDA) Local Transportation Funds (LTF). The FCRTA will utilize \$896,666 from its Measure - C funds to support the operations. An additional \$1,522,098 will be funded by the Federal Transit Administration (FTA).

Farebox receipts are projected to be \$725,638 and Interest is estimated at \$107,250.

#### **D. Social Service Transportation**

The updated Social Service Transportation Action Plan and Inventory, was adopted January 29, 1998, and continues to co-designate the City of Fresno and the Fresno Economic Opportunities Commission (FEOC) as the Fresno Urban Consolidated Transportation Service Agency (CTSA). The Action Plan further designates City of Clovis, as the Clovis CTSA, and the Fresno County Rural Transit Agency (FCRTA) and the FEOC as the Fresno Rural Area CTSA. The Fresno COG has set aside each year, since FY1982-1983, five percent (5%) of Local Transportation Funds (Table 1) for social service transportation. An Operations Program and Budget (OPB) have been prepared for the Fresno Urban CTSA, Clovis CTSA, and the Fresno Rural CTSA. The FY2019-2020 OPBs are scheduled for adoption on June 27, 2019, which documents commitments for matching funds from participating social service agencies and defines the types of coordinated/consolidated services to be provided so funds may be released. FCRTA has notified FEOC of their intention to put the contract for the Fresno Rural Area CTSA out to bid.

Fresno County's CTSA process has been very successful in coordinating metropolitan and rural social service transportation needs. The Fresno COG's latest annual "Transit Productivity Evaluation FY 2018" indicates the CTSA's continue to provide a significant number of trips throughout Fresno County. An inventory of social service agencies was updated, as part of the development of the Fresno COG's Human Service Coordination Plan, as adopted January 29, 2015. It has assisted in determining if additional social service agencies may be interested in participating in the CTSA process.

### **Analysis of Proposed Public Transportation Services and Recommended Findings for -Local Agencies FY 2019-2020**

#### **A. City of Clovis**

The City of Clovis contributes funds to the operation of three (3) transit services within its jurisdiction. First, it operates the Clovis CTSA Round Up service on a demand-responsive basis to its elderly and disabled social service clients. Second, it operates Clovis Stageline to serve general public patrons with four (4) coordinated fixed routes; and third, it provides funding to Fresno Area Express (FAX) which operates fixed route service on Route 9 into Clovis.

Inter-city service to Fresno is available on Clovis CTSA's Round Up and Fresno Area Express / Handy-Ride.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Clovis will be reasonably met. Service requirements contained within the Regional Transportation Plan will be satisfied.

## **B. City of Coalinga**

The City of Coalinga, under an inter-agency agreement with the FCRTA, provides intra-city and inter-city service using vehicles owned by the FCRTA. All FCRTA vehicles are lift equipped for elderly and disabled accessibility.

The Coalinga Transit intra-city demand responsive service operates with one (1) vehicle during an approximate eight (8) hour service period Monday through Friday.

Coalinga Transit also provides inter-city fixed route service, with route deviation to pick-up disabled passengers, between Coalinga and Fresno. The vehicle provides one (1) round trip through Pleasant Valley Prison, Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City, and Easton, during an approximate nine and  $\frac{3}{4}$  (9.75) hour period, Monday through Saturday.

### **Recommendation:**

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Coalinga, Sphere of Influence, and surrounding Area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

## **C. City of Firebaugh**

The City of Firebaugh, under an inter-agency services agreement with the FCRTA, provides Demand responsive service within Firebaugh's Sphere of Influence, and surrounding Area is available by a FCRTA's lift equipped vehicle, Monday through Friday for approximately nine and  $\frac{3}{4}$  (9.75) hours per day. A second vehicle is available for inter-city trips between Firebaugh and Mendota during an approximate nine (9) hour period, Monday through Friday.

The FCRTA also contracts to operate Westside Transit as a multiple round trip general public commuter service, during eight and a half (8-1/2) hour period, Monday through Friday, using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding communities, Kerman, and "to" and "from" Fresno.

### **Recommendation:**

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Firebaugh, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

## **D. City of Fowler**

The City of Fowler, under an inter-agency services agreement with the FCRTA, provides transportation services within its Sphere of Influence and surrounding area. A lift

equipped FCRTA vehicle is the community service the area, approximately eight (8) hours per day, Monday through Friday.

The FCRTA also contracts to operate Southeast Transit as a multiple round trip general public commuter service, for approximately eight and a half (8-1/2) hour period, Monday through Friday, using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Fowler, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

#### **E. City of Fresno**

Fresno Area Express (FAX) provides fixed route service seven (7) days-a-week throughout the Fresno-Clovis Metropolitan Area. The City of Clovis and Fresno County financially participate for service to non-Fresno City residents within Fresno Area Express' Service Area. Fresno Area Express contracts with Keolis Transit America for weekday and weekend demand-responsive service on Handy-Ride. This service is oriented toward those who are unable to use the fixed-route service.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Fresno will be reasonably met. Service requirements contained within the Regional Transportation Plan will be satisfied.

#### **F. City of Huron**

The City of Huron, under an inter-agency services agreement with the FCRTA, provides general public transportation service within the Sphere of Influence, and surrounding area utilizing two (2) FCRTA wheelchair accessible modified vehicles. The intra-city services are available, during an approximate eight (8) hour period, Monday through Friday.

The City of Huron continues to provide funding for an inter-city "life-line" service to Coalinga. Three (3) round trips are provided during an eight (8) hour period, Monday through Friday.

Coalinga Transit also provides inter-city fixed route service, with route deviation to pick-up disabled passengers, between Coalinga and Fresno. The vehicle provides one (1) round trip through Pleasant Valley Prison, Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City and Easton, during an approximate nine and ¾ (9.75) hour period, Monday through Saturday.

Recommendation:



It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Huron, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

#### **G. City of Kerman**

The City of Kerman, under an inter-agency services agreement with the FCRTA, provides demand responsive public transportation service with a FCRTA vehicle within its Sphere of Influence and surrounding area using a lift equipped FCRTA vehicle, for approximately eight (8) hours a day, Monday through Friday.

The FCRTA also contracts to operate Westside Transit as a multiple round trip general public commuter service, for approximately eight and a half (8-1/2) hour period, Monday through Friday, using a lift equipped vehicles, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman and "to" and "from" Fresno.

##### **Recommendation:**

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Kerman, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

#### **H. City of Kingsburg**

Two (2) FCRTA wheelchair lift equipped vehicles are available for providing public transportation services to Kingsburg Area residents. These transit services are provided to the City of Kingsburg under an inter-agency services agreement with FCRTA. Service within the Sphere of Influence, and surrounding area, are available on a demand responsive basis during an approximately eight (8) hour service period, Monday through Friday and approximately eight (8) hours on Saturday utilizing just one (1) vehicle.

The FCRTA also contracts to operate Southeast Transit as a multiple round trip general public commuter service, during an approximately eight and a half (8-1/2) hour period, Monday through Friday, using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" Fresno.

##### **Recommendation:**

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Kingsburg, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

#### **I. City of Mendota**

The City of Mendota, under an inter-agency agreement with the FCRTA, provides demand responsive service within its Sphere of Influence and surrounding area using a FCRTA lift

equipped vehicle. This service is provided Monday through Friday, for approximately eight (8) hours per day.

Firebaugh Transit has a second vehicle, which is available for inter-city trips between Firebaugh and Mendota during an approximate nine (9) hour period, Monday through Friday.

The FCRTA also contracts to operate Westside Transit as a multiple round trip general public commuter service, during an approximately eight and a half (8-1/2) hour period, Monday through Friday using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Mendota, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied

#### **J. City of Orange Cove**

The City of Orange Cove, under an inter-agency services agreement with the FCRTA, provides transportation services within its Sphere of Influence and surrounding area using a FCRTA lift equipped vehicle. Orange Cove Transit operates on a demand responsive basis area for approximately nine (9) hours per day, Monday through Friday.

Orange Cove Transit also provides a lift equipped vehicle for inter-city fixed route service. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, Sanger, and "to" and "from" Fresno. Multiple round trips are available each service day. The inter-city service is provided, during an approximately ten (10) hour period, Monday through Friday.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Orange Cove, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

#### **K. City of Parlier**

The City of Parlier, under an inter-agency services agreement with the FCRTA, currently operates a lift equipped demand responsive service within its Sphere of Influence, and surrounding area using a wheelchair lift equipped FCRTA vehicle. Service is currently provided, during an approximate eight (8) hour period, Monday through Friday.

The FCRTA also contracts to operate Orange Cove Transit as a multiple round trip general public commuter service, during an approximately ten (10) hour period, Monday through Friday, using a lift equipped vehicle, which may deviate from its route to pick-up disabled

passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, and Sanger and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Parlier, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

#### **L. City of Reedley**

The City of Reedley, through an inter-agency services agreement with the FCRTA, provides demand responsive public transportation within its Sphere of Influence and surrounding area, using four (4) vehicles on an eight (8) hour staggered basis during an approximate eight (8) hour service period, Monday through Friday, and one (1) vehicle on Saturdays during an approximate eight (8) hour period.

The FCRTA also contracts to operate Orange Cove Transit as a multiple round trip general public commuter service, during an approximately ten (10) hour period, Monday through Friday using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, and Sanger and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Reedley, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

#### **M. City of Sanger**

To provide public transportation service within the Sanger Sphere of Influence and the surrounding area, the FCRTA, under an inter-agency services agreement, with the City of Sanger operates two (2) wheelchair accessible FCRTA vehicles that offer service in Sanger. The vehicles provide staggered service during an approximate eight (8) hour period and one (1) vehicle provides service during an eleven and half (11.5) hour period, Monday through Friday, and one (1) vehicle during an eight (8) hour period on Saturday.

FCRTA also contracts to operate Orange Cove Transit as a multiple round trip general public commuter service, during approximate ten (10) hour period, Monday through Friday, using a lift equipped bus, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, and Sanger and "to" and "from" Fresno.

An additional vehicle began providing service between Sanger and Reedley College in September of 2014 to support a new training program to address a critical concern by manufacturers in Sanger who have been unsuccessful at finding skilled workers to employ and residents in Sanger who are underemployed or unemployed. One (1) vehicle provides

route service during a ten (10 hour period, Monday through Friday.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Sanger, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

#### **N. City of San Joaquin**

The City of San Joaquin, under an inter-agency agreement with the FCRTA, provides for demand responsive Intra-City service within their Sphere of Influence and surrounding area. Inter-community service is also provided between the unincorporated communities of: Cantua Creek, El Porvenir, Halfway, Three Rocks, and Tranquility. Inter-City service to Kerman is also available. These services are provided, during a ten (10) hour period, Monday through Friday using an FCRTA lift equipped vans.

The FCRTA contracts to operate Westside Transit as a multiple round trip general public commuter service, during approximate eight and a half (8-1/2) hour period, Monday through Friday, using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of San Joaquin, its Sphere of Influence, and the surrounding area with its identified unincorporated communities will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

#### **O. City of Selma**

The City of Selma, under an inter-agency agreement with the FCRTA, provides for demand responsive and fixed route Intra-City service within their Sphere of Influence and surrounding area.

This service utilizes four (4) FCRTA wheelchair accessible vehicles. It operates four (4) vehicles on a demand responsive basis for eight (8) hours each on a staggered basis, and one (1) for four (4) hours for lunch time driver relief, Monday through Friday, during an approximate eight (8) hours service day. Saturday demand responsive services are provided with a single (1) vehicle during an approximate eight (8) hour service period.

The FCRTA also contracts to operate Southeast Transit as a multiple round trip general public commuter service, during approximate eight and a half (8-1/2) hour period, Monday through Friday using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" the Fresno-Clovis Metropolitan Area (FCMA).

## Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Selma, its Sphere of Influence, and surrounding Area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

## **P. Fresno County**

Fresno County financially participates through the Fresno County Rural Transit Agency for provision of service to unincorporated area residents within the Spheres of Influence and surrounding areas of the thirteen (13) rural cities and two dozen unincorporated communities situated on established fixed routes.

Fresno County also provides the funding for six (6) other unincorporated area transit services.

Auberry Transit is provided, through an inter-agency service agreement with FCRTA. The service area includes the communities of: Alder Springs, Auberry, New Auberry, the Big Sandy Indian Rancheria, Burrough Valley, Cold Springs Indian Rancheria, Jose Basin, Marshall Station, Meadow Lakes, Mile High, Prather, Sycamore, and Tollhouse. A lift equipped vehicle provides, approximately seven (7) hours of service per day, Monday through Friday. A second Auberry Transit vehicle is to provide “life-line” inter-city service from the foothill communities and through Friant and the Table Mountain Indian Rancheria to the Fresno-Clovis Metropolitan Area, one (1) day a week during an eight (8) hour service period.

Del Rey Transit operates as a general public demand responsive service. The FCRTA continues to fund the service four (4) hours per service day and Fresno County TDA monies fund the remaining four (4) hours. The service is under contract for driver services through the FCRTA and continues to be available during an approximate eight (8) hour period Monday through Friday. The operation will continue to maintain priority service to seniors attending the mid-day Hot Meal Nutrition Program. The service transports passengers within the community on a shared ride basis; arranges passenger grouping for trips to Sanger; and transfers passengers in Sanger to access Orange Cove Transit for service to Fresno, Parlier, Reedley, and Orange Cove. As of April 1, 2019 the service was modified to 7 hours per weekday and 5 hours on Saturday on a 3 month demonstration period to accommodate requests for Saturday service from Del Rey residents.

Dinuba Connection is in its ninth (9th) year of service. In cooperation with the FCRTA, the City of Dinuba (in Tulare County) provides an inter-County service, referred to as the Dinuba Connection, between Dinuba and Reedley (in Fresno County). It allows Dinuba residents to travel from their City and its Vocational Training Center to the Adventist Medical Center (for on-the-job training) and to attend Reedley College. Eastern Fresno County residents travel to regional retail and entertainment centers in Dinuba. The service has proven to be very successful. The operations encourage transfers between Reedley Transit’s Intra-City services and Orange Cove Transit’s Inter-City services, to facilitate connectivity between Orange Cove, Reedley, Parlier, Sanger and Fresno. Both entities will continue to utilize a portion of their locally approved half cent sales tax (Measure R in Tulare County and Measure C in Fresno County) to continue to split the costs of this

transit expansion program

Laton Transit continues to be provided by the FCRTA through an ongoing inter-agency services agreement with Kings Area Rural Transit (KART). Round trip, inter-community service between the unincorporated Community of Laton and the City of Hanford, in Kings County, is available Monday through Friday. An existing inter-County service by KART from Hanford through Laton and then Selma (Kaiser Clinic) and Hospitals in Fresno and the Central Valley Children's Hospital in Madera County is provided Monday through Friday.

Rural Transit between remote areas of Fresno County has been mentioned in the Regional Transportation Plan and Rural Short Range Transit Plan (SRTP) for many years. The Measure-C Expenditure Plan referenced the concept for funding and implementation. Service beyond the current transit service areas associated with incorporated cities has been difficult to justify. Four (4) vehicles were purchased to facilitate the operation of three (3) in regular services, Monday through Friday, with the fourth (4<sup>th</sup>) reserved as a back-up vehicle. The adopted Rural SRTP reflects the demand responsive operation to be available on a twenty-four (24) hour prior reservation basis. Transfers to existing operations have eliminated service duplications.

Shuttle Transit is to address another transit need. For many years, it has become evident that when riders from rural Cities arrive in Fresno they have problems utilizing the fixed route services of Fresno Area Express (FAX) to get to their destinations, conduct their business and return back downtown to catch their return bus back to their respective rural City. Frail elderly and disabled have significant problems attempting to qualify as a user of the Handy Ride services. Those wanting to get to an employment opportunity, educational institution, training program, medical appointment or other facility learn that it is nearly impossible to rely on public transportation.

The Federal Transit Administration (FTA) recognized the problem nationwide, and sought to address the matter. They created another Program that is called Job Access / Reverse Commute (JARC). Initially it sought competitive applications, and selected a few for partial funding for a one (1) year demonstration period. The applicant was responsible for the funding in subsequent years. It really was not attractive to small rural operators with very limited funding in the first place.

With the passage of Measure-C, the FCRTA has an opportunity to implement a supportive program. The FCRTA has four (4) inter-City subsystems that provide service to the Fresno Metropolitan Area. They include: Coalinga Transit (from Coalinga, Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City, and Easton); Orange Cove Transit (from Orange Cove, Reedley, Parlier, and Sanger); Southeast Transit (from Kingsburg, Selma, and Fowler); and Westside Transit (from Firebaugh, Mendota, Kerman, with connections from San Joaquin).

The Shuttle services are intended to meet the inter-City buses as they arrive in Fresno. The fares would be the same as FAX, \$1.25 per one-way trip. The riders could call the current Centralized Dispatch phone number 1-800-325-7433 to arrange service. The FCRTA has four (4) vehicles, three (3) primary and one (1) back-up. The service began July of 2015.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the unincorporated portions of the County of Fresno will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

### Additional Information

It should be noted additional transit needs are being met through three (3) other programs, which have been implemented with Measure – C funds. The Fresno COG administers the programs:

- Carpooling - A subsidized carpooling program is available for individuals willing to share rides with others. A computerized program may assist individuals in making successful contacts to form successful arrangements to conveniently share rides.
- Commuter Vanpooling – A subsidized vanpooling program is available for a group of individuals who may have common interests in commuting for employment or schooling at City Colleges and Universities. Several commercial entities have complete programs to provide vans ranging from seven (7) to fifteen (15) passenger capacities. A lead and back-up driver volunteer to make arrangements to transport the group as needed. The vehicle, fuel, maintenance, and insurance are covered. Participants share in a portion of the costs. Several hundred vehicles are currently in operation, and more are being formed on a regular basis.
- Farm Labor Vanpooling – A subsidized farm labor vanpooling program facilitates group transportation to field and packing facilities. The program is flexible to meet the seasonal needs of the workers, originating in Fresno County. Fifteen (15) passenger vans accommodate seven (7) to fifteen (15) individuals. A lead and back-up driver volunteer to make arrangements to transport the group as needed. The vehicle, fuel, maintenance, and insurance are covered. Participants share in a portion of the costs. Several hundred vehicles are currently in operation, and more are being formed on a regular basis.

Individuals and groups desiring to know more about these programs should call 559-441-RIDE (7433) or contact [www.valleyrides.com](http://www.valleyrides.com) for more information.

## **Appendix A - Demographic Information**

### Transit Dependent Groups

Per the Transportation Development Act, Unmet Transit Needs findings must include an annual assessment of the size and location of identifiable groups likely to be transit dependent, including but not limited to, the elderly, the disabled, including individuals eligible for paratransit and other special transportation services pursuant to Section 12143 of Title 42 of the United States Code, and persons of limited means, including, but not limited to, recipients under the CalWORKs program.

For the purposes of this document:

- Elderly are considered to be individuals age 65 years old and older.
- The terms "disability" refers to persons who because of physical or mental impairment are unable to drive automobiles or use public transit which is not specifically tailored to meet their needs.
- Persons of limited means are considered having incomes below the poverty threshold as defined by the federal government.

### Demographic Data - Charts and Highlights

The determination of the size and location of identifiable groups likely to be “transit dependent” is based on the American Community Survey, 2010 Census, and other pertinent data. The demographic data relevant to determining unmet transit needs in Fresno County is presented in the form of tables and maps.

The American Community Survey (ACS) replaced the decennial census long form in 2010. The ACS now collects detailed questions about socioeconomic and housing characteristics on an annual basis. The function of the decennial census will be to provide counts of people for the purpose of congressional apportionment and legislative redistricting. The primary purpose of the ACS is to measure the changing social and economic characteristics of the U.S. population. The use of the ACS data will provide “snapshots” of our region’s socioeconomic characteristics. The decision to select one-year, three-year, or five-year ACS “snapshots” is dependent on whether the intent is to reflect the most current data (e.g., one-year ACS) or a statistically more accurate “snapshot” (e.g., lower margin of error) over a larger period of time.

In this section, Table 2 presents an overview of the population in Fresno County. Figure 1 illustrates graphically how the population is dispersed throughout the incorporated and unincorporated areas in Fresno County.





The most rapid population increase between the 2000 and 2010 Census occurred in the City of Kerman with over a 58% growth. Other western Fresno County cities with significant increases were Mendota (40%), Firebaugh (31%) and Coalinga (15%). The metropolitan area of Fresno and Clovis also had significant growth increases of 16% and 44% respectively.

The City of Clovis now has a population in excess of 100,000 people. Pursuant to Senate Bill 716 (enacted 2009), cities with a population of 100,000 or more within a county that has a population of 500,000 or more will be required to expend 100% of the Local Transportation Funds (LTF) apportionment for public transit purposes. The City of Clovis has already been complying with this requirement.

Population forecasts suggest that none of the other incorporated cities in Fresno County will exceed 100,000 in the next 20 years and therefore will be exempt from the provisions of Senate Bill 716. The California Department of Finance annual city and county population estimates will be used to identify when the population threshold has been met. SB 716 represents a fundamental change in the manner in which public transit will be financed in the future.

Table 2  
Total Population and Percent Change, Year 2017

| Planning Area       | Population     |                |                | % Change     | % Annual Change |
|---------------------|----------------|----------------|----------------|--------------|-----------------|
|                     | 2000           | 2010           | 2017 (ACS)     | 2010 - 2017  | 2000 - 2017     |
| City of Clovis      | 66,468         | 95,631         | 104,411        | 9.18%        | 57.1%           |
| City of Coalinga    | 11,668         | 13,380         | 16,612         | 24.16%       | 42.4%           |
| City of Firebaugh   | 5,743          | 7,549          | 8,275          | 9.62%        | 44.1%           |
| City of Fowler      | 3,979          | 5,570          | 6,200          | 11.31%       | 55.8%           |
| City of Fresno      | 427,652        | 494,665        | 519,037        | 4.93%        | 21.4%           |
| City of Huron       | 6,306          | 6,754          | 6,926          | 2.55%        | 9.8%            |
| City of Kerman      | 8,551          | 13,544         | 14,537         | 7.33%        | 70.0%           |
| City of Kingsburg   | 9,199          | 11,382         | 11,794         | 3.62%        | 28.2%           |
| City of Mendota     | 7,890          | 11,014         | 11,396         | 3.47%        | 44.4%           |
| City of Orange Cove | 7,722          | 9,078          | 9,567          | 5.39%        | 23.9%           |
| City of Parlier     | 11,145         | 14,494         | 15,051         | 3.84%        | 35.0%           |
| City of Reedley     | 20,756         | 24,194         | 25,419         | 5.06%        | 22.5%           |
| City of San Joaquin | 3,270          | 4,001          | 4,025          | 0.60%        | 23.1%           |
| City of Sanger      | 18,931         | 24,270         | 24,883         | 2.53%        | 31.4%           |
| City of Selma       | 19,444         | 23,219         | 24,537         | 5.68%        | 26.2%           |
| County of Fresno    | 170,683        | 171,705        | 168,946        | -1.61%       | -1.0%           |
| <b>Total</b>        | <b>799,407</b> | <b>930,450</b> | <b>971,616</b> | <b>4.42%</b> | <b>21.5%</b>    |

Table 3 presents 2013-2017 American Community Survey (ACS 5-year) data on population, by age and income characteristics. This data is important to this analysis because studies have shown that age and income have a high correlation with automobile usage and transit dependency. Persons age 65 and over are separated as a subset of the total population figures. In some jurisdictions, these individuals become eligible for transit services solely based on their age. In others, they qualify for reduced fares because of their age. In either case, they are recognized as a select group of people who may have special transportation needs met through public transportation.

Poverty statistics in ACS products adhere to the standards specified by the Office of Management and Budget in Statistical Policy Directive 14. The Census Bureau uses a set of dollar value thresholds that vary by family size and composition to determine who is in poverty. Further, poverty thresholds for people living alone or with nonrelatives (unrelated individuals) vary by age (under 65 years or 65 years and older). The poverty thresholds for two-person families also vary by the age of the householder. If a family's total income is less than the dollar value of the appropriate threshold, then that family and every individual in it are considered to be in poverty. Similarly, if an unrelated individual's total income is less than the appropriate threshold, then that individual is considered to be in poverty.

Table 3  
Age and Income, Year 2017

| Jurisdiction        | Population 2017 | Persons: Age 65+ | % Total Pop. | Persons: Low Income | % Total Pop. | Persons: Age 65+ & Low Income | % Total Pop. |
|---------------------|-----------------|------------------|--------------|---------------------|--------------|-------------------------------|--------------|
| City of Clovis      | 104,411         | 12,960           | 12.4%        | 13,151              | 12.6%        | 837                           | 0.8%         |
| City of Coalinga    | 16,612          | 1,124            | 6.8%         | 3,033               | 18.3%        | 127                           | 0.8%         |
| City of Firebaugh   | 8,275           | 630              | 7.6%         | 2,482               | 30.0%        | 179                           | 2.2%         |
| City of Fowler      | 6,200           | 679              | 11.0%        | 1,329               | 21.4%        | 47                            | 0.8%         |
| City of Fresno      | 519,037         | 54,212           | 10.4%        | 144,946             | 27.9%        | 7,212                         | 1.4%         |
| City of Huron       | 6,926           | 561              | 8.1%         | 3,010               | 43.5%        | 218                           | 3.1%         |
| City of Kerman      | 14,537          | 1,556            | 10.7%        | 3,106               | 21.4%        | 199                           | 1.4%         |
| City of Kingsburg   | 11,794          | 1,462            | 12.4%        | 2,132               | 18.1%        | 182                           | 1.5%         |
| City of Mendota     | 11,396          | 648              | 5.7%         | 5,593               | 49.1%        | 157                           | 1.4%         |
| City of Orange Cove | 9,567           | 751              | 7.8%         | 4,379               | 45.8%        | 269                           | 2.8%         |
| City of Parlier     | 15,051          | 1,074            | 7.1%         | 6,135               | 40.8%        | 268                           | 1.8%         |
| City of Reedley     | 25,419          | 3,247            | 12.8%        | 6,555               | 25.8%        | 298                           | 1.2%         |
| City of San Joaquin | 4,025           | 216              | 5.4%         | 1,767               | 43.9%        | 89                            | 2.2%         |
| City of Sanger      | 24,883          | 2,467            | 9.9%         | 7,210               | 29.0%        | 569                           | 2.3%         |
| City of Selma       | 24,537          | 2,651            | 10.8%        | 5,683               | 23.2%        | 400                           | 1.6%         |
| County of Fresno    | 168,946         | 26,630           | 15.8%        | 32,529              | 19.3%        | 2,573                         | 1.5%         |
| Total               | 971,616         | 110,868          | 11.4%        | 243,040             | 25.0%        | 13,624                        | 1.4%         |

Table 4 provides data on individuals with disabilities by gender and age. This information is from the 2011-2017 ACS data includes non-institutionalized persons, age 5 and older, who have a "disability." Individuals were asked if they, or others in the household, had a health condition that has lasted for 6 or more months which makes it difficult to go outside of the home alone. Persons that have such a

difficulty as a result of a health condition are said to have a mobility limitation. Increased public transportation would be an asset to those who have a mobility limitation.

Table 4  
Gender by Age and Disability, Year 2017

| <b>Fresno County</b>             | <b>Estimate</b> | <b>% Over Total</b> | <b>Fresno County</b>         | <b>Estimate</b> | <b>% Over Total</b> |
|----------------------------------|-----------------|---------------------|------------------------------|-----------------|---------------------|
| Total Population                 | 960,471         | 100.0%              | Total Population             | 960,471         | 100.0%              |
| Male                             | 475,734         | 49.5%               | Female                       | 484,737         | 50.5%               |
| Under Age 5                      | 40,314          | 4.2%                | Under Age 5                  | 38,694          | 4.0%                |
| With a Disability                | 314             | 0.0%                | With a Disability            | 290             | 0.0%                |
| No Disability                    | 40,000          | 4.2%                | No Disability                | 38,404          | 4.0%                |
| Age 5 to 17                      | 101,805         | 10.6%               | Age 5 to 17                  | 98,055          | 10.2%               |
| With a Disability                | 6,887           | 0.7%                | With a Disability            | 4,104           | 0.4%                |
| No Disability                    | 94,918          | 9.9%                | No Disability                | 93,951          | 9.8%                |
| Age 18 to 64                     | 285,123         | 29.7%               | Age 18 to 64                 | 288,000         | 30.0%               |
| With a Disability                | 33,726          | 3.5%                | With a Disability            | 33,873          | 3.5%                |
| No Disability                    | 251,397         | 26.2%               | No Disability                | 254,127         | 26.5%               |
| Age 65+                          | 48,492          | 5.0%                | Age 65+                      | 59,988          | 6.2%                |
| With a Disability                | 20,608          | 2.1%                | With a Disability            | 25,740          | 2.7%                |
| No Disability                    | 27,884          | 2.9%                | No Disability                | 34,248          | 3.6%                |
| Total Male with Disability       | 125,542         | 13.1%               | Total Female with Disability | 64,007          | 6.7%                |
| Total Population with Disability |                 |                     |                              | 189,549         | 19.7%               |

Note the discrepancy for total population between Table 3 and Table 4 above. Table 3 reports a total of 971,616 while Table 4 shows 960,471, a difference of 11,145 persons. Table 4 shows the total population of people whose disability status is known. As a result, there are 11,145 people whose disability status was not known at the time these numbers were compiled that are not included in Table 4.

Table 5 expands on the number of individuals in Fresno County between the ages of 19 and 64 by their disability and employment status. The 2013-2017 ACS data identifies that 573,123 residents are between the ages of 19 and 64 and that approximately 67,599 (7.0 percent) have a disability. Of those with a disability, 32.3 percent are employed, 7.5 percent are unemployed, and 60.1 percent are not in the workforce. Those residents without a disability make up 88.2 percent of those between the ages of 18 and 64. Of this group 69.3 percent are employed, 7.5 percent are unemployed, and 23.2 percent are not in the workforce.

Table 5  
Employment Status by Disability, 2017

| Population 19 to 64 | Number  | % of Pop |
|---------------------|---------|----------|
| Total               | 573,123 | 59.7%    |
| With a Disability   | 67,599  | 7.0%     |
| Employed            | 21,848  | 32.3%    |
| Unemployed          | 5,094   | 7.5%     |
| Not in Labor Force  | 40,657  | 60.1%    |
| No Disability       | 505,524 | 88.2%    |
| Employed            | 350,332 | 69.3%    |
| Unemployed          | 37,855  | 7.5%     |
| Not in Labor Force  | 117,337 | 23.2%    |

Fresno COG's definition of transit dependent focuses on individuals who, by virtue of their age, income, or disability, are not adequately served by the automobile. Information from the last available version of a summary from Caltrans entitled "Travel and Related Factors in California" was used as a foundation for identifying the incidence of individuals that are transportation-dependent.

According to the California Department of Motor Vehicles (DMV), in 2017 there were 588,753 driver licenses issued in Fresno County. This number represents approximately 79.8 percent of the population age 16 years and older. This means that approximately 20 percent of eligible drivers in Fresno County did not have a driver's license.

In 2014, there were 537,082 licensed drivers. In 2015, the number of licensed drivers in Fresno County increased 4.6 percent to 561,761. In the years following, specifically 2015, 2016, and 2017, the number of licensed drivers increased 2.3 – 2.5% each year.

Table 6  
Population of Driving Age in Fresno County, Year 2017

| Age   | Population 2017 | % of Total Population |
|-------|-----------------|-----------------------|
| 0-15  | 234,463         | 24.1%                 |
| 16-18 | 44,752          | 4.6%                  |
| 18+   | 692,401         | 71.3%                 |
| All   | 971,616         | 100.0%                |

Table 7 below shows the number of vehicles and licensed drivers per household. It shows that there is an average of 3.16 occupants per household with 1.95 licensed drivers and 1.76 vehicles.

Table 7  
Occupied Household / Vehicles in Fresno County, Year 2017

|                                      |         |
|--------------------------------------|---------|
| Total Housing Units                  | 326,213 |
| Total Occupied Housing Units         | 301,824 |
| Average # of Occupants               | 3.16    |
| No. of HH Vehicles in Fresno County* | 531,955 |
| Average # of Vehicles per Household  | 1.76    |
| Average # of Drivers per Household   | 1.95    |

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## Exhibit A

### Social Services Transportation Advisory Council Membership List Updated January 2019

| Potential Transit User 60 Years of Age or Older (minimum of 1) |                                       |              |                   |
|--|---------------------------------------|--------------|-------------------|
| Appointment  | Resident of/Geographic Representation | Term Expires | Ethnic Background |
| Michael Mendez, Jr.  | Sanger/Fresno County                  | 1-2021       | Hispanic          |

| Representatives of the Local Social Service Providers for Seniors (minimum of 2) |                                       |              |                   |
|--|---------------------------------------|--------------|-------------------|
| Appointment  | Resident of/Geographic Representation | Term Expires | Ethnic Background |
| Sonia Del La Rosa, Fresno County   | Fresno/Fresno County                  | 6-2021       | Hispanic          |
| Brian Spaunhurst, Fresno County<br>Public Works                                  | Fresno/Fresno County                  | 1-2021       | Caucasian         |

| Potential Transit User Who Is Disabled (minimum of 1) |                                       |              |                   |
|---|---------------------------------------|--------------|-------------------|
| Appointment   | Resident of/Geographic Representation | Term Expires | Ethnic Background |
| Robert Mesel, FAX                                     | Fresno/Fresno County                  | 1-2021       | Caucasian         |

| Representative of the Local Social Service Provider for Disabled (minimum of 2) |                                       |              |                   |
|---|---------------------------------------|--------------|-------------------|
| Appointment   | Resident of/Geographic Representation | Term Expires | Ethnic Background |
| Vidal Medina, RICV  | Fresno/Fresno County                  | 5-2020       | Hispanic          |
| Bill Hyatt, CVRC  | Fresno/Fresno County                  | 6-2021       | Caucasian         |

| Representative of a Local Social Service Provider for Persons of Limited Means (minimum of 1) |                                       |              |                   |
|---|---------------------------------------|--------------|-------------------|
| Appointment   | Resident of/Geographic Representation | Term Expires | Ethnic Background |
| Hector Medina, Fresno County  | Fresno/Fresno County                  | 6-2021       | Hispanic          |

| Representatives from the Local Consolidated Transportation Service Agency (minimum of 2) |                                       |              |                   |
|--|---------------------------------------|--------------|-------------------|
| Appointment  | Resident of/Geographic Representation | Term Expires | Ethnic Background |
| Amy Hance, Clovis Transit  | Clovis/Fresno County                  | 6-2020       | Caucasian         |
| Monty Cox, FEOC/CTSA   | Fresno/Fresno County                  | 6-2020       | Caucasian         |
| Moses Stites, FCRTA  | Fresno/Fresno County                  | 3-2021       | Hispanic          |
| Judith Nishi, FAX  | Sanger/Fresno County                  | 6-2021       | Asian American    |

| Representatives of General Public, who used Public Transit |                                       |              |                   |
|--|---------------------------------------|--------------|-------------------|
| Appointment  | Resident of/Geographic Representation | Term Expires | Ethnic Background |
| Yonas Paulos   | Fresno/Fresno County                  | 6-2020       | Caucasian         |

**Exhibit A-1**

**List of Acronyms**

| <b>Acronym</b> | <b>Agency Name</b>  |
|----------------|---|
| FMAAA          | Fresno Madera Area Agency on Aging                            |
| RICV           | Resources for Independence, Central Valley                    |
| UCP            | United Cerebral Palsy   |
| ET&A           | Fresno County Department of Employment & Temporary Assistance |
| FEOC           | Fresno Economic Opportunities Commission                      |
| CTSA           | Consolidated Transportation Service Agency                    |
| FCRTA          | Fresno County Rural Transit Agency                            |
| FAX            | Fresno Area Express   |
| VAC CA HCS     | Veterans Administration Central California Health Care System |
| FCHSS          | Fresno County Health and Social Services                      |
| NFB            | National Federation of the Blind                              |
| CCNF           | Central California Nikkie Foundation                          |

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**Exhibit B**

**2019 Unmet Transit Needs Process Outreach – Fresno COG**

| <b>What</b>   | <b>Whom</b>   | <b>Number</b> | <b>Date</b>         |
|---|---|---------------|---------------------|
| Included in Coming Up at Fresno COG newsletter  | COG database - Includes all Constant Contact email contacts, elected officials, committees, community agencies, consultants | 2,130         | 2/1/2019            |
| English/Spanish flyer mail out  | Unmet Needs Mailing List  | 380           | Early February 2019 |
| Fresno Area Express (FAX) Buses   | Flyers were posted within each bus within the FAX fixed route network   | 100           | 2/11/2019           |
| newsletter  | FAX newsletter  | 316           | 2/15/2019           |
| Public Hearing Notice - English   | Fresno Bee  | 590,000       | 5/1/2019            |
| Public Hearing Notice - Spanish   | Vida En El Valle  | 170,000       | 4/29/2019*          |
| Fresno COG website  | Posted to COG website under Get Involved and Public Transit Planning. Calendar items as well.                               |               | 5/1/2019            |
| Posted Coming Up at Fresno COG on COG Facebook page announcing public hearing - English |   |               | 5/3/2019            |
| Created a Facebook event regarding public hearing                                       |   |               | 5/3/2019            |

*\*This is the date that the notification took place. I will update this information for when the public notices appear in the newspaper and include screenshot of the ads in Exhibit E.*

## Exhibit B-1

### Unmet Transit Needs Request Flyer and Comments Form



In partnership with the following public transit agencies:

Clovis Transit  
Fresno Area Express  
Fresno County Rural Transit Agency  
Fresno Economic Opportunities Commission

*Do you or someone you know have a public transit need  
that is not being met?*

### ***2019 UNMET TRANSIT NEEDS—PUBLIC COMMENTS PROCESS***

The Fresno Council of Government's (FCOG)  
Social Services Transportation Advisory Council would like to hear from you!

If you would like to provide comments on public transit needs in Fresno County,  
please attend one of the eight public meetings, or submit written comments.

#### **MEETING DATES AND LOCATIONS:**

**Tuesday, February 19, 2019 - 5:30pm**  
**West Side of Fresno County**  
Firebaugh Community Center  
1655 13th Street, Firebaugh, CA 93630

**Thursday, February 21, 2019 - 5:30pm**  
**Eastside of Fresno County**  
Kingsburg City Hall  
1401 Draper Street, Kingsburg, CA 93631

**Tuesday, February 26, 2019 - 5:30pm**  
**Fresno Metropolitan Area**  
Ted C. Wills Community Center  
770 San Pablo, Fresno, CA 93728

**Wednesday, February 27, 2019 - 5:30 pm**  
**Fresno Metropolitan Area**  
Pinedale Community Center  
7170 N. San Pablo Ave, Pinedale, CA 93650

**Tuesday, March 5, 2019 - 5:30pm**  
**West Side of Fresno County**  
Coalinga City Hall  
155 W. Durian Ave, Coalinga, CA 93210

**Wednesday, March 6, 2019 - 5:30 pm**  
**Fresno Metropolitan Area**  
Center For New Americans  
4879 E. Kings Canyon Rd, Fresno CA 93727

**Tuesday, March 12, 2019 - 5:30pm**  
**Eastside of Fresno County**  
Sanger City Hall  
1700 7th Street, Sanger, CA 93657

**Wednesday, March 13, 2019 - 5:30pm**  
**Clovis Metropolitan Area**  
Clovis Senior Center  
850 Fourth Street, Clovis, CA 93612

If you are unable to attend a meeting but would like to provide your comments, please see the section titled "How To Participate" on the back of this flyer.

*All meeting rooms and restrooms are ADA accessible. Representatives or individuals with disabilities should contact Fresno COG at 559-233-4148, at least 3 days in advance of a meeting to request auxiliary aids and/or translation services necessary to participate in the public meeting.*



## BACKGROUND INFORMATION

### What is the purpose of the unmet transit needs meetings?

The meetings provide opportunity for the public to identify all Fresno County “unmet transit needs” that are “reasonable to meet” within Fresno County (PUC 99401.5 (d)).

### What is an “unmet transit need”?

An “unmet transit need” is an inadequacy in existing public transit service for persons recognized as transit dependent in Fresno County.

### Who is “transit dependent”?

The “transit dependent” are those individuals who rely on public transit because they do not operate a vehicle because of youth, advanced age, mental or physical impairment or low income.

### What is the purpose of the Social Services Transportation Advisory Council (SSTAC)?

The purpose of SSTAC is to receive public comment regarding transit service needs for the transit-dependent in Fresno County.

## HOW TO PARTICIPATE

1. Attend a public outreach meeting and/or public hearing and speak with transit agency representatives.
2. Submit a comment card at the meeting, providing as much detail as possible to describe the need you would like to have met.
3. If you are unable to attend a meeting, but would like to provide your comments, please mail or email your comments to:

Bill Hyatt, SSTAC Chairman  
Central Valley Regional Center, Inc.  
4615 North Marty, Fresno, CA 93722  
Email: [comments@fresnocog.org](mailto:comments@fresnocog.org)

All comments must be received by Friday, April 5, 2019 at 5:00pm

4. To receive more information about available transit and the unmet Transit Needs process, visit us on the web at this link:

<https://www.fresnocog.org/project/public-transit-planning/>

**2019 Unmet Transit Needs  
Comment Form**

Name\*:

Email:

City\*:  Ph. Number:

Zip\*:

During the past week (7 days), on how many days have you ridden the bus?  
1   2   3   4   5   6   7

1. Which transit system(s) are you requesting improvements to?\*

- |  |   |
|--|---|
| <input type="checkbox"/> Fresno Area Express         | <input type="checkbox"/> FAX Handy Ride                           |
| <input type="checkbox"/> Clovis Stageline            | <input type="checkbox"/> Fresno County Rural Transit              |
| <input type="checkbox"/> Clovis Round-Up             | <input type="checkbox"/> Fresno Economic Opportunities Commission |
| <input type="checkbox"/> Other: <input type="text"/> |   |

2. Describe the transit improvement(s) you are requesting. To effectively evaluate your comment, please provide the nearest cross street (or area of town where you live), your destination, day of week, and approximate time of day that you are interested in making your trip.\*

3. Describe the individuals who would need the service. Include age group, financial constraints, and whether they have disabilities that would require special services. \*

Your comments will be compiled in a report on Unmet Transit Needs. If you provide your contact information, you will receive a notice once the report is available for review. Please return form to:

**Bill Hyatt, SSTAC Chairman**  
**Central Valley Regional Center, Inc.**  
**4615 North Marty**  
**Fresno, CA 93722 Fax no: (559) 276-4360**  
**comment@fresnocog.org**



## Exhibit B-2

### Unmet Transit Needs Flyer and Comments Form in Spanish



En asociación con las siguientes agencias de transporte público:

Clovis Transit  
Fresno Area Express  
Fresno County Rural Transit Agency  
Fresno Economic Opportunities Commission

*¿Usted o alguien que conoce tiene una necesidad de transporte público que no se está cumpliendo?*

### **2019 NECESIDADES DE TRÁNSITO NO CUMPLIDAS - -PROCESO DE COMENTARIOS PÚBLICOS**

¡El Consejo Consultivo de Transporte de Servicios Sociales del Consejo de Gobiernos de Fresno (FCOG) desea escucharlo a usted!

Si desea proporcionar comentarios sobre las necesidades de transporte público en el condado de Fresno, por favor asista a una de las ocho reuniones públicas comentarios, o presente por escrito

#### **FECHAS Y LUGARES DE LAS REUNIONES:**

**Martes, 19 de Febrero, 2019 5:30pm**  
**Lado Oeste del Condado de Fresno**  
Firebaugh Community Center  
1655 13th Street, Firebaugh, CA 93630

**Jueves, 21 de Febrero, 2019 5:30pm**  
**Lado Este del Condado de Fresno**  
Kingsburg City Hall  
1401 Draper Street, Kingsburg, CA 93631

**Martes, 26 de Febrero, 2019 5:30pm**  
**Área Metropolitana de Fresno**  
Ted C. Wills Community Center  
770 San Pablo, Fresno, CA

**Miércoles, 27 de Febrero, 2019 5:30pm**  
**Área Metropolitana de Fresno**  
Pinedale Community Center  
7170 N. San Pablo Ave., Pinedale CA 93630

**Martes, 5 de Marzo 2019, 5:30pm**  
**Lado Oeste del Condado de Fresno**  
Coalinga City Hall  
155 W. Durian Ave. Coalinga, CA 93210

**Miércoles, 6 de Marzo, 2019 5:30pm**  
**Área Metropolitana de Fresno**  
Center for New Americans  
4879 E. Kings Canyon Rd, Fresno, CA 93727

**Martes, 12 de Marzo, 2019 5:30pm**  
**Lado Este del Condado de Fresno**  
Sanger City Hall  
1700 7th Street, Sanger, CA 93657

**Miércoles, 13 de Marzo, 2019 5:30pm**  
**Área Metropolitana de Clovis**  
Clovis Senior Center  
850 Fourth Street, Clovis, CA 93612

Si no puede asistir a una reunión pero desea enviarnos sus comentarios, consulte la sección titulada "Cómo Participar" en la parte posterior de este folleto.

Todas las salas de reuniones y los baños tienen acceso ADA. Los representantes o individuos con discapacidades deben comunicarse con Fresno COG al 559-233-4148, al menos 3 días antes de una reunión para solicitar ayudas auxiliares y / o servicios de traducción para participar en la reunión pública.



## INFORMACIÓN DE ANTECEDENTES

### ¿Cuál es el propósito de las reuniones de necesidades de tránsito no cumplidas?

Las juntas brindan oportunidad para que el público identifique todas las "necesidades de tránsito no cumplidas" del Condado de Fresno que sean "razonables de cumplir" en el Condado de Fresno (PUC 99401.5 (d)).

### ¿Qué es una "necesidad de tránsito no cumplida"?

Una "necesidad de tránsito no cumplida" es una insuficiencia en el servicio de transporte público existente para personas reconocidas como dependientes del tránsito en el condado de Fresno.

### ¿Quiénes son los "dependientes del tránsito"?

Los "dependientes del tránsito" son aquellas personas que dependen del transporte público porque no operan un vehículo debido a su juventud, edad avanzada, impedimento mental o físico o bajos ingresos.

### ¿Cuál es el propósito del Consejo Consultivo de Transporte de Servicios Sociales (SSTAC)?

El propósito de SSTAC es recibir comentarios públicos sobre las necesidades del servicio de tránsito para el dependiente del tránsito en el condado de Fresno.

## COMO PARTICIPAR

1. **Asista a una reunión de alcance público y / o audiencia pública y hable con los representantes de la agencia de tránsito.**
2. **Presente una tarjeta de comentarios en la reunión, proporcionando tantos detalles como sea posible para describir la necesidad que le gustaría que se cumpla.**
3. **Si no puede asistir a una reunión, pero desea enviarnos sus comentarios, envíe sus comentarios por correo o por correo electrónico a:**

Bill Hyatt, SSTAC Chairman  
Central Valley Regional Center, Inc.  
4615 North Marty, Fresno, CA 93722  
Email: [comments@fresnocog.org](mailto:comments@fresnocog.org)

Todos los comentarios deben recibirse antes del Viernes 5 d Abril de 2019 a las 5:00pm

4. **Para recibir más información sobre el tránsito disponible y el proceso de necesidades de tránsito no cumplidas, visítenos en el internet en este enlace:**

<https://www.fresnocog.org/project/public-transit-planning/>

2019 Necesidades de Tránsito No Cumplidas  
Formulario de Comentario

Nombre\*:

Email:

Ciudad\*:  Número de Tel:

Zip\*:

Durante la semana pasada (7 días), ¿cuántos días ha subido al autobús?

1 2 3 4 5 6 7

1. ¿A qué sistema (s) de tránsito solicita que se hagan mejoras? \*

Fresno Area Express

FAX Handy Ride

Clovis Stagelline

Fresno County Rural Transit

Clovis Round-Up

Fresno Economic

Opportunities Commission

Otro:

2. Describa las mejoras de tránsito que está solicitando. Para evaluar su comentario de manera efectiva, proporcione el cruce de calles más cercano (o el área de la ciudad donde vive), su destino, el día de la semana y la hora aproximada del día en la que está interesado en hacer su viaje. \*

3. Describa las personas que necesitarían el servicio. Incluya grupos de edad, restricciones financieras y si tienen discapacidades que requieran servicios especiales.\*

Sus comentarios se compilarán en un informe sobre necesidades de tránsito no atendidas. Si proporciona su información de contacto, recibirá un aviso una vez que el informe esté disponible para su revisión. Por favor devuelva el formulario a:

**Bill Hyatt, SSTAC Chairman**  
Central Valley Regional Center, Inc.  
4615 North Marty  
Fresno, CA 93722 Fax no: (559) 276-4360  
[comment@fresnocog.org](mailto:comment@fresnocog.org)

**Exhibit B-3****Unmet Needs Letter Mailing List FY 2019-2020**

| <b>FIRST</b> | <b>LAST</b> | <b>AGENCY</b>                     | <b>TITLE</b>             | <b>ADDRESS</b>               | <b>CITY</b> | <b>ZIP</b> |
|--------------|-------------|-----------------------------------|--------------------------|------------------------------|-------------|------------|
| Terry        | Williams    |                                   |                          | 1058 E. Magell Ave.          | Fresno      | 93710      |
| Patricia     | Loza        |                                   |                          | 2029 N. Orchard St. Apt. C   | Fresno      | 93703-2353 |
| David        | Powell      |                                   |                          | 2210 Dawson Cove Lane S.     | Clovis      | 93611      |
| Robert       | Rogers      |                                   |                          | 2737 S Bardell               | Fresno      | 93706      |
| Albert       | Movsesian   |                                   |                          | 274 W. Sierra Ave.           | Fresno      | 93704      |
| Robin        | Ray         |                                   |                          | 5024 E Laurel                | Fresno      | 93727      |
| Olivia       | Ostergaard  |                                   |                          | 525 E. Simpsonj              | Fresno      | 93704      |
| Tom          | Zizzo       | Big Sandy Rancheria Tribe         | Tribal Administrator     | P.O. Box 337                 | Auberry     | 93602      |
| Kathy        | Yoshida     | DHHSC                             |                          | 5340 N. Fresno St.           | Fresno      | 93710      |
|              |             | Fresno Blind Veterans/VA Hospital | Visit Coordinator        | 2615 E. Clinton              | Fresno      | 93703      |
|              |             | Keolis Transit America            | Division Manager         | 4488 N. Blackstone           | Fresno      | 93726      |
|              |             | National Action Network           | President                | 1630 W. Kearney Blvd.        | Fresno      | 93706      |
|              |             | NOIA Community Ctr.               | ADP Director/Coordinator | 606 E. Belmont Ave.          | Fresno      | 93701      |
|              |             | San Joaquin Valley Dialysis       | Clerical Manager         | 3636 N. First St., #144      | Fresno      | 93726      |
| Larry        | Miller      |                                   |                          | 1584 E. Utah                 | Fresno      | 93720      |
| Paul         | Spraetz     |                                   |                          | 1893 Menlo Ave.              | Clovis      | 93611      |
| Steve        | Rapada      |                                   |                          | 303 Shoemaker Ave            | Reedley     | 93654      |
| Steve        | Weil        |                                   |                          | 588 W. Barstow               | Fresno      | 93704      |
| John & Sally | McCarthy    |                                   |                          | 812 "J" St.                  | Reedley     | 93654      |
| Patience     | Milrod      |                                   |                          | 844 N. Van Ness Ave.         | Fresno      | 93728      |
| Tom          | Berryhill   | 14th District                     | Senator                  | 6215 N. Fresno St., Ste. 104 | Fresno      | 93710      |
| Jim          | Costa       | 16th District                     | Congressman              | 2222 M St., #305             | Merced      | 95340-3729 |
| Andy         | Vidak       | 16th District                     | Senator                  | 2550 Mariposa, Ste. 2016     | Fresno      | 93721      |
| Jim          | Costa       | 16th District                     | Congressman              | 855 M St., Ste. 940          | Fresno      | 93721      |
| Josh         | Harden      | 10th District                     | Congressman              | 4701 Sisk Rd., Ste. 202      | Modesto     | 95356      |
| T.J.         | Cox         | 21th District                     | Congressman              | 2700 M. St.                  | Bakersfield | 93301      |
| Devin        | Nunes       | 22st District                     | Congressman              | 264 Clovis Ave., Ste. 206    | Clovis      | 93612      |
|              |             | A Recovery Ctr. For Chemical      | Director                 | 11838 South Marshall Ave.    | Reedley     | 93654      |



|           |           |  |                                      |                              |         |            |
|-----------|-----------|--|--------------------------------------|------------------------------|---------|------------|
|           |           | Dependency                                     |                                      |                              |         |            |
|           |           | Alternate Ways                                 | CEO                                  | 2491 W. Shaw Ave., 105       | Fresno  | 93711      |
|           |           | ARC Fresno                                     | Executive Director                   | 4567 N. Marty Ave., Ste. 101 | Fresno  | 93722-7836 |
|           |           | Balderas Elementary School                     | Bilingual Counseling                 | 4625 E. Florence Ave.        | Fresno  | 93725      |
| Elizabeth | Kipp      | Big Sandy Rancheria                            | Chairperson                          | P.O. Box 337                 | Auberry | 93602      |
| Sharon    | Carter    | Big Sandy Rancheria Tribe                      | Tribal Administrator                 | P.O. Box 337                 | Auberry | 93602      |
|           |           | Boys & Girls Clubs of Fresno                   | Administrative Office                | 540 N. Augusta               | Fresno  | 93701      |
|           |           | Boys and Men of Color                          | Program Assistant                    | 4949 East Kings Canyon Road  | Fresno  | 93727      |
|           |           | Brookdale Fresno                               | Marketing Director                   | 1715 E. Alluvial             | Fresno  | 93720      |
|           |           | Building Healthy Communities                   | HUB Manager                          | 4949 East Kings Canyon Road  | Fresno  | 93727      |
| Mike      | Prandini  | Building Industry Association of Fresno/Madera | Ex. V. President                     | 420 Bullard, Ste. 105        | Clovis  | 93612      |
|           |           | CA Armenian Home                               | Director of Social Services          | 6720 E. Kings Canyon Rd.     | Fresno  | 93727      |
|           |           | CA Dept. of Rehabilitation                     | Team Manager                         | 2550 Mariposa St., #2000     | Fresno  | 93721      |
|           |           | California Detoxification Corp./Baart Clinic   | Director                             | 539 N. Van Ness Ave.         | Fresno  | 93728-3419 |
|           |           | California Highway Patrol Fresno Area 435      | Area Commander                       | 1380 E. Fortune Ave.         | Fresno  | 93725      |
| Gail      | Miller    | Caltrans Environmental                         | Deputy District Director-Planning    | 1352 W Olive Ave             | Fresno  | 93728      |
| Lorena    | Mendibles | Caltrans, District 06                          | Associate Transportation Planning/D6 | 1325 W. Olive                | Fresno  | 93728      |
| Lorena    | Medibles  | Caltrans, District 06                          | Transportation Planner               | 1352 W. Olive                | Fresno  | 93728      |
| Marta     | Frausto   | Caltrans, District 06                          | Native American Liaison              | 1352 W. Olive Ave.           | Fresno  | 93728      |
| Sharri    | Ehlert    | Caltrans, District 06                          | District Director                    | P.O. Box 12616               | Fresno  | 93778      |
|           |           | Caltrans, District 06                          | District Director                    | P.O. Box 12616               | Fresno  | 93778      |
| Michael   | Navarro   | Caltrans, District 06                          | Senior Transportation Planner        | P.O. Box 12616               | Fresno  | 93778      |
| Steve     | Curti     | Caltrans, District 6                           | Senior Transp. Planner               | P. O. Box 12616              | Fresno  | 93778      |
| Ron       | Hughes    | CalVans  | Executive Director                   | 1340 North Drive             | Hanford | 93230      |
| John      | Mahler    | Calwa Recreation & Park District               | Director                             | 4545 E. Church               | Fresno  | 93725      |
| Butch     | Wilson    | Canteen of Fresno                              | President                            | 527 L St.                    | Fresno  | 93721      |
|           |           | Catholic Churches/Charities                    | Senior Companion Program Director    | 149 North Fulton Street      | Fresno  | 93701      |
|           |           | Cecil C. Hinton Community Center, Inc.         | President                            | 2385 S. Fairview Ave.        | Fresno  | 93706      |
|           |           | Center for New                                 | Board President                      | 4879 E. Kings                | Fresno  | 93727      |

|        |           |   |                              |                              |           |            |
|--------|-----------|---|------------------------------|------------------------------|-----------|------------|
|        |           | Americans   |                              | Canyon Rd.                   |           |            |
|        |           | Central California Legal Services, Inc.                         | Deputy Director-Legal        | 2115 Kern Street, Ste 1      | Fresno    | 93721      |
|        |           | Central California United Cerebral Palsy                        | Executive Director           | 4224 N. Cedar                | Fresno    | 93726      |
|        |           | Central Valley Health Policy Institute                          | Director                     | 1625 E. Shaw Ste. 146        | Fresno    | 93710      |
| Bill   | Hyatt     | Central Valley Regional Center                                  | Transportation Coordinator   | 4615 N. Marty Ave.           | Fresno    | 93722-7818 |
|        |           | Central Valley Regional Center                                  | Resource Developer           | 4615 N. Marty Ave.           | Fresno    | 93722-7818 |
|        |           | Central Valley YMCA   | Director                     | 7797 N. 1st St., Ste. 101    | Fresno    | 93720      |
|        |           | Centro Binacional Para El Desarrollo Indigena Oaxaqueno (CBDIO) | Assistant Director           | 744 North Abby Ave.          | Fresno    | 93701      |
|        |           | Centro La Familia   | Executive Director           | 302 Fresno St., Ste. 102     | Fresno    | 93706      |
|        |           | Children Services Network                                       | Resources Referral Assistant | 1911 N. Helm Ave.            | Fresno    | 93727-1614 |
|        |           | Childrens Hospital of Ctrl. CA                                  | Dir. Of Planning             | 9300 Valley Childrens Pl.    | Madera    | 93637      |
| Henry  | Jeff      | Choinumni Tribe   | Chairman                     | 452 S. Clovis Ave., Apt. 103 | Fresno    | 93727      |
|        |           | City Manager's Office   | Assistant Ombudsman          | 2600 Fresno St.              | Fresno    | 93721      |
| Dwight | Kroll     | City of Clovis  | Planning Director            | 1033 Fifth St.               | Clovis    | 93612      |
| Luke   | Serpa     | City of Clovis  | City Manager                 | 1033 Fifth St.               | Clovis    | 93612      |
| John   | Holt      | City of Clovis  | Assistant City Manager       | 1033 Fifth St.               | Clovis    | 93612      |
| Jose   | Flores    | City of Clovis  | Councilmember                | 1033 Fifth St.               | Clovis    | 93612      |
| Renee  | Mathis    | City of Clovis  | Engineering Dept.            | 1033 Fifth St.               | Clovis    | 93612      |
| Ryan   | Burnett   | City of Clovis  | Planning & Development Dept. | 1033 Fifth St.               | Clovis    | 93612      |
| Shonna | Halterman | City of Clovis  | General Services Manager     | 155 N. Sunnyside Ave.        | Clovis    | 93611      |
| Bob    | Whalen    | City of Clovis  | Mayor                        | 1033 Fifth St.               | Clovis    | 93611      |
| Ron    | Lander    | City of Coalinga  | Mayor                        | 155 W. Durian                | Coalinga  | 93210      |
| Tanya  | Stolz     | City of Coalinga  | Councilmember                | 155 W. Durian                | Coalinga  | 93210      |
| Ron    | Ramsey    | City of Coalinga  | Mayor Pro Tem                | 155 W. Durian                | Coalinga  | 93210      |
| Adam   | Adkinsson | City of Coalinga  | Councilmember                | 155 W. Durian                | Coalinga  | 93210      |
| Ben    | Gallegos  | City of Firebaugh   | City Manager                 | 1133 P Street                | Firebaugh | 93622      |
| Felipe | Perez     | City of Firebaugh   | Councilmember                | 1133 P. Street               | Firebaugh | 93622      |
| Brady  | Jenkins   | City of Firebaugh   | Councilmember                | 1133 P. Street               | Firebaugh | 93622      |
| Marcia | Sablan    | City of Firebaugh   | Mayor                        | 1133 P. Street               | Firebaugh | 93622      |
| Elsa   | Lopez     | City of Firebaugh   | Mayor Pro Tem                | 1133 P. Street               | Firebaugh | 93622      |
| Freddy | Valdez    | City of Firebaugh   | Councilmember                | 1133 P. Street               | Firebaugh | 93622      |
|        |           | City of Firebaugh   | Senior Center Coordinator    | 1601 Thomas Convoy Ave.      | Firebaugh | 93622      |

|          |                |  |                                    |                           |             |       |
|----------|----------------|--|------------------------------------|---------------------------|-------------|-------|
| David    | Cardenas       | City of Fowler                               | Mayor                              | 105 Carter                | Fowler      | 93625 |
| Leonard  | Hammer         | City of Fowler                               | Councilmember                      | 128 S. Fifth St.          | Fowler      | 93625 |
| Karing   | Kazarian       | City of Fowler                               | Councilmember                      | 128 S. Fifth St.          | Fowler      | 93625 |
| Daniel   | Parra          | City of Fowler                               | Maryor Pro Tem                     | 128 S. Fifth Street       | Fowler      | 93625 |
| Yvonne   | Hernandez      | City of Fowler - Edwin Blayney Senior Center | Senior Center Coordinator          | 108 N. 3rd                | Fowler      | 93625 |
| Shaun    | Schaefer       | City of Fresno                               | Community Services Div. Mgr.       | 1515 E. Divisadero St.    | Fresno      | 93721 |
| Dana     | Liberty        | City of Fresno                               | Community Services FUN Coordinator | 1515 E. Divisadero St.    | Fresno      | 93721 |
| Gregory  | Barfield       | City of Fresno                               | Dir. Of Transportation             | 2223 G Street             | Fresno      | 93706 |
| Lee      | Brand          | City of Fresno                               | Mayor                              | 2600 Fresno St.           | Fresno      | 93721 |
| Willma   | Quan-Schechter | City of Fresno                               | City Manager                       | 2600 Fresno St.           | Fresno      | 93721 |
| Nelson   | Esparza        | City of Fresno                               | Councilmember                      | 2600 Fresno St.           | Fresno      | 93721 |
| Oliver   | Baines         | City of Fresno                               | Councilmember                      | 2600 Fresno St.           | Fresno      | 93721 |
| Paul     | Caprioglio     | City of Fresno                               | Councilmember                      | 2600 Fresno St.           | Fresno      | 93721 |
| Luis     | Chavez         | City of Fresno                               | Councilmember                      | 2600 Fresno St.           | Fresno      | 93721 |
| Steve    | Brandau        | City of Fresno                               | Councilmember                      | 2600 Fresno St.           | Fresno      | 93721 |
| Jennifer | Clark          | City of Fresno                               | Director Of Development            | 2600 Fresno St. Room 3065 | Fresno      | 93721 |
| Rey      | Leon           | City of Huron                                | Mayor                              | P.O. Box 339              | Huron       | 93234 |
| Daniel   | Tamayo Jr.     | City of Huron                                | Mayor Pro Tem                      | P.O. Box 339              | Huron       | 93234 |
| Roberto  | Pimentel       | City of Huron                                | Councilmember                      | P.O. Box 339              | Huron       | 93234 |
| Rhonda   | Armstrong      | City of Kerman                               | Mayor                              | 575 S. Boyd Drive         | Kerman      | 93630 |
| Phillip  | Gallegos       | City of Kerman                               | Community Services Director        | 720 S. 8th St.            | Kerman      | 93630 |
| Espi     | Sandovol       | City of Kerman                               | Councilmember                      | 850 S. Madera             | Kerman      | 93630 |
| Ismael   | Herrera        | City of Kerman                               | Councilmember                      | 850 S. Madera             | Kerman      | 93630 |
| Raj      | Dhaliwal       | City of Kerman                               | Councilmember                      | 850 S. Madera             | Kerman      | 93630 |
| John     | Kunkel         | City of Kerman                               | City Manager                       | 850 S. Madera Ave.        | Kerman      | 93630 |
| Gary     | Yep            | City of Kerman                               | Mayor Pro Tem                      | P.O. Box 404              | Kerman      | 93630 |
| Michelle | Roman          | City of Kingsburg                            | Mayor                              | 1401 Draper St.           | Kingsburg   | 93631 |
| Sue      | Bauch          | City of Kingsburg                            | City Clerk                         | 1401 Draper St.           | Kingsburg   | 93631 |
| Laura    | Nortn          | City of Kingsburg                            | Mayor Pro Tem                      | 1401 Draper St.           | Kingsburg   | 93631 |
| Rolando  | Castro         | City of Mendota                              | Mayor Pro Tem                      | 643 Quince St.            | Mendota     | 93640 |
| Robert   | Silva          | City of Mendota                              | Mayor                              | 643 Quince St.            | Mendota     | 93640 |
| Cristian | Gonzalez       | City of Mendota                              | City Manager                       | 643 Quince St.            | Mendota     | 93640 |
| Oscar    | Rosales        | City of Mendota                              | Councilmember                      | 643 Quince St.            | Mendota     | 93640 |
| Victor   | Martinez       | City of Mendota                              | Councilmember                      | 643 Quince St.            | Mendota     | 93640 |
| Jesse    | Mendoza        | City of Mendota                              | Councilmember                      | 643 Quince St.            | Mendota     | 93640 |
| Victor   | Lopez          | City of Orange Cove                          | Mayor                              | 633 Sixth St.             | Orange Cove | 93646 |
| Minerva  | Pineda         | City of Orange Cove                          | Councilmember                      | 633 Sixth St.             | Orange Cove | 93646 |

|             |              |                     |                                |                      |             |       |
|-------------|--------------|---------------------|--------------------------------|----------------------|-------------|-------|
| Josie       | Cervantes    | City of Orange Cove | Councilmember                  | 633 Sixth St.        | Orange Cove | 93646 |
| Gilbert     | Garcia       | City of Orange Cove | Councilmember                  | 633 Sixth St.        | Orange Cove | 93646 |
| Minerva     | Pineda       | City of Orange Cove | Councilmember                  | 633 Sixth St.        | Orange Cove | 93646 |
| Diana       | Guerra-Silva | City of Orange Cove | Mayor Pro Tem                  | 633 Sixth St.        | Orange Cove | 93646 |
| Rudy        | Hernandez    | City of Orange Cove | City Manager                   | 633 Sixth Street     | Orange Cove | 93646 |
| Alma        | Beltran      | City of Parlier     | Mayor                          | 1100 E. Parlier Ave. | Parlier     | 93648 |
| Trinidad    | Pimentel     | City of Parlier     | Councilmember                  | 1100 E. Parlier Ave. | Parlier     | 93648 |
| Noe         | Rodriguez    | City of Parlier     | Councilmember                  | 1100 E. Parlier Ave. | Parlier     | 93648 |
| Diane       | Maldonado    | City of Parlier     | Councilmember                  | 1100 E. Parlier Ave. | Parlier     | 93648 |
| Jose        | Escoto       | City of Parlier     | Mayor Pro Tem                  | 1100 E. Parlier Ave. | Parlier     | 93648 |
|             |              | City of Reedley     | Community Services Director    | 100 N. East Ave.     | Reedley     | 93654 |
| Anita       | Betancourt   | City of Reedley     | Councilmember                  | 1717 Ninth St.       | Reedley     | 93654 |
| Ray         | Soleno       | City of Reedley     | Councilmember                  | 1717 Ninth St.       | Reedley     | 93654 |
| Robert      | Beck         | City of Reedley     | Councilmember                  | 1717 Ninth St.       | Reedley     | 93654 |
| Frank E. Z. | Pinon        | City of Reedley     | Mayor                          | 1717 Ninth St.       | Reedley     | 93654 |
| Mary        | Fast         | City of Reedley     | Mayor Pro Tem                  | 1733 9th St.         | Reedley     | 93654 |
| Rob         | Terry        | City of Reedley     | Community Development Director | 1733 9th Street      | Reedley     | 93654 |
| Amarpreet   | Dhaliwal     | City of San Joaquin | Mayor Pro Tem                  | P.O. Box 758         | San Joaquin | 93660 |
| Carlos      | Martinez     | City of San Joaquin | Grants Coordinator             | P.O. Box 758         | San Joaquin | 93660 |
| Betty       | Vallejo      | City of San Joaquin | Councilmember                  | P.O. Box 758         | San Joaquin | 93660 |
| Jose        | Ornelas      | City of San Joaquin | Councilmember                  | P.O. Box 758         | San Joaquin | 93660 |
| Abel        | Lua          | City of San Joaquin | Councilmember                  | P.O. Box 758         | San Joaquin | 93660 |
| Adam        | Florez       | City of San Joaquin | Councilmember                  | P.O. Box 758         | San Joaquin | 93660 |
| Diana       | Brooks       | City of San Joaquin | City Clerk                     | P.O. Box 758         | San Joaquin | 93660 |
| Julia       | Hernandez    | City of San Joaquin | Mayor                          | P.O. Box 758         | San Joaquin | 93660 |
| Frank       | Gonzalez     | City of Sanger      | Mayor                          | 1700 Seventh St.     | Sanger      | 93657 |
| Tim         | Chapa        | City of Sanger      | City Manager                   | 1700 Seventh St.     | Sanger      | 93657 |
| Melissa     | Hurtado      | City of Sanger      | Councilmember                  | 1700 Seventh St.     | Sanger      | 93657 |
| Eli         | Ontiveros    | City of Sanger      | Mayor Pro Tem                  | 1700 Seventh St.     | Sanger      | 93657 |
| Daniel      | Martinez     | City of Sanger      | Councilmember                  | 1700 Seventh St.     | Sanger      | 93657 |
| Humberto    | Garza        | City of Sanger      | Councilmember                  | 1700 Seventh St.     | Sanger      | 93657 |
| Gary        | Rodney       | City of Sanger      | Code Enforcement Officer       | 1700 Seventh St.     | Sanger      | 93657 |
| John        | Mulligan     | City of Sanger      | Deputy Public Wks. Dir.        | 1700 Seventh St.     | Sanger      | 93657 |

|         |            |  |   |   |           |            |
|---------|------------|--|---|---|-----------|------------|
| Jim     | Avalos     | City of Selma                                      | Councilmember                           | 1701 Dinuba Ave., Space 214             | Selma     | 93662      |
| Scott   | Robertson  | City of Selma                                      | Mayor                                   | 1710 Tucker St.                         | Selma     | 93662      |
| Louise  | Franco     | City of Selma                                      | Mayor Pro Tem                           | 1710 Tucker St.                         | Selma     | 93662      |
| Mikal   | Kirchner   | City of Selma                                      | Director of Resources & Community Svcs. | 1710 Tucker St.                         | Selma     | 93662      |
| Sara    | Guerra     | City of Selma                                      | Councilmember                           | 1710 Tucker St.                         | Selma     | 93662      |
|         |            | Clinica Sierra Vista                               | Deputy Chief of Programs                | 1945 North Fine Ave.                    | Fresno    | 93727      |
|         |            | Clovis Police Dept.                                | Community Service Officer               | 1033 Fifth St.                          | Clovis    | 93612      |
|         |            | Clovis Unified School District                     | Director of Transportation              | 1490 Herndon Ave.                       | Fresno    | 93611      |
| Chuck   | Fowler     | Cntrl Valley Indian Health Ctr.                    | Director                                | 20 N. Dewitt, Ste. 10                   | Clovis    | 93612      |
| Gregg   | Foell      | Coalinga-Huron Rec. & Parks                        | Comm. Ctr. Supervisor                   | P.O. Box 386                            | Coalinga  | 93210      |
| Wendi   | Howard     | Coalinga-Huron Recreation & Parks District         | Recreation Supervisor                   | P.O. Box 386                            | Coalinga  | 93210      |
| Robert  | Phipps     | COG  | Deputy Director                         |   |           |            |
| Suzanne | Martinez   | COG  | Assistant Regional Planner              |   |           |            |
|         |            | Cold Springs Rancheria                             | Chairperson                             | P.O. Box 209                            | Tollhouse | 93667-0209 |
| Robert  | Ward       | Community Medical Centers                          | Senior VP/Chief Legal Officer           | P.O. Box 1232                           | Fresno    | 93715-1232 |
|         |            | Community Regional Medical Centers                 | Director of Business Development        | 2823 Fresno Street                      | Fresno    | 93721      |
|         |            | Community Regional Medical Centers                 | Project Manager-Community Connections   | 2823 Fresno Street                      | Fresno    | 93721      |
|         |            | County of Fresno DSS, Welfare to work & Child Care | Program Manager                         | 455 E. Kings Canyon, Bldg. 313          | Fresno    | 93702      |
| Kyle    | Roberson   | County of Fresno                                   | County Counsel                          | 2220 Tulare St., 5th Fl.                | Fresno    | 93721      |
| Brian   | Pacheco    | County of Fresno                                   | Supervisor                              | 2281 Tulare St., Hall of Records #300   | Fresno    | 93721      |
| Jeannie | Figuroa    | County of Fresno                                   | Assistant CAO                           | 2281 Tulare St., Hall of Records 304    | Fresno    | 93721      |
| Buddy   | Mendes     | County of Fresno                                   | Supervisor                              | 2281 Tulare St., Hall of Records, # 300 | Fresno    | 93721      |
| Jean    | Roussean   | County of Fresno                                   | Co. Admin. Officer                      | 2281 Tulare St., Hall of Records, #300  | Fresno    | 93721      |
| Deborah | Poalinelli | County of Fresno                                   | Assistant Co. Admin. Officer            | 2281 Tulare St., Hall of Records, #300  | Fresno    | 93721      |
| Brian   | Pocheco    | County of Fresno                                   | Supervisor                              | 2281 Tulare St., Hall of Records, #300  | Fresno    | 93721      |

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| Sal      | Quintero  | County of Fresno                                       | Supervisor   | 2281 Tulare St.,<br>Hall of Records,<br>#300 | Fresno   | 93721          |
| Nathan   | Magsig    | County of Fresno                                       | Supervisor   | 2281 Tulare St.,<br>Room 300                 | Fresno   | 93721          |
| Dave     | Pomaville | County of Fresno<br>Department of<br>Public Health     | Director   | 1221 Fulton Mall                             | Fresno   | 93721          |
| Linda    | Espinoza  | County of Fresno<br>DSS, Adult<br>Protective Services  | Deputy Director, AYAA                                      | 2025 East Dakota<br>Ave.                     | Fresno   | 93726          |
| Oralia   | Gomez     | County of Fresno<br>DSS, Cal Fresh and<br>Medical      | Program Manager  | 5693 E. Kings<br>Canyon Road                 | Fresno   | 93721          |
| David    | Tamblin   | County of Fresno<br>DSS, Cal Learn                     | County of Fresno   | 4452 East Kings<br>Canyon Road               | Fresno   | 93702          |
| Alfonzo  | Dominguez | County of Fresno<br>DSS, Coalinga<br>Region Office     | Social Services Program<br>Supervisor                      | 311 Coalinga<br>Plaza                        | Coalinga | 93210          |
| Henry    | Flores    | County of Fresno<br>DSS, Food<br>Stamps/CalFresh       |  | 1209 E. Street                               | Fresno   | 93706          |
|          |           | County of Fresno<br>DSS, Selma Region<br>Office        | Program Manager  | 3800 McCall<br>Ave.                          | Selma    | 93662          |
| Edward   | Moreno    | County of Fresno,<br>Dept. of<br>Employment            | Fresno Co. Dept of<br>Employment &<br>Temporary Assistance | 4499 E. Kings<br>Canyon Rd.                  | Fresno   | 93702          |
| Joel     | Gurss     | County of Fresno,<br>In-Home<br>Supportive<br>Services | Program Manager  | 3821 North Clark<br>Street                   | Fresno   | 93726          |
| Yvette   | Quiroga   | County of Fresno,<br>Public Wks.                       | Public Works &<br>Planning Dept.                           | 2220 Tulare St.,<br>6th Floor                | Fresno   | 93721          |
| Kristie  | Johnson   | County of Fresno,<br>Public Wks.                       | Public Works &<br>Planning Dept.                           | 2220 Tulare St.,<br>6th Floor                | Fresno   | 93721          |
| Chris    | Mata      | County of Fresno,<br>Public Wks.                       | Sr. Planner  | 2220 Tulare St.,<br>6th Floor                | Fresno   | 93721          |
| Mohammad | Alini     | County of Fresno,<br>Public Wks.                       | Division Manager   | 2220 Tulare St.,<br>6th Floor                | Fresno   | 93721          |
| Bernard  | Jimenez   | County of Fresno,<br>Public Works                      | Deputy Dir./Planning                                       | 2220 Tulare St.,<br>6th Floor                | Fresno   | 93721          |
| Harpreet | Kooner    | County of Fresno,<br>Transp. Div.                      | Public Works   | 2220 Tulare St.,<br>6th Floor                | Fresno   | 93721          |
|          |           | Crime Prevention<br>Unit                               | Community Service<br>Officer                               | 2323 Mariposa<br>St.                         | Fresno   | 93721          |
|          |           | CSU Fresno - ASI                                       | Staff Director   | 5280 N. Jackson<br>MS SU 32                  | Fresno   | 93740          |
|          |           | CSU, Fresno  | Parking &<br>Transportation Manager                        | 2311 E. Barstow<br>Ave. M/S PO14             | Fresno   | 93740          |
|          |           | CSUF Foundation  | Executive Director   | 5310 N. Campus<br>Dr., MS102                 | Fresno   | 93740          |
| Joseph   | Castro    | CSUF, Fresno   | President  | 5200 N. Barton<br>Ave. M/S ML48              | Fresno   | 93740-<br>0048 |
|          |           | Delno Terrace<br>Elderly Housing                       | Administration   | 1480 N. Delno<br>Ave.                        | Fresno   | 93728          |
|          |           | Dept. of<br>Rehabilitation                             | District Administration                                    | 2550 Mariposa<br>Mall Rm. 2000               | Fresno   | 93772<br>1     |

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| Jake     | Smith           | Dept. of Trans.,<br>Div. Of Mass<br>Transp.        | Division Chief, TDA &<br>Training | P.O. Box 942874                         | Sacrament<br>o | 94273-<br>0001 |
| Jim      | Remoon          | Dumma  | Cultural Resources<br>Manager     | 742 Foutain Way                         | Fresno         | 93704          |
| Robert   | Ledger          | Dumma Wo-Wah<br>Tribal Government                  | Chairman                          | P.O. Box 246                            | Friant         | 93621          |
| Karin    | Kirkendall      | Dumna Tribal<br>Council                            |                                   | P.O. Box 306                            | Auberry        | 93602          |
| Keith    | Turner          | Dumna Tribal<br>Council Heritage<br>Comm.          | Representative                    | P.O. Box 306                            | Auberry        | 93602          |
| Ben      | Charlie,<br>Sr. | Dunlap Band of<br>Mono Indians                     | Chairman                          | P.O. Box 44                             | Dunlap         | 93621          |
|          |                 | EDD  | Employment Specialist             | 3302 N.<br>Blackstone Ave.,<br>Ste. 155 | Fresno         | 93726          |
|          |                 | EOC Refugee Svs.                                   | Project Coordinator               | 1920 Mariposa<br>Mall                   | Fresno         | 93721          |
|          |                 | EOC Senior Aides                                   | Director                          | 1900 Mariposa,<br>#116                  | Fresno         | 93721          |
|          |                 | Exceptional Parents<br>Unlimited                   | Development Director              | 4440 N. First St.                       | Fresno         | 93726          |
| Moses    | Stites          | FCRTA  | General Manager                   |   |                |                |
| Sue      | Kiser           | Federal Highway<br>Admin.                          | Chief, Planning,<br>Environment   | 650 Capitol Mall,<br>Ste. 4-100         | Sacrament<br>o | 95814          |
|          |                 | FEOC   | Media Coordinator                 | 1920 Mariposa<br>Mall                   | Fresno         | 93721          |
|          |                 | Foster Grandparent<br>Program                      | Program Director                  | 1920 Mariposa<br>Mall                   | Fresno         | 93721          |
| Jeff     | Long            | Fresno Area<br>Express                             | Senior Regional Planner           | 2223 G St.                              | Fresno         | 93706          |
| Judith   | Nishi           | Fresno Area<br>Express                             | Community Coordinator             | 2223 G St.                              | Fresno         | 93706          |
| Al       | Munoz           | Fresno Area<br>Express                             | ATU Vice President                | 2223 G St.                              | Fresno         | 93706          |
| Robert   | Mesel           | Fresno Area<br>Express                             | ADA Coordinator                   | 2223 G St.                              | Fresno         | 93706          |
| Rick     | Steitz          | Fresno Area<br>Express                             | ATU President                     | 2223 G St.                              | Fresno         | 93706          |
| Kathleen | Healy           | Fresno Area<br>Express                             | Administration Manager            | 2223 G St.                              | Fresno         | 93706          |
|          |                 | Fresno Area<br>Express                             | Maintenance Mgr.                  | 2223 G St.                              | Fresno         | 93706          |
| Tom      | Bailey          | Fresno Area<br>Residents for Rail<br>Consolidation |                                   | 1713 Tulare St.<br>#140                 | Fresno         | 93721          |
| Blake    | Konczal         | Fresno Area<br>Workforce<br>Investment Corp.       | Chief Executive Officer           | 2125 Kern Street,<br>Suite 208          | Fresno         | 93721          |
|          |                 | Fresno City<br>College                             | Disabled Student<br>Counselor     | 1101 E.<br>University                   | Fresno         | 93741          |
|          |                 | Fresno City<br>College                             | CVMC                              | 1101 E.<br>University Ave.              | Fresno         | 93741          |
|          |                 | Fresno Co. Comm.<br>Health                         | Supervisor                        | 1222 Fulton<br>Mall, MS 178             | Fresno         | 93721          |
|          |                 | Fresno Co.   | Marketing Director                | 906 N St., Ste.                         | Fresno         | 93721          |

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|           |          | Economic Development Corp.                                       |                                  | 120                                   |              |            |
|           |          | Fresno Co. Hispanic Commission on Alcohol & Drug Abuse Svs. Inc. | Director                         | 1803 Broadway St                      | Fresno       | 93721-1047 |
|           |          | Fresno Co. Library, Bear Mtn. Branch                             | Library Assistant                | 30733 Kings Canyon Rd.                | Squaw Valley | 93675      |
|           |          | Fresno Co. Mental Health Dept.                                   | Social Service Coordinator       | 4441 E. Kings Canyon Rd.              | Fresno       | 93702      |
|           |          | Fresno Co. Office of Education                                   | SELPA                            | 1177 Van Ness Ave., Towers--6th floor | Fresno       | 93721-2000 |
| Mike      | Leonardo | Fresno Co. Transp. Authority                                     | Executive Director               | 2220 Tulare St. #411                  | Fresno       | 93721      |
| Delfino   | Neira    | Fresno County Department of Social Services                      | Director                         | 2135 Fresno Street, Suite 100         | Fresno       | 93718      |
| Jose Luis | Gonzalez | Fresno County Department of Social Services                      | Program Manager                  | 5693 E. Kings Canyon Road             | Fresno       | 93727      |
|           |          | Fresno County Dept. of Behavioral Health                         | S.E.E.S. Clinical Supervisor     | 4441 E. Kings Canyon Rd.              | Fresno       | 93702      |
| Brian     | Angus    | Fresno Economic Opportunities Commission                         | Executive Director               | 1920 Mariposa Mall, Ste. 300          | Fresno       | 93721      |
| Monty     | Cox      | Fresno EOC   | CTSA Transit System Dir.         | 3100 W. Nielson                       | Fresno       | 93730      |
|           |          | Fresno Healthy Communities Access Partners                       | Executive Director               | 2043 E. Davisadero Street             | Fresno       | 93701      |
| Preston   | Prince   | Fresno Housing Authority   | Executive Director               | P. O. Box 11985                       | Fresno       | 93776      |
|           |          | Fresno Interdenominational Refugee Ministries (FIRM)             | Executive Director               | 1940 North Fresno Street              | Fresno       | 93703      |
| Dave      | Fey      | Fresno Local Agency Formation Comm.                              | Executive Officer                | 2607 Fresno Street, Suite B           | Fresno       | 93721      |
| Jean      | Robinson | Fresno Madera Area Agency on Aging                               | Executive Director               | 3837 N. Clark St.                     | Fresno       | 93726      |
|           |          | Fresno Main Office   | Postmaster                       | 1900 E St.                            | Fresno       | 93706      |
|           |          | Fresno Metro Ministry  | Env. Health Dir.                 | 4270 N. Blackstone Ave., #212         | Fresno       | 93726      |
|           |          | Fresno Pacific University  | Director of Student Affairs      | 1717 S. Chestnut                      | Fresno       | 93702      |
| Jerry     | Dyer     | Fresno Police Department   | Chief of Police                  | 2323 Maiposa St.                      | Fresno       | 93721      |
|           |          | Fresno Police Dept.  | D.A.R.E. Officer                 | 2324 Mariposa St.                     | Fresno       | 93721      |
|           |          | Fresno Unified School District                                   | Multicultural/Multilingual Dept. | Tulare & M St.                        | Fresno       | 93721      |



|          |            |  |                            |                           |            |            |
|----------|------------|--|----------------------------|---------------------------|------------|------------|
|          |            | Fresno-Madera Area Agency on Aging     | Clinical Manager           | 3837 N. Clark St.         | Fresno     | 93726      |
| Linda    | Descoteaux | Fresno-Madera Area Agency on Aging     | Administrative Manager     | 3837 N. Clark St.         | Fresno     | 93726      |
|          |            | Goodwill Industries of SJV             |                            | 6437 N. Blackstone Ave.   | Fresno     | 93710-3508 |
| Todd     | Hill       | Granite Construction Inc.              | Mgr.                       | 2716 S. Angus Ave.        | Fresno     | 93706      |
|          |            | Harris Ranch                           | CEO                        | 23300 W. Oakland          | Coalinga   | 93210      |
| Martin   | Davis      | Haslett Basin Traditional Committee    | Chairman                   | 2495 W. Alamos #123       | Fresno     | 93705      |
|          |            | Health Net/CalViva                     | Supervisor                 | 1315 Van Ness Ave.        | Fresno     | 93721      |
|          |            | Hmong American Advisory                | President                  | 2333 N. Price Ave.        | Fresno     | 93703      |
|          |            | Howk & Downing                         | California Senior Senator  | 4946 E. Yale Ave.         | Fresno     | 93727      |
|          |            | Hy-Pana Convalescent Hospital          | Administrator              | 3510 E. Shields           | Fresno     | 93726      |
| Alex P.  | Valdez     | I-5 Social Services Program            | Executive Director         | 6621 N. Ferger Ave.       | Fresno     | 93704      |
| Beth     | Marney     | KFSN-TV Channel 30                     | News Director              | 1777 G St.                | Fresno     | 93706      |
| Linda    | Danna      | KGPE-TV Channel 47                     | VP/General Manager         | 4880 N. First St.         | Fresno     | 93726-0562 |
| Lucy     | Ruiz       | KGPE-TV Channel 47                     | Public Info. Officer       | 5035 E. Mckinley Ave.     | Fresno     | 93727      |
| Angie    | Dow        | Kings Co. Area Public Transit Agency   | Transit Manager            | 1400 W. Lacey Blvd.       | Hanford    | 93230      |
|          |            | Kingsburg Senior Center                | Senior Citizen Coordinator | 1450 Ellis St.            | Kingsburg  | 93631      |
|          |            | Lao Buddhist Temple                    |                            | 4733 W. Vassar Ave.       | Fresno     | 93722      |
|          |            | Leadership Counsel                     | Co. Director               | 764 P Street, Suite 012   | Fresno     | 93721      |
| Patricia | Taylor     | Madera Co. Transp. Comm.               | Executive Director         | 2001 Howard Rd., Ste. 201 | Madera     | 93637      |
|          |            | Maston Towers                          | Director                   | 1240 Broadway Plaza       | Fresno     | 93721      |
|          |            | Mendota Sr. Ctr.                       | Nutrition Site Coord.      | 643 Quince St.            | Mendota    | 93640-2334 |
|          |            | Mexican Am. Political Assoc.           |                            | P.O. Box 1744             | Fresno     | 93720      |
| Kenneth  | Woodrow    | Michahai Wuksachi Band of Eshom Valley | Chairman                   | 1179 Rockhaven Ct.        | Salinas    | 93906      |
| James    | Bethel     | Mono Nation                            | Chairman                   | P.O. Box 1377             | North Fork | 93643      |
|          |            | Mosqueda Center - Senior Program       | Nutrition Site Coordinator | 4670 E. Butler            | Fresno     | 93702      |
|          |            | National Fed. Of the Blind             |                            | 3352 N. Marks, #107       | Fresno     | 93722      |

|         |                  |   |                            |                           |             |            |
|---------|------------------|---|----------------------------|---------------------------|-------------|------------|
|         |                  | Office of District Attorney                                 | Business Office            | 2220 Tulare St., #1000    | Fresno      | 93779      |
|         |                  | Older Adult Care Solutions                                  | Social Service Coordinator | 204 W. Portland           | Fresno      | 93711      |
|         |                  | Orange Cove Sr. Ctr.  | Coordinator                | 699 6th St.               | Orange Cove | 93646      |
|         |                  | Pacific Gas & Electric Co.                                  | Public Outreach            | 705 P St.                 | Fresno      | 93721      |
| Myrna   | Martinez Nateras | Pan Valley Institute  | Program Director           | 1440 W. Shaw Ave., Ste. A | Fresno      | 93711      |
|         |                  | Parlier Senior Services                                     | Public Works Director      | 1100 E. Parlier Ave.      | Parlier     | 93648      |
|         |                  | Pioneer Systems   | Reg. Service Admin.        | P.O. Box 2963             | Oakhurst    | 93644      |
|         |                  | Poverello House   | Director of Operations     | P.O. Box 12225            | Fresno      | 93777      |
|         |                  | Reedley College   | Student Activities         | 955 North Reedley Ave.    | Reedley     | 93654      |
|         |                  | Refugee Health Screening                                    | Medical Interpreter Escort | P.O. Box 11867            | Fresno      | 93775      |
|         |                  | Rehabilitation Counseling Program, CSUF                     | RhD.                       | 5005 N. Maple, MS3        | Fresno      | 93740      |
|         |                  | Resource for Independence-Central Valley                    | Executive Director         | 3008 N. Fresno St.        | Fresno      | 93703-1124 |
|         |                  | Robinwood Inn   | Administrator              | 567 W. Sample             | Fresno      | 93704      |
|         |                  | Salvation Army Food Box                                     | Administrator              | 1854 Fulton St.           | Fresno      | 93721      |
| Leonard | Kelley           | San Joaquin Gardens   | Director                   | 5555 N. Fresno St.        | Fresno      | 93710      |
| Seyed   | Sadredin         | San Joaquin Valley Air District                             | Executive Director         | 1990 E. Gettysburg        | Fresno      | 93726      |
| Rey     | Leon             | San Joaquin Valley Latino Environmental Advancement Project | Executive Director         | 1515 E. Divisadero Ave.   | Fresno      | 93721      |
|         |                  | School of Health & Social Work Ed.                          | Assistant Professor        | 3225 E. San Ramon Ave.    | Fresno      | 93740      |
|         |                  | Selma Community Health Center                               |                            | 1041 E. Rose Ave.         | Selma       | 93662-3292 |
| Rebecca | Mendibles        | SER Jobs for Progress                                       | Executive Director         | 255 N. Fulton St., #106   | Fresno      | 93701      |
|         |                  | Shaw Ranch  | Administrator              | 8016 E. Shaw              | Clovis      | 93611      |
|         |                  | Sheriff's Dept.   | Community Service Officer  | 2200 Fresno St.           | Fresno      | 93717      |
|         |                  | Sierra Mono Museum  | Executive Director         | P.O. Box 929              | North Fork  | 93643      |
|         |                  | Sierra National Forest                                      | Tribal Relations           | 1600 Tollhouse Rd.        | Clovis      | 93611      |
|         |                  | Sierra Oaks Senior and Community Center                     | Site Coordinator           | 33276 Lodge Road          | Tollhouse   | 93667      |
|         |                  | Sierra Oaks Senior Citizens Association                     | President                  | 33276 Lodge Road          | Tollhouse   | 93667      |
|         |                  | Somerford Place   | Marketing Director         | 6075 N. Marks             | Fresno      | 93711      |

|        |           |   |                                  |                                  |              |            |
|--------|-----------|---|----------------------------------|----------------------------------|--------------|------------|
|        |           |   |                                  | Ave.                             |              |            |
|        |           | Sr. Citizens Village                        | Nutrition Site Coord.            | 1917 S. Chestnut                 | Fresno       | 93702      |
|        |           | Sr. Nutrition, Ted C. Wills Ctr.            | Coordinator                      | 770 N. San Pablo                 | Fresno       | 93728      |
|        |           | St. Agnes Hospice                           | Director                         | 6729 N. Willow                   | Fresno       | 93710      |
|        |           | State Council on Developmental Disabilities | Regional Manager                 | 770 E. Shaw, #123                | Fresno       | 93710      |
|        |           | Stone Soup of Fresno                        | Social Worker                    | 1345 E. Bulldog Lane             | Fresno       | 93710      |
| Barry  | Kriebel   | Sun-Maid Growers of CA                      | President                        | 13525 S. Bethel                  | Kingsburg    | 93631      |
|        |           | Sunrise Assisted Living                     | Executive Director               | 7444 N. Cedar                    | Fresno       | 93720      |
|        |           | Talking Book Library for the Blind          | Librarian - Supervisor           | 770 N. San Pablo                 | Fresno       | 93728      |
|        |           | TAT Management Company, Inc.                | Executive Director               | 530 W. Floradora Ave.            | Fresno       | 93728      |
| Rose   | Willems   | The Advocate                                | Advocate                         | 4538 E. Weldon                   | Fresno       | 93703      |
|        |           | The Gendron Home                            | Social Service Coordinator       | 6786 N. Hayston                  | Fresno       | 93710      |
|        |           | TJKM Transportation Consultants             | Marketing Director               | 516 W. Shaw                      | Fresno       | 93704      |
|        |           | Total Health Care Cetner                    | Program Director                 | 1200 Smith St.                   | Kingsburg    | 93631      |
| Angie  | Osborne   | Traditional Choinumni Tribe                 | Chairperson                      | 2787 N. Piedra R.                | Sanger       | 93657      |
| Robert | Trout     | Traffic Engineering Services                |                                  | 647 E. Quincy Ave.               | Fresno       | 93720-2127 |
|        |           | Tranquillity Union High School              | Director of Transportation       | P. O. Box 457                    | Tranquillity | 93668      |
| Randy  | Equsquiza | Union Pacific RR                            | Sr. Mgr. Terminal Operations     | 3135 N. Webber Ave.              | Fresno       | 93705      |
|        |           | United Health Center of SJV                 |                                  | 445 Eleventh St.                 | Orange Cove  | 93646-2298 |
|        |           | United Health Center of the SJV             | Chief Operation Officer          | 517 S. Madera Ave.               | Kerman       | 93630      |
|        |           | United Health Centers                       | Clinic                           | 121 Barboza St                   | Mendota      | 93540      |
|        |           | United Health Centers                       | Chief Ex. Officer                | 650 Zediker Ave., P.O.Box 190    | Parlier      | 93648      |
|        |           | United Way of Fresno Co.                    | President                        | 4949 E. Kings Canyon Rd.         | Fresno       | 93727      |
|        |           | United Way of Fresno County                 | President                        | 4949 E. Kings Canyon Road        | Fresno       | 93727      |
|        |           | USDA - Natural Conservation                 | Resource Conservation Technician | 1907 N. Gateway Blvd., Suite 101 | Fresno       | 93727      |
| Marian | Orvis     | VACCHCS-GECU                                |                                  | 2615 Clinton Ave.                | Fresno       | 93703-2286 |
|        |           | Valley Caregiver Resource Center            | OASIS Program Manager            | 3845 N. Clark St., Ste. 201      | Fresno       | 93726-4812 |
|        |           | Valley Central for the Blind                | Outreach Coordinator             | 3417 W. Shaw Ave.                | Fresno       | 93711      |

|        |          |   |   |                                 |           |            |
|--------|----------|---|---|---------------------------------|-----------|------------|
|        |          | Valley Memorial Society                   | Social Service Coordinator                  | 622 W. Rialto Ave.              | Fresno    | 93705      |
|        |          | Veterans Services Fresno County           | County Veteran Service Officer              | 1320 E. Shaw Ave., Suite 105    | Fresno    | 93710      |
|        |          | Vintage Gardens Assisted Living Community | Transportation Supervisor                   | 540 S Peach                     | Fresno    | 93727      |
|        |          | Wesley Ctr.                               |   | 1343 E. Barstow                 | Fresno    | 93710      |
|        |          | West Fresno Family Resource Center        | Executive Director                          | 302 Fresno Street               | Fresno    | 93706      |
|        |          | West Hills Community College Dist.        | Associate Dean                              | 1511 Ninth St.                  | Firebaugh | 93622      |
|        |          | West Hills Community College District     | Director of Title IV Programs               | 300 Cherry Lane                 | Coalinga  | 93710      |
| Joanne | Cisros   | Western Service Ctr.                      | Federal Motor Carrier Safety Admin.         | 12600 W. Colfax Ave., Ste. C300 | Lakewood  | 80215-3753 |
|        |          | Winners on Wheels                         | H.R. Manager                                | 2842 Business Park Ave.         | Fresno    | 93727-1328 |
|        |          | World Relief Refugee Svs.                 | Coordinator                                 | 2301 E. Lamona Ave.             | Fresno    | 93703      |
|        |          | Youth Leadership Institute                | Senior Director of Programs, Central Valley | 550 E. Shaw Ave.                | Fresno    | 93710      |
| Mairah | Thompson | California Rural Legal Assistance, Inc.   |   | 3747 E. Shields Avenue          | Fresno    | 93726      |

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## Exhibit C

### Information Gathering Meeting Attendance Lists

| UNMET TRANSIT NEEDS<br>INFORMATION GATHERING MEETING<br>TUESDAY, FEBRUARY 19, 2019<br>WEST SIDE OF FRESNO COUNTY – FIREBAUGH, CA<br>SIGN-IN SHEET |            |                          |
|---|------------|--------------------------|
| NAME  | ADDRESS    | PHONE                    |
| Jeff Long   | Fresno COG | (559) 621-1436           |
| Janelle Del Campo   | FCRTA      | (559) 233-6789           |
| Moses Stites  | FCRTA      | (559) 233-6789           |
| Ashley Chanthaphuany  |            | (559) 655-5000 ext. 0100 |
| Bryna DeFeole   |            | (559) 352-3095           |
| Todd Sobrado  | Fresno COG | (559) 621-1532           |
| Monty Cox   | FEOC       | (559) 263-8004           |

| UNMET TRANSIT NEEDS<br>INFORMATION GATHERING MEETING<br>THURSDAY, FEBRUARY 21, 2019<br>EAST SIDE OF FRESNO COUNTY – KINGSBURG, CA<br>SIGN-IN SHEET |  |                |
|--|--|----------------|
| NAME   | ADDRESS                                  | PHONE          |
| Jeff Long  | Fresno COG                               | (559) 621-1436 |
| Todd Sobrado   | Fresno COG                               | (559) 621-1532 |
| Moses Stites   | FCRTA                                    | (559) 233-6789 |
| Janelle Del Campo  | FCRTA                                    | (559) 233-6789 |
| Monty Cox  | FEOC                                     | (559) 263-8004 |
| Adam Castaneda   | 1465 20 <sup>TH</sup> Ave, Kingsburg, CA | (559) 805-0328 |

| UNMET TRANSIT NEEDS<br>INFORMATION GATHERING MEETING<br>TUESDAY, FEBRUARY 26, 2019<br>FRESNO METROPOLITAN AREA – TED C. WILLIS COMMUNITY CTR, FRESNO, CA<br>SIGN-IN SHEET |                                  |                |
|---|----------------------------------|----------------|
| NAME  | ADDRESS                          | PHONE          |
| Jenna Lukens  | 906 N St. #120, Fresno, CA 93721 | (559) 724-6362 |
| Jeff Long   | Fresno COG                       | (559) 621-1436 |
| Monty Cox   | FEOC                             | (559) 263-8004 |
| Todd Sobrado  | Fresno COG                       | (559) 621-1532 |
| Matthey Gillian   | 2889 W. Athens, Fresno, CA 93711 | (559) 360-1208 |
| Carolina Ilic   | 2223 G. St., Fresno, CA 93706    | (559) 621-1499 |

| UNMET TRANSIT NEEDS<br>INFORMATION GATHERING MEETING<br>WEDNESDAY, FEBRUARY 27, 2019<br>FRESNO METROPOLITAN AREA – PINEDALE COMMUNITY CTR, PINEDALE, CA<br>SIGN-IN SHEET |                                 |                |
|--|---------------------------------|----------------|
| NAME   | ADDRESS                         | PHONE          |
| Jeff Long  | Fresno COG                      | (559) 621-1430 |
| Todd Sobrado   | Fresno COG                      | (559) 621-1532 |
| Monty Cox  | 3110 W. Neebon Ave., Fresno, CA | (559) 263-8004 |

|               |                               |                |
|---------------|-------------------------------|----------------|
| Amy Hance     | Clovis Round Up               | (559) 324-2769 |
| Carolina Ilic | 2223 G. St., Fresno, CA 93706 | (559) 621-1499 |

UNMET TRANSIT NEEDS  
INFORMATION GATHERING MEETING  
THURSDAY, FEBRUARY 28, 2019  
INFORMAL INFORMATION GATHERING MEETING – JANE ADDAMS ELEMENTARY SCHOOL,  
FRESNO CA  
SIGN-IN SHEET

| NAME               | ADDRESS            | PHONE          |
|--------------------|--------------------|----------------|
| Jeff Long          | Fresno COG         | (559) 621-1436 |
| Grecia Elenes      | Leadership Counsel |                |
| Lucio Avila        | Leadership Counsel |                |
| Imelda Benelleza   |                    |                |
| Claudia Hernandez  |                    |                |
| Josefina Salinas   |                    |                |
| Rosa Lopez         |                    |                |
| Stephanie Magana   |                    |                |
| Antoinette Perez   |                    |                |
| Celina Reyes       |                    |                |
| Michelle Rodriguez | FUSD               |                |
| Maricrie Flores    |                    |                |
| Isabel Garnica     |                    |                |
| Angelica Zarogues  |                    |                |
| Guadalupe Morales  |                    | (661) 448-9561 |
| Febe Ordaz         |                    |                |
| Gloria Tapia       |                    |                |
| Olivia Vasquez     |                    |                |
| Salome Romero      |                    | (559) 213-9855 |
| Javier Alvarez     |                    |                |
| Mannie Padrai      |                    |                |

UNMET TRANSIT NEEDS  
INFORMATION GATHERING MEETING  
TUESDAY, MARCH 5, 2019  
WEST SIDE OF FRESNO COUNTY – COALINGA, CA  
SIGN-IN SHEET

| NAME              | ADDRESS                    | PHONE          |
|-------------------|----------------------------|----------------|
| Todd Sobrado      | Fresno COG                 | (559) 621-1532 |
| Janelle Del Campo | FCRTA                      | (559) 263-0023 |
| Moses Stites      | FCRTA                      | (559) 233-6789 |
| Jeff Long         | Fresno COG                 | (559) 621-1436 |
| Brian Spanhaus    | 2220 Tulare St., Fresno CA | (559) 600-4532 |
| Matthew Gillian   | 3480 W. Bluff              | (559) 578-3848 |
| Cody Sedaho       | N/A                        | (559) 916-0410 |

UNMET TRANSIT NEEDS  
INFORMATION GATHERING MEETING  
WEDNESDAY, MARCH 6, 2019  
FRESNO METROPOLITAN AREA – CENTER FOR NEW AMERICANS, FRESNO, CA  
SIGN-IN SHEET

| NAME              | ADDRESS    | PHONE          |
|-------------------|------------|----------------|
| Todd Sobrado      | Fresno COG | (559) 621-1532 |
| Janelle Del Campo | FCRTA      | (559) 263-0023 |

|              |                                     |                |
|--------------|-------------------------------------|----------------|
| Moses Stites | FCRTA                               | (559) 233-6789 |
| Mary Jones   | 504 College St., Coalinga, CA 93210 | (559) 362-9668 |

UNMET TRANSIT NEEDS  
INFORMATION GATHERING MEETING  
TUESDAY, MARCH 12, 2019  
EAST SIDE OF FRESNO COUNTY – SANGER, CA  
SIGN-IN SHEET

| NAME              | ADDRESS                          | PHONE          |
|-------------------|----------------------------------|----------------|
| Todd Sobrado      | Fresno COG                       | (559) 621-1532 |
| Janelle Del Campo | FCRTA                            | (559) 263-0023 |
| Moses Stites      | FCRTA                            | (559) 233-6789 |
| Jeff Long         | Fresno COG                       | (559) 621-1436 |
| Amy Hance         | Clovis Round Up                  | (559) 324-2769 |
| Lucio Avila       | 764 P. St., Ste. 012, Fresno, CA | (559) 363-8565 |
| Carolina Ilic     | 2223 G. St., Fresno, CA 93706    | (559) 621-1499 |
| Matthew Gillian   | 4081 N. Marks, #104, Fresno, CA  | (559) 361-1208 |

UNMET TRANSIT NEEDS  
INFORMATION GATHERING MEETING  
WEDNESDAY, MARCH 13, 2019  
CLOVIS METROPOLITAN AREA – CLOVIS, CA  
SIGN-IN SHEET

| NAME              | ADDRESS                         | PHONE          |
|-------------------|---------------------------------|----------------|
| Todd Sobrado      | Fresno COG                      | (559) 621-1532 |
| Jeff Long         | Fresno COG                      | (559) 621-1436 |
| Monty Cox         | 3110 W. Neebon Ave., Fresno, CA | (559) 263-8004 |
| Vidal Medina      | 3008 N. Fresno St., Fresno, CA  | (559) 221-2330 |
| Carolina Ilic     | 2223 G. St., Fresno, CA 93706   | (559) 621-1499 |
| Janelle Del Campo | FCRTA                           | (559) 263-0023 |
| Moses Stites      | FCRTA                           | (559) 233-6789 |

**Exhibit D-1**

**Unmet Needs Comment – Vue via Fresno Council of Governments**

**2019 Unmet Transit Needs  
Comment Form**

Name\*:

Email:

City\*:  Ph. Number:

Zip\*:   *Speaks only Hmong*

During the past week (7 days), on how many days have you ridden the bus?  
1 2 3 4 5 6 7 *Haven't been able to, bus route isn't close enough.*

1. Which transit system(s) are you requesting improvements to?\*

|  |   |
|--|---|
| <input type="checkbox"/> Fresno Area Express         | <input type="checkbox"/> FAX Handy Ride                           |
| <input type="checkbox"/> Clovis Stageline            | <input type="checkbox"/> Fresno County Rural Transit              |
| <input type="checkbox"/> Clovis Round-Up             | <input type="checkbox"/> Fresno Economic Opportunities Commission |
| <input type="checkbox"/> Other: <input type="text"/> |   |

2. Describe the transit improvement(s) you are requesting. To effectively evaluate your comment, please provide the nearest cross street (or area of town where you live), your destination, day of week, and approximate time of day that you are interested in making your trip.\*

*- Cedar and Woodward Ave. or Maple and Woodward Ave.  
- Early in the morning (7:30am) or when students are dismissed (3pm)  
- Need to transport children to and from school*

3. Describe the individuals who would need the service. Include age group, financial constraints, and whether they have disabilities that would require special services.\*

*11 and 12 years old, and ~~43~~ 43 years old.  
43 - disabled*

Your comments will be compiled in a report on Unmet Transit Needs. If you provide your contact information, you will receive a notice once the report is available for review. Please return form to:

**Bill Hyatt, SSTAC Chairman  
Central Valley Regional Center, Inc.  
4615 North Marty  
Fresno, CA 93722 Fax no: (559) 276-4360  
comment@fresnocog.org**





## **Exhibit D-2**

### **Unmet Needs Comment – California Rural Legal Assistance via Fresno Council of Governments**



## **CALIFORNIA RURAL LEGAL ASSISTANCE, INC.**

**FIGHTING FOR JUSTICE, CHANGING LIVES**

April 3, 2019

Via electronic mail to: [comments@fresnocog.org](mailto:comments@fresnocog.org)

Bill Hyatt, SSTAC Chairman  
Central Valley Regional Center, Inc.  
615 North Marty  
Fresno, CA 93722

Re: 2019 Fresno County Unmet Transit Needs Assessment

Dear Mr. Hyatt,

California Rural Legal Assistance, Inc. (CRLA) is a non-profit law firm that has served disadvantaged rural communities throughout California for over fifty years. CRLA submits the following comments in response to Fresno Council of Government's (FCOG) request for public comments on the 2019 Unmet Transit Needs Assessment.

Addressing the needs of low-income minority communities is mandated by state and federal laws that prohibit recipients of federal and state funding from implementing policies, practices or activities that disproportionately burden these communities, deny them equitable access to services, or uphold pre-existing conditions that are inequitable. We provide comments on the Unmet Transit Needs Assessment to address equal access to the benefits of public transit.

### **I. The Definition of Unmet Transit Need is Too Narrow to Adequately Identify and Address Transit Needs in Fresno County**

The Unmet Transit Needs Assessment (UTN) process occurs annually and allows a jurisdiction to shift funding from transit projects into road projects if it finds no unmet transit needs exist within the jurisdiction. FCOG's definition of unmet transit needs for the UTN process is "public transportation or specialized transportation needs that are identified in the Regional Transportation Plan and/or documented through [FCOG]'s annual unmet transit needs public hearing process that have not been implemented or funded." Funding can be shifted to road projects if unmet transit needs do not qualify as reasonable to meet. A transit need is reasonable to meet if it satisfies legal requirements related to the constraints of current funding streams. FCOG's 2018-2019 Unmet Transit Needs report states that FCOG's legal counsel has further advised FCOG that an unmet transit need must be included in the RTP as reasonable to meet. FCOG states that its legal obligations therefore are to "implement the planned transit service as contained in the [RTP]" and to "not provide services where it is not recommended by the [RTP]."<sup>1</sup>

FCOG relies on these narrow definitions to conclude that transit needs raised by residents and advocates during the UTN process are unreasonable to meet, leading FCOG to transfer available transit funds to other non-transit projects. FCOG arbitrarily preempts comments in the UTN process and excludes

<sup>1</sup> FCOG 2018-2019 UTN Report p. 49

## **Exhibit D-2**

Bill Hyatt, SSTAC Chairman  
RE: 2019 Fresno County Unmet Transit Needs Assessment  
Page 2

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comments from any resident unable to participate in the RTP public participation process by requiring that a transit need previously identified in the RTP qualifies as reasonable to meet. This disproportionately excludes the needs of farmworkers, who frequently work long hours that prevent them from participating in public meetings, elderly and disabled individuals who experience difficulties with travel, parents who could not participate in meetings if childcare was not provided, and individuals with the least access to transit who were unable to attend workshops in other areas.

FCOG recognizes in its 2018-2019 UTN report that its interpretation of the unmet transit needs process may appear inconsistent to individuals and organizations that identify needs not already identified in the RTP, but states that these inconsistencies are overcome through a continuous transportation planning process. FCOG further states that those who testify an unmet transit need does exist can be assured either their desired service has previously been analyzed and found to be unreasonable to meet, or their proposal will be evaluated to determine if it will be reasonable to amend the Plan and provide the desired service.<sup>2</sup>

These positions and assumptions are arbitrary, capricious and violate due process and applicable law requiring FCOG to consider comments on the UTN and to provide for public participation. FCOG's assertion that residents should feel assured that their needs already have been determined unreasonable to meet dismisses residents and the significance of their needs. Residents in rural areas of Fresno County experience substantial transit needs that have been raised to FCOG yet are typically identified in the Unmet Needs Assessment as unreasonable to meet and therefore dismissed. Public participation in the process is rendered meaningless in this procedure and will decrease substantially as residents determine it is a waste of their time.

The definition of unmet transit needs must be revised in the 2019-2020 UTN process to ensure that it does not systematically deny rural, low-income communities equitable access to services as required by state and federal law. FCOG also must change its process for addressing unmet needs in this and future cycles to comply with law. FCOG must commit to amending the RTP to include transit needs identified during the UTN process to ensure that those projects are included in transit programming and funding. It also must work to apply any remaining transit funds to address those needs rather than shifting them to road projects. Any portion of a project that can be covered should be addressed if the available funding cannot cover the entire cost of a project, with multiple phases developed if necessary. It is not enough for FCOG to simply determine that any project that is not included in the RTP or cannot be funded without making any attempts to address these unmet transit needs. Failure to change how the UTN process is conducted will continue to exclude the most marginalized groups within Fresno County with the greatest transit needs.

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<sup>2</sup> Id.

## **Exhibit D-2**

Bill Hyatt, SSTAC Chairman  
RE: 2019 Fresno County Unmet Transit Needs Assessment  
Page 3

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### **II. Rural Communities in Fresno County Continue to Experience Unmet Transit Needs**

*a. The 2019 draft Long Range Transit Plan identifies significant rural unmet transit needs and those needs should be identified in the UTN report*

FCOG recently released its draft 2019 Long Range Transit Plan (LRTP). The LRTP public outreach process included workshops and interviews with a variety of stakeholders that work directly with low-income and rural communities in Fresno County. The draft LRTP correctly identifies many of the transit and transportation deficiencies of Fresno County residents. These unmet needs should be identified in the UTN report.

The following comments and excerpts provided by stakeholders and community members accurately reflect the conditions in rural communities in Fresno County.

- [E]ven when population size or density doesn't support regular transit service, a transit option remains a vital need for many residents. [p. 3]
- Forty-three percent of surveyed residents stated that their transportation needs were not adequately met. [p. 15]
- Some of the most important needs identified by Fresno County residents to improve transit services were (1) improved sidewalks leading to bus stops; (2) Extension of routes to additional areas of Fresno County; (3) additional or more frequent weekend bus service. [p. 62]
- Communities and stakeholders commented on the need to prioritize planning collaboration between all agencies to address the need for active transportation infrastructure including sidewalks, bike paths, and lighting in unincorporated areas. [p. 64]
- Stakeholder interviews identified that funding allocation, farebox recovery requirements, and geographic dispersion limit transit options for rural to Fresno/Clovis urban area trips. [p. 67]
- Stakeholder interviews identified that funding allocations need to be more flexible, multimodal, and equitable to low-income, minority, and rural needs communities. [p. 67]

*b. CRLA's client communities experience ongoing unmet transit needs*

CRLA works with several communities in Fresno County, including the unincorporated communities of West Park and Del Rey. CRLA raised the transit needs of these communities in the 2017 Unmet Transit Needs process. The needs of these communities remain unaddressed and both communities remain inadequately served by public transit. Several of the comments below were raised in the LRTP planning process and CRLA reiterates them here.

#### The Community of West Park

West Park is a small unincorporated community immediately outside the southwest sphere of influence of the City of Fresno. It historically has been unserved by any public transit. A demonstration dedicated transit route was introduced in West Park in 2017-2018 and was terminated after a six-month period due to the inability of the small community to meet ridership and farebox requirements. FCOG must identify the needs of communities that are constrained by the current ridership and farebox requirements and therefore remain without transit access. Meeting this need FCOG to implement innovative transit service

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solutions that are unrestricted by legal farebox and ridership requirements, are economical, and are responsive to the specific needs of each community to ensure that they will succeed.

The UTN report also should acknowledge and address the need for transit services in areas that exist on the periphery of existing transit options. The strict service boundaries followed by FCRTA and FAX result in peripheral communities being unserved, unable to maintain their own FCRTA fixed route due to high overhead costs, yet unable to access FAX services. West Park is located a third of a mile from Fresno City limits yet has no access to City transit services due to the lack of bus stops near the city limits. West Park also is located close to a veteran's home that has a dedicated transit service, yet has no access to this service because West Park residents are not part of the veteran's housing complex. FCRTA fixed routes do not pass near the community. The proximity to the city puts the community in a prime location for expansion of existing City lines to provide at least one bus stop. Other solutions should be explored such as adding West Park to an existing FCRTA route or through cooperation between FCRTA and FAX. Agencies should cooperate to expand service boundaries or offer flexibility in coverage to fill service gaps without requiring new routes to be developed.

#### The Community of Del Rey

The unincorporated community of Del Rey is located approximately five miles outside the City of Sanger. Del Rey is a low-income community comprised primarily of agricultural workers. Del Rey does not have access to basic services such as grocery stores, banks, medical care, schools or employment opportunities. Many residents in the community, particularly seniors, do not have adequate transportation and are transit dependent. These residents rely on the Del Rey Transit service to provide transit to Sanger, where residents who need to travel to the Fresno area must change lines and take a different transit route into Fresno city.

CRLA advocates hold monthly meetings in Del Rey with residents to discuss community needs. Residents of Del Rey have identified unmet transit needs and have requested an expansion of service, including additional hours during the week and weekend service. Fresno County Rural Transit Agency has met with residents, conducted a survey, and has committed to expanding service to include Saturdays. This service expansion requires a one-hour reduction of transit service on the weekdays to accommodate additional hours on Saturday. The planned implementation of Saturday service is a positive development, but as residents had identified a need for an expansion of weekday service hours, the need for additional weekday hours remains an unmet need.

CRLA appreciates the opportunity to provide comments.

Sincerely,



Mariah C. Thompson  
Attorney, California Rural Legal Assistance, Inc.  
3747 E Shields Ave  
Fresno, CA 93726  
(559) 441-8721  
mthompson@crla.org

Bill Hyatt, SSTAC Chairman  
RE: 2019 Fresno County Unmet Transit Needs Assessment  
Page 5

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cc: Ilene Jacobs, Director of Litigation, Advocacy, and Training, California Rural Legal Assistance, Inc.  
ijacobs@crla.org

Marisol Aguilar, Director, Community Equity Initiative, California Rural Legal Assistance, Inc.  
maguilar@crla.org



Official Response to Unmet Needs Comment Received – California Rural Legal Assistance via Fresno Council of Governments



2035 Tulare St., Ste. 201 tel 559-233-4148  
Fresno, California 93721 fax 559-233-9645

[www.fresnocog.org](http://www.fresnocog.org)

May 2, 2019

Mariah C. Thompson, Staff Attorney  
California Rural Legal Assistance, Inc.  
3747 E. Shields Ave.  
Fresno, CA 93726

Dear Ms. Thompson,

Fresno Council of Governments (FCOG) has received and thanks California Rural Legal Assistance (CRLA), Inc. for its April 3, 2019 letter addressing the 2019 Fresno County Unmet Transit Needs (UTN) Assessment. Fresno COG offers the following responses to the comments raised in your letter.

Comment:

1. The Definition of Unmet Transit Need is Too Narrow to Adequately Identify and Address Transit Needs in Fresno County

The Unmet Transit Needs Assessment (UTN) process occurs annually and allows a jurisdiction to shift funding from transit projects into road projects if it finds no unmet transit needs exist within the jurisdiction. FCOG's definition of unmet transit needs for the UTN process is "public transportation or specialized transportation needs that are identified in the Regional Transportation Plan and/or documented through [FCOG]'s annual unmet transit needs public hearing process that have not been implemented or funded." Funding can be shifted to road projects if unmet transit needs do not qualify as reasonable to meet.

A transit need is reasonable to meet if it satisfies legal requirements related to the constraints of current funding streams. FCOG's 2018-2019 Unmet Transit Needs report states that FCOG's legal counsel has further advised FCOG that an unmet transit need must be included in the RTP as reasonable to meet. FCOG states that its legal obligations therefore are to "implement the planned transit service as contained in the [RTP]" and to not provide services where it cannot be recommended by the [RTP]."

FCOG relies on these narrow definitions to conclude that transit needs raised by residents and advocates during the UTN process are unreasonable to meet, leading FCOG to transfer available transit funds to other non-transit projects. FCOG arbitrarily preempts comments in the UTN process and excludes comments from any resident unable to participate in the RTP public participation process by requiring a transit need previously identified in the RTP qualifies as reasonable to meet. This disproportionately excludes the needs of farmworkers, who frequently work long hours that prevent them from participating in public meetings, elderly and disabled individuals and who experience difficulties with travel, parents who could not participate in meetings if childcare was not provided, and individuals with the least access to transit who were unable to attend workshops in other areas.

Response

City of Clovis  
City of Coalinga  
City of Firebaugh  
City of Fowler  
City of Fresno  
City of Huron  
City of Kerman  
City of Kingsburg  
City of Mendota  
City of Orange Cove  
City of Parlier  
City of Reedley  
City of San Joaquin  
City of Sanger  
City of Selma  
County of Fresno



The California Public Utilities Code, Section 99401.5 requires the Fresno Council of Governments, a regional transportation planning agency, to determine definitions of “unmet transit needs” and “reasonable to meet” as the basis for determination of Unmet Transit Needs Findings. Fresno COG Resolution 90-15 signed June 28, 1990 satisfies the requirements laid out by PUC, Section 99401.5. Resolution 90-15 defines Unmet Transit Needs as “Those public transportation or specialized transportation services that are identified in the Regional Transportation Plan and/or documented through FCOG’s annual unmet transit needs public hearing process that have not been implemented or funded.” Because of the authority given to the definition of “unmet transit needs” in Resolution 90-15, this is the definition that is currently utilized for consideration of Unmet Transit Needs Findings.

Public comments and feedback are an important part of FCOG’s unmet transit needs process. FCOG exceeds the minimum requirement of the one public hearing called for in CPUC, Section 99401.5 to satisfy public outreach. In 2018, there were eight formal meetings throughout Fresno County, four in urban communities and four in rural communities. The four rural meetings were split evenly between cities in West Fresno County and East Fresno County. Additionally, rural meetings are cycled so that each of the 16 incorporated cities within Fresno County hold a formal unmet transit needs meeting every three years.

Unmet transit need meetings are not just limited to formal meetings. Staff held one informal meeting with transit riders per request by a community-based organization during the 2019 Unmet Transit Needs process. FCOG staff has demonstrated a willingness to hold informal meetings with transit riders and stakeholders outside of normal business hours, increasing the opportunity for transit riders to submit their transit needs.

Additionally, while meetings are an important part of the unmet transit needs process, it is not the only way that transit riders and stakeholders can have their voices heard. They can also be submitted via email to [comments@fresnocog.org](mailto:comments@fresnocog.org) and through the US Mail. Public comment forms are available in both English and Spanish for download on the [www.fresnocog.org](http://www.fresnocog.org) website. They were also given to select community based organizations for distribution as well.

Transit riders and stakeholders can also have their transit needs heard at a public hearing held during every unmet transit needs cycle. These public hearings are held at a Fresno COG Policy Board meeting during the 45-day public comment period of each cycle of the Unmet Transit Needs process. The public hearing for the 2019 process is forthcoming, scheduled for the FCOG Policy Board meeting on May 30, 2019 at 5:30 p.m.

FCOG staff is committed to a process that meets the needs of all stakeholders and transit riders and is open to suggestions on ways to continue to improve public outreach for the unmet transit needs process. This includes the ways that stakeholders and transit riders can submit their transit needs for inclusion in the annual unmet transit needs process.

**Comment:**

FCOG recognizes in its 2018-2019 UTN report that its interpretation of the unmet transit needs process may appear inconsistent to individuals and organizations that identify needs not already identified in the RTP, but states that these inconsistencies are overcome through a continuous transportation planning process. FCOG further states that those who testify an unmet transit need does exist can be assured either their desired service has previously been analyzed and found to be unreasonable to meet, or their proposal will be evaluated to determine if it will be reasonable to amend the Plan and provide the desired service.

These positions and assumptions are arbitrary, capricious, and violate due process and applicable law requiring FCOG to consider comments on the UTN and to provide for public participation. FCOG's assertion that residents should feel assured that their needs have already been determined unreasonable to meet dismisses residents and the significance of their needs. Residents to rural areas of Fresno County experience substantial transit needs that have been raised to FCOG yet are typically identified in the Unmet Transit Needs Assessment as unreasonable to meet and therefore dismissed. Public participation in the process is rendered meaningless in this procedure and comments will decrease substantially as residents determine it is a waste of their time.

The definition of unmet transit needs must be revised in the 2019-2020 UTN process to ensure that it does not systematically deny rural, low-income communities equitable access to services as required by state and federal law. FCOG also must change its process for addressing unmet needs in this and future cycles to comply with the law. FCOG must commit to amending the RTP to include transit needs identified during the UTN process to ensure that those projects are included in transit programming and funding. It also must work to apply any remaining transit funds to address those needs rather than shifting them to road projects. Any portion of a project that can be covered should be addressed if the available funding cannot cover the entire cost of a project, with multiple phases developed if necessary. It is not enough for FCOG to simply determine that any project that is not included in the RTP or cannot be funded without making any attempts to address these unmet needs. Failure to change how the UTN process is conducted will continue to exclude the most marginalized groups within Fresno County with the greatest transit needs.

**Response:**

Fresno COG Resolution 90-15 that sets forth the definition for "unmet transit needs" and "reasonable to meet" was authorized on June 28, 1990. Staff recognizes that a long time has passed since the definition has been updated, and will request that an update and refinement be considered prior to the next Unmet Transit Needs cycle.

**Comment:**

**II. Rural Communities in Fresno County Continue to Experience Unmet Transit Needs**

- a. The 2019 draft Long Range Transit Plan identifies significant rural unmet transit needs and those needs should be identified in the UTN report.

FCOG recently released its draft 2019 Long Range Transit Plan (LRTP). The LRTP public outreach process included workshops and interviews with a variety of stakeholders that work directly with low-income and rural communities in Fresno County. The draft LRTP correctly identifies many of the transit and transportation deficiencies of Fresno County residents. These unmet needs should be identified in the UTN report.

The following comments and excerpts provided by stakeholders and community members accurately reflect the conditions of rural communities in Fresno County.

- [E]ven when population size or density doesn't support regular transit service, a transit option remains a vital need for many residents. [p. 3]
- Forty-three percent of surveyed residents stated that their transportation needs were not adequately met. [p. 15]
- Some of the most important needs identified by Fresno County residents to improve transit services were (1) improved sidewalks leading to bus stops; (2) Extension of routes to additional areas of Fresno County; (3) additional and more frequent weekend bus service. [p. 62]
- Communities and stakeholders commented on the need to prioritize planning collaboration between all agencies to address the need for active transportation infrastructure including sidewalks, bike paths, and lighting in unincorporated areas. [p. 64]
- Stakeholder interviews identified that funding allocation, farebox recovery requirements, and geographic dispersion limit transit options for rural to Fresno/Clovis urban area trips. [p. 67]
- Stakeholder interviews identified that funding allocations need to be more flexible, multimodal, and equitable to low-income, minority and rural needs communities. [p. 67]

**Response:**

As referenced in Resolution 90-15, the Unmet Transit Needs assessment is focused on the provision of transit service. Infrastructure enhancements around transit stops and stations fall under the domain of local Public Works departments and require dedicated funding, engineering plans, environmental clearances, and collaboration with General Plan land use efforts. While the transit operators acknowledge the importance of access to the transit stations and the need to approach transit services from a holistic, multi-modal perspective for the benefit of transit riders and the general public, it is the responsibility of local public works departments to construct necessary improvements, subject to funding and within the context of the appropriate jurisdiction's General Plan.

**Comment:**

- b. CRLA's client communities experiencing ongoing unmet transit needs

CRLA works with several communities in Fresno County, including the unincorporated communities of West Park and Del Rey. CRLA raised the transit needs of these communities in the 2017 Unmet Transit Needs process. The needs of these communities remain unaddressed and both communities remain inadequately serviced by public transit. Several of the comments below were raised to the LRTP process and CRLA reiterates them here:

**Response:**

Fresno County Rural Transit Agency (FCRTA) has made numerous good faith efforts to address both communities' unmet transit needs which are specifically addressed below.

**Comment:**

The Community of West Park

West Park is a small unincorporated community immediately outside the southwest sphere of influence of the City of Fresno. It historically has been unserved by any public transit. A demonstration dedicated transit route was introduced in West Park in 2017-2018 and was terminated after a six-month period due to the inability of the small community to meet ridership and farebox requirements. FCOG must identify the needs of communities that are constrained by the current ridership and farebox requirements and therefore remain without transit access. Meeting this need FCOG must implement innovative transit service solutions that are unrestricted by legal farebox and ridership requirements, are economical, and responsive to the specific needs of each community to ensure that they will succeed.

**Response:**

Public transit providers operate under strict guidelines, regulations, and directives and are subject to minimum performance standards such as the farebox recovery ratio and operating cost per hour. Social service transportation providers through the Consolidated Transportation Service Agency (CTSA) and other non-governmental organizations (NGO) are not subject to farebox and ridership requirements. Additionally, nothing restricts social services agencies and/or other NGOs from applying for funding or services from the CTSA for programs similar to Van Y Vienen and Green Raiteros. As a result, they may be better suited to address some of the transportation needs of communities like West Park.

**Comment:**

The UTN reports should also acknowledge and address the need for transit services in areas that exist on the periphery of existing transit options. The strict service boundaries followed by FCRTA and FAX result in peripheral communities being unserved, unable to maintain their own FCRTA fixed route due to high overhead costs, and unable to access FAX services. West Park is located about a third of a mile from Fresno City limits yet has no access to City transit services due the lack of bus stops near the city limits. West Park also is located close to a veteran's home that has dedicated transit service, yet has no access to this service because West Park residents are not part of the veteran's housing complex. FCRTA fixed routes do not pass near the community. The proximity to the city puts the community in a prime location for expansion of existing City lines to provide at least one bus stop. Other solutions should be explored such as adding West Park to an existing FCRTA route or through cooperation between FCRTA and FAX agencies to expand service boundaries or offer flexibility in coverage to fill service gaps with requiring new routes to be developed.

**Response:**

The West Park service was created to address an unmet transit need in the community of West Park. This fixed-route service began on November 13, 2017 based on a 6 month demonstration period. The purpose of the 6 month demonstration period for proposed routes is to determine feasibility and whether the service would be sustainable in meeting state farebox requirements.

At the end of the 6 month demonstration period for West Park service, ridership was very low with a 2.21% fare box recovery ratio resulting in the termination of the route since it did not meet the 10% minimum requirements, pursuant to California Code of Regulations, title 21, section 6633.2, to continue. FCRTA staff worked closely with the residents of West Park and CRLA staff in developing this fixed route. Staff suggested that service be provided three days a week for 4 hours per day for a shuttle to provide connectivity with FAX. Residents of the community of West Park felt differently and requested service Monday through Friday, 5 days a week.

Prior to and for the duration of the 6 month West Park service demonstration period, FCRTA participated in numerous (three to five) community events through extensive public outreach and community engagement and created a Family Bus Pass to promote the service and increase ridership. FCRTA made numerous good faith efforts to provide transit service to the community of West Park to make it successful. However, due to operating costs and low ridership, West Park service demonstrated not to be sustainable in terms of minimum performance requirements and was terminated after the 6 month demonstration period.

The extremely low ridership and farebox recovery ratio is an indication of low demand by West Park residents for fixed-route service and is not the most effective means of servicing the needs of the community. Despite the performance of West Park service, FCRTA is considering other services to include West Park via modification to existing fixed route services such as Westside Transit or Coalinga Transit, which is addressed in the Long Range Transit Plan. FCRTA also has several planning grants to study potential new modes that include disadvantaged communities such as West Park.

**Comment:**

The Community of Del Rey

The unincorporated community of Del Rey is located approximately five miles outside the City of Sanger. Del Rey is a low-income community comprised primarily of agricultural workers. Del Rey does not have access to basic services such as grocery stores, banks, medical care, schools or employment opportunities. Many residents of the community, particularly seniors, do not have adequate transportation and are transit dependent. These residents rely on the Del Rey Transit services to provide transit to Sanger, where residents who need to travel to the Fresno area must change lines and take a different transit route into the City of Fresno.

CRLA advocates hold monthly meetings in Del Rey with residents to discuss community needs. Residents of Del Rey have identified unmet transit needs and have requested an expansion of service including additional hours during the week and weekend service. Fresno County Rural Transit Agency has met with residents, conducted a survey, and has committed to expanding service to include

Saturdays. This service expansion requires a one-hour reduction of transit service on the weekdays to accommodate additional hours on Saturday. The planned implementation of Saturday service is a positive development, but as residents had identified a need for expansion of weekday service hours, the need for additional weekday hours remains an unmet need.

**Response:**

Fresno County Rural Transit Agency (FCRTA) has been working with the residents of Del Rey and CRLA staff to add Saturday transit service. After extensive discussion, it was mutually agreed upon by FCRTA, the community of Del Rey, and CRLA staff to facilitate or “fund” Saturday service by reallocating one hour of weekday service each day for a demonstration period.

The goal of the demonstration period is to maximize revenues and minimize costs to meet minimum farebox requirements and increase its long-term viability. In FY 2017-18, ridership for Del Rey Transit was 109 passengers between 4pm-5pm weekdays. Based upon 250 service days per calendar year this amounts to 0.44 passengers per day between 4pm and 5pm weekdays. Transferring 1 hour of weekday service from 4pm -5pm to Saturdays for a demonstration period allows FCRTA to evaluate the demand for Saturday service without jeopardizing farebox and ridership performance. If Saturday service meets farebox requirements, FCRTA will evaluate restoring the 4pm-5pm weekday service.

The 3 month demonstration period for Saturday transit service to Del Rey started on April 1, 2019. Saturday ridership will be evaluated if it is sustainable beyond the 3 month demonstration period as was mutually agreed upon between FCRTA, by the residents of Del Rey, and CRLA staff. This information has been communicated to the residents of Del Rey over the course of several public meetings and when the route service changes were initially discussed.

We thank you for your involvement in the 2019 Unmet Transit Needs Assessment. Please feel free to contact me or my staff Todd Sobrado at 559-621-1532 should you have any further questions or comments regarding the 2019 Unmet Transit Needs Assessment.

Sincerely,

Tony Boren,

Executive Director



## Exhibit D-3

### Unmet Needs Comment – Leadership Counsel for Justice and Accountability



March 25, 2018  
Bill Hyatt, SSTAC Chairman  
Central Valley Regional Center, Inc.  
4615 North Marty  
Fresno, CA 93722

#### **Re: Comments on Unmet Public Transportation Needs in Fresno County**

Dear Mr. Hyatt,

We are writing to provide input on the Fresno Council of Governments Social Services Transportation Advisory Council's (SSTAC) annual assessment of gaps in public transportation infrastructure and investment. We thank you for the opportunity to submit comments on this matter to help guide the local planning process and ensure the provision of an effective and equitable transit system for all Fresno residents. Leadership Counsel works directly with disadvantaged communities in these areas, and our knowledge of transportation infrastructure issues in these jurisdictions stems directly from our work in these areas and our discussions with residents.

The following comments aim to assist SSTAC in identifying the unmet transit needs not currently being met in rural Fresno County and the City of Fresno. The needs identified below were gathered through our ongoing community meetings and align with 2018 Fresno Regional Transportation Plan goals, objectives and policies.

#### **Unmet Need: Inaccessible, inefficient, unreliable public transit in rural communities throughout Fresno County to gain access to nearby cities to reach basic amenities such as doctors appointments, higher education, jobs, and so forth.**

As most local transportation agencies can testify, providing reliable transportation services in less densely populated areas is difficult. However, that does not lessen the importance of having this public service available for rural residents. Rural transportation is crucial in these communities where many individuals cannot afford a car or cannot drive themselves, but traditional public transportation models like bus routes may not be the right solution. Agencies serving rural Fresno County residents must think outside of the box and provide affordable and flexible programs that better suit the needs of its rural residents. These unique rural-related transportation problems within communities require community-led solutions. While agencies like the Fresno County Rural Transit Agency (FCRTA) have made strides to provide more rural transportation options in communities like Lanare, these programs were not as successful because they did not take into account the realities faced by rural residents.

Agencies must proactively seek and apply for the various transportation-related programs available locally, statewide, and nationwide. Additionally, when applying for these programs, staff must work closely and meaningfully with local communities to develop transit solutions that are better suited to their

764 P Street, Suite 012, Fresno, California 93721  
Telephone: (559) 369-2790

### **Exhibit D-3**

needs. This requires extensive engagement with community residents in the area to determine each community needs. However, recognizing limited staff capacity and resources, agencies would benefit from coordinating with organizations and other entities who have existing relationships in the identified communities. Community engagement is critical to the success of rural transportation applications and the projects themselves to provide rural residents the ability to access services like grocery stores, medical appointments, and more.

One example of a successful community-led project is the Van y Vienen program serving the communities of Cantua Creek and El Porvenir. This project utilizes electric cars to transport residents several times a week to nearby cities for their set appointments, grocery shopping, and so forth. Another example is the Green Raiteros project in Huron that will establish a corridor of EV charging stations for sustainable transit from Huron to nearby cities. We encourage Fresno County to seek and apply for more funding to create projects similar to these to meet the needs of Fresno County.

#### **Unmet Need: Inadequate infrastructure and lack of basic amenities at existing bus stop locations.**

Found both within Fresno City limits and in the rural unincorporated areas, public transit riders continue to express their discontent with basic amenities at existing stops. Those who live in Fresno city can wait up to 30-45 minutes for a bus depending in which part of the city one lives and how behind the buses are. Residents living in rural areas can wait just as long if not longer when planning on making a trip to a nearby city using public transit. Specifically, safe access to these locations must be improved by including complete sidewalks that must be accessible by wheelchair. Currently, several stops in less densely populated areas of Fresno do not have ramps for those users. Additionally, sidewalks and safe crosswalks with stormwater drainage, sufficient lighting for safe nighttime travel, effective signage, benches, shade, and trash cans are other deficiencies identified by residents in both rural and urban areas.

Though staff at the Fresno Area Express has been relatively responsive to some of these identified needs, we need to ensure all agencies are actively engaging with community and transit users to obtain this feedback. Transit agencies should work with community to identify and assess bus stops where inadequate amenities are found and basic infrastructure is missing. Transit agencies must also work collaboratively with the County or City Public Works Departments to prioritize infrastructure in these areas improving accessibility and safety.

#### **Unmet Need: Specific transit improvements to facilitate access and encourage ridership.**

First, there is a critical need for more reliable, affordable and frequent bus routes that reach communities west of Interstate 99 in areas near Jane Addams Elementary and Southwest Fresno. Residents find that the bus schedule is extremely unreliable, specifically along route 22, 38, and 26. These buses often run late costing residents loss of medical appointments, late to work, and so forth.



### **Exhibit D-3**



Residents have also expressed the need for cultural sensitivity training, in order to ensure that all passengers are treated equally and with respect regardless of race, primary language or nationality. Prevention of discrimination and offensive treatment of riders is key to guaranteeing effective and safe transit for all.

Lastly, we ask for SSTAC to consider performing a formal assessment of all current bus routes conditions and deficiencies in the county of Fresno. A formal assessment will allow for both staff and residents to better work together to understand the needs and how they can be addressed in a transparent manner.

We appreciate the opportunity to submit comments to this important process, and will gladly serve as a resource as SSTAC and the transit agencies in Fresno County seek to address these unmet transit needs.

Sincerely,

Grecia Elenes  
Senior Policy Advocate  
Leadership Counsel for Justice and Accountability

**Exhibit D-3**

**Official Response to Unmet Needs Comment Received – Leadership Counsel for Justice and Accountability**



2035 Tulare St., Ste. 201 tel 559-233-4148  
Fresno, California 93721 fax 559-233-9645

[www.fresnocog.org](http://www.fresnocog.org)

May 2, 2019

Grecia Elenes, Senior Policy Advocate  
Leadership Counsel for Justice and Accountability  
764 P Street, Suite 012

Fresno, CA 93721

Dear Ms. Elenes,

Fresno COG has received and thanks Leadership Counsel for Justice and Accountability for its March 25, 2019 letter addressing the 2019 Fresno County Unmet Transit Needs (UTN) Assessment. Respectfully, Fresno COG offers the following responses to the comments raised in the letter.

**Comment:**

I. Unmet Need: Inaccessible, inefficient, unreliable public transit in rural communities throughout Fresno County to gain access to nearby cities to reach basic amenities such as doctor's appointments, higher education, jobs and so forth.

As most local transportation agencies can testify, providing reliable transportation services in less densely populated areas is difficult. However, that does not lessen the importance of having this public service available for rural residents. Rural transportation is critical in these communities where many individuals cannot afford a car or cannot drive themselves, but traditional public transportation models like bus routes may not be the right solution. Agencies serving rural Fresno County residents must think outside of the box and provide affordable and flexible programs that better suit the needs of its rural residents. These unique rural-related transportation problems within communities require community-led solutions. While agencies like the Fresno County Rural Transit Agency (FCRTA) have made strides to provide more rural transportation options in communities like Lanare, these programs were not as successful because they did not take into account the realities faced by rural residents.

**Response:**

Public transit providers operate under strict guidelines, regulations, directives, and are subject to minimum performance standards such as farebox recovery ratio and operating cost per hour. FCOG provides funding for social service transportation agencies to implement innovative transit services which could better serve and or address non-public transit services that have traditionally not succeeded in unincorporated communities where farebox and ridership requirements constrained the sustainability of those services.

**Comment:**

Agencies must proactively seek and apply for the various transportation-related programs available locally, statewide, and nationwide. Additionally, when applying for these programs, staff must work closely and meaningfully with local communities to develop transit solutions that are better suited to their needs. This requires extensive engagement with community residents in the area to determine

- City of Clovis
- City of Coalinga
- City of Firebaugh
- City of Fowler
- City of Fresno
- City of Huron
- City of Kernan
- City of Kingsburg
- City of Mendota
- City of Orange Cove
- City of Parlier
- City of Reedley
- City of San Joaquin
- City of Sanger
- City of Selma
- County of Fresno

each community's needs. However, recognizing limited staff capacity and resources, agencies would benefit from coordinating with organizations and other entities that have existing relationships in the identified communities. Community engagement is critical to the success of rural transportation applications and the projects themselves to provide rural residents the ability to access services like grocery stores, medical appointments, and more.

**Response:**

Public outreach and engagement is an important part of the transit planning process. With regard to the Unmet Transit Needs process, feedback was received two years ago to increase the number of scheduled public meetings from two to eight. As a result, eight public outreach meetings were held during the 2019 Unmet Transit Needs process. In addition, this cycle, staff also met with stakeholders organized by Leadership Counsel for Justice and Accountability at your request to discuss unmet transit needs and the process.

The transit operators in Fresno County, specifically FAX, Clovis Transit, Fresno County Rural Transit Agency, and Fresno County Economic Opportunities Commission also conduct outreach efforts beyond the Unmet Transit Needs process for their own programs. For example, FCRTA works closely with several community-based organizations and their stakeholders to plan and implement planning studies and development phases for proposed new rural routes. Two planning studies are being prepared that examine the feasibility of alternative transit services. FCRTA sought letters of support from local groups when it applied for funding. Additionally, local agencies, along with members of the community will be solicited to engage in the planning process and provide feedback pertaining to these projects.

Fresno County transit providers are open to receiving suggestions on how to continue to improve upon the communication process to better work with members of the community and the organizations that they serve.

**Comment:**

**II. Inadequate infrastructure and lack of basic amenities at existing bus stop locations.**

Found both within Fresno City limits and in the rural unincorporated areas, public transit riders continue to express their discontent with basic amenities at existing stops. Those who live in Fresno City can wait up to 30-45 minutes for a bus depending in which part of the city one lives and how behind the buses are. Residents living in rural areas can wait just as long if not longer when planning on making a trip to a nearby city using public transit. Specifically, safe access to these locations can be much improved by including complete sidewalks that must be accessible by wheelchair. Currently, several stops in less densely populated areas of Fresno do not have ramps for those users. Additionally, sidewalks and safe crosswalks with stormwater drainage, sufficient lighting for safe nighttime travel, effective signage, benches, shade, and trash cans are other deficiencies identified by residents in both rural and urban areas.

Though staff at the Fresno Area Express has been relatively responsive to some of these identified needs, we need to ensure all agencies are actively engaging with community and transit users to obtain this feedback. Transit agencies should work with community to identify and assess bus stops where inadequate amenities are found and basic infrastructure is missing. Transit agencies must also work collaboratively with the County or City Public Works Departments to prioritize infrastructure in these areas improving accessibility and safety.

**Response:**

Fresno COG resolution 90-15 defines an “Unmet Transit Need” as “Those public transportation services that are identified in the Regional Transportation Plan and/or documented through the Fresno COG’s Annual Unmet Transit Needs Public Hearing Process that have not been implemented or funded”. As a result, infrastructure does not fall within the definition of an “Unmet Transit Need”.

While the provision of transit service is the responsibility of transit service providers, the design, approval, and implementation of infrastructure projects along local streets and roads leading to transit stops fall under the domain of local Public Works departments as they require dedicated funding, engineering plans, environmental clearances, and collaboration with General Plan land use regulations. As the region strives for moving toward greater multi-modal transportation options, comments regarding infrastructure will be shared with local Public Works departments.

Although infrastructure improvements are beyond the scope of the unmet transit needs process, the City of Fresno through Fresno Area Express (FAX) recently completed an evaluation of bus stop amenities (including shelters, benches, trash cans, lighting and braille signs) and ADA accessibility at all FAX bus stops. FAX will release an ADA Transition Plan in FY2020 for public review. This plan will be used to prioritize future improvements at local bus stops based on the limited funding available.

FAX is undertaking a Buffer Median Island Improvement Project and the Shaw-Cedar Bus Stop Improvements project. Both projects will result in near-term improvements to approximately 85 bus stops along Shaw and Cedar and stops located in street medians.

**III. Specific transit improvements to facilitate access and encourage ridership**

**Comment:**

There is a critical need for more reliable, affordable and frequent bus routes that reach communities west of Interstate 99 in areas near Jane Addams Elementary and Southwest Fresno. Residents find that the bus schedule is extremely unreliable, specifically along route 22, 38, and 26. These buses often run late costing residents loss of medical appointments, late to work, and so forth.

**Response:**

The City of Fresno is working on the West Area Specific Plan. Once the plan nears completion, FAX will seek funding to conduct a West Area Transit Plan to evaluate potential transit service in the area west of highway 99. Regarding reliability, “on-time performance” is often a key performance indicator.

Modifications have been made or are currently underway to improve on-time performance of FAX Routes 22, 26, and 38. Optimizing on-time performance is a process. As a result, it takes time for improvements to become apparent.

**Comment:**

Residents have also expressed the need for cultural sensitivity training, in order to ensure that all passengers are treated equally and with respect regardless of race, primary language, or nationality. Prevention of discrimination and offensive treatment of riders is key to guaranteeing effective and safe transit for all.

**Response:**

FAX has a comprehensive training program that includes a curriculum to improve the driver's customer service skills. Such training is done on an ongoing basis.

**Comment:**

We ask for SSTAC to consider performing a formal assessment of all current bus routes conditions and deficiencies in the county of Fresno. A formal assessment will allow for both staff and residents to better work together to understand the needs of how they can be addressed in a transparent manner.

**Response:**

This recommendation will be forwarded to SSTAC for consideration, and appropriate funding would need to be pursued to conduct this assessment.

Of note, FAX completed a comprehensive fixed route system restructure process in 2018 to address the 30-year old bus system structure and provide customers with desired service. The system restructure study resulted in a variety of changes to the FAX transit network, including implementation of the FAX 15 routes along Shaw and Cedar Avenues, extended night service on five major routes, increased frequencies on weekends, and the Bus Rapid Transit on Blackstone and Ventura/Kings Canyon. Clovis Transit will embark on a localized route study next year that will include public outreach.

We thank you for your involvement in the 2019 Unmet Transit Needs Assessment process. Please feel free to contact me or my staff Todd Sobrado at 559-621-1532 should you have any further questions or comments regarding the 2019 Unmet Transit Needs Assessment.

Sincerely,

Tony Boren,

Executive Director

## Exhibit E-1

### Public Noticing of the 2019 Unmet Transit Needs Assessment Public Hearing, Fresno Bee

#### PUBLIC NOTICE

The Fresno Council of Governments (COG) will hold a public hearing for the annual Unmet Transit Needs Process beginning at 5:30 p.m. on Thursday, May 30, 2019 at the Fresno Council of Governments, Sequoia Room, 2035 Tulare St., Suite 201, Fresno, California.

The Fresno COG Policy Board will take comments at the Unmet Transit Needs public hearing on public transportation needs within the Fresno County region that are reasonable to meet during the 2019-20 fiscal year. In addition to this public hearing, COG conducted outreach meetings throughout the County. Transit agencies involved in this process include Fresno Area Express, Fresno County Rural Transit Agency, Clovis Transit, and Fresno Economic Opportunities Commission. For additional information, please visit [www.fresnocog.org](http://www.fresnocog.org) or contact Todd Sobrado, Fresno Area Express at (559) 621-1532.

Individuals with disabilities may call Fresno COG (with 3-working-day advance notice) to request auxiliary aids necessary to participate in the public hearing. Translation services are available (with 3-working-day advance notice) to participants speaking any language with available professional translation services.

/s/ TONY BOREN, Executive Director Fresno Council of Governments

###

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**Exhibit E-2**

**Public Noticing of the 2019 Unmet Transit Needs Assessment Public Hearing, Vida En La Valle**

**NOTICIA PÚBLICA**

El Consejo de Gobiernos de Fresno llevará a cabo una audiencia pública para el Proceso Anual de Necesidades de Tránsito No Cumplidas que comenzará a las 5:30 p.m. el Jueves 30 de Mayo del 2019 en el **Salón Sequoia del Consejo de Gobiernos de Fresno, 2035 Tulare St., Suite 201, Fresno, California.**

La Junta de Políticas de Fresno COG tomará comentarios en esta audiencia pública sobre las necesidades de transporte público en la región del Condado de Fresno que sean razonables para cumplir durante el año fiscal 2019-2020. Además de esta audiencia pública, Fresno COG a llevado a cabo reuniones de alcance en todo el condado. Las agencias de tránsito involucradas en este proceso incluyen Fresno Area Express, la Agencia de Tránsito Rural del Condado de Fresno, Tránsito de Clovis, y la Comisión de Oportunidades Económicas de Fresno. Para obtener información adicional, visite [www.fresnocog.org](http://www.fresnocog.org) o comuníquese con Todd Sobrado, Fresno Area Express al número (559) 621-1532.

Las personas con discapacidades pueden llamar a Fresno COG (con un preaviso de 3 días laborables) para solicitar las ayudas auxiliares necesarias para participar en la audiencia pública. Los servicios de traducción están disponibles (con un preaviso de 3 días laborables) a los participantes que hablan cualquier idioma con los servicios de traducción profesional y disponible.

/s/ TONY BOREN, Director Ejecutivo  
Consejo de Gobiernos de Fresno

###

*Placeholder for confirmation of printing that will be added once received.*