

Fresno Council of Governments

FY 2019/2020 Unmet Transit Needs Assessment



**Fresno Council
of Governments**

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MEMORANDUM

DATE: May 7, 2019

TO: Fresno COG Social Service Transportation Advisory Council;
The General Public

FROM: Tony Boren, Executive Director

SUBJECT: STAFF REPORT AND RECOMMENDATIONS FOR "UNMET PUBLIC TRANSPORTATION NEEDS SCHEDULED FOR ADOPTION BY THE FRESNO COG POLICY BOARD ON JUNE 27, 2019

RECOMMENDATION

The SSTAC will be requested to review and discuss the Unmet Transit Needs and make a recommendation to the TTC / PAC that there are no unmet public transportation needs, which are reasonable to meet within the County of Fresno.

BACKGROUND

The Fresno Council of Governments, in its role as the Regional Transportation Planning Agency, administers claims for the Transportation Development Act (TDA). At the beginning of each fiscal year, the Fresno COG must determine the amount of TDA funds available from the TDA Local Transportation Fund (LTF) for allocation to local agencies within Fresno County. Allocations are made in four categories: Bicycle and pedestrian facilities, social service transportation, regional transportation planning, and public transportation. In certain cases, funding from the public transportation category can be applied to local streets and roads in individual jurisdictions if a finding has been made that there are no unmet transit needs that are reasonable to meet within the jurisdiction; however, public transit must be given priority. As a result, prior to allocating LTF funds for any use other than public transit in the public transportation category, the Fresno COG must identify any unmet public transit needs that may exist in Fresno County that are reasonable to meet.

The Unmet Transit Needs Assessment process is conducted to identify any unmet transit needs and make any related findings.

DISCUSSION

On May 30, 2019, the Fresno Council of Governments (Fresno COG), as the Regional Transportation Planning Agency (RTPA) for Fresno County will hold a legally noticed Public Hearing. The purpose of the hearing is to receive public testimony to determine if public transportation needs within Fresno County will be reasonably met in Fiscal Year (FY) 2019-2020 (July 1, 2019, through June 30, 2020), prior to approving claims of Local Transportation Funds (LTF) for streets and roads. The time and place of the Public Hearing has been legally noticed as follows:

Date: May 30, 2019
Time: 5:30 p.m.
Place: Fresno Council of Governments, Sequoia Room
2035 Tulare St., Suite 201
Fresno, California 93721-2004

Transportation Development Act (TDA) - Local Transportation Funds are derived from the State Sales Tax. Of the State's portion of the sales tax revenue, 1/4 of a cent goes to the Local Transportation Fund and may be used for transportation projects. In FY 2019-2020, the estimated Local Transportation Funds for Fresno County are \$38,500,000, of which \$155,000 is programmed for administration and audits. The remaining \$38,345,000 is programmed by formula for bicycle and pedestrian facilities, social service transportation planning, regional transportation planning, and public transportation and streets and roads. Table-1 identifies the amount of project funding by category that each local agency will receive in FY 2019-2020.

Of the Local Transportation Funds available for public transportation and streets and roads, priority must first be given to public transportation. The net difference is then available for street and road projects.

Table 1
Available TDA-Local Transportation Funds
For Projects by Local Agencies FY 2019-2020

Agency	Bicycle & Pedestrian Facilities	Social Service Transportation	Regional Transportation Planning	Public Transportation	Total
Clovis	\$86,710	\$244,756	\$121,091	\$3,915,262	\$4,335,503
Coalinga	\$12,785		\$17,854	\$577,269	\$639,230
Firebaugh	\$6,176		\$8,625	\$278,888	\$308,821
Fowler	\$4,752		\$6,636	\$214,564	\$237,594
Fresno City	\$409,882		\$572,399	\$18,507,617	\$20,494,110
Huron	\$5,560		\$7,764	\$251,040	\$277,985
Kerman	\$11,484		\$16,038	\$518,549	\$574,207
Kingsburg	\$9,435		\$13,176	\$426,033	\$471,760
Mendota	\$9,176		\$12,814	\$414,310	\$458,780
Orange Cove	\$7,210		\$10,068	\$325,541	\$360,483
Parlier	\$11,796		\$16,474	\$534,645	\$589,816
Reedley	\$20,093		\$28,060	\$907,280	\$1,004,661
Sanger	\$20,290		\$28,335	\$916,150	\$1,014,485
San Joaquin	\$3,136		\$4,380	\$141,610	\$156,810
Selma	\$18,838		\$24,620	\$775,111	\$816,249
Fresno County	\$129,577		\$180,954	\$5,850,622	\$6,478,833
FCRTA	\$0	\$550,952	\$0	\$0	\$550,952
FEOC	\$0	\$1,103,197	\$0	\$0	\$1,103,197
Total	\$766,900	\$1,878,905	\$1,070,976	\$34,628,219	\$38,345,000

Pursuant to Section 99401.5 of the California Public Utilities Code, Fresno COG, as the Regional Transportation Planning Agency, must make a finding after holding a Public Hearing that there are no unmet public transportation needs within the jurisdiction of claimants which can be reasonably met before it may approve Local Transportation Fund claims for streets and roads.

DEFINITION OF "UNMET TRANSIT NEEDS," AND "NEEDS THAT ARE REASONABLE TO MEET"

Section 99401.5(c) of the California Public Utilities Code specifies, "The transportation planning agency shall determine its definitions of the terms 'unmet transit needs' and 'reasonable to meet' for the purposes of this section which shall be documented by resolution or within the minutes of the agency."

The Fresno COG defined these terms by Resolution 1990-15, adopted on June 28, 1990, as follows:

A. Unmet Transit Needs

"Those public transportation or specialized transportation services that are identified in the Regional Transportation Plan and/or documented through the Fresno COG's Annual Unmet Transit Needs Public Hearing Process that have not been implemented or funded."

B. Reasonable to Meet

"Those public transportation services identified in the Regional Transportation Plan, or proposed amendment thereto, which meet the following criteria:

- (1) Services which, if implemented or funded, would not cause the responsible operator or service claimant to exceed its appropriations limitation as set forth by Proposition 4 (Gann Limit)
- (2) Services which, if implemented or funded, would not cause the responsible operator to incur expenditures in excess of the maximum amount of:
 - (a) Local Transportation Funds and State Transit Assistance Funds which may be available for such operator to claim;
 - (b) Federal Transit Administration (FTA) funds or other support for public transportation services which are committed by Federal and/or State agencies by formula or tentative approval of specific grant requests; and
 - (c) Farebox and local funding in compliance with PUC Section 99268 et.seq.

The fact that an identified need cannot fully be met based on available resources shall not be the sole reason for finding a transit need is not reasonable to meet.

- (3) Services which, if implemented or funded, would result in the responsible operator or service claimant meeting the farebox recovery and local support requirements as set forth by PUC Section 99268 et. seq. Evaluation of existing operators shall be based on records provided to Fresno COG by operators pursuant to the Transit Productivity Evaluation Process (PUC Section 99244)

Evaluation of proposed new service shall be based upon a feasibility analysis, which includes, but is not limited to:

- (a) Forecast of anticipated ridership if service is provided;
- (b) Estimate of capital and operating costs for the provision of such services;
- (c) Estimate of fares and local support in relation to estimated operating costs for providing such services; and
- (d) An estimated fare, which the Fresno COG Board would determine to be sufficient to meet farebox recovery requirements, but would not be so high it would pose a financial burden on transit dependent patrons.”

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC)

The Fresno COG Policy Board established its Social Service Transportation Advisory Council (SSTAC) on May 26, 1988, to aid in its review of transit issues with emphasis on the annual identification of transit needs within Fresno County. These needs include the needs of transit dependent and transit disadvantaged persons, including the elderly, disabled, and persons of limited means. The Fresno COG's establishment of this Advisory Council is consistent with State Law (SB 498, Chapter 673, 1987), which mandates both the purpose and minimum membership of this body. A list of SSTAC members is included with this report (Exhibit A).

The purpose of the SSTAC is to:

- (1) Annually participate in identification of transit needs (Unmet Transit Needs Public Hearing Process)
- (2) Review and recommend appropriate action by the Fresno COG for a jurisdiction which finds by resolution, that:
 - (a) There are no unmet transit needs;
 - (b) There are no unmet transit needs, which are reasonable to meet;
 - (c) There are unmet transit needs, which are reasonable to meet.
- (3) Advise the Fresno COG on any other major transit issues, including the coordination and consolidation of specialized transportation services.

FY2019/20 SSTAC UNMET TRANSIT NEEDS PROCESS

The SSTAC has developed an annual process for soliciting unmet transit need comments from the public. Flyers with attached comment forms in both English and Spanish were sent to over 380 agencies and individuals interested in providing feedback on their public transportation needs within Fresno County (Exhibit B-1 is the flyer in English and Exhibit B-2 is the flyer in Spanish). The electronic copy of the same flyer and comment form was sent to 2,130 people that are signed up to receive the electronic newsletter, 'Coming Up at Fresno COG'. Respondents were requested to include the following information to assist staff in an initial evaluation of proposed services:

- Where new service is needed, and where the potential trips would start and end;
- When, and how often trips would need to be scheduled; and
- A description of the individuals needing the service including age group, financial constraints, and whether they have disabilities requiring special services.

Members of the community and stakeholders were also able to submit public comments and their transit needs electronically and through the US Mail. An email address was set up at comments@fresnocog.org to receive comments electronically, and the mailing address was posted as follows:

Bill Hyatt, SSTAC Chairman
Central Valley Regional Center, Inc.,
4615 North Marty, Fresno, CA 93722

As part of the information gathering process, SSTAC held eight public outreach meetings (Attendance lists are within Exhibit C) throughout the County and one informal meeting with a community group at their request.

The first outreach meeting was held in the City of Firebaugh, on Tuesday, February 19, 2019, at 5:30 p.m., at the Firebaugh Community Center, located at 1655 13th Street, Firebaugh, CA 93630. The location was selected to facilitate comments from the residents of the West Side of Fresno County including Coalinga, Firebaugh, Huron, Kerman, Mendota, San Joaquin, and surrounding unincorporated communities. While members of the Mendota City Council were present for their City Council meeting, there were no comments received.

The second meeting was held in the City of Kingsburg on Thursday, February 21, 2019 at 5:30 p.m., at Kingsburg City Hall, located at 1401 Draper Street, Kingsburg, CA 93631. The location was selected to facilitate comments from the residents of the Eastside of Fresno County including Fowler, Selma, Orange Cove, Parlier, Reedley, Sanger, Selma, and the surrounding unincorporated communities. Six people, including staff participated in the presentation. No comments were received at this meeting.

The third outreach meeting was held in the City of Fresno on Tuesday, February 26, 2019, at the Ted C. Wills Community Center at 5:30 p.m., located at 770 San Pablo, Fresno, CA 93728. The meeting location was set to facilitate comments from residents of the Fresno Metropolitan Area. Six people were present at this presentation, two of whom were members of the public. One person was an employee of Fresno County Economic Development Corporation who attended to learn more about the Unmet Transit Needs process and another was an entrepreneur researching business opportunities who was also

there to learn. Conversation centered on the FAX fixed-route transit network, specifically West Fresno and transportation services for disadvantaged populations.

The fourth outreach meeting was held in the City of Fresno on Wednesday, February 27, 2019 at Pinedale Community Center at 5:30 p.m., at 7170 N. San Pablo Ave., Pinedale, CA 93650. The meeting location was selected to facilitate comments from residents of the Fresno Metropolitan Area. No comments were received at this meeting.

On the evening of Thursday, February 28, 2019, Fresno COG staff spoke at an informal meeting organized by staff at the Leadership Counsel for Justice and Accountability. This was the only informal meeting in the 2019 Unmet Transit Needs cycle. The meeting was held at Jane Addams Elementary School located at 2117 W. McKinley Ave., Fresno, CA 93728. There were 21 people in attendance. Staff presented an overview of the FAX fixed-route transit system and took questions and comments from the audience. Comments received from this meeting are included in the 2019 Unmet Transit Needs Assessment comments received section below, and were related to bus shelters at bus stops serving Jane Addams Elementary School, the request for more service on the West Side of the City Fresno, and service reliability along Route 26.

The fifth outreach meeting was held in the City of Coalinga on Tuesday, March 5, 2018 at 5:30 p.m. at Coalinga City Hall, 155 W. Durian, Coalinga, CA 93210. The location was selected to facilitate comments from the residents of the West Side of Fresno County including Coalinga, Firebaugh, Huron, Kerman, Mendota, San Joaquin, and surrounding unincorporated communities. One member of the community was present who also acted as the reporter for the local newspaper. The first comment received pertained to the lack of scheduled service between the City of Coalinga and a local mental health facility. The second comment had to do with lack of bus service when staff is ‘short’ a driver.

The sixth outreach meeting was held in the City of Fresno on Wednesday, March 6, 2019 at 5:30 p.m. at the Center for New Americans, 4879 E. Kings Canyon Road, Fresno, CA 93727. The meeting location was selected to facilitate comments from residents in the Fresno Metropolitan area, primarily from the central Fresno and Downtown Area. One person was present at this meeting, a community organizer from Leadership Counsel for Justice and Accountability. He was new in this position so time was spent talking about the FAX fixed-route transit system.

Specific comments included a request for Wi-Fi on FAX buses and improvements to bus stops within the City of Fresno.

The seventh outreach meeting was held in the City of Sanger on Tuesday, March 12, 2018 at 5:30 p.m. at Sanger City Hall, located at 1700 7th Street, Sanger, CA 93657. The location was selected to facilitate comments from the residents of the Eastside of Fresno County including Fowler, Selma, Orange Cove, Parlier, Reedley, Sanger, Selma, and the surrounding unincorporated communities. No comments were received at this meeting.

The final outreach meeting was held in the City of Clovis on Wednesday, March 13, 2019 at 5:30 p.m. at the Clovis Senior Center, 850 Fourth Street, Clovis, CA 93612. The meeting location was selected to facilitate comments from residents in the Fresno Metropolitan area, primarily the City of Clovis. One person was present who also holds a seat on the Fresno COG’s SSTAC with no comments being received.

COMMENTS AND FEEDBACK RECEIVED FOR THE FY2019/20 “UNMET TRANSIT NEEDS” PROCESS

The SSTAC Chairman received a matrix of comments collected at the workshops as well as three (3) written comments regarding perceived “Unmet Transit Needs”. Copies of the letters in addition to FCOG’s response are attached within Exhibit D of this report.

The comment number, jurisdiction, public comment, operator response and whether the comment meets the definition of an unmet need are contained below:

Figure 1
Matrix of Comments and Feedback Received

NO	JURISDICTION	PUBLIC COMMENT	OPERATOR RESPONSE	UNMET NEED
1.	All	Transportation agencies need to work closer together with local communities to develop transit solutions that are better suited to the needs of the local community. Some solutions may entail thinking ‘outside of the box’.	Transportation agencies and transit operators conduct a wide variety of public outreach to work with local communities to address local transit needs. For example, extensive public outreach was conducted for the Regional Transportation Plan, the Fresno County Long Range Transit Plan, the FAX System Restructure, the FCMA Public Transportation Strategic Service Evaluation, and other planning efforts. In addition, eight public outreach meetings were conducted for the 2019 Unmet Transit Needs process to receive comments in person, and people were encouraged to send their comments via e-mail and/or postal mail. FAX will test a micro-transit demonstration project in 2020. Clovis Transit will embark on a localized route study next year that will also include public outreach. FCRTA switched operators in September 2018 which has drastically improved reliability and safety of all subsystems.	No
2.	All	Specific transit improvements to facilitate access and encourage ridership.	Transit providers are continually working to improve their transit networks and increase transit ridership. Road work that facilitates access to transit stations is the responsibility of local public works departments. .	No
3.	All	More affordable housing is needed.	Although it is widely recognized that more affordable housing is needed, the unmet transit needs assessment focuses on transit services.	No

NO	JURISDICTION	PUBLIC COMMENT	OPERATOR RESPONSE	UNMET NEED
4.	FCRTA/Coalinga	Why is there not fixed-route service between the City of Coalinga and the local Mental Health Facility?	Fixed-route service is generally based on demand. In addition, there may be a safety issue for passengers and drivers if unauthorized patients are released.	No
5.	COG	The definition of Unmet Transit Need is too narrow to adequately identify and address transit needs in Fresno County	California Public Utilities code, section 99401.5 requires that the Fresno Council of Governments, as the regional transportation planning agency, determine definitions of "unmet transit needs" and "reasonable to meet" as the basis for consideration of unmet transit needs findings. Resolution 90-15 defines an unmet transit need as "Those public transportation or specialized transportation services that are identified in the Regional Transportation Plan and/or through the Fresno Council of Government's annual unmet transit needs public hearing process that have not been implemented or funded."	No
6.	FAX	When will the buses have wi-fi?	FAX is exploring opportunities to provide Wi-Fi on BRT buses as a pilot demonstration program to gather data on the usage and benefits of Wi-Fi.	No
7.	FAX	Route 38 is always late.	Earlier this year, FAX implemented a route restructuring process to enhance the performance of a variety of routes in the transit network, including Route 38. FAX is continuing to make improvements to Route 38, including the consolidation of duplicative bus stops, to improve on-time performance. Road construction along this corridor has also affected the route's performance. In addition, FAX anticipates adding buses to the southern portion of Route 38 upon their arrival, contributing to further on-time performance improvements.	No.
8.	FAX	Route 38 is often standing room only. What can be done to fix this?	FAX anticipates adding buses to the southern portion of Route 38 upon their arrival, contributing to further on-time performance improvements, as well as capacity improvements.	No
9.	FAX	Provide covered bus stops at Jane Addams Elementary School.	A covered bus stop has been implemented at the bus stop on Route 35 serving Jane Addams elementary school.	No
10.	FAX	More transportation options are needed for employees to and from around the Amazon fulfillment Center.	While a review of potential transit options to the Amazon Fulfillment Center and North Pointe Business Park has been initiated, no funding has been identified for services to this area.	No

NO	JURISDICTION	PUBLIC COMMENT	OPERATOR RESPONSE	UNMET NEED
11.	FAX	Infrastructure is inadequate and basic amenities are lacking at existing bus stop locations throughout the City of Fresno.	<p>While the provision of transit service is the responsibility of transit service providers, the design, approval, and implementation of infrastructure projects along local streets and roads leading to transit stops fall under the domain of local Public Works departments as they require dedicated funding, engineering plans, environmental clearances, and collaboration with General Plan land use regulations. As the region strives for moving toward greater multi-modal transportation options, comments regarding infrastructure will be shared with local Public Works Departments.</p> <p>Although infrastructure improvements are beyond the scope of the Unmet Transit Needs process, FAX recently completed an evaluation of bus stop amenities (including shelters, benches, trash cans, lighting, and braille signs) and ADA accessibility at all FAX bus stops. FAX will release an ADA Transition Plan in summer/fall 2019 for public review. FAX will use the Transition Plan to prioritize future improvements to local bus stops based on the limited funding available. In addition, FAX will implement the Buffer Median Island Project and the Shaw-Cedar Bus Stop Improvements Project in fiscal year 2019/2020, resulting in near-term improvements of approximately 85 stops in street medians and along Shaw and Cedar.</p>	No
12.	FAX	More frequent, reliable, and affordable bus service is needed in communities west of Highway 99 in areas near Jane Addams and Southwest Fresno. Service by routes 22, 26, and 38 is extremely unreliable.	The City of Fresno is working on the West Area Specific Plan. Once the plan nears completion, FAX will seek funding to conduct a West Area Transit Plan to evaluate potential transit services in the area west of 99, pending funding availability. On-time performance is a key evaluation metric; modifications have been made or are currently underway to improve on-time performance of the three routes mentioned. Note: Since a definition for 'extremely unreliable' was not provided, the industry performance measure of 'on-time performance' was referenced.	No
13.	FAX	Bus drivers are in need of cultural sensitivity training to ensure that passengers are treated equally and	FAX has a comprehensive training program that includes a curriculum to improve the drivers' customer service	No

NO	JURISDICTION	PUBLIC COMMENT	OPERATOR RESPONSE	UNMET NEED
		with respect regardless of race, primary language or nationality.	skills. Such training is done on an ongoing basis.	
14.	FAX	Need higher frequency service to the Jane Addams area.	Jane Addams Elementary School is directly served by Route 35. Based on ridership, Route 35 on Olive Avenue was designated a Priority 2 service frequency project in the 2015 Fresno Clovis Metropolitan Area (FCMA) Public Transportation Strategic Service Evaluation Project Final Transportation Network Implementation Plan. The plan recommends the consideration of service frequency improvements for Priority 2 projects after Priority 1 projects are implemented and as funding becomes available. Average weekday ridership has declined at the stops along this route. No funding is currently available for service frequency enhancements on this route.	No
15.	FAX	Need added service to the McKinley-Hughes area.	The 2015 FCMA Public Transportation Service Evaluation did not originally identify this area as needing additional transit services. This area will be reevaluated as part of the future West Area Transit Plan.	No
16.	FAX	A bus stop is needed at Hughes and Olive on Route 35. It is often flooded and cannot be accessed.	There is currently a bus stop at Hughes and Olive that services route 35. The southbound stop has only a sign while the Northbound stop has a trash can. The infrastructure for proper storm drain facilities, sidewalks, curbs, and gutters does not exist at this location. Building the infrastructure needed to stop the flooding is a public works issue that would need to be addressed by the City of Fresno Public Works Department, where funds are also limited. For additional information related to bus stops amenities and infrastructure, please see the operator's response to comment #11, which addresses amenities and infrastructure at bus stop locations.	No
17.	FAX	Lack of basic amenities at existing bus stop locations.	Since items #11, 17, and 18 address the same thing, basic amenities and infrastructure, please see the operator's response for Comment #11.	No
18.	FAX	Inadequate infrastructure at existing bus stops.	Since items #11, 17, and 18 address the same thing, basic amenities and infrastructure, please see the operator's response for Comment #11.	No

NO	JURISDICTION	PUBLIC COMMENT	OPERATOR RESPONSE	UNMET NEED
19.	FAX	Haven't been able to use bus route, isn't close enough. Cedar and Woodward Ave., early in the morning (7:30 a.m.) or when students are dismissed (3:30 p.m.). Need to transport children to and from school. Children are 11 and 12 years old and I am 43 years old and disabled.	Cedar Avenue is served by Route 38 seven days a week running at a 15 minute frequency (weekdays). Service operates from approximately 6 a.m. to 12 midnight. Stops are located less than 1/4 mile from the identified area. The area around Maple and Woodward is approximately .4 of a mile from Routes 26 and 33. These routes operate on 30 minute frequency Monday through Friday from approximately 6 a.m. to 8 p.m. Riders who cannot functionally use the fixed-route system can apply for Handy Ride, which is a curb to curb service for people with disabilities.	No
20.	FCRTA	There are many teachers who live in the urban (Fresno/Clovis) area that teach in the rural areas. What can be done about providing van pools to them?	FCRTA offers fixed-route services that stop in the rural incorporated cities. As a rural operator, the transit services originate in rural areas and come into Fresno. There are also Vanpool (https://www.fresno.cog/measure-c-commuter-vanpool-program/) and rideshare programs (https://www.fresnocog.org/project/ridesharing-planning-programs) through FCOG and information is available on the FCOG website (https://www.fresnocog.org).	No
21.	FCRTA	Use rural feeder railroads to establish commuter rail between Fresno and rural communities. Infrastructure is already there.	Transit agencies do not approve or implement passenger rail projects.	No
22.	FCRTA	Public transit is needed to facilitate transportation for resident doctor appointments between rural cities and towns.	The rural transit service is a service for rural residents living outside the sphere of influence to go to doctor appointments. FCRTA also offers demand response service in each rural city that can be used to go to doctor's appointments or connect to a fixed route. Please see the website for route information (https://www.ruraltransit.org/route-services)	No
23.	FCRTA	Need to look at alternative transportation options between Fresno / Clovis MSA and the rural cities.	FCRTA will be working on studies that will look at new nontraditional transit services.	No
24.	FCRTA	Reliable transportation is needed to remote, less densely populated areas to gain access to nearby communities to reach basic amenities.	FCRTA offers demand response service in all 13 rural cities. There is also fixed route service available to gain access to nearby cities and inter-regional routes to gain access to Kings and Tulare County. FCRTA switched	No.

NO	JURISDICTION	PUBLIC COMMENT	OPERATOR RESPONSE	UNMET NEED
			operators in September 2018 which has drastically improved reliability and safety of all subsystems.	
25.	FCRTA	Rural communities in Fresno County continue to experience unmet transit needs – the community of West Park.	West Park Service began in November 2017 and was terminated after a 6 month demonstration due to low ridership and low farebox. FCRTA will look into modification to an existing fixed route to add a stop in West Park.	No
26.	FCRTA	Rural communities to Fresno County continue to experience unmet transit needs - the community of Del Rey.	FCRTA has been working with the residents of Del Rey and has added Saturday service to Del Rey Transit while modifying the weekday service hours.	No
27.	FCRTA	Inaccessible, inefficient, unreliable public transit in rural communities throughout Fresno County to gain access to nearby cities to reach basic amenities such as doctor appointments, higher education, jobs and so on.	FCRTA offers demand response service in all 13 rural cities. There is also fixed route service available to gain access to nearby cities and inter-regional routes to gain access to Kings and Tulare County. FCRTA switched operators in September 2018 which has drastically improved efficiency and safety of all subsystems.	No
28.	FCRTA and Coalinga	More drivers are needed in Coalinga because when a driver is sick, but service is not consistent.	The City of Coalinga operates this system and is aware of this issue.	No
29.	FCRTA and FAX	How can public transit and ride sharing services be utilized to improve public health and social service needs in impoverished communities?	Public transit providers operate under strict guidelines and directives. Ridesharing services are private enterprises and thus have much more flexibility in the types of services they can provide. Pending demand and accessibility, ridesharing providers can provide first and last mile services, thus helping to extend the reach of fixed route transit to health and social services, as well as other needs, in local communities. FCRTA currently has a planning consultant reviewing such a concept and should be completed within the next 18-24 months.	No

DISCUSSION FROM SSTAC RELATING TO THE COMMENTS RECEIVED FOR THE FY2019/20 “UNMET TRANSIT NEEDS” ASSESSMENT

Figure 1 is the list of comments received during the 2019 Unmet Transit Needs Assessment for fiscal years 2019-2020. Also included with each public comment is a comment number, the relevant jurisdiction(s), the operator response and the determination as to whether or not the public comment is

not an unmet need, an unmet need that is reasonable to meet, or an unmet need that is unreasonable to meet per Fresno COG Resolution 90-15.

Section 99401.5(c) of the California Public Utilities Code specifies, "The transportation planning agency shall determine its definitions of the terms 'unmet transit needs' and 'reasonable to meet' for the purposes of this section which shall be documented by resolution or within the minutes of the agency." The Fresno COG Policy Board does this with Resolution 1990-15 contained on pages 4 and 5 of this document.

There were a few comments that were received during the Unmet Transit Needs Assessment that are being addressed directly by the operator. One such comment is item # 9. The commenter addressed the lack of a covered bus shelter at the bus stop servicing Jane Addams Elementary School. Once brought to the attention of the operator, in this case FAX, a covered shelter has been installed at this location.

INSTRUCTIONS AND NEXT STEPS FOR SSTAC PERTAINING TO THE 2019 "UNMET TRANSIT NEEDS" ASSESSMENT

The publicly noticed hearing to receive comments regarding potential unmet transit needs in Fresno County was held Thursday, May 30, 2019 starting at 5:30 p.m. at the Fresno COG Policy Board meeting. No comments were received at this public hearing.

At its June 4, 2019 meeting, SSTAC, using Fresno COG Resolution 90-15 was asked to make a recommendation regarding whether any of the public comments in figure 1 constitute:

- Is not an Unmet Transit Need
- An Unmet Transit Need that is reasonable to meet
- An Unmet Transit Need that is unreasonable to meet

Following an expressed opportunity for public comment, SSTAC made the recommendation to forward to the Fresno COG Advisory Committees (TTC/PAC) and ultimately to the Fresno COG Policy Board the following documents, in relation to the Fresno COG’s Regional Transportation Plan, specifically:

- The Short Range Transit Plan for the Fresno-Clovis Metropolitan Area, 2020-2024;
- The Short Range Transit Plan for the Rural Fresno County Area, 2020-2024;
- The Consolidated Transportation Service Agency's (CTSA) Operations Program and Budget (OPB) 2019-2020 for the City of Clovis.
- The Fresno County Rural Transit Agency’s 2019-2020 Budget.

The publicly noticed hearing to receive comments regarding potential unmet transit needs in Fresno County was held on Thursday, May 30, 2019 at 5:30 p.m. at the Fresno COG Policy Board meeting.

MOTION:

A motion was made by Judith Nishi and seconded by Moses Stites to make the following recommendation:

The SSTAC, through its recent efforts to solicit comments, recommends that there are no unmet transit needs that are reasonable to meet within the following jurisdictions:

- | | |
|----------------------|-------------------------|
| 1. City of Clovis | 9. City of Mendota |
| 2. City of Coalinga | 10. City of Orange Cove |
| 3. City of Firebaugh | 11. City of Parlier |
| 4. City of Fowler | 12. City of Reedley |
| 5. City of Fresno | 13. City of Sanger |
| 6. City of Huron | 14. City of San Joaquin |
| 7. City of Kerman | 15. City of Selma |
| 8. City of Kingsburg | 16. Fresno County |

The unanimous voice vote was taken.

PUBLIC TRANSPORTATION PLAN SUMMARY AND RECOMMENDATIONS BY JURISDICTION

A. Overview

The Regional Transportation Plan (RTP) for public transportation services contains a Fresno-Clovis Metropolitan Area (FCMA) component, a Fresno County Rural component, and a Social Service Transportation component.

The Metropolitan Area component is implemented through the "Short Range Transit Plan" (SRTP) for the FCMA. The 2020-2024 FCMA SRTP is scheduled for adoption by the Fresno COG Policy Board on June 27, 2019. It analyzes the metropolitan transit service needs and provides a detailed service plan for implementation over a five year period. The Rural Area component is implemented through the Rural SRTP for the Fresno County Rural Area, which provides a detailed service plan for the implementation of rural transit services over the same five year period. The SRTPs are updated every other year, and are reviewed and adopted within the same timeframe as the Unmet Transit Needs.

In addition to these Short Range Transit Plans, the Fresno COG annually adopts an Operations Program and Budget for the coordination and consolidation of transportation for specialized social service programs within Fresno County. The 2019-2020 Operations Program and Budget for the City of Clovis, Fresno County Rural Transit Agency and the Fresno Economic Opportunities Commission are scheduled for adoption on June 27, 2019.

B. Fresno-Clovis Metropolitan Area (FCMA)

The Regional Transportation Plan calls for fixed-route service within the Metropolitan Area to be provided by FAX, with financial participation from the City of Clovis and Fresno County for service to non-Fresno City residents within FAX's service area. Demand responsive Handy-Ride service is provided through FAX under contract with Keolis Transit America. The Short Range Transit Plan for the FCMA sets forth the specific service implementation plan for the five year fiscal period from 2020-2024. It is this SRTP that implements the near-term service goals and objectives of the Regional Transportation Plan.

The Regional Transportation Plan and the FCMA Short Range Transit Plan also continue to emphasize specialized service for disabled and elderly residents who are unable to utilize the fixed-route buses.

Service will be funded with \$22.4 million in State Transportation Development Act - Local Transportation Funds. FAX is also anticipating \$10.8 million in Measure C, and an additional \$12 million will be funded by the Federal Transit Administration. The remaining funds are derived from farebox revenues and special services provided under contracts with outside agencies such as the City of Clovis and Valley Children's Hospital. Although the City of Fresno does not propose to expend any of its Local Transportation Funds on streets and roads in FY 2019/2020, a "transit needs finding" is necessary to be

consistent with SB-498. SB-498 states the lack of available resources shall *not* be the sole reason for finding a transit need is *not* reasonable to meet.

The City of Clovis operates two types of public transit service. Clovis Stageline provides general public fixed-route service within the City Limits. Clovis Round Up operates specialized demand-responsive service for the elderly and disabled residents. The City of Clovis has designated Round Up services as the Consolidated Transportation Services Agency (CTSA) for the Clovis Transit Service Area. The estimated cost for operation of Clovis Transit in FY 2019-2020 is \$3,979,000 million. The City of Clovis does not propose to expend any Local Transportation Funds on streets and roads in FY 2019-2020, a "transit needs finding", is necessary to be consistent with SB-498. SB-498 states the lack of available resources shall *not* be the sole reason for finding a transit need is *not* reasonable to meet.

C. Rural Areas

The Regional Transportation Plan calls for service to rural portions of Fresno County, including intra-city service in and around thirteen rural incorporated cities, two dozen unincorporated communities, and inter-city service linking those cities to the Fresno Clovis Metropolitan Area on the following corridors:

- (1) Firebaugh - Mendota - San Joaquin - Kerman Corridor to Fresno
- (2) Kingsburg - Selma - Fowler Corridor to Fresno
- (3) Orange Cove - Reedley - Parlier - Sanger Corridor to Fresno
- (4) Coalinga - Huron – Five Star - Five Points - Lanare - Riverdale - Caruthers - Raisin City - Easton Corridor to the Fresno

During the latter part of FY1978-1979 and the beginning of FY1979-1980, in cooperation with rural incorporated cities in Fresno County, Fresno COG prepared and adopted specific short-range transit development programs to define implementation of rural public transportation service in conformance with the Regional Transportation Plan. In September 1979, Fresno County Rural Transit Agency (FCRTA) was formed and assigned responsibility for implementing the service requirements of the Regional Transportation Plan as set forth by the Transit Development Programs. Services set forth by the Regional Transportation Plan and the Transit Development Programs were fully implemented by mid-February 1980.

A comprehensive Short-Range Transit Plan (Rural SRTP) for the Rural Fresno County Area, which updated the individual Transit Development Programs, was first adopted on November 17, 1983. The five year Rural SRTP is updated biannually. The latest update of the "Short-Range Transit Plan for the Rural Fresno County Area 2020-2024" is planned for adoption on June 27, 2019. The estimated cost for the operation of the FCRTA in FY 2019-2020 is \$8,647,259. The Services will be funded with \$2,275,178 of State Transportation Development Act - (TDA) Local Transportation Funds (LTF). The FCRTA will utilize \$896,666 from its Measure – C funds to support the operations. An additional \$1,522,098 will be funded by the Federal Transit Administration (FTA). Farebox receipts are projected to be \$725,638 and Interest is estimated at \$107,250.

D. Social Service Transportation

The updated Social Service Transportation Action Plan and Inventory, was adopted January 29, 1998, and continues to co-designate the City of Fresno and the Fresno Economic Opportunities Commission (FEOC) as the Fresno Urban Consolidated Transportation Service Agency (CTSA). The Action Plan further designates City of Clovis, as the Clovis CTSA, and the Fresno County Rural Transit Agency (FCRTA) and the FEOC as the Fresno Rural Area CTSA. The Fresno COG has set aside each year, since FY1982-1983, five percent (5%) of Local Transportation Funds (Table 1) for social service transportation. An Operations Program and Budget (OPB) have been prepared for the Fresno Urban CTSA, Clovis CTSA, and the Fresno Rural CTSA. The FY2019-2020 OPBs are scheduled for adoption on June 27, 2019, which documents commitments for matching funds from participating social service agencies and defines the types of coordinated/consolidated services to be provided so funds may be released. FCRTA has notified FEOC of their intention to put the contract for the Fresno Rural Area CTSA out to bid.

Fresno County's CTSA process has been very successful in coordinating metropolitan and rural social service transportation needs. The Fresno COG's latest annual "Transit Productivity Evaluation FY 2018" indicates the CTSA's continue to provide a significant number of trips throughout Fresno County. An inventory of social service agencies was updated, as part of the development of the Fresno COG's Human Service Coordination Plan, as adopted January 29, 2015. It has assisted in determining if additional social service agencies may be interested in participating in the CTSA process.

Analysis of Proposed Public Transportation Services and Recommended Findings for -Local Agencies FY 2019-2020

A. City of Clovis

The City of Clovis contributes funds to the operation of three (3) transit services within its jurisdiction. First, it operates the Clovis CTSA Round Up service on a demand-responsive basis to its elderly and disabled social service clients. Second, it operates Clovis Stageline to serve general public patrons with four (4) coordinated fixed routes; and third, it provides funding to Fresno Area Express (FAX) which operates fixed route service on Route 9 into Clovis.

Inter-city service to Fresno is available on Clovis CTSA's Round Up and Fresno Area Express / Handy-Ride.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Clovis will be reasonably met. Service requirements contained within the Regional Transportation Plan will be satisfied.

B. City of Coalinga

The City of Coalinga, under an inter-agency agreement with the FCRTA, provides intra-city and inter-city service using vehicles owned by the FCRTA. All FCRTA vehicles are lift equipped for elderly and disabled accessibility.

The Coalinga Transit intra-city demand responsive service operates with one (1) vehicle during an approximate eight (8) hour service period Monday through Friday.

Coalinga Transit also provides inter-city fixed route service, with route deviation to pick-up disabled passengers, between Coalinga and Fresno. The vehicle provides one (1) round trip through Pleasant Valley Prison, Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City, and Easton, during an approximate nine and $\frac{3}{4}$ (9.75) hour period, Monday through Saturday.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Coalinga, Sphere of Influence, and surrounding Area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

C. City of Firebaugh

The City of Firebaugh, under an inter-agency services agreement with the FCRTA, provides Demand responsive service within Firebaugh's Sphere of Influence, and surrounding Area is available by a FCRTA's lift equipped vehicle, Monday through Friday for approximately nine and $\frac{3}{4}$ (9.75) hours per day. A second vehicle is available for inter-city trips between Firebaugh and Mendota during an approximate nine (9) hour period, Monday through Friday.

The FCRTA also contracts to operate Westside Transit as a multiple round trip general public commuter service, during eight and a half (8-1/2) hour period, Monday through Friday, using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding communities, Kerman, and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Firebaugh, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

D. City of Fowler

The City of Fowler, under an inter-agency services agreement with the FCRTA, provides transportation services within its Sphere of Influence and surrounding area. A lift equipped FCRTA vehicle is the community service the area, approximately eight (8) hours per day, Monday through Friday.

The FCRTA also contracts to operate Southeast Transit as a multiple round trip general public commuter service, for approximately eight and a half (8-1/2) hour period, Monday through Friday, using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Fowler, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

E. City of Fresno

Fresno Area Express (FAX) provides fixed route service seven (7) days-a-week throughout the Fresno-Clovis Metropolitan Area. The City of Clovis and Fresno County financially participate for service to non-Fresno City residents within Fresno Area Express' Service Area. Fresno Area Express contracts with Keolis Transit America for weekday and weekend demand-responsive service on Handy-Ride. This service is oriented toward those who are unable to use the fixed-route service.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Fresno will be reasonably met. Service requirements contained within the Regional Transportation Plan will be satisfied.

F. City of Huron

The City of Huron, under an inter-agency services agreement with the FCRTA, provides general public transportation service within the Sphere of Influence, and surrounding area utilizing two (2) FCRTA wheelchair accessible modified vehicles. The intra-city services are available, during an approximate eight (8) hour period, Monday through Friday.

The City of Huron continues to provide funding for an inter-city "life-line" service to Coalinga. Three (3) round trips are provided during an eight (8) hour period, Monday through Friday.

Coalinga Transit also provides inter-city fixed route service, with route deviation to pick-up disabled passengers, between Coalinga and Fresno. The vehicle provides one (1) round trip through Pleasant Valley Prison, Huron, Five Points, Lanare, Riverdale, Caruthers, Raisin City and Easton, during an approximate nine and $\frac{3}{4}$ (9.75) hour period, Monday through Saturday.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Huron, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

G. City of Kerman

The City of Kerman, under an inter-agency services agreement with the FCRTA, provides demand responsive public transportation service with a FCRTA vehicle within its Sphere of Influence and surrounding area using a lift equipped FCRTA vehicle, for approximately eight (8) hours a day, Monday through Friday.

The FCRTA also contracts to operate Westside Transit as a multiple round trip general public commuter service, for approximately eight and a half (8-1/2) hour period, Monday through Friday, using a lift equipped vehicles, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Kerman, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

H. City of Kingsburg

Two (2) FCRTA wheelchair lift equipped vehicles are available for providing public transportation services to Kingsburg Area residents. These transit services are provided to the City of Kingsburg under an inter-agency services agreement with FCRTA. Service within the Sphere of Influence, and surrounding area, are available on a demand responsive basis during an approximately eight (8) hour service period, Monday through Friday and approximately eight (8) hours on Saturday utilizing just one (1) vehicle.

The FCRTA also contracts to operate Southeast Transit as a multiple round trip general public commuter service, during an approximately eight and a half (8-1/2) hour period, Monday through Friday, using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Kingsburg, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

I. City of Mendota

The City of Mendota, under an inter-agency agreement with the FCRTA, provides demand responsive service within its Sphere of Influence and surrounding area using a FCRTA lift equipped vehicle. This service is provided Monday through Friday, for approximately eight (8) hours per day.

Firebaugh Transit has a second vehicle, which is available for inter-city trips between Firebaugh and Mendota during an approximate nine (9) hour period, Monday through Friday.

The FCRTA also contracts to operate Westside Transit as a multiple round trip general public commuter service, during an approximately eight and a half (8-1/2) hour period, Monday through Friday using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Mendota, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied

J. City of Orange Cove

The City of Orange Cove, under an inter-agency services agreement with the FCRTA, provides transportation services within its Sphere of Influence and surrounding area using a FCRTA lift equipped vehicle. Orange Cove Transit operates on a demand responsive basis area for approximately nine (9) hours per day, Monday through Friday.

Orange Cove Transit also provides a lift equipped vehicle for inter-city fixed route service. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, Sanger, and "to" and "from" Fresno. Multiple round trips are available each service day. The inter-city service is provided, during an approximately ten (10) hour period, Monday through Friday.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Orange Cove, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

K. City of Parlier

The City of Parlier, under an inter-agency services agreement with the FCRTA, currently operates a lift equipped demand responsive service within its Sphere of Influence, and surrounding area using a wheelchair lift equipped FCRTA vehicle. Service is currently provided, during an approximate eight (8) hour period, Monday through Friday.

The FCRTA also contracts to operate Orange Cove Transit as a multiple round trip general public commuter service, during an approximately ten (10) hour period, Monday through Friday, using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, and Sanger and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Parlier, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

L. City of Reedley

The City of Reedley, through an inter-agency services agreement with the FCRTA, provides demand responsive public transportation within its Sphere of Influence and surrounding area, using four (4) vehicles on an eight (8) hour staggered basis during an approximate eight (8) hour service period, Monday through Friday, and one (1) vehicle on Saturdays during an approximate eight (8) hour period.

The FCRTA also contracts to operate Orange Cove Transit as a multiple round trip general public commuter service, during an approximately ten (10) hour period, Monday through Friday using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, and Sanger and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Reedley, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

M. City of Sanger

To provide public transportation service within the Sanger Sphere of Influence and the surrounding area, the FCRTA, under an inter-agency services agreement, with the City of Sanger operates two (2) wheelchair accessible FCRTA vehicles that offer service in Sanger. The vehicles provide staggered service during an approximate eight (8) hour period and one (1) vehicle provides service during an eleven and half (11.5) hour period, Monday through Friday, and one (1) vehicle during an eight (8) hour period on Saturday.

FCRTA also contracts to operate Orange Cove Transit as a multiple round trip general public commuter service, during approximate ten (10) hour period, Monday through Friday, using a lift equipped bus, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Orange Cove, Reedley, Parlier, and Sanger and "to" and "from" Fresno.

An additional vehicle began providing service between Sanger and Reedley College in September of 2014 to support a new training program to address a critical concern by manufacturers in Sanger who have been unsuccessful at finding skilled workers to employ and residents in Sanger who are underemployed or unemployed. One (1) vehicle provides route service during a ten (10) hour period, Monday through Friday.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Sanger, its Sphere of Influence, and surrounding area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

N. City of San Joaquin

The City of San Joaquin, under an inter-agency agreement with the FCRTA, provides for demand responsive Intra-City service within their Sphere of Influence and surrounding area. Inter-community service is also provided between the unincorporated communities of: Cantua Creek, El Porvenir, Halfway, Three Rocks, and Tranquility. Inter-City service to Kerman is also available. These services are provided, during a ten (10) hour period, Monday through Friday using an FCRTA lift equipped vans.

The FCRTA contracts to operate Westside Transit as a multiple round trip general public commuter service, during approximate eight and a half (8-1/2) hour period, Monday through Friday, using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Firebaugh, Mendota, San Joaquin and surrounding unincorporated communities, and Kerman and "to" and "from" Fresno.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of San Joaquin, its Sphere of Influence, and the surrounding area with its identified unincorporated communities will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

O. City of Selma

The City of Selma, under an inter-agency agreement with the FCRTA, provides for demand responsive and fixed route Intra-City service within their Sphere of Influence and surrounding area.

This service utilizes four (4) FCRTA wheelchair accessible vehicles. It operates four (4) vehicles on a demand responsive basis for eight (8) hours each on a staggered basis, and one (1) for four (4) hours for lunch time driver relief, Monday through Friday, during an

approximate eight (8) hours service day. Saturday demand responsive services are provided with a single (1) vehicle during an approximate eight (8) hour service period.

The FCRTA also contracts to operate Southeast Transit as a multiple round trip general public commuter service, during approximate eight and a half (8-1/2) hour period, Monday through Friday using a lift equipped vehicle, which may deviate from its route to pick-up disabled passengers. The service is provided on a scheduled fixed route to serve patrons "between" Kingsburg, Selma, and Fowler and "to" and "from" the Fresno-Clovis Metropolitan Area (FCMA).

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the City of Selma, its Sphere of Influence, and surrounding Area will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

P. Fresno County

Fresno County financially participates through the Fresno County Rural Transit Agency for provision of service to unincorporated area residents within the Spheres of Influence and surrounding areas of the thirteen (13) rural cities and two dozen unincorporated communities situated on established fixed routes.

Fresno County also provides the funding for six (6) other unincorporated area transit services.

Auberry Transit is provided, through an inter-agency service agreement with FCRTA. The service area includes the communities of: Alder Springs, Auberry, New Auberry, the Big Sandy Indian Rancheria, Burrough Valley, Cold Springs Indian Rancheria, Jose Basin, Marshall Station, Meadow Lakes, Mile High, Prather, Sycamore, and Tollhouse. A lift equipped vehicle provides, approximately seven (7) hours of service per day, Monday through Friday. A second Auberry Transit vehicle is to provide "life-line" inter-city service from the foothill communities and through Friant and the Table Mountain Indian Rancheria to the Fresno-Clovis Metropolitan Area, one (1) day a week during an eight (8) hour service period.

Del Rey Transit operates as a general public demand responsive service. The FCRTA continues to fund the service four (4) hours per service day and Fresno County TDA monies fund the remaining four (4) hours. The service is under contract for driver services through the FCRTA and continues to be available during an approximate eight (8) hour period Monday through Friday. The operation will continue to maintain priority service to seniors attending the mid-day Hot Meal Nutrition Program. The service transports passengers within the community on a shared ride basis; arranges passenger grouping for trips to Sanger; and transfers passengers in Sanger to access Orange Cove Transit for service to Fresno, Parlier, Reedley, and Orange Cove. As of April 1, 2019 the service was modified to 7 hours per weekday and 5 hours on Saturday on a 3 month demonstration period to accommodate requests for Saturday service from Del Rey residents.

Dinuba Connection is in its ninth (9th) year of service. In cooperation with the FCRTA, the City of Dinuba (in Tulare County) provides an inter-County service, referred to as the Dinuba Connection, between Dinuba and Reedley (in Fresno County). It allows Dinuba residents to travel from their City and its Vocational Training Center to the Adventist Medical Center (for on-the-job training) and to attend Reedley College. Eastern Fresno County residents travel to regional retail and entertainment centers in Dinuba. The service has proven to be very successful. The operations encourage transfers between Reedley Transit's Intra-City services and Orange Cove Transit's Inter-City services, to facilitate connectivity between Orange Cove, Reedley, Parlier, Sanger and Fresno. Both entities will continue to utilize a portion of their locally approved half cent sales tax (Measure R in Tulare County and Measure C in Fresno County) to continue to split the costs of this transit expansion program

Laton Transit continues to be provided by the FCRTA through an ongoing inter-agency services agreement with Kings Area Rural Transit (KART). Round trip, inter-community service between the unincorporated Community of Laton and the City of Hanford, in Kings County, is available Monday through Friday. An existing inter-County service by KART from Hanford through Laton and then Selma (Kaiser Clinic) and Hospitals in Fresno and the Central Valley Children's Hospital in Madera County is provided Monday through Friday.

Rural Transit between remote areas of Fresno County has been mentioned in the Regional Transportation Plan and Rural Short Range Transit Plan (SRTP) for many years. The Measure-C Expenditure Plan referenced the concept for funding and implementation. Service beyond the current transit service areas associated with incorporated cities has been difficult to justify. Four (4) vehicles were purchased to facilitate the operation of three (3) in regular services, Monday through Friday, with the fourth (4th) reserved as a back-up vehicle. The adopted Rural SRTP reflects the demand responsive operation to be available on a twenty-four (24) hour prior reservation basis. Transfers to existing operations have eliminated service duplications.

Shuttle Transit is to address another transit need. For many years, it has become evident that when riders from rural Cities arrive in Fresno they have problems utilizing the fixed route services of Fresno Area Express (FAX) to get to their destinations, conduct their business and return back downtown to catch their return bus back to their respective rural City. Frail elderly and disabled have significant problems attempting to qualify as a user of the Handy Ride services. Those wanting to get to an employment opportunity, educational institution, training program, medical appointment or other facility learn that it is nearly impossible to rely on public transportation.

The Federal Transit Administration (FTA) recognized the problem nationwide, and sought to address the matter. They created another Program that is called Job Access / Reverse Commute (JARC). Initially it sought competitive applications, and selected a few for partial funding for a one (1) year demonstration period. The applicant was responsible for the funding in subsequent years. It really was not attractive to small rural operators with very limited funding in the first place.

With the passage of Measure-C, the FCRTA has an opportunity to implement a supportive program. The FCRTA has four (4) inter-City subsystems that provide service to the Fresno Metropolitan Area. They include: Coalinga Transit (from Coalinga, Huron, Five

Points, Lanare, Riverdale, Caruthers, Raisin City, and Easton); Orange Cove Transit (from Orange Cove, Reedley, Parlier, and Sanger); Southeast Transit (from Kingsburg, Selma, and Fowler); and Westside Transit (from Firebaugh, Mendota, Kerman, with connections from San Joaquin).

The Shuttle services are intended to meet the inter-City buses as they arrive in Fresno. The fares would be the same as FAX, \$1.25 per one-way trip. The riders could call the current Centralized Dispatch phone number 1-800-325-7433 to arrange service. The FCRTA has four (4) vehicles, three (3) primary and one (1) back-up. The service began July of 2015.

Recommendation:

It is recommended the Fresno COG Policy Board find that public transportation needs within the unincorporated portions of the County of Fresno will be reasonably met. Service requirements contained in the Regional Transportation Plan will be satisfied.

Additional Information

It should be noted additional transit needs are being met through three (3) other programs, which have been implemented with Measure – C funds. The Fresno COG administers the programs:

- Carpooling - A subsidized carpooling program is available for individuals willing to share rides with others. A computerized program may assist individuals in making successful contacts to form successful arrangements to conveniently share rides.
- Commuter Vanpooling – A subsidized vanpooling program is available for a group of individuals who may have common interests in commuting for employment or schooling at City Colleges and Universities. Several commercial entities have complete programs to provide vans ranging from seven (7) to fifteen (15) passenger capacities. A lead and back-up driver volunteer to make arrangements to transport the group as needed. The vehicle, fuel, maintenance, and insurance are covered. Participants share in a portion of the costs. Several hundred vehicles are currently in operation, and more are being formed on a regular basis.
- Farm Labor Vanpooling – A subsidized farm labor vanpooling program facilitates group transportation to field and packing facilities. The program is flexible to meet the seasonal needs of the workers, originating in Fresno County. Fifteen (15) passenger vans accommodate seven (7) to fifteen (15) individuals. A lead and back-up driver volunteer to make arrangements to transport the group as needed. The vehicle, fuel, maintenance, and insurance are covered. Participants share in a portion of the costs. Several hundred vehicles are currently in operation, and more are being formed on a regular basis.

Individuals and groups desiring to know more about these programs should call 559-441-RIDE (7433) or contact www.valleyrides.com for more information.

Appendix A - Demographic Information

Transit Dependent Groups

Per the Transportation Development Act, Unmet Transit Needs findings must include an annual assessment of the size and location of identifiable groups likely to be transit dependent, including but not limited to, the elderly, the disabled, including individuals eligible for paratransit and other special transportation services pursuant to Section 12143 of Title 42 of the United States Code, and persons of limited means, including, but not limited to, recipients under the CalWORKs program.

For the purposes of this document:

- Elderly are considered to be individuals age 65 years old and older.
- The terms "disability" refers to persons who because of physical or mental impairment are unable to drive automobiles or use public transit which is not specifically tailored to meet their needs.
- Persons of limited means are considered having incomes below the poverty threshold as defined by the federal government.

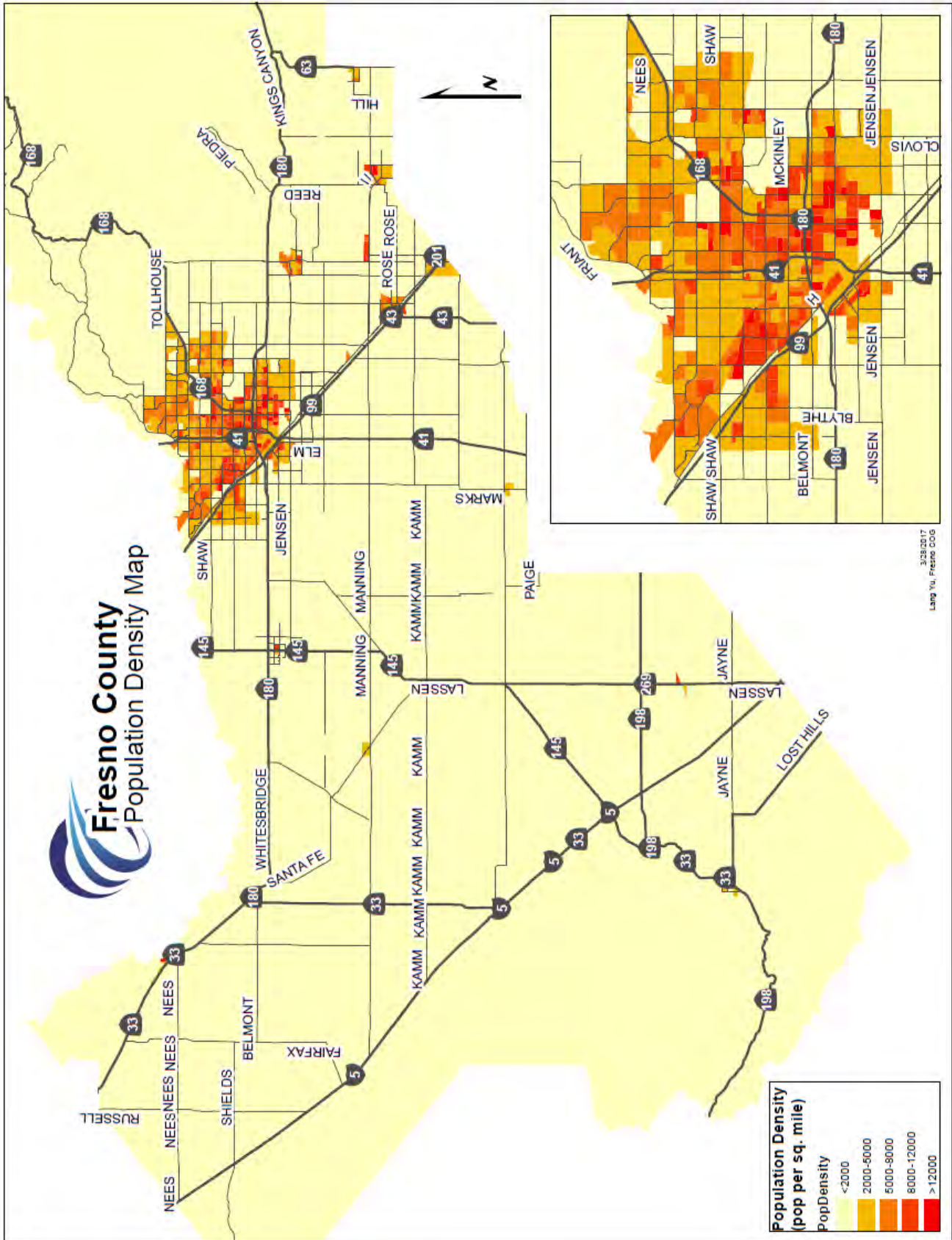
Demographic Data - Charts and Highlights

The determination of the size and location of identifiable groups likely to be “transit dependent” is based on the American Community Survey, 2010 Census, and other pertinent data. The demographic data relevant to determining unmet transit needs in Fresno County is presented in the form of tables and maps.

The American Community Survey (ACS) replaced the decennial census long form in 2010. The ACS now collects detailed questions about socioeconomic and housing characteristics on an annual basis. The function of the decennial census will be to provide counts of people for the purpose of congressional apportionment and legislative redistricting. The primary purpose of the ACS is to measure the changing social and economic characteristics of the U.S. population. The use of the ACS data will provide “snapshots” of our region’s socioeconomic characteristics. The decision to select one-year, three-year, or five-year ACS “snapshots” is dependent on whether the intent is to reflect the most current data (e.g., one-year ACS) or a statistically more accurate “snapshot” (e.g., lower margin of error) over a larger period of time.

In this section, Table 2 presents an overview of the population in Fresno County. Figure 1 illustrates graphically how the population is dispersed throughout the incorporated and unincorporated areas in Fresno County.

Figure 2
Fresno County Population Density



The most rapid population increase between the 2000 and 2010 Census occurred in the City of Kerman with over a 58% growth. Other western Fresno County cities with significant increases were Mendota (40%), Firebaugh (31%) and Coalinga (15%). The metropolitan area of Fresno and Clovis also had significant growth increases of 16% and 44% respectively.

The City of Clovis now has a population in excess of 100,000 people. Pursuant to Senate Bill 716 (enacted 2009), cities with a population of 100,000 or more within a county that has a population of 500,000 or more will be required to expend 100% of the Local Transportation Funds (LTF) apportionment for public transit purposes. The City of Clovis has already been complying with this requirement.

Population forecasts suggest that none of the other incorporated cities in Fresno County will exceed 100,000 in the next 20 years and therefore will be exempt from the provisions of Senate Bill 716. The California Department of Finance annual city and county population estimates will be used to identify when the population threshold has been met. SB 716 represents a fundamental change in the manner in which public transit will be financed in the future.

Table 2
Total Population and Percent Change, Year 2017

Planning Area	Population			% Change 2010 - 2017	% Annual Change 2000 - 2017
	2000	2010	2017 (ACS)		
City of Clovis	66,468	95,631	104,411	9.18%	57.1%
City of Coalinga	11,668	13,380	16,612	24.16%	42.4%
City of Firebaugh	5,743	7,549	8,275	9.62%	44.1%
City of Fowler	3,979	5,570	6,200	11.31%	55.8%
City of Fresno	427,652	494,665	519,037	4.93%	21.4%
City of Huron	6,306	6,754	6,926	2.55%	9.8%
City of Kerman	8,551	13,544	14,537	7.33%	70.0%
City of Kingsburg	9,199	11,382	11,794	3.62%	28.2%
City of Mendota	7,890	11,014	11,396	3.47%	44.4%
City of Orange Cove	7,722	9,078	9,567	5.39%	23.9%
City of Parlier	11,145	14,494	15,051	3.84%	35.0%
City of Reedley	20,756	24,194	25,419	5.06%	22.5%
City of San Joaquin	3,270	4,001	4,025	0.60%	23.1%
City of Sanger	18,931	24,270	24,883	2.53%	31.4%
City of Selma	19,444	23,219	24,537	5.68%	26.2%
County of Fresno	170,683	171,705	168,946	-1.61%	-1.0%
Total	799,407	930,450	971,616	4.42%	21.5%

Table 3 presents 2013-2017 American Community Survey (ACS 5-year) data on population, by age and income characteristics. This data is important to this analysis because studies have shown that age and income have a high correlation with automobile usage and transit dependency. Persons age 65 and over are separated as a subset of the total population figures. In some jurisdictions, these individuals become eligible for transit services solely based on their age. In others, they qualify for reduced fares because of their age. In either case, they are recognized as a select group of people who may have special transportation needs met through public transportation.

Poverty statistics in ACS products adhere to the standards specified by the Office of Management and Budget in Statistical Policy Directive 14. The Census Bureau uses a set of dollar value thresholds that vary by family size and composition to determine who is in poverty. Further, poverty thresholds for people living alone or with nonrelatives (unrelated individuals) vary by age (under 65 years or 65 years and older). The poverty thresholds for two-person families also vary by the age of the householder. If a family's total income is less than the dollar value of the appropriate threshold, then that family and every individual in it are considered to be in poverty. Similarly, if an unrelated individual's total income is less than the appropriate threshold, then that individual is considered to be in poverty.

Table 3
Age and Income, Year 2017

Jurisdiction	Population 2017	Persons: Age 65+	% Total Pop.	Persons: Low Income	% Total Pop.	Persons: Age 65+ & Low Income	% Total Pop.
City of Clovis	104,411	12,960	12.4%	13,151	12.6%	837	0.8%
City of Coalinga	16,612	1,124	6.8%	3,033	18.3%	127	0.8%
City of Firebaugh	8,275	630	7.6%	2,482	30.0%	179	2.2%
City of Fowler	6,200	679	11.0%	1,329	21.4%	47	0.8%
City of Fresno	519,037	54,212	10.4%	144,946	27.9%	7,212	1.4%
City of Huron	6,926	561	8.1%	3,010	43.5%	218	3.1%
City of Kerman	14,537	1,556	10.7%	3,106	21.4%	199	1.4%
City of Kingsburg	11,794	1,462	12.4%	2,132	18.1%	182	1.5%
City of Mendota	11,396	648	5.7%	5,593	49.1%	157	1.4%
City of Orange Cove	9,567	751	7.8%	4,379	45.8%	269	2.8%
City of Parlier	15,051	1,074	7.1%	6,135	40.8%	268	1.8%
City of Reedley	25,419	3,247	12.8%	6,555	25.8%	298	1.2%
City of San Joaquin	4,025	216	5.4%	1,767	43.9%	89	2.2%
City of Sanger	24,883	2,467	9.9%	7,210	29.0%	569	2.3%
City of Selma	24,537	2,651	10.8%	5,683	23.2%	400	1.6%
County of Fresno	168,946	26,630	15.8%	32,529	19.3%	2,573	1.5%
Total	971,616	110,868	11.4%	243,040	25.0%	13,624	1.4%

Table 4 provides data on individuals with disabilities by gender and age. This information is from the 2011-2017 ACS data includes non-institutionalized persons, age 5 and older, who have a "disability." Individuals were asked if they, or others in the household, had a health condition that has lasted for 6 or more months which makes it difficult to go outside of the home alone. Persons that have such a difficulty as a result of a health condition are said to have a mobility limitation. Increased public transportation would be an asset to those who have a mobility limitation.

Table 4
Gender by Age and Disability, Year 2017

Fresno County	Estimate	% Over Total	Fresno County	Estimate	% Over Total
Total Population	960,471	100.0%	Total Population	960,471	100.0%
Male	475,734	49.5%	Female	484,737	50.5%
Under Age 5	40,314	4.2%	Under Age 5	38,694	4.0%
With a Disability	314	0.0%	With a Disability	290	0.0%
No Disability	40,000	4.2%	No Disability	38,404	4.0%
Age 5 to 17	101,805	10.6%	Age 5 to 17	98,055	10.2%
With a Disability	6,887	0.7%	With a Disability	4,104	0.4%
No Disability	94,918	9.9%	No Disability	93,951	9.8%
Age 18 to 64	285,123	29.7%	Age 18 to 64	288,000	30.0%
With a Disability	33,726	3.5%	With a Disability	33,873	3.5%
No Disability	251,397	26.2%	No Disability	254,127	26.5%
Age 65+	48,492	5.0%	Age 65+	59,988	6.2%
With a Disability	20,608	2.1%	With a Disability	25,740	2.7%
No Disability	27,884	2.9%	No Disability	34,248	3.6%
Total Male with Disability	125,542	13.1%	Total Female with Disability	64,007	6.7%
Total Population with Disability				189,549	19.7%

Note the discrepancy for total population between Table 3 and Table 4 above. Table 3 reports a total of 971,616 while Table 4 shows 960,471, a difference of 11,145 persons. Table 4 shows the total population of people whose disability status is known. As a result, there are 11,145 people whose disability status was not known at the time these numbers were compiled that are not included in Table 4.

Table 5 expands on the number of individuals in Fresno County between the ages of 19 and 64 by their disability and employment status. The 2013-2017 ACS data identifies that 573,123 residents are between the ages of 19 and 64 and that approximately 67,599 (7.0 percent) have a disability. Of those with a disability, 32.3 percent are employed, 7.5 percent are unemployed, and 60.1 percent are not in the workforce. Those residents without a disability make up 88.2 percent of those between the ages of 18 and 64. Of this group 69.3 percent are employed, 7.5 percent are unemployed, and 23.2 percent are not in the workforce.

Table 5
Employment Status by Disability, 2017

Population 19 to 64	Number	% of Pop
Total	573,123	59.7%
With a Disability	67,599	7.0%
Employed	21,848	32.3%
Unemployed	5,094	7.5%
Not in Labor Force	40,657	60.1%
No Disability	505,524	88.2%
Employed	350,332	69.3%
Unemployed	37,855	7.5%
Not in Labor Force	117,337	23.2%

Fresno COG's definition of transit dependent focuses on individuals who, by virtue of their age, income, or disability, are not adequately served by the automobile. Information from the last available version of a summary from Caltrans entitled “Travel and Related Factors in California” was used as a foundation for identifying the incidence of individuals that are transportation-dependent.

According to the California Department of Motor Vehicles (DMV), in 2017 there were 588,753 driver licenses issued in Fresno County. This number represents approximately 79.8 percent of the population age 16 years and older. This means that approximately 20 percent of eligible drivers in Fresno County did not have a driver's license.

In 2014, there were 537,082 licensed drivers. In 2015, the number of licensed drivers in Fresno County increased 4.6 percent to 561,761. In the years following, specifically 2015, 2016, and 2017, the number of licensed drivers increased 2.3 – 2.5% each year.

Table 6
Population of Driving Age in Fresno County, Year 2017

Age	Population 2017	% of Total Population
0-15	234,463	24.1%
16-18	44,752	4.6%
18+	692,401	71.3%
All	971,616	100.0%

Table 7 below shows the number of vehicles and licensed drivers per household. It shows that there is an average of 3.16 occupants per household with 1.95 licensed drivers and 1.76 vehicles.

Table 7
Occupied Household / Vehicles in Fresno County, Year 2017

Total Housing Units	326,213
Total Occupied Housing Units	301,824
Average # of Occupants	3.16
No. of HH Vehicles in Fresno County*	531,955
Average # of Vehicles per Household	1.76
Average # of Drivers per Household	1.95

Exhibit A

Social Services Transportation Advisory Council Membership List Updated January 2019

Potential Transit User 60 Years of Age or Older (minimum of 1)			
Appointment	Resident of/Geographic Representation	Term Expires	Ethnic Background
Michael Mendez, Jr.	Sanger/Fresno County	1-2021	Hispanic

Representatives of the Local Social Service Providers for Seniors (minimum of 2)			
Appointment	Resident of/Geographic Representation	Term Expires	Ethnic Background
Sonia Del La Rosa, Fresno County	Fresno/Fresno County	6-2021	Hispanic
Brian Spaunhurst, Fresno County Public Works	Fresno/Fresno County	1-2021	Caucasian

Potential Transit User Who Is Disabled (minimum of 1)			
Appointment	Resident of/Geographic Representation	Term Expires	Ethnic Background
Robert Mesel, FAX	Fresno/Fresno County	1-2021	Caucasian

Representative of the Local Social Service Provider for Disabled (minimum of 2)			
Appointment	Resident of/Geographic Representation	Term Expires	Ethnic Background
Vidal Medina, RICV	Fresno/Fresno County	5-2020	Hispanic
Bill Hyatt, CVRC	Fresno/Fresno County	6-2021	Caucasian

Representative of a Local Social Service Provider for Persons of Limited Means (minimum of 1)			
Appointment	Resident of/Geographic Representation	Term Expires	Ethnic Background
Hector Medina, Fresno County	Fresno/Fresno County	6-2021	Hispanic

Representatives from the Local Consolidated Transportation Service Agency (minimum of 2)			
Appointment	Resident of/Geographic Representation	Term Expires	Ethnic Background
Amy Hance, Clovis Transit	Clovis/Fresno County	6-2020	Caucasian
Monty Cox, FEOC/CTSA	Fresno/Fresno County	6-2020	Caucasian
Moses Stites, FCRTA	Fresno/Fresno County	3-2021	Hispanic
Judith Nishi, FAX	Sanger/Fresno County	6-2021	Asian American

Representatives of General Public, who used Public Transit			
Appointment	Resident of/Geographic Representation	Term Expires	Ethnic Background
Yonas Paulos	Fresno/Fresno County	6-2020	Caucasian

Exhibit A-1

List of Acronyms

Acronym	Agency Name
FMAAA	Fresno Madera Area Agency on Aging
RICV	Resources for Independence, Central Valley
UCP	United Cerebral Palsy
ET&A	Fresno County Department of Employment & Temporary Assistance
FEOC	Fresno Economic Opportunities Commission
CTSA	Consolidated Transportation Service Agency
FCRTA	Fresno County Rural Transit Agency
FAX	Fresno Area Express
VAC CA HCS	Veterans Administration Central California Health Care System
FCHSS	Fresno County Health and Social Services
NFB	National Federation of the Blind
CCNF	Central California Nikkie Foundation

Exhibit B

2019 Unmet Transit Needs Process Outreach – Fresno COG

What	Whom	Number	Date
Included in Coming Up at Fresno COG newsletter	COG database - Includes all Constant Contact email contacts, elected officials, committees, community agencies, consultants	2,130	2/1/2019
English/Spanish flyer mail out	Unmet Needs Mailing List	380	Early February 2019
Fresno Area Express (FAX) Buses	Flyers were posted within each bus within the FAX fixed route network	100	2/11/2019
newsletter	FAX newsletter	316	2/15/2019
Public Hearing Notice - English	Fresno Bee	590,000	5/1/2019
Public Hearing Notice - Spanish	Vida En El Valle	170,000	4/29/2019
Fresno COG website	Posted to COG website under Get Involved and Public Transit Planning. Calendar items as well.		5/1/2019
Posted Coming Up at Fresno COG on COG Facebook page announcing public hearing - English			5/3/2019
Created a Facebook event regarding public hearing			5/3/2019

Exhibit B-1

Unmet Transit Needs Request Flyer and Comments Form



In partnership with the following public transit agencies:

Clovis Transit
Fresno Area Express
Fresno County Rural Transit Agency
Fresno Economic Opportunities Commission

Do you or someone you know have a public transit need that is not being met?

2019 UNMET TRANSIT NEEDS—PUBLIC COMMENTS PROCESS

The Fresno Council of Government's (FCOG) Social Services Transportation Advisory Council would like to hear from you!

If you would like to provide comments on public transit needs in Fresno County, please attend one of the eight public meetings, or submit written comments.

MEETING DATES AND LOCATIONS:

Tuesday, February 19, 2019 - 5:30pm
West Side of Fresno County
Firebaugh Community Center
1655 13th Street, Firebaugh, CA 93630

Thursday, February 21, 2019 - 5:30pm
Eastside of Fresno County
Kingsburg City Hall
1401 Draper Street, Kingsburg, CA 93631

Tuesday, February 26, 2019 - 5:30pm
Fresno Metropolitan Area
Ted C. Wills Community Center
770 San Pablo, Fresno, CA 93728

Wednesday, February 27, 2019 - 5:30 pm
Fresno Metropolitan Area
Pinedale Community Center
7170 N. San Pablo Ave, Pinedale, CA 93650

Tuesday, March 5, 2019 - 5:30pm
West Side of Fresno County
Coalinga City Hall
155 W. Durian Ave, Coalinga, CA 93210

Wednesday, March 6, 2019 - 5:30 pm
Fresno Metropolitan Area
Center For New Americans
4879 E. Kings Canyon Rd, Fresno CA 93727

Tuesday, March 12, 2019 - 5:30pm
Eastside of Fresno County
Sanger City Hall
1700 7th Street, Sanger, CA 93657

Wednesday, March 13, 2019 - 5:30pm
Clovis Metropolitan Area
Clovis Senior Center
850 Fourth Street, Clovis, CA 93612

If you are unable to attend a meeting but would like to provide your comments, please see the section titled "How To Participate" on the back of this flyer.

All meeting rooms and restrooms are ADA accessible. Representatives or individuals with disabilities should contact Fresno COG at 559-233-4148, at least 3 days in advance of a meeting to request auxiliary aids and/or translation services necessary to participate in the public meeting.

BACKGROUND INFORMATION

What is the purpose of the unmet transit needs meetings?

The meetings provide opportunity for the public to identify all Fresno County “unmet transit needs” that are “reasonable to meet” within Fresno County (PUC 99401.5 (d)).

What is an “unmet transit need”?

An “unmet transit need” is an inadequacy in existing public transit service for persons recognized as transit dependent in Fresno County.

Who is “transit dependent”?

The “transit dependent” are those individuals who rely on public transit because they do not operate a vehicle because of youth, advanced age, mental or physical impairment or low income.

What is the purpose of the Social Services Transportation Advisory Council (SSTAC)?

The purpose of SSTAC is to receive public comment regarding transit service needs for the transit-dependent in Fresno County.

HOW TO PARTICIPATE

1. Attend a public outreach meeting and/or public hearing and speak with transit agency representatives.
2. Submit a comment card at the meeting, providing as much detail as possible to describe the need you would like to have met.
3. If you are unable to attend a meeting, but would like to provide your comments, please mail or email your comments to:

Bill Hyatt, SSTAC Chairman
Central Valley Regional Center, Inc.
4615 North Marty, Fresno, CA 93722
Email: comments@fresnocog.org

All comments must be received by Friday, April 5, 2019 at 5:00pm

4. To receive more information about available transit and the unmet Transit Needs process, visit us on the web at this link:

<https://www.fresnocog.org/project/public-transit-planning/>

**2019 Unmet Transit Needs
Comment Form**

Name*:

Email:

City*: Ph. Number:

Zip*:

During the past week (7 days), on how many days have you ridden the bus?
1 2 3 4 5 6 7

1. Which transit system(s) are you requesting improvements to?*

- | | |
|--|---|
| <input type="checkbox"/> Fresno Area Express | <input type="checkbox"/> FAX Handy Ride |
| <input type="checkbox"/> Clovis Stageline | <input type="checkbox"/> Fresno County Rural Transit |
| <input type="checkbox"/> Clovis Round-Up | <input type="checkbox"/> Fresno Economic Opportunities Commission |
| <input type="checkbox"/> Other: <input type="text"/> | |

2. Describe the transit improvement(s) you are requesting. To effectively evaluate your comment, please provide the nearest cross street (or area of town where you live), your destination, day of week, and approximate time of day that you are interested in making your trip.*

3. Describe the individuals who would need the service. Include age group, financial constraints, and whether they have disabilities that would require special services. *

Your comments will be compiled in a report on Unmet Transit Needs. If you provide your contact information, you will receive a notice once the report is available for review. Please return form to:

**Bill Hyatt, SSTAC Chairman
Central Valley Regional Center, Inc.
4615 North Marty
Fresno, CA 93722 Fax no: (559) 276-4360
comment@fresnocog.org**

Exhibit B-2

Unmet Transit Needs Flyer and Comments Form in Spanish



En asociación con las siguientes agencias de transporte público:

Clovis Transit
Fresno Area Express
Fresno County Rural Transit Agency
Fresno Economic Opportunities Commission

¿Usted o alguien que conoce tiene una necesidad de transporte público que no se está cumpliendo?

2019 NECESIDADES DE TRÁNSITO NO CUMPLIDAS - -PROCESO DE COMENTARIOS PÚBLICOS

¡El Consejo Consultivo de Transporte de Servicios Sociales del Consejo de Gobiernos de Fresno (FCOG) desea escucharlo a usted!

Si desea proporcionar comentarios sobre las necesidades de transporte público en el condado de Fresno, por favor asista a una de las ocho reuniones públicas comentarios, o presente por escrito

FECHAS Y LUGARES DE LAS REUNIONES:

Martes, 19 de Febrero, 2019 5:30pm
Lado Oeste del Condado de Fresno
Firebaugh Community Center
1655 13th Street, Firebaugh, CA 93630

Jueves, 21 de Febrero, 2019 5:30pm
Lado Este del Condado de Fresno
Kingsburg City Hall
1401 Draper Street, Kingsburg, CA 93631

Martes, 26 de Febrero, 2019 5:30pm
Área Metropolitana de Fresno
Ted C. Wills Community Center
770 San Pablo, Fresno, CA

Miércoles, 27 de Febrero, 2019 5:30pm
Área Metropolitana de Fresno
Pinedale Community Center
7170 N. San Pablo Ave., Pinedale CA 93630

Martes, 5 de Marzo 2019, 5:30pm
Lado Oeste del Condado de Fresno
Coalinga City Hall
155 W. Durian Ave. Coalinga, CA 93210

Miércoles, 6 de Marzo, 2019 5:30pm
Área Metropolitana de Fresno
Center for New Americans
4879 E. Kings Canyon Rd, Fresno, CA 93727

Martes, 12 de Marzo, 2019 5:30pm
Lado Este del Condado de Fresno
Sanger City Hall
1700 7th Street, Sanger, CA 93657

Miércoles, 13 de Marzo, 2019 5:30pm
Área Metropolitana de Clovis
Clovis Senior Center
850 Fourth Street, Clovis, CA 93612

Si no puede asistir a una reunión pero desea enviarnos sus comentarios, consulte la sección titulada "Cómo Participar" en la parte posterior de este folleto.

Todas las salas de reuniones y los baños tienen acceso ADA. Los representantes o individuos con discapacidades deben comunicarse con Fresno COG al 559-233-4148, al menos 3 días antes de una reunión para solicitar ayudas auxiliares y / o servicios de traducción para participar en la reunión pública.

INFORMACIÓN DE ANTECEDENTES

¿Cuál es el propósito de las reuniones de necesidades de tránsito no cumplidas?

Las juntas brindan oportunidad para que el público identifique todas las "necesidades de tránsito no cumplidas" del Condado de Fresno que sean "razonables de cumplir" en el Condado de Fresno (PUC 99401.5 (d)).

¿Qué es una "necesidad de tránsito no cumplida"?

Una "necesidad de tránsito no cumplida" es una insuficiencia en el servicio de transporte público existente para personas reconocidas como dependientes del tránsito en el condado de Fresno.

¿Quiénes son los "dependientes del tránsito"?

Los "dependientes del tránsito" son aquellas personas que dependen del transporte público porque no operan un vehículo debido a su juventud, edad avanzada, impedimento mental o físico o bajos ingresos.

¿Cuál es el propósito del Consejo Consultivo de Transporte de Servicios Sociales (SSTAC)?

El propósito de SSTAC es recibir comentarios públicos sobre las necesidades del servicio de tránsito para el dependiente del tránsito en el condado de Fresno.

COMO PARTICIPAR

1. **Asista a una reunión de alcance público y / o audiencia pública y hable con los representantes de la agencia de tránsito.**
2. **Presente una tarjeta de comentarios en la reunión, proporcionando tantos detalles como sea posible para describir la necesidad que le gustaría que se cumpla.**
3. **Si no puede asistir a una reunión, pero desea enviarnos sus comentarios, envíe sus comentarios por correo o por correo electrónico a:**

Bill Hyatt, SSTAC Chairman
Central Valley Regional Center, Inc.
4615 North Marty, Fresno, CA 93722
Email: comments@fresnocog.org

Todos los comentarios deben recibirse antes del Viernes 5 d Abril de 2019 a las 5:00pm

4. **Para recibir más información sobre el tránsito disponible y el proceso de necesidades de tránsito no cumplidas, visítenos en el internet en este enlace:**

<https://www.fresnocog.org/project/public-transit-planning/>

2019 Necesidades de Tránsito No Cumplidas
Formulario de Comentario

Nombre*:

Email:

Ciudad*: Número de Tel:

Zip*:

Durante la semana pasada (7 días), ¿cuántos días ha subido al autobús?

1 2 3 4 5 6 7

1. ¿A qué sistema (s) de tránsito solicita que se hagan mejoras? *

Fresno Area Express

FAX Handy Ride

Clovis Stagelline

Fresno County Rural Transit

Clovis Round-Up

Fresno Economic

Opportunities Commission

Otro:

2. Describa las mejoras de tránsito que está solicitando. Para evaluar su comentario de manera efectiva, proporcione el cruce de calles más cercano (o el área de la ciudad donde vive), su destino, el día de la semana y la hora aproximada del día en la que está interesado en hacer su viaje. *

3. Describa las personas que necesitarían el servicio. Incluya grupos de edad, restricciones financieras y si tienen discapacidades que requieran servicios especiales.*

Sus comentarios se compilarán en un informe sobre necesidades de tránsito no atendidas. Si proporciona su información de contacto, recibirá un aviso una vez que el informe esté disponible para su revisión. Por favor devuelva el formulario a:

Bill Hyatt, SSTAC Chairman
Central Valley Regional Center, Inc.
4615 North Marty
Fresno, CA 93722 Fax no: (559) 276-4360
comment@fresnocog.org

Exhibit B-3**Unmet Needs Letter Mailing List FY 2019-2020**

FIRST	LAST	AGENCY	TITLE	ADDRESS	CITY	ZIP
Terry	Williams			1058 E. Magell Ave.	Fresno	93710
Patricia	Loza			2029 N. Orchard St. Apt. C	Fresno	93703-2353
David	Powell			2210 Dawson Cove Lane S.	Clovis	93611
Robert	Rogers			2737 S Bardell	Fresno	93706
Albert	Movsesian			274 W. Sierra Ave.	Fresno	93704
Robin	Ray			5024 E Laurel	Fresno	93727
Olivia	Ostergaard			525 E. Simpsonj	Fresno	93704
Tom	Zizzo	Big Sandy Rancheria Tribe	Tribal Administrator	P.O. Box 337	Auberry	93602
Kathy	Yoshida	DHHSC		5340 N. Fresno St.	Fresno	93710
		Fresno Blind Veterans/VA Hospital	Visit Coordinator	2615 E. Clinton	Fresno	93703
		Keolis Transit America	Division Manager	4488 N. Blackstone	Fresno	93726
		National Action Network	President	1630 W. Kearney Blvd.	Fresno	93706
		NOIA Community Ctr.	ADP Director/Coordinater	606 E. Belmont Ave.	Fresno	93701
		San Joaquin Valley Dialysis	Clerical Manager	3636 N. First St., #144	Fresno	93726
Larry	Miller			1584 E. Utah	Fresno	93720
Paul	Spraetz			1893 Menlo Ave.	Clovis	93611
Steve	Rapada			303 Shoemaker Ave	Reedley	93654
Steve	Weil			588 W. Barstow	Fresno	93704
John & Sally	McCarthy			812 "J" St.	Reedley	93654
Patience	Milrod			844 N. Van Ness Ave.	Fresno	93728
Tom	Berryhill	14th District	Senator	6215 N. Fresno St., Ste. 104	Fresno	93710
Jim	Costa	16th District	Congressman	2222 M St., #305	Merced	95340-3729
Andy	Vidak	16th District	Senator	2550 Mariposa, Ste. 2016	Fresno	93721
Jim	Costa	16th District	Congressman	855 M St., Ste. 940	Fresno	93721
Josh	Harden	10th District	Congressman	4701 Sisk Rd., Ste. 202	Modesto	95356
T.J.	Cox	21th District	Congressman	2700 M. St.	Bakersfield	93301
Devin	Nunes	22st District	Congressman	264 Clovis Ave., Ste. 206	Clovis	93612
		A Recovery Ctr. For Chemical	Director	11838 South Marshall Ave.	Reedley	93654

		Dependency				
		Alternate Ways	CEO	2491 W. Shaw Ave., 105	Fresno	93711
		ARC Fresno	Executive Director	4567 N. Marty Ave., Ste. 101	Fresno	93722-7836
		Balderas Elementary School	Bilingual Counseling	4625 E. Florence Ave.	Fresno	93725
Elizabeth	Kipp	Big Sandy Rancheria	Chairperson	P.O. Box 337	Auberry	93602
Sharon	Carter	Big Sandy Rancheria Tribe	Tribal Administrator	P.O. Box 337	Auberry	93602
		Boys & Girls Clubs of Fresno	Administrative Office	540 N. Augusta	Fresno	93701
		Boys and Men of Color	Program Assistant	4949 East Kings Canyon Road	Fresno	93727
		Brookdale Fresno	Marketing Director	1715 E. Alluvial	Fresno	93720
		Building Healthy Communities	HUB Manager	4949 East Kings Canyon Road	Fresno	93727
Mike	Prandini	Building Industry Association of Fresno/Madera	Ex. V. President	420 Bullard, Ste. 105	Clovis	93612
		CA Armenian Home	Director of Social Services	6720 E. Kings Canyon Rd.	Fresno	93727
		CA Dept. of Rehabilitation	Team Manager	2550 Mariposa St., #2000	Fresno	93721
		California Detoxification Corp./Baart Clinic	Director	539 N. Van Ness Ave.	Fresno	93728-3419
		California Highway Patrol Fresno Area 435	Area Commander	1380 E. Fortune Ave.	Fresno	93725
Gail	Miller	Caltrans Environmental	Deputy District Director-Planning	1352 W Olive Ave	Fresno	93728
Lorena	Mendibles	Caltrans, District 06	Associate Transportation Planning/D6	1325 W. Olive	Fresno	93728
Lorena	Medibles	Caltrans, District 06	Transportation Planner	1352 W. Olive	Fresno	93728
Marta	Frausto	Caltrans, District 06	Native American Liaison	1352 W. Olive Ave.	Fresno	93728
Sharri	Ehlert	Caltrans, District 06	District Director	P.O. Box 12616	Fresno	93778
		Caltrans, District 06	District Director	P.O. Box 12616	Fresno	93778
Michael	Navarro	Caltrans, District 06	Senior Transportation Planner	P.O. Box 12616	Fresno	93778
Steve	Curti	Caltrans, District 6	Senior Transp. Planner	P. O. Box 12616	Fresno	93778
Ron	Hughes	CalVans	Executive Director	1340 North Drive	Hanford	93230
John	Mahler	Calwa Recreation & Park District	Director	4545 E. Church	Fresno	93725
Butch	Wilson	Canteen of Fresno	President	527 L St.	Fresno	93721
		Catholic Churches/Charities	Senior Companion Program Director	149 North Fulton Street	Fresno	93701
		Cecil C. Hinton Community Center, Inc.	President	2385 S. Fairview Ave.	Fresno	93706
		Center for New	Board President	4879 E. Kings	Fresno	93727

		Americans		Canyon Rd.		
		Central California Legal Services, Inc.	Deputy Director-Legal	2115 Kern Street, Ste 1	Fresno	93721
		Central California United Cerebral Palsy	Executive Director	4224 N. Cedar	Fresno	93726
		Central Valley Health Policy Institute	Director	1625 E. Shaw Ste. 146	Fresno	93710
Bill	Hyatt	Central Valley Regional Center	Transportation Coordinator	4615 N. Marty Ave.	Fresno	93722-7818
		Central Valley Regional Center	Resource Developer	4615 N. Marty Ave.	Fresno	93722-7818
		Central Valley YMCA	Director	7797 N. 1st St., Ste. 101	Fresno	93720
		Centro Binacional Para El Desarrollo Indigena Oaxaqueno (CBDIO)	Assistant Director	744 North Abby Ave.	Fresno	93701
		Centro La Familia	Executive Director	302 Fresno St., Ste. 102	Fresno	93706
		Children Services Network	Resources Referral Assistant	1911 N. Helm Ave.	Fresno	93727-1614
		Childrens Hospital of Ctrl. CA	Dir. Of Planning	9300 Valley Childrens Pl.	Madera	93637
Henry	Jeff	Choinumni Tribe	Chairman	452 S. Clovis Ave., Apt. 103	Fresno	93727
		City Manager's Office	Assistant Ombudsman	2600 Fresno St.	Fresno	93721
Dwight	Kroll	City of Clovis	Planning Director	1033 Fifth St.	Clovis	93612
Luke	Serpa	City of Clovis	City Manager	1033 Fifth St.	Clovis	93612
John	Holt	City of Clovis	Assistant City Manager	1033 Fifth St.	Clovis	93612
Jose	Flores	City of Clovis	Councilmember	1033 Fifth St.	Clovis	93612
Renee	Mathis	City of Clovis	Engineering Dept.	1033 Fifth St.	Clovis	93612
Ryan	Burnett	City of Clovis	Planning & Development Dept.	1033 Fifth St.	Clovis	93612
Shonna	Halterman	City of Clovis	General Services Manager	155 N. Sunnyside Ave.	Clovis	93611
Bob	Whalen	City of Clovis	Mayor	1033 Fifth St.	Clovis	93611
Ron	Lander	City of Coalinga	Mayor	155 W. Durian	Coalinga	93210
Tanya	Stolz	City of Coalinga	Councilmember	155 W. Durian	Coalinga	93210
Ron	Ramsey	City of Coalinga	Mayor Pro Tem	155 W. Durian	Coalinga	93210
Adam	Adkinsson	City of Coalinga	Councilmember	155 W. Durian	Coalinga	93210
Ben	Gallegos	City of Firebaugh	City Manager	1133 P Street	Firebaugh	93622
Felipe	Perez	City of Firebaugh	Councilmember	1133 P. Street	Firebaugh	93622
Brady	Jenkins	City of Firebaugh	Councilmember	1133 P. Street	Firebaugh	93622
Marcia	Sablan	City of Firebaugh	Mayor	1133 P. Street	Firebaugh	93622
Elsa	Lopez	City of Firebaugh	Mayor Pro Tem	1133 P. Street	Firebaugh	93622
Freddy	Valdez	City of Firebaugh	Councilmember	1133 P. Street	Firebaugh	93622
		City of Firebaugh	Senior Center Coordinator	1601 Thomas Convoy Ave.	Firebaugh	93622

David	Cardenas	City of Fowler	Mayor	105 Carter	Fowler	93625
Leonard	Hammer	City of Fowler	Councilmember	128 S. Fifth St.	Fowler	93625
Karing	Kazarian	City of Fowler	Councilmember	128 S. Fifth St.	Fowler	93625
Daniel	Parra	City of Fowler	Maryor Pro Tem	128 S. Fifth Street	Fowler	93625
Yvonne	Hernandez	City of Fowler - Edwin Blayney Senior Center	Senior Center Coordinator	108 N. 3rd	Fowler	93625
Shaun	Schaefer	City of Fresno	Community Services Div. Mgr.	1515 E. Divisadero St.	Fresno	93721
Dana	Liberty	City of Fresno	Community Services FUN Coordinator	1515 E. Divisadero St.	Fresno	93721
Gregory	Barfield	City of Fresno	Dir. Of Transportation	2223 G Street	Fresno	93706
Lee	Brand	City of Fresno	Mayor	2600 Fresno St.	Fresno	93721
Willma	Quan-Schechter	City of Fresno	City Manager	2600 Fresno St.	Fresno	93721
Nelson	Esparza	City of Fresno	Councilmember	2600 Fresno St.	Fresno	93721
Oliver	Baines	City of Fresno	Councilmember	2600 Fresno St.	Fresno	93721
Paul	Caprioglio	City of Fresno	Councilmember	2600 Fresno St.	Fresno	93721
Luis	Chavez	City of Fresno	Councilmember	2600 Fresno St.	Fresno	93721
Steve	Brandau	City of Fresno	Councilmember	2600 Fresno St.	Fresno	93721
Jennifer	Clark	City of Fresno	Director Of Development	2600 Fresno St. Room 3065	Fresno	93721
Rey	Leon	City of Huron	Mayor	P.O. Box 339	Huron	93234
Daniel	Tamayo Jr.	City of Huron	Mayor Pro Tem	P.O. Box 339	Huron	93234
Roberto	Pimentel	City of Huron	Councilmember	P.O. Box 339	Huron	93234
Rhonda	Armstrong	City of Kerman	Mayor	575 S. Boyd Drive	Kerman	93630
Phillip	Gallegos	City of Kerman	Community Services Director	720 S. 8th St.	Kerman	93630
Espi	Sandovol	City of Kerman	Councilmember	850 S. Madera	Kerman	93630
Ismael	Herrera	City of Kerman	Councilmember	850 S. Madera	Kerman	93630
Raj	Dhaliwal	City of Kerman	Councilmember	850 S. Madera	Kerman	93630
John	Kunkel	City of Kerman	City Manager	850 S. Madera Ave.	Kerman	93630
Gary	Yep	City of Kerman	Mayor Pro Tem	P.O. Box 404	Kerman	93630
Michelle	Roman	City of Kingsburg	Mayor	1401 Draper St.	Kingsburg	93631
Sue	Bauch	City of Kingsburg	City Clerk	1401 Draper St.	Kingsburg	93631
Laura	Nortn	City of Kingsburg	Mayor Pro Tem	1401 Draper St.	Kingsburg	93631
Rolando	Castro	City of Mendota	Mayor Pro Tem	643 Quince St.	Mendota	93640
Robert	Silva	City of Mendota	Mayor	643 Quince St.	Mendota	93640
Cristian	Gonzalez	City of Mendota	City Manager	643 Quince St.	Mendota	93640
Oscar	Rosales	City of Mendota	Councilmember	643 Quince St.	Mendota	93640
Victor	Martinez	City of Mendota	Councilmember	643 Quince St.	Mendota	93640
Jesse	Mendoza	City of Mendota	Councilmember	643 Quince St.	Mendota	93640
Victor	Lopez	City of Orange Cove	Mayor	633 Sixth St.	Orange Cove	93646
Minerva	Pineda	City of Orange Cove	Councilmember	633 Sixth St.	Orange Cove	93646

Josie	Cervantes	City of Orange Cove	Councilmember	633 Sixth St.	Orange Cove	93646
Gilbert	Garcia	City of Orange Cove	Councilmember	633 Sixth St.	Orange Cove	93646
Minerva	Pineda	City of Orange Cove	Councilmember	633 Sixth St.	Orange Cove	93646
Diana	Guerra-Silva	City of Orange Cove	Mayor Pro Tem	633 Sixth St.	Orange Cove	93646
Rudy	Hernandez	City of Orange Cove	City Manager	633 Sixth Street	Orange Cove	93646
Alma	Beltran	City of Parlier	Mayor	1100 E. Parlier Ave.	Parlier	93648
Trinidad	Pimentel	City of Parlier	Councilmember	1100 E. Parlier Ave.	Parlier	93648
Noe	Rodriguez	City of Parlier	Councilmember	1100 E. Parlier Ave.	Parlier	93648
Diane	Maldonado	City of Parlier	Councilmember	1100 E. Parlier Ave.	Parlier	93648
Jose	Escoto	City of Parlier	Mayor Pro Tem	1100 E. Parlier Ave.	Parlier	93648
		City of Reedley	Community Services Director	100 N. East Ave.	Reedley	93654
Anita	Betancourt	City of Reedley	Councilmember	1717 Ninth St.	Reedley	93654
Ray	Soleno	City of Reedley	Councilmember	1717 Ninth St.	Reedley	93654
Robert	Beck	City of Reedley	Councilmember	1717 Ninth St.	Reedley	93654
Frank E. Z.	Pinon	City of Reedley	Mayor	1717 Ninth St.	Reedley	93654
Mary	Fast	City of Reedley	Mayor Pro Tem	1733 9th St.	Reedley	93654
Rob	Terry	City of Reedley	Community Development Director	1733 9th Street	Reedley	93654
Amarpreet	Dhaliwal	City of San Joaquin	Mayor Pro Tem	P.O. Box 758	San Joaquin	93660
Carlos	Martinez	City of San Joaquin	Grants Coordinator	P.O. Box 758	San Joaquin	93660
Betty	Vallejo	City of San Joaquin	Councilmember	P.O. Box 758	San Joaquin	93660
Jose	Ornelas	City of San Joaquin	Councilmember	P.O. Box 758	San Joaquin	93660
Abel	Lua	City of San Joaquin	Councilmember	P.O. Box 758	San Joaquin	93660
Adam	Florez	City of San Joaquin	Councilmember	P.O. Box 758	San Joaquin	93660
Diana	Brooks	City of San Joaquin	City Clerk	P.O. Box 758	San Joaquin	93660
Julia	Hernandez	City of San Joaquin	Mayor	P.O. Box 758	San Joaquin	93660
Frank	Gonzalez	City of Sanger	Mayor	1700 Seventh St.	Sanger	93657
Tim	Chapa	City of Sanger	City Manager	1700 Seventh St.	Sanger	93657
Melissa	Hurtado	City of Sanger	Councilmember	1700 Seventh St.	Sanger	93657
Eli	Ontiveros	City of Sanger	Mayor Pro Tem	1700 Seventh St.	Sanger	93657
Daniel	Martinez	City of Sanger	Councilmember	1700 Seventh St.	Sanger	93657
Humberto	Garza	City of Sanger	Councilmember	1700 Seventh St.	Sanger	93657
Gary	Rodney	City of Sanger	Code Enforcement Officer	1700 Seventh St.	Sanger	93657
John	Mulligan	City of Sanger	Deputy Public Wks. Dir.	1700 Seventh St.	Sanger	93657

Jim	Avalos	City of Selma	Councilmember	1701 Dinuba Ave., Space 214	Selma	93662
Scott	Robertson	City of Selma	Mayor	1710 Tucker St.	Selma	93662
Louise	Franco	City of Selma	Mayor Pro Tem	1710 Tucker St.	Selma	93662
Mikal	Kirchner	City of Selma	Director of Resources & Community Svcs.	1710 Tucker St.	Selma	93662
Sara	Guerra	City of Selma	Councilmember	1710 Tucker St.	Selma	93662
		Clinica Sierra Vista	Deputy Chief of Programs	1945 North Fine Ave.	Fresno	93727
		Clovis Police Dept.	Community Service Officer	1033 Fifth St.	Clovis	93612
		Clovis Unified School District	Director of Transportation	1490 Herndon Ave.	Fresno	93611
Chuck	Fowler	Cntrl Valley Indian Health Ctr.	Director	20 N. Dewitt, Ste. 10	Clovis	93612
Gregg	Foell	Coalinga-Huron Rec. & Parks	Comm. Ctr. Supervisor	P.O. Box 386	Coalinga	93210
Wendi	Howard	Coalinga-Huron Recreation & Parks District	Recreation Supervisor	P.O. Box 386	Coalinga	93210
Robert	Phipps	COG	Deputy Director			
Suzanne	Martinez	COG	Assistant Regional Planner			
		Cold Springs Rancheria	Chairperson	P.O. Box 209	Tollhouse	93667-0209
Robert	Ward	Community Medical Centers	Senior VP/Chief Legal Officer	P.O. Box 1232	Fresno	93715-1232
		Community Regional Medical Centers	Director of Business Development	2823 Fresno Street	Fresno	93721
		Community Regional Medical Centers	Project Manager-Community Connections	2823 Fresno Street	Fresno	93721
		County of Fresno DSS, Welfare to work & Child Care	Program Manager	455 E. Kings Canyon, Bldg. 313	Fresno	93702
Kyle	Roberson	County of Fresno	County Counsel	2220 Tulare St., 5th Fl.	Fresno	93721
Brian	Pacheco	County of Fresno	Supervisor	2281 Tulare St., Hall of Records #300	Fresno	93721
Jeannie	Figuroa	County of Fresno	Assistant CAO	2281 Tulare St., Hall of Records 304	Fresno	93721
Buddy	Mendes	County of Fresno	Supervisor	2281 Tulare St., Hall of Records, # 300	Fresno	93721
Jean	Roussean	County of Fresno	Co. Admin. Officer	2281 Tulare St., Hall of Records, #300	Fresno	93721
Deborah	Poalinelli	County of Fresno	Assistant Co. Admin. Officer	2281 Tulare St., Hall of Records, #300	Fresno	93721
Brian	Pocheco	County of Fresno	Supervisor	2281 Tulare St., Hall of Records, #300	Fresno	93721

Sal	Quintero	County of Fresno	Supervisor	2281 Tulare St., Hall of Records, #300	Fresno	93721
Nathan	Magsig	County of Fresno	Supervisor	2281 Tulare St., Room 300	Fresno	93721
Dave	Pomaville	County of Fresno Department of Public Health	Director	1221 Fulton Mall	Fresno	93721
Linda	Espinoza	County of Fresno DSS, Adult Protective Services	Deputy Director, AYAA	2025 East Dakota Ave.	Fresno	93726
Oralia	Gomez	County of Fresno DSS, Cal Fresh and Medical	Program Manager	5693 E. Kings Canyon Road	Fresno	93721
David	Tamblin	County of Fresno DSS, Cal Learn	County of Fresno	4452 East Kings Canyon Road	Fresno	93702
Alfonzo	Dominguez	County of Fresno DSS, Coalinga Region Office	Social Services Program Supervisor	311 Coalinga Plaza	Coalinga	93210
Henry	Flores	County of Fresno DSS, Food Stamps/CalFresh		1209 E. Street	Fresno	93706
		County of Fresno DSS, Selma Region Office	Program Manager	3800 McCall Ave.	Selma	93662
Edward	Moreno	County of Fresno, Dept. of Employment	Fresno Co. Dept of Employment & Temporary Assistance	4499 E. Kings Canyon Rd.	Fresno	93702
Joel	Gurss	County of Fresno, In-Home Supportive Services	Program Manager	3821 North Clark Street	Fresno	93726
Yvette	Quiroga	County of Fresno, Public Wks.	Public Works & Planning Dept.	2220 Tulare St., 6th Floor	Fresno	93721
Kristie	Johnson	County of Fresno, Public Wks.	Public Works & Planning Dept.	2220 Tulare St., 6th Floor	Fresno	93721
Chris	Mata	County of Fresno, Public Wks.	Sr. Planner	2220 Tulare St., 6th Floor	Fresno	93721
Mohammad	Alini	County of Fresno, Public Wks.	Division Manager	2220 Tulare St., 6th Floor	Fresno	93721
Bernard	Jimenez	County of Fresno, Public Works	Deputy Dir./Planning	2220 Tulare St., 6th Floor	Fresno	93721
Harpreet	Kooner	County of Fresno, Transp. Div.	Public Works	2220 Tulare St., 6th Floor	Fresno	93721
		Crime Prevention Unit	Community Service Officer	2323 Mariposa St.	Fresno	93721
		CSU Fresno - ASI	Staff Director	5280 N. Jackson MS SU 32	Fresno	93740
		CSU, Fresno	Parking & Transportation Manager	2311 E. Barstow Ave. M/S PO14	Fresno	93740
		CSUF Foundation	Executive Director	5310 N. Campus Dr., MS102	Fresno	93740
Joseph	Castro	CSUF, Fresno	President	5200 N. Barton Ave. M/S ML48	Fresno	93740- 0048
		Delno Terrace Elderly Housing	Administration	1480 N. Delno Ave.	Fresno	93728
		Dept. of Rehabilitation	District Administration	2550 Mariposa Mall Rm. 2000	Fresno	93772 1

Jake	Smith	Dept. of Trans., Div. Of Mass Transp.	Division Chief, TDA & Training	P.O. Box 942874	Sacrament o	94273- 0001
Jim	Remoon	Dumma	Cultural Resources Manager	742 Foutain Way	Fresno	93704
Robert	Ledger	Dumma Wo-Wah Tribal Government	Chairman	P.O. Box 246	Friant	93621
Karin	Kirkendall	Dumna Tribal Council		P.O. Box 306	Auberry	93602
Keith	Turner	Dumna Tribal Council Heritage Comm.	Representative	P.O. Box 306	Auberry	93602
Ben	Charlie, Sr.	Dunlap Band of Mono Indians	Chairman	P.O. Box 44	Dunlap	93621
		EDD	Employment Specialist	3302 N. Blackstone Ave., Ste. 155	Fresno	93726
		EOC Refugee Svs.	Project Coordinator	1920 Mariposa Mall	Fresno	93721
		EOC Senior Aides	Director	1900 Mariposa, #116	Fresno	93721
		Exceptional Parents Unlimited	Development Director	4440 N. First St.	Fresno	93726
Moses	Stites	FCRTA	General Manager			
Sue	Kiser	Federal Highway Admin.	Chief, Planning, Environment	650 Capitol Mall, Ste. 4-100	Sacrament o	95814
		FEOC	Media Coordinator	1920 Mariposa Mall	Fresno	93721
		Foster Grandparent Program	Program Director	1920 Mariposa Mall	Fresno	93721
Jeff	Long	Fresno Area Express	Senior Regional Planner	2223 G St.	Fresno	93706
Judith	Nishi	Fresno Area Express	Community Coordinator	2223 G St.	Fresno	93706
Al	Munoz	Fresno Area Express	ATU Vice President	2223 G St.	Fresno	93706
Robert	Mesel	Fresno Area Express	ADA Coordinator	2223 G St.	Fresno	93706
Rick	Steitz	Fresno Area Express	ATU President	2223 G St.	Fresno	93706
Kathleen	Healy	Fresno Area Express	Administration Manager	2223 G St.	Fresno	93706
		Fresno Area Express	Maintenance Mgr.	2223 G St.	Fresno	93706
Tom	Bailey	Fresno Area Residents for Rail Consolidation		1713 Tulare St. #140	Fresno	93721
Blake	Konczal	Fresno Area Workforce Investment Corp.	Chief Executive Officer	2125 Kern Street, Suite 208	Fresno	93721
		Fresno City College	Disabled Student Counselor	1101 E. University	Fresno	93741
		Fresno City College	CVMC	1101 E. University Ave.	Fresno	93741
		Fresno Co. Comm. Health	Supervisor	1222 Fulton Mall, MS 178	Fresno	93721
		Fresno Co.	Marketing Director	906 N St., Ste.	Fresno	93721

		Economic Development Corp.		120		
		Fresno Co. Hispanic Commission on Alcohol & Drug Abuse Svs. Inc.	Director	1803 Broadway St	Fresno	93721-1047
		Fresno Co. Library, Bear Mtn. Branch	Library Assistant	30733 Kings Canyon Rd.	Squaw Valley	93675
		Fresno Co. Mental Health Dept.	Social Service Coordinator	4441 E. Kings Canyon Rd.	Fresno	93702
		Fresno Co. Office of Education	SELPA	1177 Van Ness Ave., Towers--6th floor	Fresno	93721-2000
Mike	Leonardo	Fresno Co. Transp. Authority	Executive Director	2220 Tulare St. #411	Fresno	93721
Delfino	Neira	Fresno County Department of Social Services	Director	2135 Fresno Street, Suite 100	Fresno	93718
Jose Luis	Gonzalez	Fresno County Department of Social Services	Program Manager	5693 E. Kings Canyon Road	Fresno	93727
		Fresno County Dept. of Behavioral Health	S.E.E.S. Clinical Supervisor	4441 E. Kings Canyon Rd.	Fresno	93702
Brian	Angus	Fresno Economic Opportunities Commission	Executive Director	1920 Mariposa Mall, Ste. 300	Fresno	93721
Monty	Cox	Fresno EOC	CTSA Transit System Dir.	3100 W. Nielson	Fresno	93730
		Fresno Healthy Communities Access Partners	Executive Director	2043 E. Davisadero Street	Fresno	93701
Preston	Prince	Fresno Housing Authority	Executive Director	P. O. Box 11985	Fresno	93776
		Fresno Interdenominational Refugee Ministries (FIRM)	Executive Director	1940 North Fresno Street	Fresno	93703
Dave	Fey	Fresno Local Agency Formation Comm.	Executive Officer	2607 Fresno Street, Suite B	Fresno	93721
Jean	Robinson	Fresno Madera Area Agency on Aging	Executive Director	3837 N. Clark St.	Fresno	93726
		Fresno Main Office	Postmaster	1900 E St.	Fresno	93706
		Fresno Metro Ministry	Env. Health Dir.	4270 N. Blackstone Ave., #212	Fresno	93726
		Fresno Pacific University	Director of Student Affairs	1717 S. Chestnut	Fresno	93702
Jerry	Dyer	Fresno Police Department	Chief of Police	2323 Maiposa St.	Fresno	93721
		Fresno Police Dept.	D.A.R.E. Officer	2324 Mariposa St.	Fresno	93721
		Fresno Unified School District	Multicultural/Multilingual Dept.	Tulare & M St.	Fresno	93721

		Fresno-Madera Area Agency on Aging	Clinical Manager	3837 N. Clark St.	Fresno	93726
Linda	Descoteaux	Fresno-Madera Area Agency on Aging	Administrative Manager	3837 N. Clark St.	Fresno	93726
		Goodwill Industries of SJV		6437 N. Blackstone Ave.	Fresno	93710-3508
Todd	Hill	Granite Construction Inc.	Mgr.	2716 S. Angus Ave.	Fresno	93706
		Harris Ranch	CEO	23300 W. Oakland	Coalinga	93210
Martin	Davis	Haslett Basin Traditional Committee	Chairman	2495 W. Alamos #123	Fresno	93705
		Health Net/CalViva	Supervisor	1315 Van Ness Ave.	Fresno	93721
		Hmong American Advisory	President	2333 N. Price Ave.	Fresno	93703
		Howk & Downing	California Senior Senator	4946 E. Yale Ave.	Fresno	93727
		Hy-Pana Convalescent Hospital	Administrator	3510 E. Shields	Fresno	93726
Alex P.	Valdez	I-5 Social Services Program	Executive Director	6621 N. Ferger Ave.	Fresno	93704
Beth	Marney	KFSN-TV Channel 30	News Director	1777 G St.	Fresno	93706
Linda	Danna	KGPE-TV Channel 47	VP/General Manager	4880 N. First St.	Fresno	93726-0562
Lucy	Ruiz	KGPE-TV Channel 47	Public Info. Officer	5035 E. Mckinley Ave.	Fresno	93727
Angie	Dow	Kings Co. Area Public Transit Agency	Transit Manager	1400 W. Lacey Blvd.	Hanford	93230
		Kingsburg Senior Center	Senior Citizen Coordinator	1450 Ellis St.	Kingsburg	93631
		Lao Buddhist Temple		4733 W. Vassar Ave.	Fresno	93722
		Leadership Counsel	Co. Director	764 P Street, Suite 012	Fresno	93721
Patricia	Taylor	Madera Co. Transp. Comm.	Executive Director	2001 Howard Rd., Ste. 201	Madera	93637
		Maston Towers	Director	1240 Broadway Plaza	Fresno	93721
		Mendota Sr. Ctr.	Nutrition Site Coord.	643 Quince St.	Mendota	93640-2334
		Mexican Am. Political Assoc.		P.O. Box 1744	Fresno	93720
Kenneth	Woodrow	Michahai Wuksachi Band of Eshom Valley	Chairman	1179 Rockhaven Ct.	Salinas	93906
James	Bethel	Mono Nation	Chairman	P.O. Box 1377	North Fork	93643
		Mosqueda Center - Senior Program	Nutrition Site Coordinator	4670 E. Butler	Fresno	93702
		National Fed. Of the Blind		3352 N. Marks, #107	Fresno	93722

		Office of District Attorney	Business Office	2220 Tulare St., #1000	Fresno	93779
		Older Adult Care Solutions	Social Service Coordinator	204 W. Portland	Fresno	93711
		Orange Cove Sr. Ctr.	Coordinator	699 6th St.	Orange Cove	93646
		Pacific Gas & Electric Co.	Public Outreach	705 P St.	Fresno	93721
Myrna	Martinez Nateras	Pan Valley Institute	Program Director	1440 W. Shaw Ave., Ste. A	Fresno	93711
		Parlier Senior Services	Public Works Director	1100 E. Parlier Ave.	Parlier	93648
		Pioneer Systems	Reg. Service Admin.	P.O. Box 2963	Oakhurst	93644
		Poverello House	Director of Operations	P.O. Box 12225	Fresno	93777
		Reedley College	Student Activities	955 North Reedley Ave.	Reedley	93654
		Refugee Health Screening	Medical Interpreter Escort	P.O. Box 11867	Fresno	93775
		Rehabilitation Counseling Program, CSUF	RhD.	5005 N. Maple, MS3	Fresno	93740
		Resource for Independence-Central Valley	Executive Director	3008 N. Fresno St.	Fresno	93703-1124
		Robinwood Inn	Administrator	567 W. Sample	Fresno	93704
		Salvation Army Food Box	Administrator	1854 Fulton St.	Fresno	93721
Leonard	Kelley	San Joaquin Gardens	Director	5555 N. Fresno St.	Fresno	93710
Seyed	Sadredin	San Joaquin Valley Air District	Executive Director	1990 E. Gettysburg	Fresno	93726
Rey	Leon	San Joaquin Valley Latino Environmental Advancement Project	Executive Director	1515 E. Divisadero Ave.	Fresno	93721
		School of Health & Social Work Ed.	Assistant Professor	3225 E. San Ramon Ave.	Fresno	93740
		Selma Community Health Center		1041 E. Rose Ave.	Selma	93662-3292
Rebecca	Mendibles	SER Jobs for Progress	Executive Director	255 N. Fulton St., #106	Fresno	93701
		Shaw Ranch	Administrator	8016 E. Shaw	Clovis	93611
		Sheriff's Dept.	Community Service Officer	2200 Fresno St.	Fresno	93717
		Sierra Mono Museum	Executive Director	P.O. Box 929	North Fork	93643
		Sierra National Forest	Tribal Relations	1600 Tollhouse Rd.	Clovis	93611
		Sierra Oaks Senior and Community Center	Site Coordinator	33276 Lodge Road	Tollhouse	93667
		Sierra Oaks Senior Citizens Association	President	33276 Lodge Road	Tollhouse	93667
		Somerford Place	Marketing Director	6075 N. Marks	Fresno	93711

				Ave.		
		Sr. Citizens Village	Nutrition Site Coord.	1917 S. Chestnut	Fresno	93702
		Sr. Nutrition, Ted C. Wills Ctr.	Coordinator	770 N. San Pablo	Fresno	93728
		St. Agnes Hospice	Director	6729 N. Willow	Fresno	93710
		State Council on Developmental Disabilities	Regional Manager	770 E. Shaw, #123	Fresno	93710
		Stone Soup of Fresno	Social Worker	1345 E. Bulldog Lane	Fresno	93710
Barry	Kriebel	Sun-Maid Growers of CA	President	13525 S. Bethel	Kingsburg	93631
		Sunrise Assisted Living	Executive Director	7444 N. Cedar	Fresno	93720
		Talking Book Library for the Blind	Librarian - Supervisor	770 N. San Pablo	Fresno	93728
		TAT Management Company, Inc.	Executive Director	530 W. Floradora Ave.	Fresno	93728
Rose	Willems	The Advocate	Advocate	4538 E. Weldon	Fresno	93703
		The Gendron Home	Social Service Coordinator	6786 N. Hayston	Fresno	93710
		TJKM Transportation Consultants	Marketing Director	516 W. Shaw	Fresno	93704
		Total Health Care Cetner	Program Director	1200 Smith St.	Kingsburg	93631
Angie	Osborne	Traditional Choinumni Tribe	Chairperson	2787 N. Piedra R.	Sanger	93657
Robert	Trout	Traffic Engineering Services		647 E. Quincy Ave.	Fresno	93720-2127
		Tranquillity Union High School	Director of Transportation	P. O. Box 457	Tranquillity	93668
Randy	Equsquiza	Union Pacific RR	Sr. Mgr. Terminal Operations	3135 N. Webber Ave.	Fresno	93705
		United Health Center of SJV		445 Eleventh St.	Orange Cove	93646-2298
		United Health Center of the SJV	Chief Operation Officer	517 S. Madera Ave.	Kerman	93630
		United Health Centers	Clinic	121 Barboza St	Mendota	93540
		United Health Centers	Chief Ex. Officer	650 Zediker Ave., P.O.Box 190	Parlier	93648
		United Way of Fresno Co.	President	4949 E. Kings Canyon Rd.	Fresno	93727
		United Way of Fresno County	President	4949 E. Kings Canyon Road	Fresno	93727
		USDA - Natural Conservation	Resource Conservation Technician	1907 N. Gateway Blvd., Suite 101	Fresno	93727
Marian	Orvis	VACCHCS-GECU		2615 Clinton Ave.	Fresno	93703-2286
		Valley Caregiver Resource Center	OASIS Program Manager	3845 N. Clark St., Ste. 201	Fresno	93726-4812
		Valley Central for the Blind	Outreach Coordinator	3417 W. Shaw Ave.	Fresno	93711

		Valley Memorial Society	Social Service Coordinator	622 W. Rialto Ave.	Fresno	93705
		Veterans Services Fresno County	County Veteran Service Officer	1320 E. Shaw Ave., Suite 105	Fresno	93710
		Vintage Gardens Assisted Living Community	Transportation Supervisor	540 S Peach	Fresno	93727
		Wesley Ctr.		1343 E. Barstow	Fresno	93710
		West Fresno Family Resource Center	Executive Director	302 Fresno Street	Fresno	93706
		West Hills Community College Dist.	Associate Dean	1511 Ninth St.	Firebaugh	93622
		West Hills Community College District	Director of Title IV Programs	300 Cherry Lane	Coalinga	93710
Joanne	Cisros	Western Service Ctr.	Federal Motor Carrier Safety Admin.	12600 W. Colfax Ave., Ste. C300	Lakewood	80215-3753
		Winners on Wheels	H.R. Manager	2842 Business Park Ave.	Fresno	93727-1328
		World Relief Refugee Svs.	Coordinator	2301 E. Lamona Ave.	Fresno	93703
		Youth Leadership Institute	Senior Director of Programs, Central Valley	550 E. Shaw Ave.	Fresno	93710
Mairah	Thompson	California Rural Legal Assistance, Inc.		3747 E. Shields Avenue	Fresno	93726

Exhibit C

Information Gathering Meeting Attendance Lists

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING TUESDAY, FEBRUARY 19, 2019 WEST SIDE OF FRESNO COUNTY – FIREBAUGH, CA SIGN-IN SHEET		
NAME	ADDRESS	PHONE
Jeff Long	Fresno COG	(559) 621-1436
Janelle Del Campo	FCRTA	(559) 233-6789
Moses Stites	FCRTA	(559) 233-6789
Ashley Chanthaphuany		(559) 655-5000 ext. 0100
Bryna DeFeole		(559) 352-3095
Todd Sobrado	Fresno COG	(559) 621-1532
Monty Cox	FEOC	(559) 263-8004

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING THURSDAY, FEBRUARY 21, 2019 EAST SIDE OF FRESNO COUNTY – KINGSBURG, CA SIGN-IN SHEET		
NAME	ADDRESS	PHONE
Jeff Long	Fresno COG	(559) 621-1436
Todd Sobrado	Fresno COG	(559) 621-1532
Moses Stites	FCRTA	(559) 233-6789
Janelle Del Campo	FCRTA	(559) 233-6789
Monty Cox	FEOC	(559) 263-8004
Adam Castaneda	1465 20 TH Ave, Kingsburg, CA	(559) 805-0328

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING TUESDAY, FEBRUARY 26, 2019 FRESNO METROPOLITAN AREA – TED C. WILLS COMMUNITY CTR, FRESNO, CA SIGN-IN SHEET		
NAME	ADDRESS	PHONE
Jenna Lukens	906 N St. #120, Fresno, CA 93721	(559) 724-6362
Jeff Long	Fresno COG	(559) 621-1436
Monty Cox	FEOC	(559) 263-8004
Todd Sobrado	Fresno COG	(559) 621-1532
Matthey Gillian	2889 W. Athens, Fresno, CA 93711	(559) 360-1208
Carolina Ilic	2223 G. St., Fresno, CA 93706	(559) 621-1499

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING WEDNESDAY, FEBRUARY 27, 2019 FRESNO METROPOLITAN AREA – PINEDALE COMMUNITY CTR, PINEDALE, CA SIGN-IN SHEET		
NAME	ADDRESS	PHONE
Jeff Long	Fresno COG	(559) 621-1430
Todd Sobrado	Fresno COG	(559) 621-1532
Monty Cox	3110 W. Neebon Ave., Fresno, CA	(559) 263-8004
Amy Hance	Clovis Round Up	(559) 324-2769
Carolina Ilic	2223 G. St., Fresno, CA 93706	(559) 621-1499

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING THURSDAY, FEBRUARY 28, 2019 INFORMAL INFORMATION GATHERING MEETING – JANE ADDAMS ELEMENTARY SCHOOL, FRESNO CA SIGN-IN SHEET		
NAME	ADDRESS	PHONE
Jeff Long	Fresno COG	(559) 621-1436
Grecia Elenes	Leadership Counsel	
Lucio Avila	Leadership Counsel	
Imelda Benelleza		
Claudia Hernandez		
Josefina Salinas		
Rosa Lopez		
Stephanie Magana		
Antoinette Perez		
Celina Reyes		
Michelle Rodriguez	FUSD	
Maricrie Flores		
Isabel Garnica		
Angelica Zarogues		
Guadalupe Morales		(661) 448-9561
Febe Ordaz		
Gloria Tapia		
Olivia Vasquez		
Salome Romero		(559) 213-9855
Javier Alvarez		
Mannie Padrai		

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING TUESDAY, MARCH 5, 2019 WEST SIDE OF FRESNO COUNTY – COALINGA, CA SIGN-IN SHEET		
NAME	ADDRESS	PHONE
Todd Sobrado	Fresno COG	(559) 621-1532
Janelle Del Campo	FCRTA	(559) 263-0023
Moses Stites	FCRTA	(559) 233-6789
Jeff Long	Fresno COG	(559) 621-1436
Brian Spanhaus	2220 Tulare St., Fresno CA	(559) 600-4532
Matthew Gillian	3480 W. Bluff	(559) 578-3848
Cody Sedaho	N/A	(559) 916-0410

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING WEDNESDAY, MARCH 6, 2019 FRESNO METROPOLITAN AREA – CENTER FOR NEW AMERICANS, FRESNO, CA SIGN-IN SHEET		
NAME	ADDRESS	PHONE
Todd Sobrado	Fresno COG	(559) 621-1532
Janelle Del Campo	FCRTA	(559) 263-0023
Moses Stites	FCRTA	(559) 233-6789
Mary Jones	504 College St., Coalinga, CA 93210	(559) 362-9668

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING TUESDAY, MARCH 12, 2019 EAST SIDE OF FRESNO COUNTY – SANGER, CA SIGN-IN SHEET		
NAME	ADDRESS	PHONE
Todd Sobrado	Fresno COG	(559) 621-1532
Janelle Del Campo	FCRTA	(559) 263-0023
Moses Stites	FCRTA	(559) 233-6789
Jeff Long	Fresno COG	(559) 621-1436
Amy Hance	Clovis Round Up	(559) 324-2769
Lucio Avila	764 P. St., Ste. 012, Fresno, CA	(559) 363-8565
Carolina Ilic	2223 G. St., Fresno, CA 93706	(559) 621-1499
Matthew Gillian	4081 N. Marks, #104, Fresno, CA	(559) 361-1208

UNMET TRANSIT NEEDS INFORMATION GATHERING MEETING WEDNESDAY, MARCH 13, 2019 CLOVIS METROPOLITAN AREA – CLOVIS, CA SIGN-IN SHEET		
NAME	ADDRESS	PHONE
Todd Sobrado	Fresno COG	(559) 621-1532
Jeff Long	Fresno COG	(559) 621-1436
Monty Cox	3110 W. Neebon Ave., Fresno, CA	(559) 263-8004
Vidal Medina	3008 N. Fresno St., Fresno, CA	(559) 221-2330
Carolina Ilic	2223 G. St., Fresno, CA 93706	(559) 621-1499
Janelle Del Campo	FCRTA	(559) 263-0023
Moses Stites	FCRTA	(559) 233-6789

Exhibit D-1

Unmet Needs Comment – Vue via Fresno Council of Governments

**2019 Unmet Transit Needs
Comment Form**

Name*:

Email:

City*: Ph. Number:

Zip*: *Speaks only Hmong*

During the past week (7 days), on how many days have you ridden the bus?
1 2 3 4 5 6 7 *Haven't been able to, bus route isn't close enough.*

1. Which transit system(s) are you requesting improvements to?*

<input type="checkbox"/> Fresno Area Express	<input type="checkbox"/> FAX Handy Ride
<input type="checkbox"/> Clovis Stageline	<input type="checkbox"/> Fresno County Rural Transit
<input type="checkbox"/> Clovis Round-Up	<input type="checkbox"/> Fresno Economic Opportunities Commission
<input type="checkbox"/> Other: <input type="text"/>	

2. Describe the transit improvement(s) you are requesting. To effectively evaluate your comment, please provide the nearest cross street (or area of town where you live), your destination, day of week, and approximate time of day that you are interested in making your trip.*

*- Cedar and Woodward Ave. or Maple and Woodward Ave.
- Early in the morning (7:30am) or when students are dismissed (3pm)
- Need to transport children to and from school*

3. Describe the individuals who would need the service. Include age group, financial constraints, and whether they have disabilities that would require special services.*

*11 and 12 years old, and ~~43~~ 43 years old.
43 - disabled*

Your comments will be compiled in a report on Unmet Transit Needs. If you provide your contact information, you will receive a notice once the report is available for review. Please return form to:

**Bill Hyatt, SSTAC Chairman
Central Valley Regional Center, Inc.
4615 North Marty
Fresno, CA 93722 Fax no: (559) 276-4360
comment@fresnocog.org**

Attachment D-1

Official Response to Unmet Needs Comment Received – Vue via Fresno Council of Governments



Fresno Council of Governments

2035 Tulare St., Ste. 201 tel: 559-233-4148
Fresno, California 93721 fax: 559-233-9645

www.fresnocog.org

May 9, 2019

Ms. Thao Vue
(559) 801-5630

Dear Ms. Vue,

We have received your unmet needs comments and Fresno Area Express has provided responses to the comments received.

- Haven't been able to use the bus. Bus route isn't close enough.
- Cedar and Woodward Ave. on Maple and Woodward Ave. Early in the morning (7:30 am) or when students are dismissed (3 pm)
- Need to transport children to and from school. They are 11 and 12 years old. I am 43 years old and disabled.

Based upon the information provided, you are located less than half a mile (.50) from stops that service both routes 26 and 33. Cedar Avenue is served by Route 38 seven days a week running at a 15 minute frequency on weekdays. Service operates from approximately 6:00 am to 12:00 am, midnight. Stops are located less than a quarter (.25) of a mile from the identified area.

The area around Maple and Woodward is also approximately less than half (.40) of a mile from Routes 26 and 33. These routes operate on a 30 minute frequency Monday through Friday from approximately 6:00 am to 8:00 pm.

Riders who cannot functionally use the fixed-route system can apply for Handy Ride, a curb-to-curb service for people with disabilities. There are four ways to get an application for Handy Ride service:

1. Download an application online at <https://www.fresno.gov/transportation/wp-content/uploads/sites/13/2018/05/Handy-Ride-Application.pdf>
 2. Call the Handy Ride office at (559) 621-5796 and request for an application to be sent to you by US Mail.
 3. Visit the Handy Ride office located at 4488 N. Blackstone Ave., Fresno, CA 93726
 4. Visit the Manchester Transit Center located at 3590 N. Blackstone Ave., Fresno CA 93726
- Thank you for your participation in the Unmet Transit Needs process. We look forward to your continued support of public transit in Fresno County.

If you have any questions, please feel free to call me at (559) 276-4341, or if you prefer, you send an e-mail to BHYATT@cvrc.org

Sincerely,


Bill Hyatt

SSTAC Chairman

City of Clovis
City of Colusa
City of Folsom
City of Fresno
City of Hanford
City of Merced
City of Modesto
City of Oakdale
City of Reedley
City of Sacramento
City of Sutter
City of Yuba
County of Butte
County of Colusa
County of El Dorado
County of Fresno
County of Glenn
County of Humboldt
County of Inyo
County of Kern
County of Kings
County of Lake
County of Lassen
County of Nevada
County of Placer
County of Plumas
County of San Bernardino
County of San Diego
County of San Francisco
County of San Joaquin
County of Santa Clara
County of Stanislaus
County of Tehama
County of Tulare
County of Yuba

Exhibit D-2

Unmet Needs Comment – California Rural Legal Assistance via Fresno Council of Governments



CALIFORNIA RURAL LEGAL ASSISTANCE, INC.

FIGHTING FOR JUSTICE, CHANGING LIVES

April 3, 2019

Via electronic mail to: comments@fresnocog.org

Bill Hyatt, SSTAC Chairman
Central Valley Regional Center, Inc.
615 North Marty
Fresno, CA 93722

Re: 2019 Fresno County Unmet Transit Needs Assessment

Dear Mr. Hyatt,

California Rural Legal Assistance, Inc. (CRLA) is a non-profit law firm that has served disadvantaged rural communities throughout California for over fifty years. CRLA submits the following comments in response to Fresno Council of Government's (FCOG) request for public comments on the 2019 Unmet Transit Needs Assessment.

Addressing the needs of low-income minority communities is mandated by state and federal laws that prohibit recipients of federal and state funding from implementing policies, practices or activities that disproportionately burden these communities, deny them equitable access to services, or uphold pre-existing conditions that are inequitable. We provide comments on the Unmet Transit Needs Assessment to address equal access to the benefits of public transit.

I. The Definition of Unmet Transit Need is Too Narrow to Adequately Identify and Address Transit Needs in Fresno County

The Unmet Transit Needs Assessment (UTN) process occurs annually and allows a jurisdiction to shift funding from transit projects into road projects if it finds no unmet transit needs exist within the jurisdiction. FCOG's definition of unmet transit needs for the UTN process is "public transportation or specialized transportation needs that are identified in the Regional Transportation Plan and/or documented through [FCOG]'s annual unmet transit needs public hearing process that have not been implemented or funded." Funding can be shifted to road projects if unmet transit needs do not qualify as reasonable to meet. A transit need is reasonable to meet if it satisfies legal requirements related to the constraints of current funding streams. FCOG's 2018-2019 Unmet Transit Needs report states that FCOG's legal counsel has further advised FCOG that an unmet transit need must be included in the RTP as reasonable to meet. FCOG states that its legal obligations therefore are to "implement the planned transit service as contained in the [RTP]" and to "not provide services where it is not recommended by the [RTP]."¹

FCOG relies on these narrow definitions to conclude that transit needs raised by residents and advocates during the UTN process are unreasonable to meet, leading FCOG to transfer available transit funds to other non-transit projects. FCOG arbitrarily preempts comments in the UTN process and excludes

¹ FCOG 2018-2019 UTN Report p. 49

Exhibit D-2

Bill Hyatt, SSTAC Chairman
RE: 2019 Fresno County Unmet Transit Needs Assessment
Page 2

comments from any resident unable to participate in the RTP public participation process by requiring that a transit need previously identified in the RTP qualifies as reasonable to meet. This disproportionately excludes the needs of farmworkers, who frequently work long hours that prevent them from participating in public meetings, elderly and disabled individuals who experience difficulties with travel, parents who could not participate in meetings if childcare was not provided, and individuals with the least access to transit who were unable to attend workshops in other areas.

FCOG recognizes in its 2018-2019 UTN report that its interpretation of the unmet transit needs process may appear inconsistent to individuals and organizations that identify needs not already identified in the RTP, but states that these inconsistencies are overcome through a continuous transportation planning process. FCOG further states that those who testify an unmet transit need does exist can be assured either their desired service has previously been analyzed and found to be unreasonable to meet, or their proposal will be evaluated to determine if it will be reasonable to amend the Plan and provide the desired service.²

These positions and assumptions are arbitrary, capricious and violate due process and applicable law requiring FCOG to consider comments on the UTN and to provide for public participation. FCOG's assertion that residents should feel assured that their needs already have been determined unreasonable to meet dismisses residents and the significance of their needs. Residents in rural areas of Fresno County experience substantial transit needs that have been raised to FCOG yet are typically identified in the Unmet Needs Assessment as unreasonable to meet and therefore dismissed. Public participation in the process is rendered meaningless in this procedure and will decrease substantially as residents determine it is a waste of their time.

The definition of unmet transit needs must be revised in the 2019-2020 UTN process to ensure that it does not systematically deny rural, low-income communities equitable access to services as required by state and federal law. FCOG also must change its process for addressing unmet needs in this and future cycles to comply with law. FCOG must commit to amending the RTP to include transit needs identified during the UTN process to ensure that those projects are included in transit programming and funding. It also must work to apply any remaining transit funds to address those needs rather than shifting them to road projects. Any portion of a project that can be covered should be addressed if the available funding cannot cover the entire cost of a project, with multiple phases developed if necessary. It is not enough for FCOG to simply determine that any project that is not included in the RTP or cannot be funded without making any attempts to address these unmet transit needs. Failure to change how the UTN process is conducted will continue to exclude the most marginalized groups within Fresno County with the greatest transit needs.

² Id.

Exhibit D-2

Bill Hyatt, SSTAC Chairman
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Page 3

II. Rural Communities in Fresno County Continue to Experience Unmet Transit Needs

a. The 2019 draft Long Range Transit Plan identifies significant rural unmet transit needs and those needs should be identified in the UTN report

FCOG recently released its draft 2019 Long Range Transit Plan (LRTP). The LRTP public outreach process included workshops and interviews with a variety of stakeholders that work directly with low-income and rural communities in Fresno County. The draft LRTP correctly identifies many of the transit and transportation deficiencies of Fresno County residents. These unmet needs should be identified in the UTN report.

The following comments and excerpts provided by stakeholders and community members accurately reflect the conditions in rural communities in Fresno County.

- [E]ven when population size or density doesn't support regular transit service, a transit option remains a vital need for many residents. [p. 3]
- Forty-three percent of surveyed residents stated that their transportation needs were not adequately met. [p. 15]
- Some of the most important needs identified by Fresno County residents to improve transit services were (1) improved sidewalks leading to bus stops; (2) Extension of routes to additional areas of Fresno County; (3) additional or more frequent weekend bus service. [p. 62]
- Communities and stakeholders commented on the need to prioritize planning collaboration between all agencies to address the need for active transportation infrastructure including sidewalks, bike paths, and lighting in unincorporated areas. [p. 64]
- Stakeholder interviews identified that funding allocation, farebox recovery requirements, and geographic dispersion limit transit options for rural to Fresno/Clovis urban area trips. [p. 67]
- Stakeholder interviews identified that funding allocations need to be more flexible, multimodal, and equitable to low-income, minority, and rural needs communities. [p. 67]

b. CRLA's client communities experience ongoing unmet transit needs

CRLA works with several communities in Fresno County, including the unincorporated communities of West Park and Del Rey. CRLA raised the transit needs of these communities in the 2017 Unmet Transit Needs process. The needs of these communities remain unaddressed and both communities remain inadequately served by public transit. Several of the comments below were raised in the LRTP planning process and CRLA reiterates them here.

The Community of West Park

West Park is a small unincorporated community immediately outside the southwest sphere of influence of the City of Fresno. It historically has been unserved by any public transit. A demonstration dedicated transit route was introduced in West Park in 2017-2018 and was terminated after a six-month period due to the inability of the small community to meet ridership and farebox requirements. FCOG must identify the needs of communities that are constrained by the current ridership and farebox requirements and therefore remain without transit access. Meeting this need FCOG to implement innovative transit service

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solutions that are unrestricted by legal farebox and ridership requirements, are economical, and are responsive to the specific needs of each community to ensure that they will succeed.

The UTN report also should acknowledge and address the need for transit services in areas that exist on the periphery of existing transit options. The strict service boundaries followed by FCRTA and FAX result in peripheral communities being unserved, unable to maintain their own FCRTA fixed route due to high overhead costs, yet unable to access FAX services. West Park is located a third of a mile from Fresno City limits yet has no access to City transit services due to the lack of bus stops near the city limits. West Park also is located close to a veteran's home that has a dedicated transit service, yet has no access to this service because West Park residents are not part of the veteran's housing complex. FCRTA fixed routes do not pass near the community. The proximity to the city puts the community in a prime location for expansion of existing City lines to provide at least one bus stop. Other solutions should be explored such as adding West Park to an existing FCRTA route or through cooperation between FCRTA and FAX. Agencies should cooperate to expand service boundaries or offer flexibility in coverage to fill service gaps without requiring new routes to be developed.

The Community of Del Rey

The unincorporated community of Del Rey is located approximately five miles outside the City of Sanger. Del Rey is a low-income community comprised primarily of agricultural workers. Del Rey does not have access to basic services such as grocery stores, banks, medical care, schools or employment opportunities. Many residents in the community, particularly seniors, do not have adequate transportation and are transit dependent. These residents rely on the Del Rey Transit service to provide transit to Sanger, where residents who need to travel to the Fresno area must change lines and take a different transit route into Fresno city.

CRLA advocates hold monthly meetings in Del Rey with residents to discuss community needs. Residents of Del Rey have identified unmet transit needs and have requested an expansion of service, including additional hours during the week and weekend service. Fresno County Rural Transit Agency has met with residents, conducted a survey, and has committed to expanding service to include Saturdays. This service expansion requires a one-hour reduction of transit service on the weekdays to accommodate additional hours on Saturday. The planned implementation of Saturday service is a positive development, but as residents had identified a need for an expansion of weekday service hours, the need for additional weekday hours remains an unmet need.

CRLA appreciates the opportunity to provide comments.

Sincerely,



Mariah C. Thompson
Attorney, California Rural Legal Assistance, Inc.
3747 E Shields Ave
Fresno, CA 93726
(559) 441-8721
mthompson@crla.org

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Page 5

cc: Ilene Jacobs, Director of Litigation, Advocacy, and Training, California Rural Legal Assistance, Inc.
ijacobs@crla.org

Marisol Aguilar, Director, Community Equity Initiative, California Rural Legal Assistance, Inc.
maguilar@crla.org

Exhibit D-2

Official Response to Unmet Needs Comment Received – California Rural Legal Assistance via Fresno Council of Governments



2035 Tulare St., Ste. 201 tel 559-233-4148
Fresno, California 93721 fax 559-233-9645

www.fresnocog.org

May 14, 2019

Mariah C. Thompson, Staff Attorney
California Rural Legal Assistance, Inc.
3747 E. Shields Ave.
Fresno, CA 93726

Dear Ms. Thompson,

Fresno Council of Governments (FCOG) has received and thanks California Rural Legal Assistance (CRLA), inc. for its April 3, 2019 letter addressing the 2019 Fresno County Unmet Transit Needs (UTN) Assessment. Fresno COG offers the following responses to the comments raised in your letter.

Comment:

I. The Definition of Unmet Transit Need is Too Narrow to Adequately Identify and Address Transit Needs in Fresno County

The Unmet Transit Needs Assessment (UTN) process occurs annually and allows a jurisdiction to shift funding from transit projects into road projects if it finds no unmet transit needs exist within the jurisdiction. FCOG's definition of unmet transit needs for the UTN process is "public transportation or specialized transportation needs that are identified in the Regional Transportation Plan and/or documented through [FCOG]'s annual unmet transit needs public hearing process that have not been implemented or funded." Funding can be shifted to road projects if unmet transit needs do not qualify as reasonable to meet.

A transit need is reasonable to meet if it satisfies legal requirements related to the constraints of current funding streams. FCOG's 2018-2019 Unmet Transit Needs report states that FCOG's legal counsel has further advised FCOG that an unmet transit need must be included in the RTP as reasonable to meet. FCOG states that its legal obligations therefore are to "implement the planned transit service as contained in the [RTP]" and to not provide services where it cannot be recommended by the [RTP]."

FCOG relies on these narrow definitions to conclude that transit needs raised by residents and advocates during the UTN process are unreasonable to meet, leading FCOG to transfer available transit funds to other non-transit projects. FCOG arbitrarily preempts comments in the UTN process and excludes comments from any resident unable to participate in the RTP public participation process by requiring a transit need previously identified in the RTP qualifies as

- City of Coalinga
- City of Clovis
- City of Colusa
- City of Corning
- City of Folsom
- City of Fresno
- City of Hanford
- City of Hanford
- City of Kingsburg
- City of Mendota
- City of Orange Cove
- City of Parlier
- City of Reedley
- City of San Joaquin
- City of Sanger
- City of Selma
- County of Fresno

reasonable to meet. This disproportionately excludes the needs of farmworkers, who frequently work long hours that prevent them from participating in public meetings, elderly and disabled individuals and who experience difficulties with travel, parents who could not participate in meetings if childcare was not provided, and individuals with the least access to transit who were unable to attend workshops in other areas.

Response

The California Public Utilities Code, Section 99401.5 requires the Fresno Council of Governments, a regional transportation planning agency, to determine definitions of "unmet transit needs" and "reasonable to meet" as the basis for determination of Unmet Transit Needs Findings. Fresno COG Resolution 90-15 signed June 28, 1990 satisfies the requirements laid out by PUC, Section 99401.5. Resolution 90-15 defines Unmet Transit Needs as "Those public transportation or specialized transportation services that are identified in the Regional Transportation Plan and/or documented through FCOG's annual unmet transit needs public hearing process that have not been implemented or funded." Because of the authority given to the definition of "unmet transit needs" in Resolution 90-15, this is the definition that is currently utilized for consideration of Unmet Transit Needs Findings.

Public comments and feedback are an important part of FCOG's unmet transit needs process. FCOG exceeds the minimum requirement of the one public hearing called for in CPUC, Section 99401.5 to satisfy public outreach. In 2018, there were eight formal meetings throughout Fresno County, four in urban communities and four in rural communities. The four rural meetings were split evenly between cities in West Fresno County and East Fresno County. Additionally, rural meetings are cycled so that each of the 16 incorporated cities within Fresno County hold a formal unmet transit needs meeting every three years.

Unmet transit need meetings are not just limited to formal meetings. Staff held one informal meeting with transit riders per request by a community-based organization during the 2019 Unmet Transit Needs process. FCOG staff has demonstrated a willingness to hold informal meetings with transit riders and stakeholders outside of normal business hours, increasing the opportunity for transit riders to submit their transit needs.

Additionally, while meetings are an important part of the unmet transit needs process, it is not the only way that transit riders and stakeholders can have their voices heard. They can also be submitted via email to comments@fresnocog.org and through the US Mail. Public comment forms are available in both English and Spanish for download on the www.fresnocog.org website. They were also given to select community based organizations for distribution as well.

Transit riders and stakeholders can also have their transit needs heard at a public hearing held during every unmet transit needs cycle. These public hearings are held at a Fresno COG Policy Board meeting during the 45-day public comment period of each cycle of the Unmet Transit Needs process. The public hearing for the 2019 process is forthcoming, scheduled for the FCOG Policy Board meeting on May 30, 2019 at 5:30 p.m.

FCOG staff is committed to a process that meets the needs of all stakeholders and transit riders and is open to suggestions on ways to continue to improve public outreach for the unmet transit needs process. This includes the ways that stakeholders and transit riders can submit their transit needs for inclusion in the annual unmet transit needs process.

Comment:

FCOG recognizes in its 2018-2019 UTN report that its interpretation of the unmet transit needs process may appear inconsistent to individuals and organizations that identify needs not already identified in the RTP, but states that these inconsistencies are overcome through a continuous transportation planning process. FCOG further states that those who testify an unmet transit need does exist can be assured either their desired service has previously been analyzed and found to be unreasonable to meet, or their proposal will be evaluated to determine if it will be reasonable to amend the Plan and provide the desired service.

These positions and assumptions are arbitrary, capricious, and violate due process and applicable law requiring FCOG to consider comments on the UTN and to provide for public participation. FCOG's assertion that residents should feel assured that their needs have already been determined unreasonable to meet dismisses residents and the significance of their needs. Residents to rural areas of Fresno County experience substantial transit needs that have been raised to FCOG yet are typically identified in the Unmet Transit Needs Assessment as unreasonable to meet and therefore dismissed. Public participation in the process is rendered meaningless in this procedure and comments will decrease substantially as residents determine it is a waste of their time.

The definition of unmet transit needs must be revised in the 2019-2020 UTN process to ensure that it does not systematically deny rural, low-income communities equitable access to services as required by state and federal law. FCOG also must change its process for addressing unmet needs in this and future cycles to comply with the law. FCOG must commit to amending the RTP to include transit needs identified during the UTN process to ensure that those projects are included in transit programming and funding. It also must work to apply any remaining transit funds to address those needs rather than shifting them to road projects. Any portion of a project that can be covered should be addressed if the available funding cannot cover the entire cost of a project, with multiple phases developed if necessary. It is not enough for FCOG to simply determine that any project that is not included in the RTP or cannot be funded without making any attempts to address these unmet needs. Failure to change how the UTN process is conducted will continue to exclude the most marginalized groups within Fresno County with the greatest transit needs.

Response:

Fresno COG Resolution 90-15 that sets forth the definition for "unmet transit needs" and "reasonable to meet" was authorized on June 28, 1990. Staff recognizes that a long time has passed since the definition has been updated, and will request that an update and refinement be considered prior to the next Unmet Transit Needs cycle.

Comment:

- II. **Rural Communities in Fresno County Continue to Experience Unmet Transit Needs**
 - a. The 2019 draft Long Range Transit Plan identifies significant rural unmet transit needs and those needs should be identified in the UTN report.

FCOG recently released its draft 2019 Long Range Transit Plan (LRTP). The LRTP public outreach process included workshops and interviews with a variety of stakeholders that work directly with low-income and rural communities in Fresno County. The draft LRTP correctly identifies many of the transit and transportation deficiencies of Fresno County residents. These unmet needs should be identified in the UTN report.

The following comments and excerpts provided by stakeholders and community members accurately reflect the conditions of rural communities in Fresno County.

- Even when population size or density doesn't support regular transit service, a transit option remains a vital need for many residents. [p. 3]
- Forty-three percent of surveyed residents stated that their transportation needs were not adequately met. [p. 15]
- Some of the most important needs identified by Fresno County residents to improve transit services were (1) improved sidewalks leading to bus stops; (2) Extension of routes to additional areas of Fresno County; (3) additional and more frequent weekend bus service. [p. 62]
- Communities and stakeholders commented on the need to prioritize planning collaboration between all agencies to address the need for active transportation infrastructure including sidewalks, bike paths, and lighting in unincorporated areas. [p. 64]
- Stakeholder interviews identified that funding allocation, farebox recovery requirements, and geographic dispersion limit transit options for rural to Fresno/Clovis urban area trips. [p. 67]
- Stakeholder interviews identified that funding allocations need to be more flexible, multimodal, and equitable to low-income, minority and rural needs communities. [p. 67]

Response:

As referenced in Resolution 90-15, the Unmet Transit Needs assessment is focused on the provision of transit service. Infrastructure enhancements around transit stops and stations fall under the domain of local Public Works departments and require dedicated funding, engineering plans, environmental clearances, and collaboration with General Plan land use efforts. While the transit operators acknowledge the importance of access to the transit stations and the need to approach transit services from a holistic, multi-modal perspective for the benefit of transit riders and the general public, it is the responsibility of local public works departments to construct necessary improvements, subject to funding and within the context of the appropriate jurisdiction's General Plan.

Comment:

- b. CRLA's client communities experiencing ongoing unmet transit needs

CRLA works with several communities in Fresno County, including the unincorporated communities of West Park and Del Rey. CRLA raised the transit needs of these communities in the 2017 Unmet Transit Needs process. The needs of these communities remain unaddressed and both communities remain inadequately serviced by public transit. Several of the comments below were raised to the LRTP process and CRLA reiterates them here:

Response:

Fresno County Rural Transit Agency (FCRTA) has made numerous good faith efforts to address both communities' unmet transit needs which are specifically addressed below.

Comment:

The Community of West Park

West Park is a small unincorporated community immediately outside the southwest sphere of influence of the City of Fresno. It historically has been unserved by any public transit. A demonstration dedicated transit route was introduced in West Park in 2017-2018 and was terminated after a six-month period due to the inability of the small community to meet ridership and farebox requirements. FCOG must identify the needs of communities that are constrained by the current ridership and farebox requirements and therefore remain without transit access. Meeting this need FCOG must implement innovative transit service solutions that are unrestricted by legal farebox and ridership requirements, are economical, and responsive to the specific needs of each community to ensure that they will succeed.

Response:

Public transit providers operate under strict guidelines, regulations, and directives and are subject to minimum performance standards such as the farebox recovery ratio and operating cost per hour. Social service transportation providers through the Consolidated Transportation Service Agency (CTSA) and other non-governmental organizations (NGO) are not subject to farebox and ridership requirements. Additionally, nothing restricts social services agencies and/or other NGOs from applying for funding or services from the CTSA for programs similar to Van Y Vienen and Green Raiteros. As a result, they may be better suited to address some of the transportation needs of communities like West Park.

Comment:

The UTN reports should also acknowledge and address the need for transit services in areas that exist on the periphery of existing transit options. The strict service boundaries followed by FCRTA and FAX result in peripheral communities being unserved, unable to maintain their own FCRTA fixed route due to high overhead costs, and unable to access FAX services. West Park is located about a third of a mile from Fresno City limits yet has no access to City transit services due the lack of bus stops near the city limits. West Park also is located close to a veteran's home that has dedicated transit service, yet has no access to this service because West Park residents are not part of the veteran's housing complex. FCRTA fixed routes do not pass near the community. The proximity to the city puts the community in a prime location for expansion of existing City lines to provide at least one bus stop. Other solutions should be explored such as adding West Park to an existing FCRTA route or through cooperation between FCRTA and FAX agencies to expand service boundaries or offer flexibility in coverage to fill service gaps with requiring new routes to be developed.

Response:

The West Park service was created to address an unmet transit need in the community of West Park. This fixed-route service began on November 13, 2017 based on a 6 month demonstration period. The purpose of the 6 month demonstration period for proposed routes is to determine feasibility and whether the service would be sustainable in meeting state farebox requirements.

At the end of the 6 month demonstration period for West Park service, ridership was very low with a 2.21% fare box recovery ratio resulting in the termination of the route since it did not meet the 10% minimum requirements, pursuant to California Code of Regulations, title 21, section 6633.2, to continue. FCRTA staff worked closely with the residents of West Park and CRLA staff in developing this fixed route. Staff suggested that service be provided three days a week for 4 hours per day for a shuttle to provide connectivity with FAX. Residents of the community of West Park felt differently and requested service Monday through Friday, 5 days a week.

Prior to and for the duration of the 6 month West Park service demonstration period, FCRTA participated in numerous (three to five) community events through extensive public outreach and community engagement and created a Family Bus Pass to promote the service and increase ridership. FCRTA made numerous good faith efforts to provide transit service to the community of West Park to make it successful. However, due to operating costs and low ridership, West Park service demonstrated not to be sustainable in terms of minimum performance requirements and was terminated after the 6 month demonstration period.

The extremely low ridership and farebox recovery ratio is an indication of low demand by West Park residents for fixed-route service and is not the most effective means of servicing the needs of the community. Despite the performance of West Park service, FCRTA is considering other services to include West Park via modification to existing fixed route services such as Westside Transit or Coalinga Transit, which is addressed in the Long Range Transit Plan. FCRTA also has several planning grants to study potential new modes that include disadvantaged communities such as West Park.

Comment:

The Community of Del Rey

The unincorporated community of Del Rey is located approximately five miles outside the City of Sanger. Del Rey is a low-income community comprised primarily of agricultural workers. Del Rey does not have access to basic services such as grocery stores, banks, medical care, schools or employment opportunities. Many residents of the community, particularly seniors, do not have adequate transportation and are transit dependent. These residents rely on the Del Rey Transit services to provide transit to Sanger, where residents who need to travel to the Fresno area must change lines and take a different transit route into the City of Fresno.

CRLA advocates hold monthly meetings in Del Rey with residents to discuss community needs. Residents of Del Rey have identified unmet transit needs and have requested an expansion of service including additional hours during the week and weekend service. Fresno County Rural Transit Agency has met with residents, conducted a survey, and has committed to expanding service to include Saturdays. This service expansion requires a one-hour reduction of transit service on the weekdays to accommodate additional hours on Saturday. The planned

California Rural Legal Assistance, Inc.
May 14, 2019
Page 7

implementation of Saturday service is a positive development, but as residents had identified a need for expansion of weekday service hours, the need for additional weekday hours remains an unmet need.

Response:

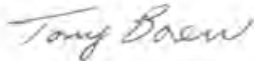
Fresno County Rural Transit Agency (FCRTA) has been working with the residents of Del Rey and CRLA staff to add Saturday transit service. After extensive discussion, it was mutually agreed upon by FCRTA, the community of Del Rey, and CRLA staff to facilitate or "fund" Saturday service by reallocating one hour of weekday service each day for a demonstration period.

The goal of the demonstration period is to maximize revenues and minimize costs to meet minimum farebox requirements and increase its long-term viability. In FY 2017-18, ridership for Del Rey Transit was 109 passengers between 4pm-5pm weekdays. Based upon 250 service days per calendar year this amounts to 0.44 passengers per day between 4pm and 5pm weekdays. Transferring 1 hour of weekday service from 4pm -5pm to Saturdays for a demonstration period allows FCRTA to evaluate the demand for Saturday service without jeopardizing farebox and ridership performance. If Saturday service meets farebox requirements, FCRTA will evaluate restoring the 4pm-5pm weekday service.

The 3 month demonstration period for Saturday transit service to Del Rey started on April 1, 2019. Saturday ridership will be evaluated if it is sustainable beyond the 3 month demonstration period as was mutually agreed upon between FCRTA, by the residents of Del Rey, and CRLA staff. This information has been communicated to the residents of Del Rey over the course of several public meetings and when the route service changes were initially discussed.

We thank you for your involvement in the 2019 Unmet Transit Needs Assessment. Please feel free to contact me or my staff Todd Sobrado at 559-621-1532 should you have any further questions or comments regarding the 2019 Unmet Transit Needs Assessment.

Sincerely,



Tony Boren,
Executive Director

Exhibit D-3

Unmet Needs Comment – Leadership Counsel for Justice and Accountability



March 25, 2018
Bill Hyatt, SSTAC Chairman
Central Valley Regional Center, Inc.
4615 North Marty
Fresno, CA 93722

Re: Comments on Unmet Public Transportation Needs in Fresno County

Dear Mr. Hyatt,

We are writing to provide input on the Fresno Council of Governments Social Services Transportation Advisory Council's (SSTAC) annual assessment of gaps in public transportation infrastructure and investment. We thank you for the opportunity to submit comments on this matter to help guide the local planning process and ensure the provision of an effective and equitable transit system for all Fresno residents. Leadership Counsel works directly with disadvantaged communities in these areas, and our knowledge of transportation infrastructure issues in these jurisdictions stems directly from our work in these areas and our discussions with residents.

The following comments aim to assist SSTAC in identifying the unmet transit needs not currently being met in rural Fresno County and the City of Fresno. The needs identified below were gathered through our ongoing community meetings and align with 2018 Fresno Regional Transportation Plan goals, objectives and policies.

Unmet Need: Inaccessible, inefficient, unreliable public transit in rural communities throughout Fresno County to gain access to nearby cities to reach basic amenities such as doctors appointments, higher education, jobs, and so forth.

As most local transportation agencies can testify, providing reliable transportation services in less densely populated areas is difficult. However, that does not lessen the importance of having this public service available for rural residents. Rural transportation is crucial in these communities where many individuals cannot afford a car or cannot drive themselves, but traditional public transportation models like bus routes may not be the right solution. Agencies serving rural Fresno County residents must think outside of the box and provide affordable and flexible programs that better suit the needs of its rural residents. These unique rural-related transportation problems within communities require community-led solutions. While agencies like the Fresno County Rural Transit Agency (FCRTA) have made strides to provide more rural transportation options in communities like Lanare, these programs were not as successful because they did not take into account the realities faced by rural residents.

Agencies must proactively seek and apply for the various transportation-related programs available locally, statewide, and nationwide. Additionally, when applying for these programs, staff must work closely and meaningfully with local communities to develop transit solutions that are better suited to their

764 P Street, Suite 012, Fresno, California 93721
Telephone: (559) 369-2790

Exhibit D-3

needs. This requires extensive engagement with community residents in the area to determine each community needs. However, recognizing limited staff capacity and resources, agencies would benefit from coordinating with organizations and other entities who have existing relationships in the identified communities. Community engagement is critical to the success of rural transportation applications and the projects themselves to provide rural residents the ability to access services like grocery stores, medical appointments, and more.

One example of a successful community-led project is the Van y Vienen program serving the communities of Cantua Creek and El Porvenir. This project utilizes electric cars to transport residents several times a week to nearby cities for their set appointments, grocery shopping, and so forth. Another example is the Green Raiteros project in Huron that will establish a corridor of EV charging stations for sustainable transit from Huron to nearby cities. We encourage Fresno County to seek and apply for more funding to create projects similar to these to meet the needs of Fresno County.

Unmet Need: Inadequate infrastructure and lack of basic amenities at existing bus stop locations.

Found both within Fresno City limits and in the rural unincorporated areas, public transit riders continue to express their discontent with basic amenities at existing stops. Those who live in Fresno city can wait up to 30-45 minutes for a bus depending in which part of the city one lives and how behind the buses are. Residents living in rural areas can wait just as long if not longer when planning on making a trip to a nearby city using public transit. Specifically, safe access to these locations must be improved by including complete sidewalks that must be accessible by wheelchair. Currently, several stops in less densely populated areas of Fresno do not have ramps for those users. Additionally, sidewalks and safe crosswalks with stormwater drainage, sufficient lighting for safe nighttime travel, effective signage, benches, shade, and trash cans are other deficiencies identified by residents in both rural and urban areas.

Though staff at the Fresno Area Express has been relatively responsive to some of these identified needs, we need to ensure all agencies are actively engaging with community and transit users to obtain this feedback. Transit agencies should work with community to identify and assess bus stops where inadequate amenities are found and basic infrastructure is missing. Transit agencies must also work collaboratively with the County or City Public Works Departments to prioritize infrastructure in these areas improving accessibility and safety.

Unmet Need: Specific transit improvements to facilitate access and encourage ridership.

First, there is a critical need for more reliable, affordable and frequent bus routes that reach communities west of Interstate 99 in areas near Jane Addams Elementary and Southwest Fresno. Residents find that the bus schedule is extremely unreliable, specifically along route 22, 38, and 26. These buses often run late costing residents loss of medical appointments, late to work, and so forth.

Exhibit D-3



Residents have also expressed the need for cultural sensitivity training, in order to ensure that all passengers are treated equally and with respect regardless of race, primary language or nationality. Prevention of discrimination and offensive treatment of riders is key to guaranteeing effective and safe transit for all.

Lastly, we ask for SSTAC to consider performing a formal assessment of all current bus routes conditions and deficiencies in the county of Fresno. A formal assessment will allow for both staff and residents to better work together to understand the needs and how they can be addressed in a transparent manner.

We appreciate the opportunity to submit comments to this important process, and will gladly serve as a resource as SSTAC and the transit agencies in Fresno County seek to address these unmet transit needs.

Sincerely,

Grecia Elenes
Senior Policy Advocate
Leadership Counsel for Justice and Accountability

Exhibit D-3

Official Response to Unmet Needs Comment Received – Leadership Counsel for Justice and Accountability



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May 14, 2019

Grecia Elenes, Senior Policy Advocate
Leadership Counsel for Justice and Accountability
764 P Street, Suite 012
Fresno, CA 93721

Dear Ms. Elenes,

Fresno COG has received and thanks Leadership Counsel for Justice and Accountability for its March 25, 2019 letter addressing the 2019 Fresno County Unmet Transit Needs (UTN) Assessment. Respectfully, Fresno COG offers the following responses to the comments raised in the letter.

Comment:

- I. **Unmet Need: Inaccessible, inefficient, unreliable public transit in rural communities throughout Fresno County to gain access to nearby cities to reach basic amenities such as doctor's appointments, higher education, jobs and so forth.**

As most local transportation agencies can testify, providing reliable transportation services in less densely populated areas is difficult. However, that does not lessen the importance of having this public service available for rural residents. Rural transportation is critical in these communities where many individuals cannot afford a car or cannot drive themselves, but traditional public transportation models like bus routes may not be the right solution. Agencies serving rural Fresno County residents must think outside of the box and provide affordable and flexible programs that better suit the needs of its rural residents. These unique rural-related transportation problems within communities require community-led solutions. While agencies like the Fresno County Rural Transit Agency (FCRTA) have made strides to provide more rural transportation options in communities like Lanare, these programs were not as successful because they did not take into account the realities faced by rural residents.

Response:

Public transit providers operate under strict guidelines, regulations, directives, and are subject to minimum performance standards such as farebox recovery ratio and operating cost per hour. FCOG provides funding for social service transportation agencies to implement innovative transit services which could better serve and or address non-public transit services that have traditionally not succeeded in unincorporated communities where farebox and ridership requirements constrained the sustainability of those services.

- City of Clovis
- City of Coalinga
- City of Fresno
- City of Foothill
- City of Hanford
- City of Kingsburg
- City of Mendota
- City of Orange Cove
- City of Parlier
- City of Reedley
- City of San Joaquin
- City of Selma
- City of Sutter
- City of Fresno

Comment:

Agencies must proactively seek and apply for the various transportation-related programs available locally, statewide, and nationwide. Additionally, when applying for these programs, staff must work closely and meaningfully with local communities to develop transit solutions that are better suited to their needs. This requires extensive engagement with community residents in the area to determine each community's needs. However, recognizing limited staff capacity and resources, agencies would benefit from coordinating with organizations and other entities that have existing relationships in the identified communities. Community engagement is critical to the success of rural transportation applications and the projects themselves to provide rural residents the ability to access services like grocery stores, medical appointments, and more.

Response:

Public outreach and engagement is an important part of the transit planning process. With regard to the Unmet Transit Needs process, feedback was received two years ago to increase the number of scheduled public meetings from two to eight. As a result, eight public outreach meetings were held during the 2019 Unmet Transit Needs process. In addition, this cycle, staff also met with stakeholders organized by Leadership Counsel for Justice and Accountability at your request to discuss unmet transit needs and the process.

The transit operators in Fresno County, specifically FAX, Clovis Transit, Fresno County Rural Transit Agency, and Fresno County Economic Opportunities Commission also conduct outreach efforts beyond the Unmet Transit Needs process for their own programs. For example, FCRTA works closely with several community-based organizations and their stakeholders to plan and implement planning studies and development phases for proposed new rural routes. Two planning studies are being prepared that examine the feasibility of alternative transit services. FCRTA sought letters of support from local groups when it applied for funding. Additionally, local agencies, along with members of the community will be solicited to engage in the planning process and provide feedback pertaining to these projects.

Fresno County transit providers are open to receiving suggestions on how to continue to improve upon the communication process to better work with members of the community and the organizations that they serve.

Comment:

ii. Inadequate infrastructure and lack of basic amenities at existing bus stop locations.

Found both within Fresno City limits and in the rural unincorporated areas, public transit riders continue to express their discontent with basic amenities at existing stops. Those who live in Fresno City can wait up to 30-45 minutes for a bus depending in which part of the city one lives and how behind the buses are. Residents living in rural areas can wait just as long if not longer when planning on making a trip to a nearby city using public transit. Specifically, safe access to these locations can be much improved by including complete sidewalks that must be accessible by wheelchair. Currently, several stops in less densely populated areas of Fresno do not have ramps for those users. Additionally, sidewalks and safe crosswalks with stormwater drainage, sufficient lighting for safe nighttime travel, effective signage, benches, shade, and trash cans are other deficiencies identified by residents in both rural and urban areas.

Though staff at the Fresno Area Express has been relatively responsive to some of these identified needs, we need to ensure all agencies are actively engaging with community and transit users to obtain this feedback. Transit agencies should work with the community to identify and assess bus stops where inadequate amenities are found and basic infrastructure is missing. Transit agencies must also work collaboratively with the County or City Public Works Departments to prioritize infrastructure in these areas improving accessibility and safety.

Response:

Fresno COG resolution 90-15 defines an "Unmet Transit Need" as "Those public transportation services that are identified in the Regional Transportation Plan and/or documented through the Fresno COG's Annual Unmet Transit Needs Public Hearing Process that have not been implemented or funded". As a result, infrastructure does not fall within the definition of an "Unmet Transit Need".

While the provision of transit service is the responsibility of transit service providers, the design, approval, and implementation of infrastructure projects along local streets and roads leading to transit stops fall under the domain of local Public Works departments as they require dedicated funding, engineering plans, environmental clearances, and collaboration with General Plan land use regulations. As the region strives for moving toward greater multi-modal transportation options, comments regarding infrastructure will be shared with local Public Works departments.

Although infrastructure improvements are beyond the scope of the unmet transit needs process, the City of Fresno through Fresno Area Express (FAX) recently completed an evaluation of bus stop amenities (including shelters, benches, trash cans, lighting and braille signs) and ADA accessibility at all FAX bus stops. FAX will release an ADA Transition Plan in FY2020 for public review. This plan will be used to prioritize future improvements at local bus stops based on the limited funding available.

FAX is undertaking a Buffer Median Island Improvement Project and the Shaw-Cedar Bus Stop Improvements project. Both projects will result in near-term improvements to approximately 85 bus stops along Shaw and Cedar and stops located in street medians.

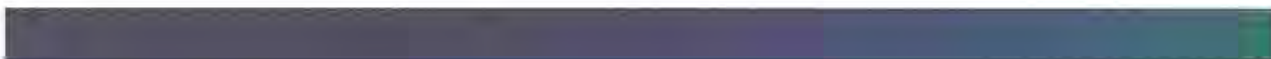
III. Specific transit improvements to facilitate access and encourage ridership

Comment:

There is a critical need for more reliable, affordable and frequent bus routes that reach communities west of Interstate 99 in areas near Jane Addams Elementary and Southwest Fresno. Residents find that the bus schedule is extremely unreliable, specifically along route 22, 38, and 26. These buses often run late costing residents loss of medical appointments, late to work, and so forth.

Response:

The City of Fresno is working on the West Area Specific Plan. Once the plan nears completion, FAX will seek funding to conduct a West Area Transit Plan to evaluate potential transit service in the area west of highway 99. Regarding reliability, "on-time performance" is often a key performance indicator. Modifications have been made



or are currently underway to improve on-time performance of FAX Routes 22, 26, and 38. Optimizing on-time performance is a process. As a result, it takes time for improvements to become apparent.

Comment:

Residents have also expressed the need for cultural sensitivity training, in order to ensure that all passengers are treated equally and with respect regardless of race, primary language, or nationality. Prevention of discrimination and offensive treatment of riders is key to guaranteeing effective and safe transit for all.

Response:

FAX has a comprehensive training program that includes a curriculum to improve the driver's customer service skills. Such training is done on an ongoing basis.

Comment:

We ask for SSTAC to consider performing a formal assessment of all current bus routes conditions and deficiencies in the county of Fresno. A formal assessment will allow for both staff and residents to better work together to understand the needs of how they can be addressed in a transparent manner.

Response:

This recommendation will be forwarded to SSTAC for consideration, and appropriate funding would need to be pursued to conduct this assessment.

Of note, FAX completed a comprehensive fixed route system restructure process in 2018 to address the 30-year old bus system structure and provide customers with desired service. The system restructure study resulted in a variety of changes to the FAX transit network, including implementation of the FAX 15 routes along Shaw and Cedar Avenues, extended night service on five major routes, increased frequencies on weekends, and the Bus Rapid Transit on Blackstone and Ventura/Kings Canyon. Clovis Transit will embark on a localized route study next year that will include public outreach.

We thank you for your involvement in the 2019 Unmet Transit Needs Assessment process. Please feel free to contact me or my staff Todd Sobrado at 559-621-1532 should you have any further questions or comments regarding the 2019 Unmet Transit Needs Assessment.

Sincerely,



Tony Boren,
Executive Director

Exhibit E-1

Public Noticing of the 2019 Unmet Transit Needs Assessment Public Hearing, Fresno Bee

PUBLIC NOTICE

The Fresno Council of Governments (COG) will hold a public hearing for the annual Unmet Transit Needs Process beginning at 5:30 p.m. on Thursday, May 30, 2019 at the Fresno Council of Governments, Sequoia Room, 2035 Tulare St., Suite 201, Fresno, California.

The Fresno COG Policy Board will take comments at the Unmet Transit Needs public hearing on public transportation needs within the Fresno County region that are reasonable to meet during the 2019-20 fiscal year. In addition to this public hearing, COG conducted outreach meetings throughout the County. Transit agencies involved in this process include Fresno Area Express, Fresno County Rural Transit Agency, Clovis Transit, and Fresno Economic Opportunities Commission. For additional information, please visit www.fresnocog.org or contact Todd Sobrado, Fresno Area Express at (559) 621-1532.

Individuals with disabilities may call Fresno COG (with 3-working-day advance notice) to request auxiliary aids necessary to participate in the public hearing. Translation services are available (with 3-working-day advance notice) to participants speaking any language with available professional translation services.

/s/ TONY BOREN, Executive Director Fresno Council of Governments

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Exhibit E-2

Public Noticing of the 2019 Unmet Transit Needs Assessment Public Hearing, Vida En La Valle

NOTICIA PÚBLICA

El Consejo de Gobiernos de Fresno llevará a cabo una audiencia pública para el Proceso Anual de Necesidades de Tránsito No Cumplidas que comenzará a las 5:30 p.m. el Jueves 30 de Mayo del 2019 en el **Salón Sequoia del Consejo de Gobiernos de Fresno, 2035 Tulare St., Suite 201, Fresno, California.**

La Junta de Políticas de Fresno COG tomará comentarios en esta audiencia pública sobre las necesidades de transporte público en la región del Condado de Fresno que sean razonables para cumplir durante el año fiscal 2019-2020. Además de esta audiencia pública, Fresno COG a llevado a cabo reuniones de alcance en todo el condado. Las agencias de tránsito involucradas en este proceso incluyen Fresno Area Express, la Agencia de Tránsito Rural del Condado de Fresno, Tránsito de Clovis, y la Comisión de Oportunidades Económicas de Fresno. Para obtener información adicional, visite www.fresnocog.org o comuníquese con Todd Sobrado, Fresno Area Express al número (559) 621-1532.

Las personas con discapacidades pueden llamar a Fresno COG (con un preaviso de 3 días laborables) para solicitar las ayudas auxiliares necesarias para participar en la audiencia pública. Los servicios de traducción están disponibles (con un preaviso de 3 días laborables) a los participantes que hablan cualquier idioma con los servicios de traducción profesional y disponible.

/s/ TONY BOREN, Director Ejecutivo
Consejo de Gobiernos de Fresno

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Placeholder for confirmation of printing that will be added once received.