



FAX
FRESNO AREA
EXPRESS

RURAL & URBAN
CONSOLIDATED TRANSPORTATION
SERVICES AGENCY (CTSA)
OPERATIONS PROGRAM & BUDGET
FY 2026-27

ADOPTION: JUNE 2026

Table of Contents

SECTION I: INTRODUCTION	1
SECTION II: GOAL, OBJECTIVES, AND POLICIES	3
Goal	3
Objectives.....	3
Policies	3
SECTION III: OVERVIEW OF SOCIAL SERVICE TRANSPORTATION	6
Social Service Transportation Objectives	6
Operational Objectives	6
Centralized Administration	6
Consolidation of Funding	7
Centralized Dispatching.....	7
Centralized Maintenance	7
Driver Training and Safety Programs.....	9
Combined Purchasing.....	11
Vehicle Procurement	11
Vehicle Inventory	11
Personnel	12
SECTION IV: CONTRACT SERVICES	13
Urban Social Service Transportation Contracts	13
Rural Social Service Transportation Contracts.....	13
Social Service Transportation Contract Descriptions.....	13
SECTION V: BUDGET SUMMARY	16
Urban Social Service Transportation	16
Rural Social Service Transportation	16
EXHIBIT A TRANSIT VEHICLE ROSTER.....	17
EXHIBIT A CONTINUED TRANSIT VEHICLE ROSTER.....	17
EXHIBIT A CONTINUED MEAL DELIVERY VEHICLE ROSTER	Error! Bookmark not defined.
EXHIBIT B PROPOSED 2026-27 SOCIAL SERVICE TRANSPORTATION	20
EXHIBIT C SOCIAL SERVICE TRANSPORTATION RIDERSHIP STATISTICS.....	21
URBAN RIDERSHIP STATISTICS	21
EXHIBIT C CONTINUED SOCIAL SERVICE TRANSPORTATION RIDERSHIP STATISTICS	22
RURAL RIDERSHIP STATISTICS.....	22
EXHIBIT D SOCIAL SERVICE TRANSPORTATION PERFORMANCE INDICATORS	23

URBAN SOCIAL SERVICE PERFORMANCE INDICATORS.....23

**EXHIBIT E URBAN SOCIAL SERVICE TRANSPORTATION REVENUE 2025-26 & 2026-27
.....24**

**EXHIBIT F URBAN SOCIAL SERVICE TRANSPORTATION EXPENDITURES 2025-26 &
2026-2725**

**EXHIBIT F-1 URBAN SOCIAL SERVICE EXPENDITURES BY CONTRACT 2025-26 & 2026-
2726**

**EXHIBIT F-1 CONTINUED URBAN SOCIAL SERVICE EXPENDITURES BY CONTRACT 2025-
26 & 2026-2727**

**EXHIBIT G RURAL SOCIAL SERVICE TRANSPORTATION REVENUE 2025-26 & 2026-27
.....28**

**EXHIBIT H RURAL SOCIAL SERVICE TRANSPORTATION EXPENDITURES 2025-26 &
2026-2729**

**EXHIBIT H-1 RURAL SOCIAL SERVICE EXPENDITURES BY CONTRACT 2025-26 & 2026-
2730**

**EXHIBIT H-1 CONTINUED RURAL SOCIAL SERVICE EXPENDITURES BY CONTRACT 2025-
26 & 2026-2731**

SECTION I: INTRODUCTION

Consolidated Transportation Service Agencies (CTSAs) were created by Assembly Bill 120 (AB 120) in 1979. CTSAs were created for the purpose of improving coordination and consolidating social service transportation services in each California County. The AB 120 legislation led to the creation of the AB 120 Action Plan by the Council of Fresno County Governments (FCOG) in 1982. This 1982 AB 120 Action Plan created three CTSAs for Fresno County: 1) Clovis Urban Area—City of Clovis sole designee of this CTSA; 2) Fresno Metropolitan Area—City of Fresno/Fresno Area Express (FAX) and Fresno Economic Opportunities Commission (Fresno EOC) co-designee of this CTSA; and 3) Rural Fresno County— Fresno County Rural Transit Agency (FCRTA) and Fresno EOC co-designees of this CTSA.

In 2020, the FCOG re-designated the CTSA's in the following: FCRTA is now the sole designee for Rural Fresno County and administers the funding, activities, and transportation programs of all CTSA service providers in Rural Fresno County and the City of Fresno/FAX is the sole designee for the Fresno Metropolitan Area and administers the funding, activities, and transportation programs of all CTSA service providers within the Fresno Metropolitan Area.

Fresno EOC is currently the lead social service under contract to provide transportation for the Consolidated Transportation Service Agency (CTSA) and has been providing social service transportation since 1982. Fresno EOC has made available its relationships with many other social service agencies in providing CTSA services and will continue to do so with pride.

This OPB outlines how Fresno EOC Transit Systems will use its partnerships with at least ten other social service agencies or programs to enhance transportation to more social service agencies using the resources provided by FCRTA and FAX. These contracts include services for low-income school children, low-income adults, elderly adults, and disabled adults. Each of the service agreements serve specific groups in Urban Fresno, Rural Fresno County, or both. The budgets includes detailed revenues and expenses accounted for separately for each service in the urban and/or rural areas. Within this budget, personnel and overhead expenses are shared between the various partnerships and services.

The support from the CTSA Local Transportation Fund (LTF) for any one service is based on the balance of needs between all other services included in the urban or rural CTSA operation. This balance also requires a 55% to 45% match of revenue to LTF ratio.

The OPB demonstrates how FCRTA & FAX meet the following objectives:

1. Provide a program of operations, including an implementation schedule for new and/or modified services and a program budget for CTSA coordinated and consolidated social service transportation services for the program year July 1, 2026 through June 30, 2027.
2. Serve as a resource document for local elected officials, social service agencies and the general public.

- 3. Demonstrate the CTSA's compliance with Section 99275.5 of the Public Utilities Code concerning Transportation Development Act (TDA) Local Transportation Funds (LTF) Article 4.5 claim evaluation criteria and required findings and with the COG Assembly Bill AB 120 Action Plan adopted February 1982 and as amended in April 1990.**
- 4. Document efforts to improve coordination and consolidation of social service transportation services in order to:**
 - a. Demonstrate compliance with Chapter 1120 of the 1979 California Statutes by addressing and substantiating which of the coordination benefits specifically listed in the legislation should be pursued by the CTSA's in the Fresno Metropolitan Area and Rural Fresno County.**
 - b. Create additional opportunities to utilize supplemental grant funding available from federal, state, and local assistance programs to support social service transportation services by demonstrating that "coordination criteria" have been addressed.**

SECTION II: GOAL, OBJECTIVES, AND POLICIES

Through its contracts with FCRTA and FAX, Fresno EOC Transit Systems as a sub grantee will address the following CTSA goal, objectives, and policies delineated in Chapter 1120 of the 1979 California Statutes and the Assembly Bill 120 Action Plan. These are as follows:

Goal

PROVIDE SAFE, RELIABLE TRANSPORTATION FOR AGENCIES BY PROMOTING IMPROVED COORDINATION AND CONSOLIDATION OF AVAILABLE RESOURCES.

Objectives

- Centralize administration to eliminate duplicative administrative requirements.
- Identify and consolidate all sources of funding to provide more effective and cost-efficient services.
- Centralize dispatching for more efficient vehicle use.
- Centralize maintenance for adequate, regular, and more cost-effective vehicle maintenance.
- Implement an exemplary driver-training program for safer vehicle operation and lower insurance costs.
- Combined purchasing and pricing bid/quotes for more effective cost savings.

Policies

- Fresno EOC's centralized administration will utilize, to the maximum extent possible, existing public and private administrative capabilities and expertise.
- The following policies provide a framework for developing a sound public transportation system throughout Fresno County. They expand upon previously stated overall Regional Transportation Plan (RTP) and Short-Range Transit Plan (SRTP) goals, objectives and policies and are more specifically targeted toward the public and social services transportation system. Fresno EOC will work with the CTSA's (City of Fresno & FCRTA) to continue the following policies:
 - I. Pursue expanded federal, state, and local funding for social service transportation.
 - II. Provide transportation to the eligible agencies within defined service areas, focusing on transportation needs of low-income, elderly, and disabled persons.
- Support coordination and consolidation of social service transportation and promote effective and efficient use of existing resources. This will include seeking partnerships

with more social service agencies in Fresno County.

- Encourage safety, appropriate frequency of bus service, reasonable fares, and the provision of adequate service to satisfy transportation needs which are determined to be reasonable to meet.
- Incorporate a variety of public transportation services and vehicles, as warranted, throughout the County.
- Encourage the private sector to engage in the provision of public transportation services.
- Advantages and disadvantages of projects are considered; factors include economic, environmental, and social factors.
- Existing sources of funding utilized prior to the Social Service Transportation Improvement Act (Assembly Bill 120) shall, to the maximum extent possible, be continued.
- Consolidation of services shall, to the maximum extent possible, utilize existing agency operating and maintenance personnel and expertise.
- FCRTA and FAX will utilize their regulatory role over Transportation Development Act (TDA) funds by monitoring and evaluating the performance of the CTSA's through the TDA claim process, an annual financial audit, an annual productivity evaluation, a triennial performance audit, and the CTSA's compliance with the AB 120 Action Plan.
- FCRTA and FAX, as part of their on-going transportation planning process, which includes review by various technical committees, shall review CTSA designates' compliance with the AB 120 Action Plan annually, at a minimum.
- FCRTA and FAX will continue to encourage members to evaluate their financial commitments to local social service projects (which either in full or in part provides transportation services) and make appropriate recommendations for proper coordination with the CTSA to maximize the effective use of local transportation dollars.
- FCRTA and FAX will insure overall TDA/LTF Article 4.5 funds will not be expended without the minimum match requirement with other available funds to the CTSA.
- Fresno EOC as the lead social service agency under the CTSA's will maintain, at a minimum, an overall farebox revenue-to-operating cost ratio of fifty-five percent (55%) for all CTSA transportation services. The required fare box revenue may consist of fares, donations and/or social service agency revenues.

Fresno EOC will evaluate all the Rural and Urban agencies within CTSA's annually and forward the information as appropriate to the FCOG's Social Services Transportation Advisory Council (SSTAC) Productivity Evaluation Committee. SSTAC evaluation shall

include recommendations regarding changes and improvements in existing CTSA services. The SSTAC shall be responsible for reviewing performance standards to be used in the evaluation process. Performance standards shall take into consideration the special needs that are being responded to by the CTSA and the goals of AB 120. The SSTAC evaluation process shall take place prior to the annual submission of the OPB to the COG to allow for the inclusion of any SSTAC recommendations in the OPB.

In the event that Measure C is not extended then FCRTA and the City of Fresno will reserve the right to administer and operate the CTSA for both the Urban and Rural areas. The Measure should be on the Ballot in November of 2026 and we should know the outcome shortly thereafter the votes are official.

FEOC will develop a contingency plan which includes budget and service alternatives without the allocation to operate the CTSA and also officially notice the current social service agencies which could be impacted depending on the extension of the Measure C ballot initiative.

SECTION III: OVERVIEW OF SOCIAL SERVICE TRANSPORTATION

Social Service Transportation Objectives

It is the goal of the Fresno Rural and Urban CTSA administered by FCRTA and FAX to work toward improved social service transportation through coordination and consolidation of transportation services. The Fresno urban and rural CTSA's will work to achieve the following six objectives:

- Centralized Administration
- Consolidated Funding
- Centralized Dispatching
- Centralized Maintenance
- Driver Training Programs
- Combined Purchasing

Fresno EOC, as the lead social service agency, will be the liaison between the social service contracts and agencies participating in the Social Service Transportation program and reporting to the City of Fresno and FCRTA, as public transit agencies to provide public accountability for Social Service Transportation operations.

Fresno EOC's contracted companies and agencies are composed of social service agencies operating various social service programs. Fresno EOC attempts to maximize resource utilization while responding to needs through the coordination of existing resources combined with new resources. Going forward, a major goal and objective of FCRTA and FAX as the Fresno Rural and Urban CTSA's is to increase the number of social service agencies that Fresno EOC will contract with and form partnerships within Fiscal Year 2026-27 and beyond.

Operational Objectives

Fresno EOC, on behalf of FCRTA and FAX, will continue to implement the coordination and consolidation objectives, as follows:

Centralized Administration

Fresno EOC currently operates transportation services for numerous social service programs. Centralized administration of these contracts has resulted in the ability to amalgamate with other agencies to provide a broader-based and a more comprehensive view of service needs and objectives. This enhanced planning capability has resulted in a more effective utilization of available funds.

Fresno EOC has continued to serve as a technical advisor and clearinghouse for small community-based organizations and other governmental member agencies. Staff time

devoted to administration has been reduced and other cost savings have been affected as a result of increased technical expertise utilized in service planning and delivery.

For example, the Central Valley Regional Center (CVRC) requires transportation for approximately 450 consumers from home to approximately 18 locations. Centralized administration allows for CVRC staff and home providers to communicate with a single source to coordinate very complex operations each day.

Consolidation of Funding

Consolidating funding under the Fresno EOC contracts allows for economies of scale when purchasing capital equipment and leveraging funds for the operations. Fresno EOC anticipates receiving various operating revenues from social service agencies in FY 2026-27. These revenues contribute to the minimum required fare box match requirements of 55%. These match projected percentages include all non TDA funds as a match.

Consolidation of funds increases leverage in purchasing vehicles. As necessary, Fresno EOC applies for Federal Transportation Administration (FTA) Section 5310 Capital Grants to purchase new vehicles and other equipment, such as two-way radios, wheelchair lifts, and computer equipment and software, to keep the fleet current. Keeping the fleet up to date is important for the reliability of vehicle service to our customers; it also assists in maintaining a more constant vehicle maintenance expense and cost of maintenance per vehicle. Currently those FTA Grants are utilizing toll credits for the local match.

Centralized Dispatching

Fresno EOC has consolidated dispatching into one central center. The specific benefits of dispatch consolidation are the reduction of transferred calls, a better regional awareness within the County, consistency, expertise, economic and operational efficiencies and better accountability, data and customer service.

Fresno EOC employs up to six dispatchers depending on demand with each station equipped with multi-line telephone systems and computers with dual monitors. The software system has scheduling, database, and mapping systems. Each dispatch station also has two-way radio microphones with separate audio listening devices, and various protocol references and quick reference procedures. The internet service is supported by fiber optic service lines for maximum speed and capacity. Bilingual dispatchers are on duty and several bilingual personnel are available for interpreting needs in several languages.

Centralized Maintenance

Fresno EOC began operation of a centralized maintenance facility on March 3, 1987. Fresno EOC offers a preventative maintenance program that provides on-site maintenance services. To accomplish this goal, all preventative maintenance work (defined as tune-ups, oil changes and lubes, complete brake work and other minor repairs) is performed at the Transit Systems maintenance service facility, located at

3110 W. Nielsen Avenue in Fresno, by professionally certified mechanics.

This preventative repair work is required by California Highway Patrol (CHP) regulations, and repairs are performed according to existing preventative maintenance schedules approved by the CHP for all motor carriers. All repairs are subsequently recorded and filed as approved by the California Motor Carrier Division for general record keeping and vehicle history documentation.

Additionally, the Fresno EOC maintenance department is currently utilizing maintenance tracking software, which has greatly enhanced record keeping and reporting capabilities. In June of 2025 Fresno EOC received a “satisfactory” rating from the California Highway Patrol (CHP) Motor Carrier Division, which is the highest rating given by the CHP. Transit Systems has earned this satisfactory rating each year since inception.

Fresno EOC continues to look to market its services to other social service agencies. Fresno EOC has entered into a contract with The Arc of Fresno and Madera Counties to provide preventative maintenance services to 70 ADA compliant vehicles. The facility has room to expand to meet increased demand, as well as accommodate the infrastructure for future electric vehicle needs. Fresno EOC continues to expand the preventative maintenance services to other external partners.

Transit Systems mechanic productivity and all vehicle repairs are entered into a vehicle maintenance software tracking program. Fresno EOC continues to offer very competitive labor rates for maintenance services. They provide all maintenance for the transit fleet as well as a few other Fresno EOC programs such as the ARC, Local Conservation Corps, Sanctuary, and support services program.

Service Schedule

All repairs and preventive maintenance services are scheduled based on the Daily Driver Pre-Trip Report forms which are turned in each day after routes are completed. These forms log the daily miles travelled and note any problems that the vehicle may have on a particular day. The service intervals are based on mileage or days, whichever comes first (school bus: 3,000 miles or 45 days; B- bus: 6,000 miles).

Labor Rate

The shop labor rate of \$160 per hour is set well below most regular shop labor rates due to operational efficiencies and our non-profit status. All outside agencies will receive the lowest negotiated rate possible for their fleet size.

Equipment/Parts

The maintenance facility is equipped with tools such as scanners, brake lathes, high tonnage lifts, automated lube equipment, tire machinery and other necessary shop tools. The parts storage room is stocked with filters, alternators, specialty vehicle parts and various dealer items. Bids are taken annually to assure the best possible price and service.

Mechanics

The five mechanics have a combined experience of over 150 years and each mechanic is ASE Certified in various categories. All are capable of working on a variety of vehicles including gasoline, and diesel fueled.

Driver Training and Safety Programs

Fresno EOC has developed a comprehensive program for training, ongoing training, and new hires that are available to the City of Fresno, Fresno Area Express (FAX), the City of Clovis, the Fresno County Rural Transportation Agency (FCRTA), as well as various other transit agencies working within the CTSA.

Demand-response transit drivers are required to obtain a Special Driver Certificate through the California Highway Patrol. All drivers who seek a certificate or need to renew a certificate must be reviewed by the California Highway Patrol and approved by the DMV. Our stand by drivers complete the California Department of Education's approved Bus Driving Course. Our California State Certified Instructors are certificated through the Department of Education to teach this course.

Fresno EOC has successfully become part of FMCSA Training provider registry (TPR) and are federally registered for the Entry Level Driver Training (ELDT). To be listed on the TPR, training providers need to meet specific requirements addressing Curriculum, Facilities, Vehicles and equipment, and Instructors.

Fresno EOC has exceeded the FMSCA federal requirements and State requirements by giving original applicants more than the required training. Training includes but is not limited to 20 hours of classroom and 20 hours of behind-the-wheel training. This course provides the individual with the information needed to become a professional commercial driver.

The minimum 20 hours of classroom instruction includes, but not limited to, knowledge of laws and regulations, defensive driving, specialized defensive driving, passenger loading and unloading and special needs for the developmentally disabled. This is to ensure efficient safe transportation and proper training to pass the state-required driving test.

All drivers who wish to keep their certificates current must acquire 10 hours of in-service each year and, when they are up for renewal, they must complete 10 hours of classroom training. We have an informative program to keep all our drivers current with their renewal requirements.

The study materials used are the current and up-to-date DMV California Driver handbook, DMV Commercial Handbook, Passenger Transportation Safety Handbook, Transportation Safety Institute, and other materials required for each lesson.

Fresno EOC conducts mandatory driver in-service meetings held four times a year. The mandatory driver in-service meetings are specialized training for the drivers. Topics covered include but not limited to defensive driving techniques, emergency procedures, passenger management, loading and unloading passengers safely, use of special

equipment such as wheelchairs, wheelchair lifts, wheelchair 7-point tie-downs, and vehicle safety and ADA and Cal/OSHA requirements. Drivers are informed of any new or existing laws or regulations that are added or changed.

One of the four meetings is hands-on training. This is where vehicles and events are planned, and drivers get hands-on training through demonstrations. One event may include a session on vehicle breakdowns or how to safely conduct yourself after being involved in an accident.

Other events may include bus evacuation demonstrations, blind spots tips and use of mirrors, wheelchair safety inspection, and wheelchair 7-point tie down system and wheelchair lift procedures.

Fresno EOC Transit Systems Training has a comprehensive program to keep our drivers' skills proficient. This includes yearly driving assessments to assess drivers' skills and safety. During the driving assessments, additional training is identified and scheduled.

The Safety Team consists of a Manager/Director, Agency Safety Coordinator, a Transit Supervisor, Union stewards or representatives, and two non-management employees, one of which is a mechanic. The Safety Team meets quarterly. The goal of this team is to discuss on-the-job injuries and/or vehicle accidents prevention and keep an up-to-date Safety Program. This team has had a positive impact on Fresno EOC Transit Systems safety record. Fresno EOC encourages employees to offer safety suggestions. The Safety Team reviews all suggestions, and they are reviewed at the mandatory safety meetings.

Fresno EOC has a safety video library. The library consists of training videos and is expanding to ensure up-to-date education on vital safety procedures and the critical elements of safe driving.

The success of these trainings and efforts of the Safety and Training Manager has shown through in this past year. We have had some of the safest years ever at Transit Systems. Preventable accidents are below industry standards due to the increased safety efforts of the Safety and Training Manager and team.

Fresno EOC offers an instructional class in American Red Cross First Aid and Cardiopulmonary Resuscitation (CPR). All drivers attend this course and renew their certificate every two years. This course teaches drivers to identify and eliminate potentially hazardous conditions in their environment, recognize emergencies and make appropriate decisions for first aid care. It teaches the knowledge and skills that individuals in the workplace need to know to give immediate care to an ill or injured person until more advanced medical care arrives. The Safety and Training Manager is American Red Cross certified to teach First Aid, Cardiopulmonary Respiratory (CPR), and Automated external defibrillator (AED) for adult and pediatric. Transit has purchased and installed a new AED for their facilities to increase our safety efforts.

Fresno EOC continues to be enrolled in the California Department of Motor Vehicles (DMV) Pull Notice Program. This program allows the employer to receive updated information on each driver. It is generated every 12 months. If a driver has any activity

on his or her driving record, DMV will automatically generate a pull notice and send to the employer.

The DMV Pull Notice Program enables Fresno EOC to identify drivers who may be receiving a suspension or revocation. The driver is informed about the actions and may take care of any situations before the suspension. If a suspension takes place, the employer can take measures to ensure the driver does not drive until the action is lifted.

Combined Purchasing

Social service transportation conforms to the purchasing policy as established by the Fresno EOC Finance Department and is reviewed by the Internal Auditors. Annual bidding is performed in order to compare market costs and utilize the lowest cost for goods and services. This bidding includes vehicle best quality at the parts, fuel, insurance policy coverages, and all other major goods and services. All goods and services over \$5,000 are purchased with a minimum of three (3) vendor quotes. Goods and services over \$75,000 require 3 written cost quotations. Any purchases over \$150,000 must follow formal bid purchases and be approved by the Fresno EOC Board.

Vehicle Procurement

Fresno EOC Transit Systems is consistently seeking to modernize its fleet through various public and private funding opportunities. During the 2021 Fresno COG FTA 5310 process, Fresno EOC applied and was selected to receive two (2) buses valued at \$270,000. As explained below, the average age of the fleet is 10+ years old, requiring significant investment in the years to come. Transit Systems is also looking into the possibility of leasing as it is a more cost-effective option to purchase new vehicles. Fresno EOC is currently in the process of developing an alternative fuel program, and as such is prioritizing the procurement of vehicles with greater fuel efficiency, including electric and natural gas vehicles and their respective infrastructures.

Fresno EOC has leased ten cargo vans for Food Service meal delivery. Transit has received five vehicles to date and is waiting for the additional five vehicles to be found. The cost of upkeep of the new vehicles will provide savings compared to the older vehicles.

Vehicle Inventory

Fresno EOC's Transit Systems' fleet, as of April 15, 2026, consists of the following:

Vehicle Description	Fuel Type	Number
1. School Buses	Diesel	6
2. Wheelchair Cutaway Vans	Gasoline	40
3. Small Mini-Vans	Gasoline	3
4. Meal Delivery Vans	Gasoline	27
Total Vehicles		76

Complete Vehicle Inventory is found in Exhibit A. As can be seen in Exhibit A, many vehicles will need to be replaced in the coming years and will be identified in a separate Fleet Analysis.

Personnel

Fresno EOC operates the majority of the services included; however, a few (as noted in Contract Services) are operated independently and Fresno EOC is involved strictly to provide funding and administrative support. Transit Systems is staffed as follows:

Position	Number of Personnel
Enterprise Officer	1
Operations Manager	1
Safety and Training Manager	1
Road Safety Coordinator	2
Finance Manager	1
Vehicle Maintenance Manager	1
Administrative Assistant	1
Transit Supervisor	2
Data Support Specialist	2
Route Planner/Scheduler	1
Dispatcher	6
Driver	71
Vehicle Detailer	1
Mechanic/Technician	5
Automotive Admin	1
Total	97

The management team holds regularly scheduled management meetings to discuss operations, training, safety administrative issues and other items on the agenda.

SECTION IV: CONTRACT SERVICES

Urban Social Service Transportation Contracts

Fresno EOC coordinates and consolidates the following social service transportation in Fresno City under the direction of the City of Fresno:

- Central Valley Regional Center (CVRC)
- California Veterans Home (City of Fresno)
- Three Palms Mobile Home Park (City of Fresno)
- Fresno EOC Food Services
- Fresno EOC Head Start
- Special Trips for Social Service Agencies
- The Arc of Fresno and Madera Counties
- United Cerebral Palsy of Fresno (UCP)

Rural Social Service Transportation Contracts

Fresno EOC coordinates and consolidates the following social service transportation in Fresno County under the direction of the FCRTA:

- Central Valley Regional Center (CVRC)
- Fresno EOC Head Start
- Fresno EOC Food Services
- Special Trips for Social Service Agencies
- The Arc of Fresno and Madera Counties
- United Cerebral Palsy (UCP)

Social Service Transportation Contract Descriptions

Fresno EOC's service contracts for FY 2026-27 are detailed as follows:

- **Central Valley Regional Center (CVRC):** Transit Systems will provide contract services with CVRC for weekday round-trip passenger service from the program's developmentally disabled consumer's residence to various training and educational sites throughout Fresno County. CVRC continues to pay for transportation services

based on the number of clients currently being served. Our client list is consistently growing. This service will be provided in both the urban and rural social service transportation operations

- **California Veterans Home, West Park Residents & Three Palms Mobile Home Park (City of Fresno):** Transit Systems will provide lifeline services to the California Veterans Home on South Marks, West Park Residents located 5 miles southwest of downtown Fresno, and the Three Palms Mobile Home Park on Golden State Avenue near Clinton Avenue. This service will be provided in the urban social service transportation operations. This service is a demonstration and will be reevaluated annually. Since start of demo, ridership from both West Park and Three Palms Mobile Home Park is extremely low.
- **Fresno EOC Food Services:** Transit Systems delivers meals to congregate meal sites for seniors and low-income children throughout Fresno County, as well as to homebound seniors. This service will be provided in both the urban and rural social service transportation operations.
- **Fresno EOC Head Start:** Transit Systems supports the Head Start program for low-income families with student transportation to sites that require that service. Up to four sites (Ivy, Jefferson, Kings Canyon, and Mendota) will need student transportation in the upcoming program year. This service will be provided in both the urban and rural social service transportation operations.
- **Special Trips for Social Service Agencies:** Fresno EOC will provide special transportation services for non-profit groups, such as the Fresno Farm Bureau, Head Start, Fresno County Department of Education, City of Fresno etc., upon availability of vehicles and driving personnel. Demand for these trips has increased exponentially, especially during the summer months. This service will be provided in both the urban and rural social service transportation operations.
- **Taxi Scrip: The Measure C Senior Scrip program provides alternative, reliable and affordable transportation to Fresno County residents who are 70 years of age and older with transportation by Uber, Lyft, EOC transit, and participating taxi companies.** Eligible seniors receive a 75% discount on ride fares by purchasing up to \$200 worth of senior scrip per month, in their choice of paper scrip for use with taxi rides, or in electronic credit for use with Lyft/Uber rides.
- **The Arc Fresno/Madera Counties:** This service provides transportation for people with intellectual and physical disabilities. Transit Systems will support the operations of Arc of Central California by supplementing their operating expenses with LTF dollars. The rate at which these funds will be supplemented will not exceed 45% of their eligible operating expenses. This service will be provided in both the urban and rural social service transportation operations. Transit Systems will also support The Arc by providing vehicle maintenance on 70 vehicles.
- **United Cerebral Palsy of Fresno (UCP):** This service provides transportation for people

with physical and intellectual disabilities. Transit Systems will support the operations of UCP by providing supplementing their operating expenses with LTF dollars. The rate at which these funds will be supplemented will not exceed 45% of their eligible operating expenses. This service will be provided in both the urban and rural social service transportation operations.

- **Fresno City College Shuttle:** This is a service that focuses on helping students further their education. Transportation will be provided between Kerman and Fresno City College twice per day. The ridership will be monitored and the service will be adjusted as needed.

SECTION V: BUDGET SUMMARY

The 2026-27 budget below totals \$5,776,667 for urban social service transportation and \$1,989,889 for rural social service transportation. The tables on the following pages show projections for FY 2025-26 and budgets for 2026-27.

Urban Social Service Transportation

Contract	CONTRACT REVENUE	TDA / LTF 4.5	Carryover	Total
CVRC	\$3,057,500	\$1,000,000		\$4,057,500
FRESNO EOC HEAD START	\$148,500	\$30,000		\$178,500
ALL MEAL DELIVERY	\$594,500	\$232,000		\$826,500
SPECIAL TRIPS	\$88,529	\$31,971		\$120,500
CITY OF FRESNO - VETERANS HOME	\$166,840	\$126,100		\$292,940
CITY OF FRESNO - WEST PARK	\$1,720	\$1,300		\$3,020
CITY OF FRESNO - THREE PALMS	\$3,440	\$2,600		\$6,040
THE ARC FRESNO	\$73,333	\$60,000		\$133,333
UCP FRESNO	\$73,333	\$60,000		\$133,333
Totals	\$4,207,696	\$1,543,971	\$25,000	\$5,776,667

Rural Social Service Transportation

Contract	CONTRACT REVENUE	TDA / LTF 4.5	Carryover	Total
CVRC	\$585,500	\$450,000		\$1,035,500
FRESNO EOC HEAD START	\$130,000	\$30,000		\$160,000
ALL MEAL DELIVERY	\$153,000	\$125,000		\$278,000
SPECIAL TRIPS	\$19,494	\$8,006		\$27,500
FRESNO CITY COLLEGE	\$36,667	\$30,000		\$66,667
ARC FRESNO	\$61,111	\$50,000		\$111,111
UCP	\$61,111	\$50,000		\$111,111
TOTAL BUDGET	\$1,046,883	\$743,006	\$200,000	\$1,989,889

EXHIBIT A TRANSIT VEHICLE ROSTER

PASSENGER VEHICLES						
	Vehicle #	VIN (Last 5)	Yr/Make	Capacity Amb/WC	Fuel Type	Contract Use
1	40	96741	2010 Braun minivan	5/2	unleaded gas	CVRC / Misc. B/P
2	42	32272	2014 Braun minivan	5/2	unleaded gas	CVRC / Misc. B/P
3	120	15034	2004 Thomas	60/34/2w-c	diesel	Head Start
4	121	15032	2004 Thomas	60/34/2w-c	diesel	Head Start
5	123	34404	2005 Blue Bird	60/34/2w-c	diesel	Head Start
6	132	50083	2019 THOMAS	60/2	diesel	Head Start
7	133	Y2033	2019 THOMAS	45/0	diesel	Head Start
8	134	Y2034	2019 THOMAS	45/0	diesel	Head Start
9	485	18795	2007 E450	6/16	unleaded gas	CVRC / Misc. B/P
10	487	18816	2007 E450	6/16	unleaded gas	CVRC / Misc. B/P
11	497	74512	2008 E450	6/16	unleaded gas	CVRC / Misc. B/P
12	500	78033	2008 E450	6/16	unleaded gas	CVRC / Misc. B/P
13	502	1416	2010 E450	6/16	unleaded gas	CVRC / Misc. B/P
14	504	3755	2010 E450	6/16	unleaded gas	CVRC / Misc. B/P
15	505	3758	2010 E450	6/16	unleaded gas	CVRC / Misc. B/P
16	514	12410	2011	6/16	unleaded gas	CVRC / Misc. B/P
17	515	11418	2007	4/18	unleaded gas	CVRC / Misc. B/P
18	517	51037	2013	6/16	unleaded gas	CVRC / Misc. B/P
19	518	56969	2013	6/16	unleaded gas	CVRC / Misc. B/P
20	519	56970	2013	6/16	unleaded gas	CVRC / Misc. B/P
21	520	56972	2013	6/16	unleaded gas	CVRC / Misc. B/P
22	521	56975	2013	6/16	unleaded gas	CVRC / Misc. B/P
23	522	56974	2013	6/16	unleaded gas	CVRC / Misc. B/P
24	523	56977	2013	6/16	unleaded gas	CVRC / Misc. B/P
25	524	7604	2015	6/16	unleaded gas	CVRC / Misc. B/P
26	525	7594	2015	6/16	unleaded gas	CVRC / Misc. B/P
27	526	7601	2015	6/16	unleaded gas	CVRC / Misc. B/P
28	527	7596	2015	6/16	unleaded gas	CVRC / Misc. B/P
29	529	7597	2015	6/16	unleaded gas	CVRC / Misc. B/P
30	530	7612	2015	6/16	unleaded gas	CVRC / Misc. B/P
31	531	7609	2015	6/16	unleaded gas	CVRC / Misc. B/P
32	532	17737	2015	2/20	unleaded gas	CVRC / Misc. B/P
33	533	17746	2015	2/20	unleaded gas	CVRC / Misc. B/P
34	534	19893	2015	2/20	unleaded gas	CVRC / Misc. B/P
35	535	50427	2016	6/16	unleaded gas	CVRC / Misc. B/P
36	536	51406	2016	6/16	unleaded gas	CVRC / Misc. B/P
37	537	51414	2016	6/16	unleaded gas	CVRC / Misc. B/P
38	538	51418	2016	6/16	unleaded gas	CVRC / Misc. B/P

EXHIBIT A TRANSIT VEHICLE ROSTER (CONTINUED)

39	539	45323	2020	6/16	unleaded gas	CVRC / Misc. B/P
40	540	45330	2020	6/16	unleaded gas	CVRC / Misc. B/P
41	541	43823	2020	6/16	unleaded gas	CVRC / Misc. B/P
42	542	43816	2020	6/16	unleaded gas	CVRC / Misc. B/P
43	543	45331	2020	6/16	unleaded gas	CVRC / Misc. B/P
44	544	20681	2021	6/16	unleaded gas	CVRC / Misc. B/P
45	545	20649	2021	6/16	unleaded gas	CVRC / Misc. B/P
46	546	20666	2021	6/16	unleaded gas	CVRC / Misc. B/P
47	2401	34444	2024		unleaded gas	CVRC / Misc. B/P
48	2402	32465	2024		unleaded gas	CVRC / Misc. B/P
49	43	88635	2016	5/2	unleaded gas	CVRC / Misc. B/P
				Total Passenger Vehicles: 49		

EXHIBIT A TRANSIT VEHICLE ROSTER (CONTINUED)

MEAL DELIVERY VEHICLES						
	Vehicle #	VIN (Last 5)	Yr/Make	Capacity Amb/WC	Fuel Type	Contract Use
1	339	37376	2008 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
2	340	39377	2008 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
3	342	1681	2008 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
4	345	7289	2010 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
5	346	7288	2010 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
6	354	61583	2013 Ford	Ford Box Truck w/lift	unleaded gas	Sr. meals / HS meals
7	355	61119	2013 Ford	Ford Freezer van	unleaded gas	Sr. meals / HS meals
8	356	49088	2013 Ford	Ford Freezer van	unleaded gas	Sr. meals / HS meals
9	357	61130	2013 Ford	Ford Freezer van	unleaded gas	Sr. meals / HS meals
10	359	96272	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
11	360	96273	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
12	361	96274	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
13	362	96275	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
14	363	96276	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
15	364	96277	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
16	365	96278	2016 Ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
17	366	96278	2020 FORD	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
18	367	60766	2019 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals

EXHIBIT A TRANSIT VEHICLE ROSTER (CONTINUED)

19	368	84342	2019 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
20	369	54654	2020 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
21	370	60868	2020 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
22	371	60712	2023 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
23	372	92729	2023 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
24	373	92832	2023 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
25	374	92744	2023 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
26	375	28765	2023 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
27	376	27531	2023 ford	cargo-meal Delivery	unleaded gas	Sr. meals / HS meals
				Total Meal Delivery Vehicles: 27		

EXHIBIT B PROPOSED 2026-27 SOCIAL SERVICE TRANSPORTATION

URBAN								
AGENCY	TRANSPORTATION					MEAL DELIVERY		MAINTENANCE
	General	Low-Income	Seniors	Disabled	Student	Congregate	Home-Bound	Vehicles
Arc of Central California				X				X
City of Fresno - Veterans Home		X	X	X				X
City of Fresno - West Park		X	X	X				X
City of Fresno - Three Palms		X	X	X				X
Central Valley Regional Center				X				X
Fresno EOC Food Services						X	X	X
Fresno EOC Head Start		X			X	X		X
United Cerebral Palsy of Central California				X				
Special Trips for Social Service Agencies	X	X	X	X	X			X
RURAL								
AGENCY	TRANSPORTATION					MEAL DELIVERY		MAINTENANCE
	General	Low-Income	Seniors	Disabled	Student	Congregate	Home-Bound	Vehicles
Arc of Central California				X				X
Central Valley Regional Center				X				X
Fresno EOC Head Start		X			X	X		X
Fresno EOC Food Services						X	X	X
United Cerebral Palsy of Central California				X				
Fresno City College Shuttle		X			X			X
Special Trips for Social Service Agencies	X	X	X	X	X			X

EXHIBIT C SOCIAL SERVICE TRANSPORTATION RIDERSHIP STATISTICS

URBAN RIDERSHIP STATISTICS

SERVICE DESCRIPTION	TYPE	FY 2025-26 (PROJECTED)		
		PASSENGER TRIPS	VEHICLE HOURS	VEHICLE MILES
PASSENGER TRANSPORTATION				
Senior Programs				
City of Fresno - Veteran's Home	Rideshare	2,270	1,859	13,997
City of Fresno - West Park		23	19	144
City of Fresno - Three Palms		47	38	289
Subtotal		2,340	1,917	14,430
Student (School Bus) Programs				
Head Start	Consolidate	2,288	855	10,048
Subtotal		2,288	855	10,048
Disabled Programs				
United Cerebral Palsy (UCP)	Rideshare	6,503	1,816	21,736
The Arc of Fresno	Rideshare	9,590	3,494	57,262
Central Valley Regional Center	Rideshare	78,204	31,016	469,565
Subtotal		94,297	36,326	548,563
Low Income/Social Service Programs:				
Special Functions (Field Trips)	Timeshare	8,177	314	3,342
Subtotal		8,177	314	3,342
Passenger Totals		107,102	39,413	576,382
MEAL DELIVERY TRANSPORTATION				
MEAL DELIVERY TRANSPORTATION				
ALL Fresno EOC Meal Delivery	Center & Hmbnd. Timeshare	1,028,478	14,221	204,549
Delivery Total		1,028,478	14,221	204,549
FRESNO URBAN OPB TOTALS				
		1,135,580	53,633	780,931

EXHIBIT C SOCIAL SERVICE TRANSPORTATION RIDERSHIP STATISTICS (CONTINUED)

RURAL RIDERSHIP STATISTICS

SERVICE DESCRIPTION	TYPE	FY 2025-26 (PROJECTED)		
		PASSENGER TRIPS	VEHICLE HOURS	VEHICLE MILES
PASSENGER TRANSPORTATION				
Student (School Bus) Programs				
Head Start	Consolidate	3,945	795	13,049
Subtotal		3,945	795	13,049
Disabled Programs				
United Cerebral Palsy (UCP)	Rideshare	5,482	2,526	26,575
The Arc of Fresno	Rideshare	6,360	4,899	92,845
Central Valley Regional Center	Rideshare	22,121	8,023	178,272
Subtotal		33,963	15,448	297,692
Low Income/Social Service Programs:				
Fresno City College Shuttle	Timeshare	5,183	672	17,571
Special Functions	Timeshare	5	25	500
Subtotal		5,188	697	18,071
Passenger Totals				
		43,095	16,940	328,812
MEAL DELIVERY TRANSPORTATION				
MEAL DELIVERY TRANSPORTATION				
ALL Fresno EOC Meal Delivery	Center & Hmbnd. Timeshare	268,590	3,790	60,127
Delivery Total		268,590	3,790	60,127
FRESNO RURAL OPB TOTALS				
		311,685	20,730	388,939

EXHIBIT D SOCIAL SERVICE TRANSPORTATION PERFORMANCE INDICATORS

URBAN SOCIAL SERVICE PERFORMANCE INDICATORS

(Projected and Budgeted)

FY 2025-26	PROJECTED TOTAL				Cost per	Cost per	Cost per	Trips per	Trips per
SERVICE DESCRIPTION	TRIPS	HOURS	MILES	COSTS	TRIP	HOUR	MILE	HOUR	MILE
Passenger Transportation	107,102	39,413	576,382	\$4,407,843	\$41.16	\$111.84	\$7.65	2.7	0.2
Delivery Transportation	1,028,478	14,221	204,549	\$1,078,933	\$1.05	\$75.87	\$5.27	72.3	5.0
Total/Average	1,135,580	53,633	780,931	5,486,775	\$4.83	\$102.30	\$7.03	21.2	1.5

FY 2026-27	BUDGETED TOTAL				Cost per	Cost per	Cost per	Trips per	Trips per
SERVICE DESCRIPTION	TRIPS	HOURS	MILES	COSTS	TRIP	HOUR	MILE	HOUR	MILE
Passenger Transportation	109,448	40,343	590,469	\$4,778,500	\$43.66	\$118.45	\$8.09	2.7	0.2
Delivery Transportation	617,087	8,532	122,729	\$826,500	\$1.34	\$96.87	\$6.73	72.3	5.0
Total/Average	726,534	48,876	713,198	\$5,605,000	\$7.71	\$114.68	\$7.86	14.9	1.0

RURAL SOCIAL SERVICE PERFORMANCE INDICATORS

(Projected and Budgeted)

FY 2025-26	PROJECTED TOTAL				Cost per	Cost per	Cost per	Trips per	Trips per
SERVICE DESCRIPTION	TRIPS	HOURS	MILES	COSTS	TRIP	HOUR	MILE	HOUR	MILE
Passenger Transportation	43,095	16,940	328,812	\$1,284,494	\$29.81	\$75.82	\$3.91	2.5	0.1
Delivery Transportation	268,590	3,790	60,127	\$313,671	\$1.17	\$82.76	\$5.22	70.9	4.5
Total/Average	311,685	20,730	388,939	\$1,598,165	\$5.13	\$77.09	\$4.11	15.0	0.8

FY 2026-27	BUDGETED TOTAL				Cost per	Cost per	Cost per	Trips per	Trips per
SERVICE DESCRIPTION	TRIPS	HOURS	MILES	COSTS	TRIP	HOUR	MILE	HOUR	MILE
Passenger Transportation	43,759	17,181	334,160	\$1,383,000	\$31.61	\$80.50	\$4.14	2.5	0.1
Delivery Transportation	182,641	2,577	40,887	\$278,000	\$1.52	\$107.87	\$6.80	70.9	4.5
Total/Average	226,400	19,758	375,047	\$1,661,000	\$7.34	\$84.07	\$4.43	11.5	0.6

EXHIBIT E URBAN SOCIAL SERVICE TRANSPORTATION REVENUE 2025-26 & 2026-27

URBAN SOCIAL SERVICE REVENUE (Projected) FY 2025-26		URBAN SOCIAL SERVICE REVENUE (Budget) FY 2026-27	
	BUDGET		BUDGET
1. CAPITAL REVENUE		1. CAPITAL REVENUE	
A. FTA Section 5310	\$270,219	A. FTA Section 5310	\$0
TOTAL CAPITAL REVENUE	\$270,219	TOTAL CAPITAL REVENUE	\$0
2. OPERATING REVENUE		2. OPERATING REVENUE	
A. Contract Service Revenue		A. Contract Service Revenue	
1. Central Valley Regional Center	2,730,167	1. Central Valley Regional Center	\$3,057,500
2. School District Gap Transportation	0	2. Fresno EOC Head Start Transportation	148,500
3. Fresno EOC Head Start Transportation	132,026	3. Fresno EOC Food Services	594,500
4. Fresno EOC Food Services	861,933	4. Special Trips	88,529
5. Special Trips	82,085	5. City of Fresno - Veterans Home	166,840
6. City of Fresno - Veterans Home	148,175	6. City of Fresno - West Park	1,720
7. City of Fresno - West Park	1,528	7. City of Fresno - Three Palms	3,440
8. City of Fresno - Three Palms	3,055		
Contracted Service Revenue Totals	\$3,958,969	Contracted Service Revenue Totals	\$4,061,029
Non-EOC Agency match funds		Non-EOC Agency match funds	
9. The Arc Fresno	73,333	8. The Arc Fresno	73,333
10. United Cerebral Palsy Central California	73,333	9. United Cerebral Palsy Central California	73,333
Non-EOC Agency match funds Totals	\$146,667	Non-EOC Agency match funds Totals	\$146,667
TOTAL Operational SERVICE REVENUE	\$4,105,636	TOTAL Operational SERVICE REVENUE	\$4,207,696
TDA / LTF 4.5 2025-26	1,527,806	B. TDA / LTF 4.5 Carryover from 2025-26	25,000
		TDA / LTF 4.5 2026-27	1,543,971
TOTAL OPERATING REVENUE	\$5,633,442	TOTAL OPERATING REVENUE	\$5,776,667
TOTAL CAPITAL AND OPERATING REVENUE	5,903,661	TOTAL CAPITAL AND OPERATING REVENUE	5,776,667
<i>Unused TDA / LTF - To be carried over</i>			
TDA / LTF 4.5 Projected carryover from 2025-26	25,000		

EXHIBIT F URBAN SOCIAL SERVICE TRANSPORTATION EXPENDITURES 2025-26 & 2026-27

	URBAN SOCIAL SERVICE EXPENDITURES (Projected)				URBAN SOCIAL SERVICE EXPENDITURES (Budget)			
	FY 2025-26				FY 2026-27			
	URBAN LTF	CONTRACT FUNDS	FTA 5310/5316	Total Projected	URBAN LTF	CONTRACT FUNDS	FTA 5310/5316	Total Budget
1. CAPITAL								
A. FTA Section 5310	\$0	\$0	\$270,219	\$270,219	\$0	\$0	\$0	\$0
B. Vehicle Replacement				0				0
* toll credits to be used for 5310 match				0				
TOTAL CAPITAL EXPENSES	\$0	\$0	\$270,219	\$270,219	\$0	\$0	\$0	\$0
2. DIRECT OPERATING								
A. Service Contracts	\$120,000	\$0		120,000	\$120,000	\$0		120,000
B. Direct Operating Costs								
(1) Fuel	146,312	\$411,451		\$557,763	152,002.71	\$433,497		\$585,500
(2) Maintenance/Registration	94,729	\$266,392		\$361,121	85,022.86	\$242,477		\$327,500
(3) Insurance	61,874	\$174,000		\$235,874	68,407.71	\$195,092		\$263,500
TOTAL DIRECT OPER EXPENSES	\$422,915	\$851,843	\$0	\$1,274,757	\$425,433	\$871,067	\$0	\$1,296,500
3. TRANSIT PERSONNEL								
A. Drivers	508,717	\$1,430,591		\$1,939,308	515,329.41	\$1,469,671		\$1,985,000
B. Supervision/Dispatch/Admin.	179,126	\$503,729		\$682,855	173,290.87	\$494,209		\$667,500
C. Fringe Benefits	241,029	\$677,811		\$918,840	251,563.83	\$717,436		\$969,000
TOTAL PERSONNEL EXPENSES	\$928,872	\$2,612,132	\$0	\$3,541,003	\$940,184	\$2,681,316	\$0	\$3,621,500
4. ADMINISTRATION								
A. Fresno EOC Administration	105,846	\$297,655		\$403,501	109,945.60	\$313,554		\$423,500
B. Telephone/Utilities	35,472	\$99,753		\$135,225	35,047.59	\$99,952		\$135,000
C. Supplies	18,485	\$51,982		\$70,467	18,302.63	\$52,197		\$70,500
D. Miscellaneous	16,217	\$45,604		\$61,821	15,057.48	\$42,943		\$58,000
TOTAL ADMIN EXPENSES	\$176,020	\$494,995	\$0	\$671,014	\$178,353	\$508,647	\$0	\$687,000
TOTAL OPERATING EXPENSES	\$1,527,806	\$3,958,969	\$0	\$5,486,775	\$1,543,971	\$4,061,029	\$0	\$5,605,000
TOTAL EXPENDITURES	\$1,527,806	\$3,958,969	\$270,219	\$5,756,994	\$1,543,971	\$4,061,029	\$0	\$5,605,000

EXHIBIT F-1 URBAN SOCIAL SERVICE EXPENDITURES BY CONTRACT 2025-26 & 2026-27

	FY 2025-26 PROJECTED										
	CVRC	GAP TRANSPORTATION	FRESNO EOC HEAD START	ALL MEAL DELIVERY	SPECIAL TRIPS	CITY OF FRESNO - VETERANS HOME	CITY OF FRESNO - WEST PARK	CITY OF FRESNO - THREE PALMS	THE ARC FRESNO	UCP FRESNO	TOTAL BUDGET
CATEGORIES											
OPERATING REVENUE											
CONTRACT REVENUE	\$2,730,167	\$0	\$132,026	\$861,933	\$82,085	\$148,175	\$1,528	\$3,055	73,333	73,333	\$4,105,636
TDA / LTF 4.5	1,006,000	-	\$31,000	\$217,000	28,999	121,062	1,248	2,496	60,000	60,000	\$1,527,806
TOTAL OPERATING REVENUE	\$3,736,167	\$0	\$163,026	\$1,078,933	\$111,085	\$269,238	\$2,776	\$5,551	\$133,333	\$133,333	\$5,633,442
NON-EOC AGENCY MATCH FUNDS *									73,333	73,333	\$146,667
OPERATING EXPENSES											
DIRECT OPERATING EXPENSES											
A. Service Contracts	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$60,000	\$60,000	\$120,000
B. Direct Operating Costs											
(1) Fuel	\$345,927	\$0	\$15,144	\$162,759	\$12,760	\$20,538	\$212	\$423	\$0	\$0	\$557,763
(2) Maintenance/Registration	\$217,651	\$0	\$9,903	\$112,494	\$6,929	\$13,720	\$141	\$283	\$0	\$0	\$361,121
(3) Insurance	\$158,804	\$0	\$6,390	\$56,132	\$4,721	\$9,532	\$98	\$197	\$0	\$0	\$235,874
TOTAL DIRECT OPER EXPENSES	\$722,382	\$0	\$31,437	\$331,385	\$24,410	\$43,790	\$451	\$903	\$60,000	\$60,000	\$1,274,757
TRANSIT PERSONNEL											
A. Drivers	\$1,290,172	\$0	\$66,295	\$449,506	\$33,809	\$96,540	\$995	\$1,991	\$0	\$0	\$1,939,308
B. Supervision/Dispatch/Admin.	\$454,286	\$0	\$23,343	\$158,277	\$11,905	\$33,993	\$350	\$701	\$0	\$0	\$682,855
C. Fringe Benefits	\$675,658	\$0	\$32,281	\$126,988	\$21,167	\$60,864	\$627	\$1,255	\$0	\$0	\$918,840
TOTAL PERSONNEL EXPENSES	\$2,420,116	\$0	\$121,920	\$734,770	\$66,880	\$191,397	\$1,973	\$3,946	\$0	\$0	\$3,541,003
ADMINISTRATION											
A. Fresno EOC Administration	\$369,565	\$0	\$0	\$0	\$12,608	\$20,689	\$213	\$427	\$0	\$0	\$403,501
B. Telephone/Utilities	\$119,068	\$0	\$5,171	\$0	\$3,647	\$7,119	\$73	\$147	\$0	\$0	\$135,225
C. Supplies & Equipment	\$61,792	\$0	\$2,681	\$0	\$2,229	\$3,653	\$38	\$75	\$0	\$0	\$70,467
D. Miscellaneous	\$43,244	\$0	\$1,818	\$12,777	\$1,312	\$2,590	\$27	\$53	\$0	\$0	\$61,821
TOTAL ADMIN EXPENSES	\$593,669	\$0	\$9,669	\$12,777	\$19,795	\$34,051	\$351	\$702	\$0	\$0	\$671,014
TOTAL OPERATING EXPENSES	\$3,736,167	\$0	\$163,026	\$1,078,933	\$111,085	\$269,238	\$2,776	\$5,551	\$60,000	\$60,000	\$5,486,775

EXHIBIT F-1 URBAN SOCIAL SERVICE EXPENDITURES BY CONTRACT 2025-26 & 2026-27 (CONTINUED)

	FY 2026-27 BUDGET									
	CVRC	FRESNO EOC HEAD START	ALL MEAL DELIVERY	SPECIAL TRIPS	CITY OF FRESNO - VETERANS HOME	CITY OF FRESNO - WEST PARK	CITY OF FRESNO - THREE PALMS	THE ARC FRESNO	UCP FRESNO	TOTAL BUDGET
CATEGORIES										
OPERATING REVENUE										
CONTRACT REVENUE	\$3,057,500	\$148,500	\$594,500	\$88,529	\$166,840	\$1,720	\$3,440	\$73,333	\$73,333	\$4,207,696
TDA / LTF 4.5	1,000,000.00	30,000.00	232,000.00	31,970.70	126,100	1,300	2,600	60,000.00	60,000.00	\$1,543,971
TOTAL OPERATING REVENUE	\$4,057,500	\$178,500	\$826,500	\$120,500	\$292,940	\$3,020	\$6,040	\$133,333	\$133,333	\$5,751,667
NON-EOC AGENCY MATCH FUNDS *	\$83,333	\$2,500	\$19,333					\$73,333	\$73,333	\$251,833
OPERATING EXPENSES										
DIRECT OPERATING EXPENSES										
A. Service Contracts	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$60,000	\$60,000	\$120,000
B. Direct Operating Costs										
(1) Fuel	\$398,000	\$17,500	\$131,000	\$15,000	\$23,280	\$240	\$480	\$0	\$0	\$585,500
(2) Maintenance/Registration	\$217,500	\$10,000	\$79,000	\$7,000	\$13,580	\$140	\$280	\$0	\$0	\$327,500
(3) Insurance	\$191,000	\$8,000	\$47,000	\$5,500	\$11,640	\$120	\$240	\$0	\$0	\$263,500
TOTAL DIRECT OPER EXPENSES	\$806,500	\$35,500	\$257,000	\$27,500	\$48,500	\$500	\$1,000	\$60,000	\$60,000	\$1,296,500
TRANSIT PERSONNEL										
A. Drivers	\$1,419,000	\$73,000	\$346,000	\$37,500	\$106,215	\$1,095	\$2,190	\$0	\$0	\$1,985,000
B. Supervision/Dispatch/Admin.	\$477,000	\$24,500	\$116,500	\$12,500	\$35,890	\$370	\$740	\$0	\$0	\$667,500
C. Fringe Benefits	\$743,000	\$36,000	\$98,000	\$23,000	\$66,930	\$690	\$1,380	\$0	\$0	\$969,000
TOTAL PERSONNEL EXPENSES	\$2,639,000	\$133,500	\$560,500	\$73,000	\$209,035	\$2,155	\$4,310	\$0	\$0	\$3,621,500
ADMINISTRATION										
A. Fresno EOC Administration	\$388,000	\$0	\$0	\$13,000	\$21,825	\$225	\$450	\$0	\$0	\$423,500
B. Telephone/Utilities	\$119,000	\$5,000	\$0	\$3,500	\$7,275	\$75	\$150	\$0	\$0	\$135,000
C. Supplies & Equipment	\$62,000	\$2,500	\$0	\$2,000	\$3,880	\$40	\$80	\$0	\$0	\$70,500
D. Miscellaneous	\$43,000	\$2,000	\$9,000	\$1,500	\$2,425	\$25	\$50	\$0	\$0	\$58,000
TOTAL ADMIN EXPENSES	\$612,000	\$9,500	\$9,000	\$20,000	\$35,405	\$365	\$730	\$0	\$0	\$687,000
TOTAL OPERATING EXPENSES	\$4,057,500	\$178,500	\$826,500	\$120,500	\$292,940	\$3,020	\$6,040	\$60,000	\$60,000	\$5,605,000

EXHIBIT G RURAL SOCIAL SERVICE TRANSPORTATION REVENUE 2025-26 & 2026-27

RURAL SOCIAL SERVICE REVENUE (Projected) FY 2025-26		RURAL SOCIAL SERVICE REVENUE (Budget) FY 2026-27	
1. OPERATING REVENUE		1. OPERATING REVENUE	
A. Contract Service Revenue:		A. Contract Service Revenue:	
1. Central Valley Regional Center	549,644	1. Central Valley Regional Center	\$585,500
2. Fresno EOC Head Start	\$123,322	2. Fresno EOC Head Start	\$130,000
3. Fresno EOC Food Services	\$194,976	3. Fresno EOC Food Services	\$153,000
4. Special Trips	25,757	4. Special Trips	\$19,494
5. Fresno City College Shuttle	26,747	5. Fresno City College Shuttle	\$36,667
Contracted Service Revenue	920,445	Contracted Service Revenue	\$924,661
Non-EOC Agency match funds		Non-EOC Agency match funds	
6. The Arc Fresno	61,111	6. The Arc Fresno	\$61,111
7. United Cerebral Palsy Central California	61,111	7. United Cerebral Palsy Central California	\$61,111
Non-EOC Agency match funds Totals	\$122,222	Non-EOC Agency match funds Totals	\$122,222
TOTAL SERVICE REVENUE	1,042,668	TOTAL SERVICE REVENUE	\$1,046,883
TDA / LTF 4.5 2025-26	671,594	B. TDA / LTF 4.5 Carryover from 2025-26	\$ 200,000
		TDA / LTF 4.5 2026-27	743,006
TOTAL OPERATING REVENUE	\$1,714,262	TOTAL OPERATING REVENUE	\$1,989,889
TOTAL REVENUE	\$1,714,262	TOTAL REVENUE	\$1,989,889
Unused TDA / LTF - To be carried over			
TDA / LTF 4.5 Projected carryover from 2024-25	\$ 200,000		

EXHIBIT H RURAL SOCIAL SERVICE TRANSPORTATION EXPENDITURES 2025-26 & 2026-27

	RURAL SOCIAL SERVICE EXPENDITURES				RURAL SOCIAL SERVICE EXPENDITURES			
	Projected				Budget			
	FY 2025-26				FY 2026-27			
CATEGORIES	RURAL LTF	SOC SVC FUNDS	FTA SEC 16	Total Projected	RURAL LTF	SOC SVC FUNDS	FTA SEC 16	Total Budget
1. CAPITAL								
A. Vehicle Replacement	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL CAPITAL EXPENSES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
2. DIRECT OPERATING								
A. Service Contracts	\$100,000	\$0		\$100,000	\$100,000	\$0		\$100,000
B. Direct Operating Costs								
(1) Fuel	62,257.53	\$100,921		\$163,179	72,805.08	\$105,195		\$178,000
(2) Maintenance/Registration	59,591.78	\$96,600		\$156,192	62,042.59	\$88,457		\$150,500
(3) Insurance	26,569.24	\$43,069		\$69,639	32,920.56	\$47,079		\$80,000
TOTAL DIRECT OPER. EXPENSES	\$248,419	\$240,591	\$0	\$489,009	\$267,768	\$240,732	\$0	\$508,500
3. TRANSIT PERSONNEL								
A. Drivers	198,491.25	\$321,760		\$520,251	223,268.90	\$321,231		\$544,500
B. Supervision/Dispatch	69,891.29	\$113,296		\$183,187	74,915.37	\$108,085		\$183,000
C. Fringe Benefits	89,866.16	\$145,676		\$235,542	103,826.37	\$147,174		\$251,000
TOTAL PERSONNEL EXPENSES	\$358,249	\$580,731	\$0	\$938,980	\$402,011	\$576,489	\$0	\$978,500
4. ADMINISTRATION								
A. Fresno EOC Administration	34,497.53	\$55,921		\$90,419	39,673.49	\$54,327		\$94,000
B. Telephone/Utilities	15,402.78	\$24,968		\$40,371	17,093.37	\$23,407		\$40,500
C. Supplies	8,039.23	\$13,032		\$21,071	9,074.26	\$12,426		\$21,500
D. Miscellaneous	6,987.63	\$11,327		\$18,315	7,386.02	\$10,614		\$18,000
TOTAL ADMIN EXPENSES	\$64,927	\$105,249	\$0	\$170,176	\$73,227	\$100,773	\$0	\$174,000
TOTAL OPERATING EXPENSES	\$671,594	\$926,571	\$0	\$1,598,165	\$743,006	\$917,994	\$0	\$1,661,000
TOTAL EXPENDITURES	\$671,594	\$926,571	\$0	\$1,598,165	\$743,006	\$917,994	\$0	\$1,661,000

EXHIBIT H-1 RURAL SOCIAL SERVICE EXPENDITURES BY CONTRACT 2025-26 & 2026-27

FY 2025-26 PROJECTED								
	CVRC	FRESNO EOC HEAD START	ALL MEAL DELIVERY	SPECIAL TRIPS	FRESNO CITY COLLEGE	ARC FRESNO	UCP	TOTAL BUDGET
CATEGORIES								
OPERATING REVENUE								
CONTRACT REVENUE	\$549,644	\$123,322	\$194,976	\$25,757	26,747	61,111	61,111	1,042,668
TDA / LTF 4.5	407,046	\$23,333	\$118,694	638	21,884	50,000	50,000	671,594
TOTAL OPERATING REVENUE	\$956,690	\$146,655	\$313,671	\$26,394	\$48,630	\$111,111	\$111,111	\$1,714,262
NON-EOC AGENCY MATCH FUNDS *						61,111	61,111	\$122,222
OPERATING EXPENSES								
DIRECT OPERATING EXPENSES								
A. Service Contracts	\$0	\$0	\$0	\$0		\$50,000	\$50,000	\$100,000
B. Direct Operating Costs								
(1) Fuel	\$93,130	\$16,116	\$43,992	\$1,567	\$8,373	\$0	\$0	\$163,179
(2) Maintenance/Registration	\$108,970	\$9,985	\$30,827	\$1,077	\$5,334	\$0	\$0	\$156,192
(3) Insurance	\$43,307	\$6,498	\$15,461	\$905	\$3,468	\$0	\$0	\$69,639
TOTAL DIRECT OPER EXPENSES	\$245,407	\$32,598	\$90,280	\$3,549	\$17,175	\$50,000	\$50,000	\$489,009
TRANSIT PERSONNEL								
A. Drivers	\$302,819	\$60,151	\$131,638	\$10,440	\$15,204	\$0	\$0	\$520,251
B. Supervision/Dispatch/Admin.	\$106,626	\$21,180	\$46,351	\$3,676	\$5,353	\$0	\$0	\$183,187
C. Fringe Benefits	\$157,909	\$22,907	\$41,897	\$5,237	\$7,592	\$0	\$0	\$235,542
TOTAL PERSONNEL EXPENSES	\$567,354	\$104,239	\$219,886	\$19,352	\$28,149	\$0	\$0	\$938,980
ADMINISTRATION								
A. Fresno EOC Administration	\$83,750	\$0	\$0	\$2,467	\$4,202	\$0	\$0	\$90,419
B. Telephone/Utilities	\$31,852	\$5,191	\$0	\$532	\$2,796	\$0	\$0	\$40,371
C. Supplies	\$16,500	\$2,810	\$0	\$286	\$1,475	\$0	\$0	\$21,071
D. Miscellaneous	\$11,826	\$1,817	\$3,505	\$209	\$958	\$0	\$0	\$18,315
TOTAL ADMIN EXPENSES	\$143,929	\$9,818	\$3,505	\$3,493	\$9,431	\$0	\$0	\$170,176
TOTAL OPERATING EXPENSES	\$956,690	\$146,655	\$313,671	\$26,394	\$54,755	\$50,000	\$50,000	\$1,598,165

EXHIBIT H-1 RURAL SOCIAL SERVICE EXPENDITURES BY CONTRACT 2025-26 & 2026-27 (CONTINUED)

FY 2026-27 BUDGET								
	CVRC	FRESNO EOC HEAD START	ALL MEAL DELIVERY	SPECIAL TRIPS	FRESNO CITY COLLEGE	ARC FRESNO	UCP	TOTAL BUDGET
CATEGORIES								
OPERATING REVENUE								
CONTRACT REVENUE	\$585,500	\$130,000	\$153,000	\$19,494	\$36,667	\$61,111	\$61,111	\$1,046,883
TDA / LTF 4.5	450,000.00	30,000.00	125,000.00	8,006.00	30,000.00	50,000.00	50,000.00	\$743,006
TOTAL OPERATING REVENUE	\$1,035,500	\$160,000	\$278,000	\$27,500	\$66,667	\$111,111	\$111,111	\$1,789,889
NON-EOC AGENCY MATCH FUNDS *						\$61,111	\$61,111	\$122,222
OPERATING EXPENSES								
DIRECT OPERATING EXPENSES								
A. Service Contracts	\$0	\$0	\$0	\$0	\$0	\$50,000	\$50,000	\$100,000
B. Direct Operating Costs								
(1) Fuel	\$107,000	\$18,500	\$41,000	\$1,500	\$10,000	\$0	\$0	\$178,000
(2) Maintenance/Registration	\$109,000	\$10,000	\$25,000	\$1,000	\$5,500	\$0	\$0	\$150,500
(3) Insurance	\$52,000	\$8,000	\$15,000	\$1,000	\$4,000	\$0	\$0	\$80,000
TOTAL DIRECT OPER EXPENSES	\$268,000	\$36,500	\$81,000	\$3,500	\$19,500	\$50,000	\$50,000	\$508,500
TRANSIT PERSONNEL								
A. Drivers	\$333,500	\$66,000	\$117,000	\$11,500	\$16,500	\$0	\$0	\$544,500
B. Supervision/Dispatch/Admin.	\$112,000	\$22,000	\$39,500	\$3,500	\$6,000	\$0	\$0	\$183,000
C. Fringe Benefits	\$174,000	\$25,500	\$37,500	\$5,500	\$8,500	\$0	\$0	\$251,000
TOTAL PERSONNEL EXPENSES	\$619,500	\$113,500	\$194,000	\$20,500	\$31,000	\$0	\$0	\$978,500
ADMINISTRATION								
A. Fresno EOC Administration	\$87,500	\$0	\$0	\$2,500	\$4,000	\$0	\$0	\$94,000
B. Telephone/Utilities	\$32,000	\$5,000	\$0	\$500	\$3,000	\$0	\$0	\$40,500
C. Supplies	\$16,500	\$3,000	\$0	\$500	\$1,500	\$0	\$0	\$21,500
D. Miscellaneous	\$12,000	\$2,000	\$3,000	\$0	\$1,000	\$0	\$0	\$18,000
TOTAL ADMIN EXPENSES	\$148,000	\$10,000	\$3,000	\$3,500	\$9,500	\$0	\$0	\$174,000
TOTAL OPERATING EXPENSES	\$1,035,500	\$160,000	\$278,000	\$27,500	\$60,000	\$50,000	\$50,000	\$1,661,000