

FY2025 UTN Online Survey

Welcome!

Public input and feedback is a critical part of the Unmet Transit Needs (UTN) process. In partnership with local transit providers, the Fresno Council of Governments (Fresno COG) is collecting public comments on Unmet Transit Needs for Fresno County. All comments are due by Friday, April 4, 2025, at 5:00 p.m. and will be considered part of the 2025 UTN assessment.

The UTN assessment is held each year to identify unmet transit needs that are reasonable to meet that are not already being met through existing public transit services with available funding.

Survey

Please assist us by completing the following survey to identify unmet transit needs in Fresno County.

1. Do you use public transit or social service transportation in Fresno County?
 - Yes
 - No
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2. Are there any locations/destinations you would like to access by public transit or social service transportation in Fresno County that are currently not being served?
 - Yes
 - No

If yes, please list locations/destinations

3. If you answered “yes” to question #2, please answer the questions below:
 - a. What is your zip code?
 - b. Where are you going (what is your destination address or nearest cross streets)?
 - c. Where are you coming from (what is your originating address or nearest cross streets)?
 - d. What days do you need service? (For example, weekdays, weekends, or both)
 - e. What transit system does your feedback refer to?
 - Fresno Area Express (FAX)
 - Handy Ride, City of Fresno’s paratransit service
 - Clovis Stageline
 - Clovis Round-Up, City of Clovis’ paratransit service
 - Fresno County Rural Transit Agency (FCRTA)
 - A social service agency provider
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4. Do you have any additional comments or feedback?

Name and Address (OPTIONAL)

- First name
- Last name
- Email
- Phone
- Address