

## Taxi Scrip Survey Response.

1.) 1. Do you use Measure C's Senior Taxi Scrip Program at least once a month?

		Responses (percent) (count)	
Yes		30.01%	436
No		69.99%	1017
<b>Totals</b>		<b>100%</b>	<b>1453</b>

2.) 2. Please tell us why you don't use the program. (Check all that apply)

		Responses (percent) (count)	
I drive myself		43.23%	479
My family/friends drive me		23.01%	255
I don't feel comfortable or safe using the program		4.42%	49
I use it but not regularly, saving scrip for a special occasion		56.77%	629
I don't want to participate in the program. Take my name off the list.		4.06%	45
Other		30.42%	337
<b>Totals</b>		<b>100%</b>	<b>1108</b>

3.) If you answered yes to Question 1, please rate your experience with the Taxi Scrip Program on a scale of 1-5 with 5 being the most satisfied

		Responses (percent) (count)	
1		5.43%	41
2		4.50%	34
3		12.32%	93
4		20.79%	157
5		56.95%	430
<b>Totals</b>		<b>100%</b>	<b>755</b>

4.) If you DO use the program, how many rides do you take per month using the Taxi Scrip to book and pay for your ride?

		Responses (percent) (count)	
1		32.97%	180
2		23.81%	130
3		13.00%	71
4		13.55%	74
5		5.86%	32
6 or more		10.81%	59
<b>Totals</b>		<b>100%</b>	<b>546</b>

5.) What would make the Measure C Taxi Scrip Program better?

		Responses (percent) (count)	
More taxis/ other service providers		29.43%	304
Shorter wait times		35.82%	370
Cleaner, nicer vehicles		19.36%	200
Being able to buy scrip using a credit card		30.01%	310
Being able to use Uber or Lyft as part of the program		44.14%	456
Other		28.17%	291
<b>Totals</b>		<b>100%</b>	<b>1033</b>